

RESOLUTION NO. 2020-R-18

RESOLUTION PROVIDING FOR THE ADOPTION OF THE CITY OF SPRING HILL,
KANSAS 2020 MASTER PARKS PLAN.

WHEREAS, on August 17, 2020, the Spring Hill Parks Advisory Board reviewed the 2020 Master Parks Plan. The Board recommended to the Governing Body the adoption of the 2020 Master Parks Plan which was submitted to the Governing Body for consideration; and

WHEREAS, on September 24, 2020, the Governing Body reviewed the 2020 Master Parks Plan.

NOW THEREFORE, BE IT RESOLVED BY THE GOVERNING BODY OF THE CITY OF SPRING HILL, KANSAS:

SECTION 1: The Governing Body, upon the recommendation of the Parks Advisory Board, hereby approves the 2020 Master Parks Plan.

SECTION 2: The Spring Hill 2020 Master Parks Plan, marked Exhibit "A", is attached hereto and incorporated herein by reference.

SECTION 3: This resolution shall be in full force and effect from and after its adoption.

PASSED by the Governing Body and approved by the Mayor on September 24, 2020.

APPROVED BY THE MAYOR this 24th day of September, 2020.

CITY OF SPRING HILL, KANSAS



Steven M. Ellis, Mayor

ATTEST:

Glenda Gerrity
Glenda Gerrity, City Clerk



APPROVED AS TO FORM

Frank H. Jenkins, Jr.
Frank H. Jenkins, Jr.
City Attorney

2020

Spring Hill **PARKS** Master Plan Update



THE CITY OF
SpringHill
KANSAS

Credits

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Steve Owen - Council President
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Troy Mitchell - Chairman
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Diana Roth
Stephanie Herthel
Shelly Coats

SPRING HILL RECREATION COMMISSION STAFF

Brian Peel - Director
Jake Moore - Sports Coordinator
Marie Haney - Finance & Personnel Coordinator

PUBLIC WORKS & PARKS DIVISION STAFF

Jim Boyer - Director of Public Works
Dillon Jones - Parks Superintendent

CONSULTANT TEAM



Table of Contents

INTRODUCTION	v
1. RECREATION PROGRAMMING	1
2. OPERATIONS	23
3. PARKS ASSESSMENT & ANALYSIS	33
4. COMMUNITY ENGAGEMENT	69
5. ACTION PLAN	85
 <u>APPENDICES</u>	
RECREATION DATA	A
AQUATIC CENTER ASSESSMENT	B
PRELIMINARY ONLINE QUESTIONNAIRE	C
STATISTICALLY VALID SURVEY	D



Spring Hill Parks and Recreation

Introduction

PURPOSE

The purpose of this Parks Master Plan is to develop a community-supported comprehensive plan that provides guidance for the Park Department and Recreation Commission over the course of the next 10 years. The Plan sets out to prioritize demands and opportunities, generate a strategic action plan, and guide policy development. Moreover, this plan will create a clear set of goals and objectives providing direction to City and Park Staff, the Recreation Commission, and City Council. Implementation measures include short-term, mid-term, and long-term goals.

PROCESS

The process for developing this Master plan was a collaborative approach including City and Park staff, the Recreation Commission, and the Spring Hill Green Board. The following tasks were included in development of this plan:

- Data Gathering & Background Review
- Demographics and Trends Analysis
- Community Needs Investigation & Engagement
- Park Inventory, Assessment, and Analysis
- Level of Service Analysis, and Mapping
- Recreation Programming Assessment & Analysis
- Operations Assessment
- Action Plan

Overview

Spring Hill is a community of about 6,618 residents located in both Johnson and Miami Counties. The City lies on the southern edge of the Kansas City metropolitan area and has shown consistent growth in recent years. The median age of Spring Hill residents is fairly young in the range of 30-35 and analysis of the City's demographic profile revealed some interesting population shifts that will be important for department services to respond to.

Community involvement guided the development of this plan and extensive efforts were made to reach out in a variety of ways. Input from over 500 residents influenced the recommendations found in this plan.

From the expressed interests and desires of the community, Park Staff, the Recreation Commission, and the Green Board have created a vision that they can diligently and wisely allocate resources and tax dollars to implement. Future allocation of resources towards this vision should be commensurate with the growth of Spring Hill and the interests of its citizens.

Results from the overall community engagement effort revealed a clear and consistent message. From a system-wide perspective the top 2 priorities that are most important to the community are:

1. **Expand trails & improve connectivity.**
2. **Promote physical activity & wellness.**

The community identified the following park amenities and recreational programming services as being most important:

Park Amenities

1. Nature Trails
2. Paved Trails
3. Natural areas for passive recreation

Recreation Programming - Youth

1. Youth sports programs.
2. Outdoor Adventure Programs.
3. Outdoor/Nature Education Programs.

Recreation Programming - Adults

1. Aquatic Fitness Programs.
2. Fitness & Wellness Programs.
3. General Enrichment Programs.

An Action Plan can be found at the end of this document which prioritizes the goals and recommendations of this plan into the following 3 categories:

1. **STRENGTHEN** what we have.
2. **STRETCH** to meet evolving needs.
3. **SEEK** new opportunities for the future.

OL

Recreation Assessment



INTRODUCTION

This assessment includes an analysis of the Spring Hill Recreation Commission program and service offerings. The report offers a detailed perspective of recreation offerings and helps to identify the strengths, weaknesses, and opportunities for future program direction. It also assists in identifying program categories, program gaps within the community, and future program considerations.

A review of program information, program assessment worksheets completed by staff, and interviews and meetings with the staff were conducted. A series of reports and data were also reviewed, including four seasonal program guides and activities totals reports for the last two fiscal years.

Elements of the report include:

- Needs Assessment Survey Results Summary
- Demographic Profile
- Age Segment, Life-cycle Analysis, and Outcomes Analysis
- Core Program Analysis
- Participation Review
- Financial Review
- Sports and Leisure Market Report
- Marketing Review
- Best Practices
- Recommendations

NEEDS ASSESSMENT SURVEY

Reviewing the Needs Assessment Survey results as they pertain to recreation programming and services is important to determine future positioning of services. The following section includes a few highlights of the survey.

According to the statistically valid Needs Assessment Survey, Spring Hill Recreation Commission and the City of Spring Hill are the leading providers of recreation and park services for survey respondents, with 38% indicating they rely on services of the two agencies the most of all local service providers.

