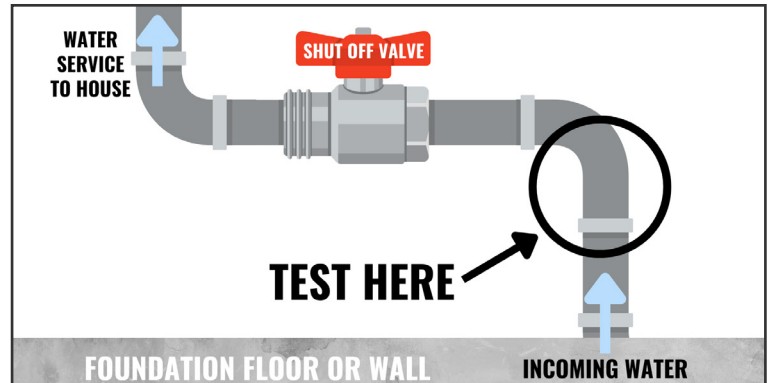
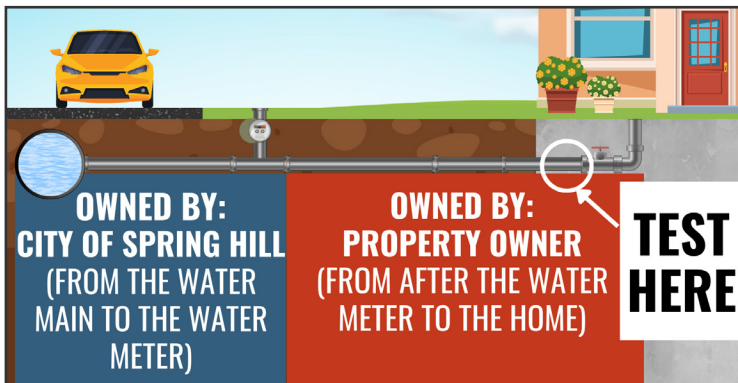


Guide for Identifying Service Lines

1. Find your service line

The service line may be visible where it comes into the building, such as in the basement, where it connects to the premise plumbing. It may enter through the floor or wall of the foundation as shown in the images below.

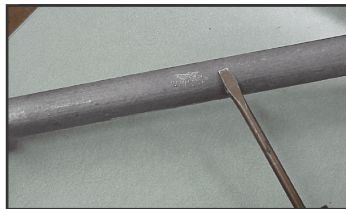


2. Identify your service line material.

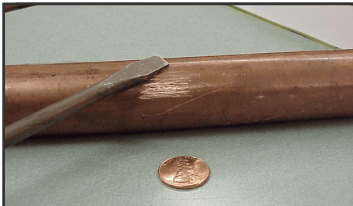
Gather a key, coin, or flathead screwdriver, and a strong refrigerator magnet. Next, find your service line. Use the coin or key to gently scratch the pipe close to where it comes in through the wall or floor. Then, place the magnet on the pipe and see if it sticks. Using the information below, you can determine what your pipe is made of.



Plastic pipes are typically white or gray, but could also be other colors. A magnet will not stick to a plastic pipe.



Galvanized steel or iron pipes are a dark dull gray or black color, hard to scratch and will remain gray, and ARE magnetic.



Copper pipes are the color of a penny, may have green spots and ARE NOT magnetic.



Lead pipes are a dull silver color, easily scratched and will be shiny silver, and ARE NOT magnetic.

3. Complete the survey

Scan this QR code with your smartphone camera or visit <https://tinyurl.com/knbfkw4> to fill out the survey online. Printed copies are available at City Hall. Return your printed survey to City Hall by mail, utility payment drop box, or in person at the Utility Billing Customer Service window.



POLICE DEPARTMENT

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Frequently Asked Questions

What is the purpose of this survey?

Due to a mandate from the federal government, we've launched a community-wide project to identify the construction material of every service line (e.g., the pipe that brings water to your home or business,) for every building that receives water service from the City of Spring Hill. We will use the results from this survey to determine the best next steps for our community in accordance with the new regulations.

Does the City of Spring Hill check for lead?

Spring Hill meets or surpasses water quality standards. There is no detectable lead in the City of Spring Hill's drinking water when it leaves our treatment plant. Additionally, the City does not have any lead pipes in the water system.

Do I need to complete the survey?

We are asking City of Spring Hill water customers who live in homes constructed in or before 1986 to fill out a survey about their water service line. The EPA banned the use of lead in water service lines in 1986. Buildings constructed after 1986 do not have lead service lines. Not all buildings constructed before the ban have lead materials in the water service line, but there is a chance.

What happens if I cannot identify my service line material or choose not to?

Water customers may reach out to Public Works to request assistance. In some cases, the City may be able to identify your material by photo. Select "unknown" on the survey and upload a photo of the service line. Water customers who do not complete the survey will be listed as "unknown". The EPA now requires us to send customers with lead or unknown service lines an annual letter with notice of the health effects of lead exposure and waterline replacement opportunities.

What if my home has a lead service line?

If you find that you have a lead service line, the City can provide you with more information regarding replacement of your water line. The City's water treatment reduces the risk of corrosion, however, replacing the lead service line is the best way to ensure lead does not leach into the drinking water. Utilize resources provided by the EPA and the CDC to reduce the risk of lead exposure. Those resources are linked online by scanning the QR code on the front page.

Where can I learn more?

You can ready more about the Lead and Copper Rule Revisions (LCRR) and this survey online. Scan the QR code on the front page or visit <https://tinyurl.com/knbfk43>.

Contact Us

Questions? Contact Public Works at (913) 592-3317 or publicworks@springhillks.gov.

