



Water Service Line Survey

For City of Spring Hill Water Customers

Thank you for participating! We request that surveys are completed by September 1, 2024.

The United States Environmental Protection Agency (EPA) has published the Lead and Copper Rule Revisions (LCRR) in continued efforts to protect public health.

The City of Spring Hill is compliant with the original Lead and Copper Rule and is currently working to meet the newest requirements. The revisions require that all water service providers maintain an inventory of all service line materials used in the city.

This survey includes step-by-step instructions including photos and graphics to help you identify your service line material.

For further information, or to reach out to Public Works with your questions, visit our website.

Name *

First Name Last Name

Address *

Street Address

Street Address Line 2

City State / Province

Postal / Zip Code

Account Number *

Your account number can be found at the top of your utility bill.

Preferred contact method *

Phone

Email

Phone Number *

Please enter a valid phone number.

Email *

example@example.com

Do you own or rent the home or building at this service address?

Own

Rent

Other

Water Service Line Identification

Step 1: Find your service line. The service line may be visible where it comes into the building, such as in the basement, where it connects to the premise plumbing. Identify the material of the pipe that enters the house through the foundation floor or wall.

Step 2: Gather a key, coin, or flathead screwdriver and a refrigerator magnet. Carefully scratch the pipe with the key or coin. Do not use a knife or other sharp tool. Be careful not to make a hole in the pipe. If the pipe scratches easily and turns a shiny silver color, the pipe may be lead or galvanized steel. Copper pipes will have the color of a penny.

Step 3: Place the magnet against the pipe. If the magnet sticks, the pipe is galvanized steel. The magnet will not stick to lead, copper, or plastic pipes.

What is the material of your water service line? (i.e., the material of the pipe bringing water into your home or building?) *

Plastic - most likely white or gray

Copper - visibly the same color as a penny and a magnet did not stick to it

Galvanized Iron or Steel - hard to scratch with a key or coin and magnet sticks to it

Lead - scratching with a key or coin results in a shiny silver line and a magnet does not stick to it

Unknown - cannot determine

Other

Further notes/comments:

What year was your home or building built? (Estimate year if exact year is unknown.)

Has your water service line ever been replaced?

Yes

No

I don't know

If your water service line was replaced, was it a full replacement or partial? If partial, what part of the line was replaced? If you do not know, please state that as well.

OPTIONAL: You may upload photos of your service line or use the "Take Photo" feature below to take a photo of your service line right now. This is optional. If you do not know your service line material, we may be able to help you identify it through photos, although that is not guaranteed.

We value your feedback!

To help us improve our services, please let us know:

How did you hear about this survey?

The Outlook Newsletter - via mail

The Outlook Newsletter - online

City News Center (springhillks.gov)

City Facebook page

City Instagram page

Spring Hill Nextdoor page

Word of mouth

Other