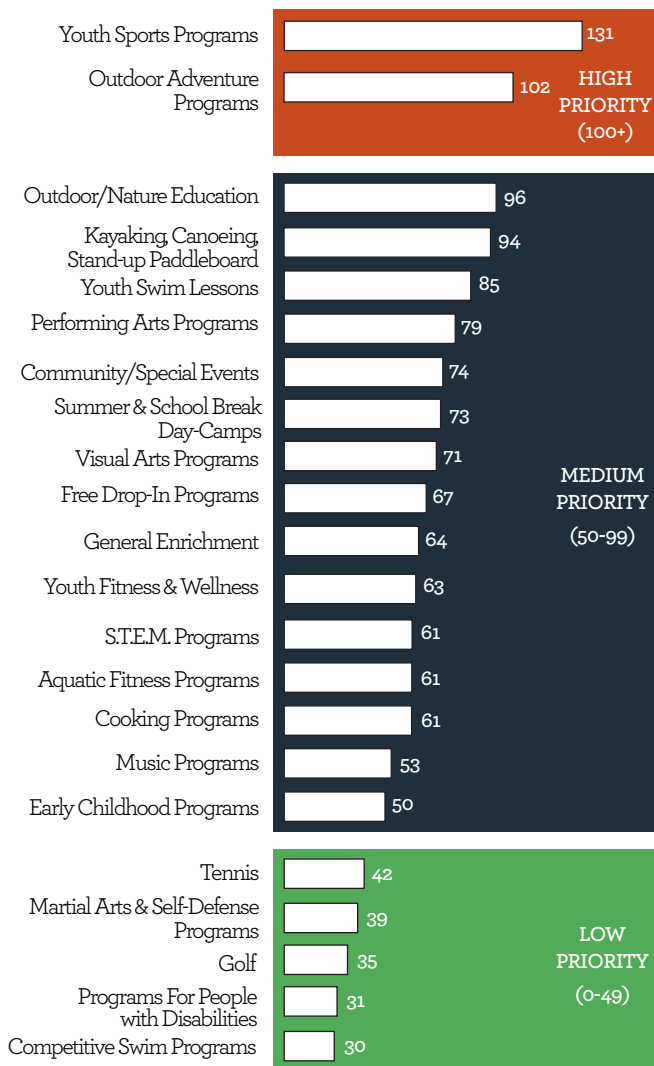
The Survey results also indicated that 34.9% of households participated in recreation programs during the last 12 months. This compares to a national average of 32% of households participating in programs based

on 400 agencies from across the country in the ETC Institute database.

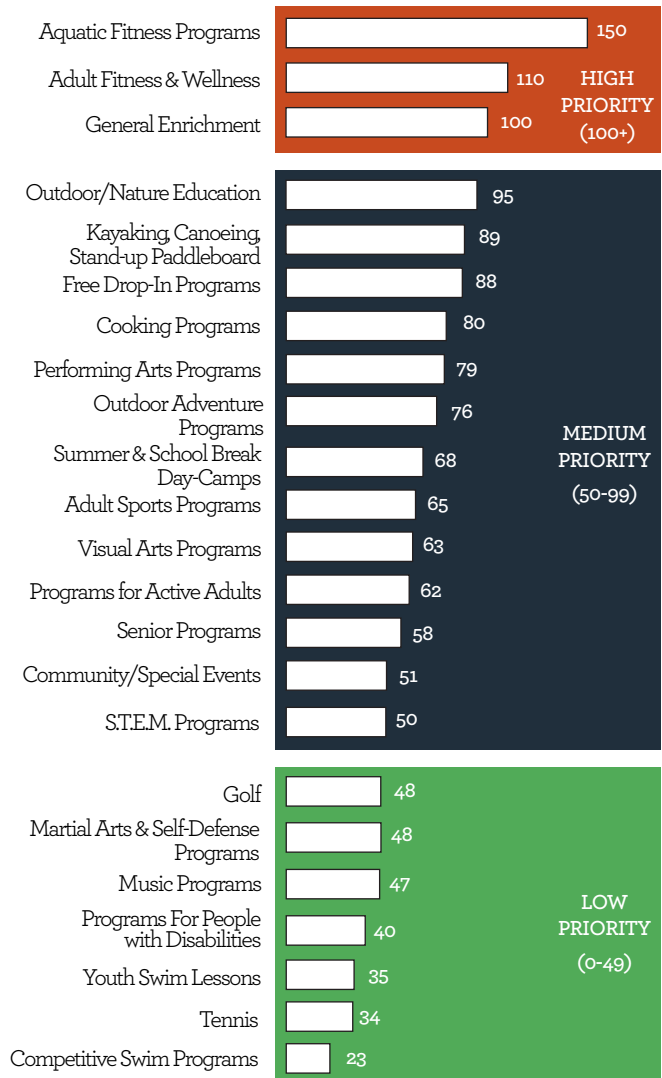
Seventy four percent of residents indicated they are either very or somewhat satisfied with the quality of programming they have participated in. Slightly more than half, 54%, of respondents indicated they were satisfied with the variety of programs.

The programs that were most important to respondent households were youth sports programs, youth swim lessons, adult fitness & wellness, and community/special events. When the importance data is coupled with unmet needs data, ETC is able to assign a Priority Investment Rating (PIR) score. Youth sports programs and outdoor adventure programs scored the highest PIR score for youth activities (131 and 102 respectively). Aquatic fitness programs, adult fitness and wellness, and general enrichment programs scored the highest PIR for adult activities, scoring 150, 110, and 100 respectively.

TOP PRIORITIES FOR YOUTH



TOP PRIORITIES FOR ADULTS



DEMOGRAPHIC PROFILE

Demographic data used for the analysis were obtained from Environmental Systems Research Institute, Inc. (ESRI), the largest research and development organization dedicated to Geographical Information Systems (GIS) and specializing in population projections and market trends. All data were acquired in April 2019, and reflect actual numbers as reported in the 2010 US Bureau of the Census and demographic projections for 2018 (current) and 2023 as estimated by ESRI.

Age

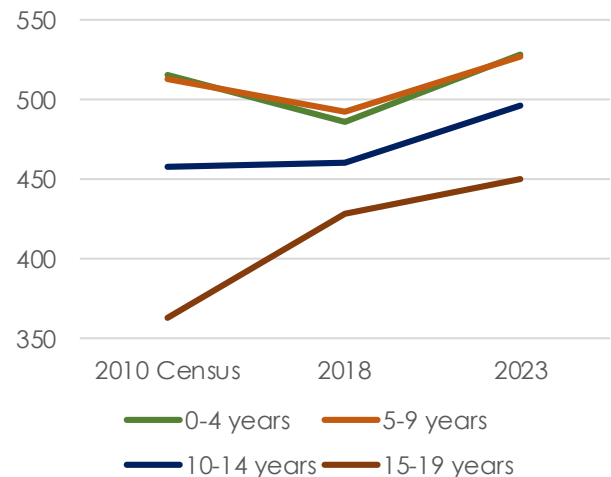
Of the 5,437 residents recorded in the 2010 US Census, the median age of Spring Hill residents was 32.2 years. The chart below depicts the population of Spring Hill based on age group. The Census 2010 column is actual data collected through the United States Census process. The 2018 and 2023 columns are current and estimated projections.

Table 1.1 - Breakdown of age groups in Spring Hill.

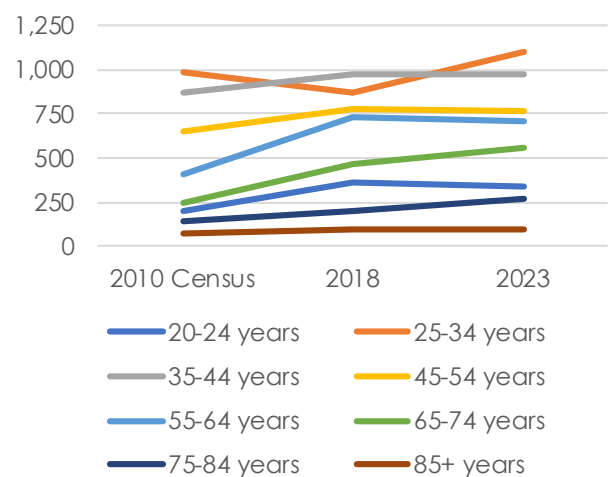
	2010		2018		2023	
	#	%	#	%	#	%
Population by Age						
0-4 years	516	9.5%	486	7.7%	529	7.8%
5-9 years	513	9.4%	493	7.8%	527	7.7%
10-14 years	458	8.4%	461	7.3%	496	7.3%
15-19 years	363	6.7%	428	6.7%	450	6.6%
20-24 years	203	3.7%	360	5.7%	338	5.0%
25-34 years	981	18.0%	873	13.7%	1,102	16.2%
35-44 years	870	16.0%	971	15.3%	971	14.2%
45-54 years	655	12.0%	782	12.3%	772	11.3%
55-64 years	413	7.6%	729	11.5%	709	10.4%
65-74 years	246	4.5%	472	7.4%	557	8.2%
75-84 years	145	2.7%	205	3.2%	269	3.9%
85+ years	74	1.4%	92	1.4%	97	1.4%
Total	5,437		6,352		6,817	

The population of Spring Hill overall is projected to experience significant growth between 2010 and 2023, with 25.4% growth. The following charts will breakdown the population shift between youth and adults according to the same age groupings in the above chart.

Youth Population Shift



Adult Population Shift



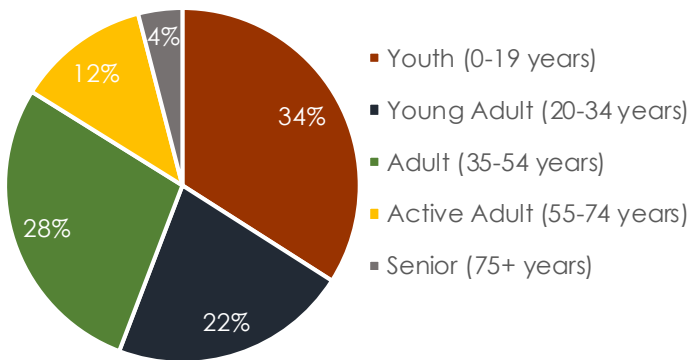
Shifts in population across all age categories of youth are projected to increase 8.2% as a whole. The largest anticipated increase is in High School age youth from 363 in 2010 to 450 in 2023, or a 24% increase. Youth ages 10-14 years will likely increase by 8.3%, or 41 residents. In total, the number of youth is expected to increase by 152. This data suggests that youth and family programming services could experience a slight increase in demand in the near future.

The predicted shift in the Adult population as a whole is significant – a 34.2% projected increase. Every adult age category is predicted to increase. The number of Active Adults ages 55-74 years is expected to nearly double (increase 92.1%), from 659 to 1266. Seniors ages 75 years and older are also expected to increase, by 67.1%. Combined, adults over 55 years old are predicted to increase by 754 residents by 2023.

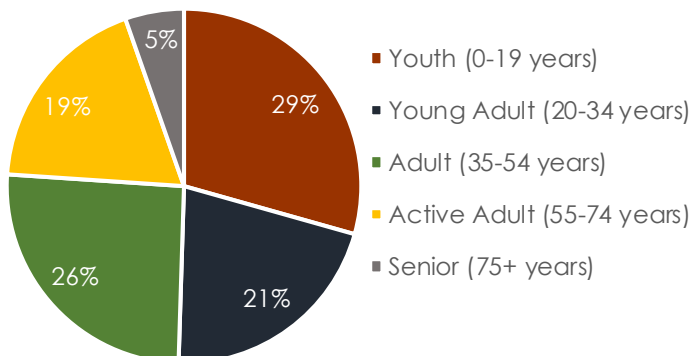
Future programming plans should focus on the influx of people over the age of 55, who nation-wide have shown an increased demand for services that focus on their health and wellness as well as giving back to the community through volunteer efforts. Though Spring Hill should continue to focus on continuous improvement and development of all program areas for all ages, this should be a primary target group.

For ease of analysis and a more practical application, the data charted above was broken down into more generalized age categories. The percentage of Spring Hill's population that fell into those categories in 2010 and the predicted breakdown of percentage by category in 2023 is depicted below:

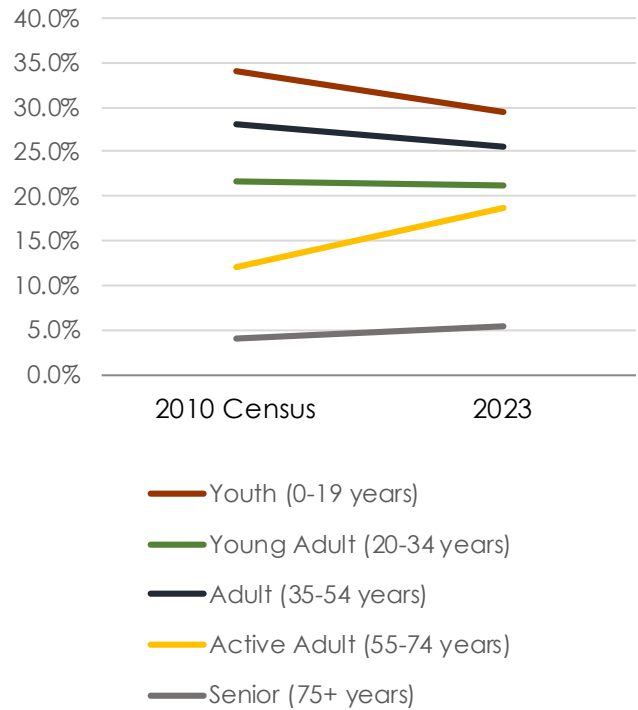
SPRING HILL, KS Population
2010 US Census



2023 Prediction



Population Shift by Age Category
as a percentage of the whole



The charts earlier in this report depicted the quantity of population increases by age groups, whereas the graph above represent the shift in age categories as a percentage of the whole population. Active Adults are predicted to increase by seven percentage points; the decrease of those seven points are spread between Youth (5 points), Adults (2 points), and Young Adults (1 percentage point). Seniors are predicted to increase by one percentage point.

Adults over the age of 55 are projected to account for almost one quarter, 23.9%, of the Spring Hill population. Youth are anticipated to account for a smaller percentage of the population, from 34% to 29.4%. These shifts in percentage of the whole population show an anticipated aging trend, with more older adult than family growth.

Race

The vast majority of Spring Hill's residents, 93.7%, reported having a race of White Alone in the 2010 Census. The remaining population was reported as comprising 2.5% Two or More Races, 1.6% Black Alone, and less than one percent of the remaining races.

It is projected that Spring Hill's race composition will shift by a 1.7 percentage point reduction in White Alone

by 2023; subsequent increases are anticipated across the other race designations with the highest being Two or More Races, anticipated to increase 0.6 percentage points. The ethnicity of Hispanic origin (a designation independent of race designation) is expected to experience a 57% increase by 2023.

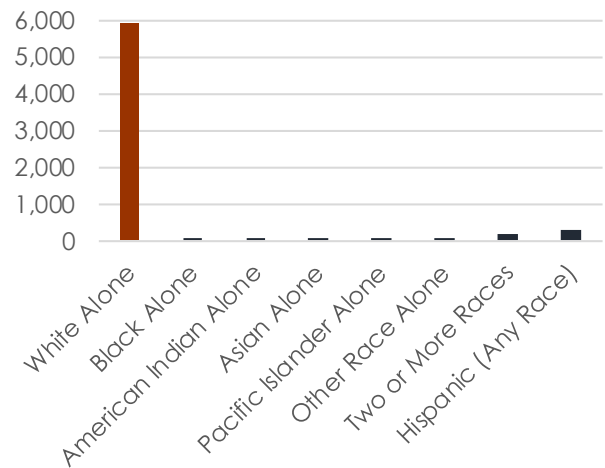
Table 1.2 - Population by race & ethnicity.

Race & Ethnicity	2010		2018		2023	
	#	%	#	%	#	%
White	5,092	93.7%	5,913	93.1%	6,275	92.0%
Black	86	1.6%	99	1.6%	117	1.7%
American Indian	34	0.6%	48	0.8%	59	0.9%
Asian	39	0.7%	55	0.9%	71	1.0%
Pacific Islander	2	0.0%	2	0.0%	2	0.0%
Other Alone	49	0.9%	64	1.0%	82	1.2%
2+ Races	135	2.5%	173	2.7%	212	3.1%
Hispanic Origin (Any Race)	216	4.0%	282	4.4%	356	5.2%

A look into population numbers instead of percentages, however, provides a more complete understanding into the predicted racial changes. The number of residents who identify as White Alone is predicted to increase by approximately 1,183. Although this accounts for a large majority of the population and represents the largest increase, it is important to note that Spring Hill is anticipated to house 198 more people who identify with a race other than White Alone. Those who identify as being of Hispanic Origin are also anticipated to increase by 140 residents. The significance in these figures is that the recreational needs of a greater variety and larger quantity of cultural user groups will accompany the predicted shift in population. For example, traditionally the Hispanic culture is highly familial in its recreation endeavors. Subsequently, multi-generational programming will likely be sought after by this group.

Ensuring intentional outreach and inclusion of these cultural groups in future program development, planning, and implementation will be an important factor in keeping services relevant.

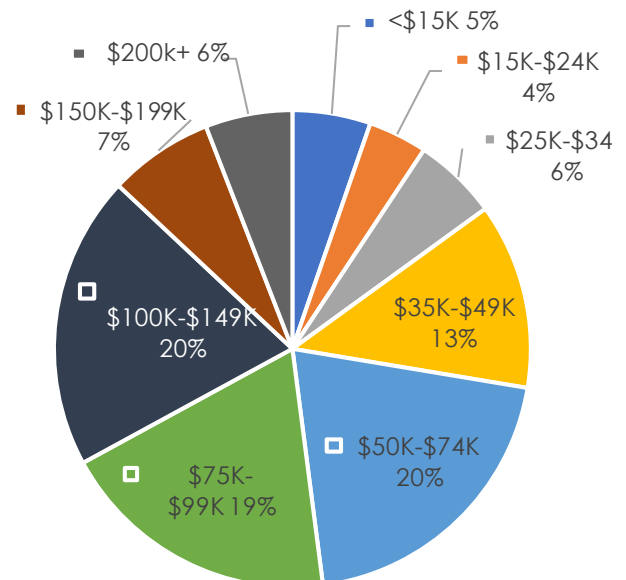
2018 Population by Race



Household Income

The median household income in Spring Hill was \$76,918 in 2018, higher than the United States national median income of \$63,179 in 2018. A 10.7% increase is projected in Spring Hill by the year 2023, to \$85,162. The following chart shows the breakdown by income level:

2018 Household Income



Over one-quarter (27.6%) of Spring Hill households have an annual household income less than \$49,000. As a public entity, continued services and price points to meet the needs of all income levels will be a community necessity.

Age Segment Analysis

One of the elements of the recreation assessment is a review of the distribution of program offerings according to the age segments serviced. For the purposes of this assessment, age categories were segmented according to the following age structure:

- Early Childhood, ages 0-5 years
- Youth, ages 6-12 years
- Teen, ages 13-18 years
- Adult, ages 18-49 years
- Active Adult, ages 50+ years
- All Ages

The Active Adult category age assignment was based upon the current program menu's offering of First Friday Flicks, which is open to those ages 50 and older. The remaining categories were established based upon standard practice; however, in most other communities the adult age categories are broken down even further, into Adults to ages 18 to 54 years, Active Adults 55 to 74 years, and Seniors 75 years and older. Because current programming is not specifically broken out for the Senior age group, the larger age range for Active Adult was utilized.

The chart below shows the age segment percentages of program offerings. This information was developed by reviewing the Summer 2018, Fall 2018, Winter 2019, and Spring 2019 program guides. The number of program

opportunities geared towards particular age groups were tallied for the four seasons. If a program section spanned clearly across two age categories, e.g. ages 8-14, that section was counted once in the Youth and once in the Teen category. Special Events, typically service "all ages" and were included in the analysis below.

The age group that had the highest total quantity of programs planned for them were the 6-12 year-old children, at 25 (39.1%) of all programs offered. Programs for all-ages was the second-highest total offering, with 24 (47.5%). Programs offered for the other age groups was minimal, with no more than 7.8% of total programs in any one of the remaining age segments. Active Adults were the least likely to have programs designed for them, with 1.6% of total programs, one, geared for them.

Seasonally, the quantity of programs offered in the spring season was the highest at 27. Contrary to that, fall had the smallest quantity of programs offered, 17.

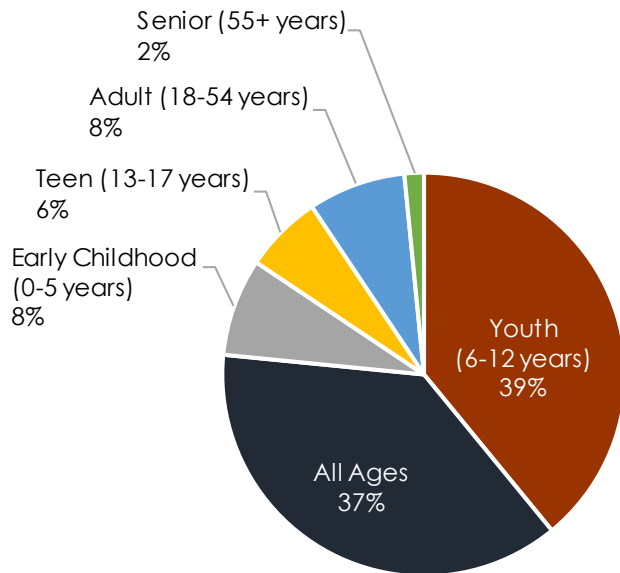
The teen age group was observed to be more of a 'spill-over' recreation category than one that was specifically programmed. Throughout the seasons, the teen programs overlapped the youth category; for example, "U9-U15" referenced the advertised required ages for soccer participation. This is an important note to keep in mind when reviewing the segmentation analyses in this report.

Table 1.3 - Age segment percentages by season offerings

	Summer 2018		Fall 2018		Winter 2019		Spring 2019		Age Segment Total	
Age	#	%	#	%	#	%	#	%	#	%
0-5 yrs	1	5.6%	1	5.9%	2	10.0%	2	7.4%	5	7.8%
6-12 yrs	6	33.3%	7	41.2%	8	40.0%	10	37.0%	25	39.1%
13-17 yrs	1	5.6%	0	0.0%	1	5.0%	3	11.1%	4	6.3%
18-54 yrs	0	0.0%	1	5.9%	3	15.0%	1	3.7%	5	7.8%
55+ yrs	0	0.0%	0	0.0%	1	5.0%	0	0.0%	1	1.6%
All Ages	10	55.6%	8	47.1%	5	25.0%	11	40.7%	24	37.5%
Total	18	100.0%	17	100.0%	20	100.0%	27	100.0%	64	100.0%

The following graph represents the full year's programmatic opportunities by specific age segment:

Age Segmentation of Programs Offered



As a public recreation provider, a typical goal is to offer programs for all ages, in a manner that balances resident demand with an equitable supply. The pie chart (above) depicts the programming age segmentation that currently exists. The segmentation does not necessarily have to mirror the community's age demographic segmentation in an exact manner. However, the segmentation can be used to assess the extent to which each age group is being served. A side-by-side comparison of actual population and program offerings shows the current scenario:

Table 1.4-Comparison of population and programs offered.

Population	Age Category	Programs Offered
9%	Early Childhood	8%
18%	Youth	39%
7%	Teen	6%
50%	Adult	8%
16%	Active Adult	2%
	All Ages	37%

As the Commission considers opportunities for program expansion, the chart above can help identify target areas for enhancements, additions, and/or

innovations. Extending the programmatic reach to those age segments that have the highest spread between offerings and population is more likely to result in a higher potential of market capture (e.g. Adults, with a current 42 percentage-point difference).

When compared to the age demographic data of the community depicted earlier in this report, significant attention should be paid to the growing population of adults over the age of 55 years. Currently 2% of programs are designated for the Active Adults. The anticipated aging shift of the population should be a catalyst to intentionally develop a more robust program menu geared towards those over 55 years.

REC. PROGRAMMING

CATEGORIES

The following is a listing of major program categories that park and recreation agencies throughout the country commonly provide. This list helps to identify if there are any common program areas not offered by an agency. Most agencies offer a majority of programs. In matching Spring Hill's inventory of programs against this master list, 26.2% of the program areas are represented. **Red** text represents programs that were not offered, and **Blue** text represents programs offered by the City of Spring Hill:

Active Adult	Lifelong Learning
Aquatics	Martial arts
Arts	Music
Before/After school	Open Gym
Biking	Outdoor Adventure
Birthday party services	Pets
Childcare	Preschool
Cooking	Running/Walking
Dance	Seniors
Day camps/School break camps	Special/Community Events
Early childhood	Sports
Environmental/Nature	STEM
Extreme sports	Summer Camp
Fitness	Sustainability/Green programs
General Interest	Teen Programs
Golf	Tennis
Gymnastics/Tumbling	Theatre/Acting
Historical programs	Therapeutic Recreation
Homeschool	Trips
Horseback Riding	Wellness
Ice Skating/Hockey	
Language Arts	

The categories in the chart above have been defined as the core program areas by the Spring Hill Recreation Commission Staff. The quantity of total programs offered in each of the core program areas are displayed according to season, along with the corresponding percentage of the whole, by both program area and season.

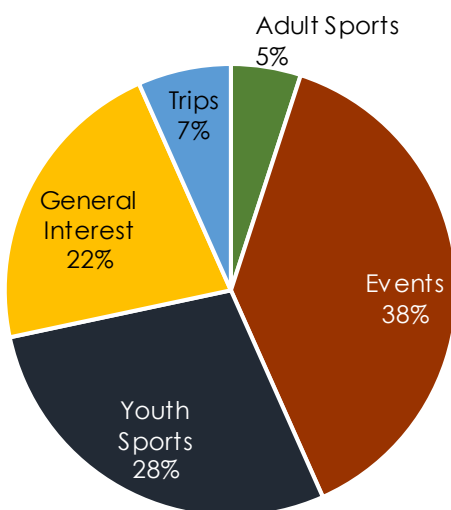
Table 1.5 - Program types by season.

Core Program Area	Summer 2018		Fall 2018		Winter 2019		Spring 2019		Total	
	# offered	%	# offered	%	# offered	%	# offered	%	# offered	%
Adult Sports	0	0.0%	0	0.0%	3	15.8%	0	0.0%	3	5.0%
Events	9	52.9%	10	58.8%	5	26.3%	8	33.3%	23	38.3%
General Interests	2	11.8%	2	11.8%	6	31.6%	5	20.8%	13	21.7%
Trips	0	0.0%	0	0.0%	0	0.0%	4	16.7%	4	6.7%
Youth Sports	6	35.3%	5	29.4%	5	26.3%	7	29.2%	17	28.3%
Total	17	100.0%	17	100.0%	19	100.0%	24	100.0%	60	100.0%

Total programming across the seasons is fairly consistent, with the spring season showing the highest total quantity of programs (24). Events programming had the highest total quantity (23), which accounted for about one-third of the total and anywhere from one-fifth to one-half of the program menu of any given season. Conversely, the areas with the lowest quantity of programming were adult sports and trips, with 3 (5%) and 4 (6.7%) respectively.

The image below captures the quantity of total programming offered by the Commission during the year examined and how the programming was distributed across core program area categories:

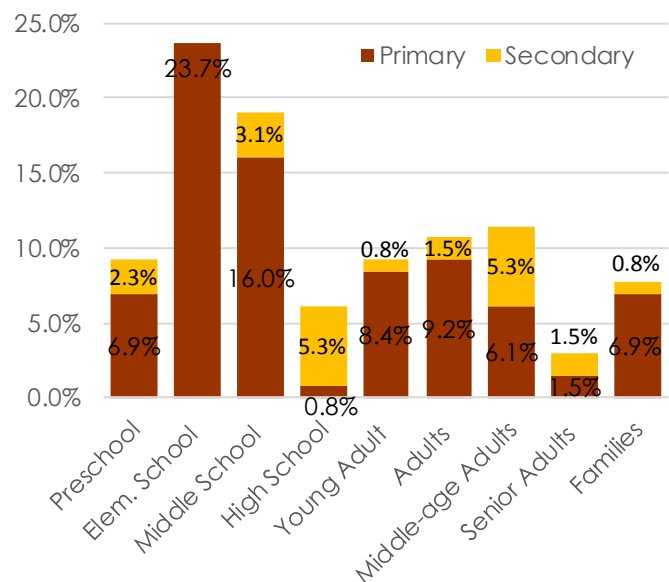
Program Distribution



Primary & Secondary Markets

To further assess program spread across market segments, the programs within each of the core program areas were assigned a designation of Primary or Secondary market by the staff. Intentionality of the programs' reach can be helpful for marketing purposes as well as ensure the program plan is being executed in an equitable manner. The charts below show the age segment(s) to which the specific programs cater, as a percentage of all programs (both primary and secondary):

Markets by Age Group
as a percentage of the whole



Of the entire program menu, elementary aged students are the primary market for the most programs, 23.7% of the primary market's programming. Middle school students were the primary market for 16% of programs, and Adults ages 25-44 were the primary market for 8.4%. One program specifically targeted high school aged youth as its primary market. High school students and middle-age adults were the secondary market for the highest percentage of programs, both at 5.3% each.

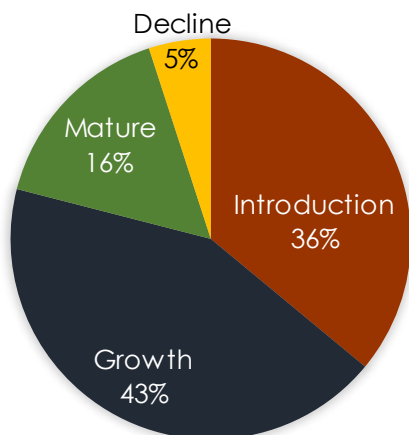
Youth accounted for 39% of total programs offered, which aligns with staff's market designation of the elementary and middle school students' reach (23.7% and 16%, respectively).

Life-cycle Analysis

The program assessment included a life-cycle analysis of programs selected for review. This type of assessment helps to determine if the Spring Hill Recreation Commission staff need to develop newer and more innovative programs, reposition programs that have been declining, or continue the current mix of life-cycle stages. This assessment was based on staff members' opinions of how their core programs were categorized according to the following areas:

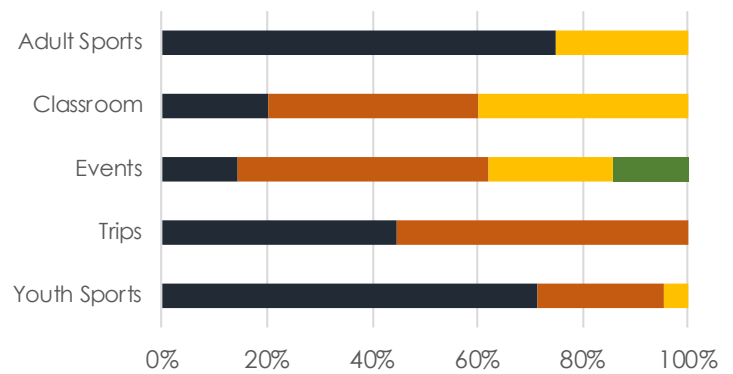
- Introduction Stage (Getting a program off the ground, heavy marketing)
- Growth Stage (Moderate and interested customer base, high demand, not as intense marketing)
- Mature Stage (Steady and reliable performer, but increased competition)
- Decline Stage (Decreased registration)

LIFECYCLE OF PROGRAMS BY STAGE



A healthy balance between the stages is optimal, with a bulk of programs in growth and mature stages. That is somewhat the case for Spring Hill, with 59% of programs in Growth and Mature. The difference in Spring Hill is the fact that 79% of programs fall in the Introduction and Growth stages, which tips the scale a bit out of a "typical" balance. As a normal part of the planning cycle, there should always be programs in the Introduction stage as a means to introduce new and innovative programming. There will typically also be programs in the Decline stage, those of which should be given some specific attention to either reposition or decommission them. The following chart provides a visual representation of all major program categories and their respective spread of life-cycle stages.

Lifecycle Distribution of Programs



	Youth Sports	Trips	Events	Classroom	Adult Sports
■ Introduction	15	12	3	1	3
■ Growth	5	15	10	2	0
■ Mature	1	0	5	2	1
■ Decline	0	0	3	0	0

Individual program areas should strive to have programming that falls into all four life-cycle stages, with the majority in growth and mature (orange and yellow, above). Events is the only core program area that has programming that falls into all four life-cycle stages. Youth sports displays strength in three of the four stages, not yet experiencing decline. Every one of the core program areas has solid representation of Introductory programs, which indicates a general push towards program expansion.

Outcomes Analysis

Assessment as to how the organizational unit is performing can be accomplished using private-sector drivers, like revenue for example. At the same time, a balanced evaluation as both private sector and public-sector enterprise can be completed, as park and recreation departments and commissions also play a role as a social service provider. Staff members were asked to review their program areas according to five Outcome Categories, which are outlined below:

Impact

The extent to which a program is impactful can be measured by key categories, such as repeat customers, participant feedback, and supervisor observations. It could be inferred that a program with participants who choose to re-enroll session after session is having a positive impact on the customer. Participant feedback gathered through evaluations and dialogue can help provide measurement to the level of impact. Supervisors can also conduct their own observations by taking note of the participants' attentiveness, smiles, and engaging behaviors.

Execution

A service-based agency can gauge its performance by how well it carries out the service. Execution can be measured through participant feedback/evaluation data, supervisor observation, and instructor performance. If the service provided fulfills participant expectations, is a well-organized and comprehensive experience, and if the instructor is engaging, inclusive, and effectively imparts knowledge, it can be concluded that the service was well-executed.

Community

Four core questions can assess the extent to which the program area positively impacts the community. Is the community better, safer, or healthier because of the program? Does the program foster community

collaboration or partnerships? Does the program serve underserved groups? Would there be a significant community impact if the program went away?

Leverage

Sometimes a program adds value to the agency's comprehensive offerings due to a leveraging effect. The program could positively enhance public relations or it could serve as a feeder into other programs.

Competition

The effect competition has on service outcomes can be measured by the quantity of providers within a 20-minute drive. If supply is high, it can be seen as positive due to the community's increased quantity of choices in service providers; conversely, excess competition can mean that the agency either needs to find its niche or perhaps remove itself from that service provision. Competition can also be used to influence pricing outcomes for the agency. Price comparisons against the local competition can ensure the price-points remain affordable for the community. They can also help ensure the program 'stays in the market', as prices that are too low could infer low value.

The five outcome categories were reviewed by staff to assess their core program areas. Each outcome measure was reviewed using a four-point scale, with one being the least effective and four being the most. The chart below shows ratings summarized into the five outcome categories; Appendix A provides the full listing, by rating and program areas.

Overall, staff ranked Impact as the most effective outcome areas with a score of 2.9. Participant feedback scored the overall highest score (3.0) of the three individual indicators measured within the Impact category, and Classroom - General Interest received the

Table 1.6 - Outcomes

	Impact	Execution	Comm.	Leverage	Comp.	Avg.
Adult Sports	2.8	2.8	1.8	2.1	2.9	2.4
Classroom - General Interest	3.5	3.1	2.6	3.0	3.2	3.1
Events	2.7	2.7	2.9	2.9	2.6	2.8
Trips	2.3	2.7	2.1	2.7	2.3	2.4
Youth Sports	2.9	2.9	2.6	3.0	3.1	2.9
Average	2.9	2.8	2.4	2.7	2.8	2.7

highest participant feedback rating, 3.6. The program area with the highest average performance across all categories was Classroom – General Interest (3.1). Conversely, the outcome area with the lowest overall score was Community with a score of 2.4. Of the four individual indicators measured within Community, the lowest scoring indicator was the extent to which the program is a community collaboration/partnership (2.0).

Based on these results, consider a focus on more impactful Community outcomes. Specifically, focus on providing programs for the underserved as well as the use of partnerships and collaborative efforts will positively enhance this outcome area. Also examine the areas that scored the highest: those that scored 3.5 or higher are doing well in their corresponding outcome categories and individual indicators, and can be modeled for success in other areas. For example, what is it that the Classroom – General Interest program area is doing so well (3.5) that the Trips (2.3) can learn from, emulate, or adopt?

CORE PROGRAMS

The following section provides specific detail about the core program areas and services offered by the Commission. Programs include Adult Sports, Classroom – General Interest, Events, Trips, and Youth Sports.

Adult Sports

The adult sports program area offers a men's basketball league, volleyball, coed kickball, and coed softball. The leagues generally serve between three and six teams per sport, per season; the average number of teams for each sport are three in softball, four in both kickball and volleyball, and six teams in men's basketball. Participants like the local proximity of the leagues, which makes it convenient for play. The leagues are designed to reach the target markets of adults ages 18-44 years; the secondary market for the leagues is middle-age adults between 45-64 years of age. The basketball program has been considered by staff to be in the mature life-cycle stage, which means it has been in existence for a while and has slowing but continued participation. The other three leagues are in the introductory life-cycle stage, indicating an attempt to grow the adult athletic program menu and breadth of services.

From an outcomes perspective, it seems as though adult sports have been well received by participants, indicated by solid scores in impact and execution despite their relatively new status. Specific areas to focus on growth and development would be establishing a more solid footing in the adult sports marketplace, to program

underserved groups, and identify potential partnerships.

According to registration records, there were eight men's basketball teams in 2017-2018 and four in 2018-2019. Survey results indicated a continued interest in adult sports provision, specifically in softball and volleyball. Survey results also expressed an interest in adult fitness opportunities, described as general exercise and yoga by more than two dozen survey respondents.

Classroom - general interest

Art, cooking, and photography classes highlight examples of Classroom – General Interest activities offered. The third Tuesday of every month is traditionally the "Make & Take Craft Class" and "Youth Art Classes" occur on every last Monday of the month. Cooking classes for youth and adults were added into the program menu during the Winter 2019 season; they, too, offer programming consistently on specific days of the month. The programs are targeted to primarily elementary and middle school and adult participants ages 18-64 years; preschool, high school, and seniors are the secondary target markets. The art classes are in the mature life-cycle stage, cooking in growth, and photography in introduction, which is a nice mix between the life-cycle stages.

With a new instructor for art and cooking in 2019, the staff feel the Classroom – General Interest program area has a competitive advantage over other opportunities in the area. Strong outcomes of the area include high participant impact and strong staff execution. Staff felt the program area provides strong leverage, in both enhancing public relations and serving as a feeder into other programs. With an average rating of 3.1, this area showed the strongest outcomes performance of the core five.

There were over 100 participants in Make and Take Crafts in 2018-2019, up by 19 from the previous year. The popularity and steady growth of the programs, combined with a waitlist of 12 participants for one of the month's activities, indicate an opportunity for successful expansion. More art and cooking classes were specifically requested in the Preliminary Questionnaire.

Events

Community-wide events, such as Summer Fest, Movies at the Park, and Fall Festival, and one-time specialty programs, such as Mother Son night, Glow Run, and Walk to School Day, comprise the Events core program area. Twenty of such events are held annually, with average participation rates anywhere from five to 1,500 participants. Spooktacular and Daffodil Day are by far

the highest-attended events, with approximately 1,500 and 1,000 participants respectively. The events' primary target markets include every age category except for Senior Adults. The variety of events offered exhibit a balanced layout on the life-cycle spectrum; there are at least three programs in every life-cycle stage, with the bulk in growth and mature – a very solid menu.

Nearly three-quarters of the events, 14, are offered free of charge. This, and the pricing of the admission-based events, were identified advantages in the staff analysis. Outcome strengths were observed in the Community and Leverage categories, scoring a 2.9 in Community (the top-performing program area in this category) and a 2.9 in Leverage as well. The events program area as a whole scored a 2.8, placing it solidly as the median performer of the five core areas. Survey results indicate satisfaction with the current event menu.

Trips

A new program area, Trips are day trip excursions and “field trips” to places such as museums and sporting events. The average number of participants in the trips is between 10-15 enrollees. The timing of the trips tend to correlate with school days off, including Fridays in the summer. The primary target varies, depending on the trip destination; all age categories are either a primary or a secondary market and therefore the trips serve all ages of the community. Because of the program area being entirely in the introductory stage, full outcomes measurement (e.g. repeat customers) is not yet available. The average outcomes rating was 2.4, a tie for the lowest score; however, with continued time and energy, there is opportunity for continued growth in menu variety, participation, and outcomes scores. For example, historically day trips are popular with participants in the active adult and senior age categories; additional trip opportunities for this age demographic could raise individual indicator scores in repeat customers, financial performance, serving underserved groups, and serving as a feeder into other programs.

Youth sports

The Youth Sports program category is by far the area that provides the most variety of program offerings. The 21 different athletic opportunities for youth offer a variety of sport experiences for boys and girls. Soccer, basketball, baseball/softball, flag football, volleyball, tennis, and cheerleading are offered at different levels and nuances within each sport. For example, baseball and softball offer coach pitch, machine pitch, hitting clinics, home run derby, and camp opportunities. Preschool through

middle school aged youth are the primary markets for the youth sports, with 86% of the sports targeted to elementary aged school youth. High school aged participants are not targeted with the Commission's offerings. With the exception of summer basketball camp, all the programs have been identified as being in the introductory or growth life-cycle stages. None of the programs are currently in the decline phases.

Some of the positive outcomes of Youth Sports included solid competition and leverage ratings, 3.1 and 3.0 respectively. A strong position in the marketplace, enhancement of public relations, and serving as a feeder into other programs all contributed to a solid overall outcomes rating score of 2.9, the second-highest of the five core categories. Pricing and position in the marketplace were both identified by staff as being fairly strong, with a rating score of 3.0 each. Serving underserved groups ranked the lowest of all individual indicator category ratings for Youth Sports (2.0); this could be an opportunity for improvement.

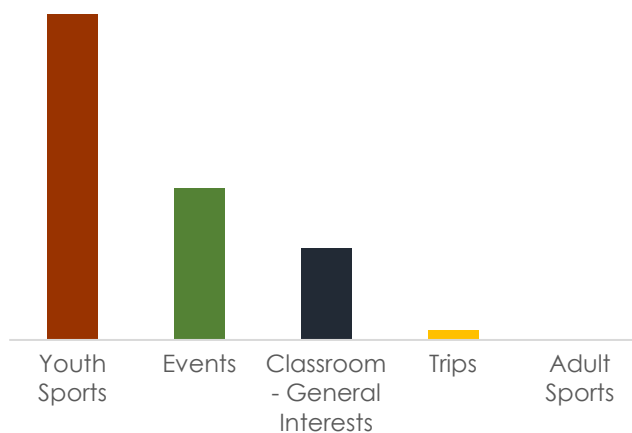
Baseball/Softball programs average the most participants, around 438 per year, followed closely behind by basketball with approximately 390 participants per year. A partnership with Olathe, Kansas capitalizes on the strong existing program and field space there.

Participation

Youth Sports and Events are two program areas with the largest quantity of programs and the largest participation rates, with 1,158 and 520 participants respectively in 2018.

A total of 1,990 enrollments occurred in 2018-2019 registration-based programs. This was down 68 total enrollments from the previous year (2,058).

2018-2019 Participation



As mentioned previously, 34.9% of households participated in programs during the last 12 months. While a strong number when compared to national figures, it is also important to understand why residents do not participate in programs. The survey respondents' top reasons for not participating included:

- Programs not offered, 22.1%
- Nothing, 19.6%
- Not interested or too busy, 19.3%
- Don't know what's offered, 18.1%
- Hours not convenient, 16.0%

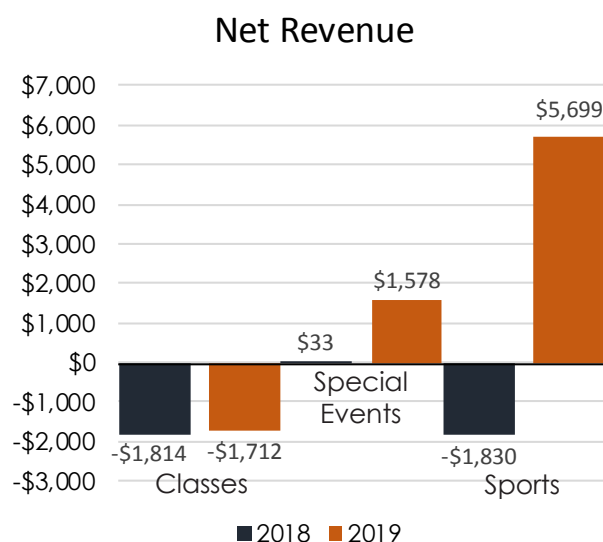
Reducing barriers to participation is key in trying to maximize participation in recreation services. In some cases, no matter what the Commission provides, residents simply will not be interested in participation. That said, the Commission has a responsibility to understand why people are not participating and demonstrate efforts to better meet residents' needs. The quantity, variety, and timing of programs is within the control of the Commission, as are communication efforts. Acting on the results of reports like the community needs survey results and this study, and then communicating those actions to residents, will demonstrate that the Commission is listening and responding to residents' needs. In the future, attempts to understand residents' interests and needs, and subsequent adjustment to the program menu, should be completed regularly and continuously.

Waitlists

Registrants on the waitlist are known, interested users who are interested in participating – and subsequently paying for services. All attempts should be made each season to pull as many participants off of the waitlist and into programs. In 2017-2018 there were 12 participants left on the waitlist; in 2018-2019 there were 38. Opening spaces on sports teams, finding one more seat in a classroom, and/or opening additional sections of an activity is mutually beneficial: it can make a world of difference to the participant while simultaneously increasing program participation and revenue.

FINANCIAL REVIEW

In fiscal year 2017-2018, the Commission budget as a whole realized \$105,297 in revenue; in 2018-2019, revenue was \$103,842. Program revenue was tracked according to three core program areas: Classes, Special Events, and Sports. The two fiscal years' financial performance is depicted in the figure below.



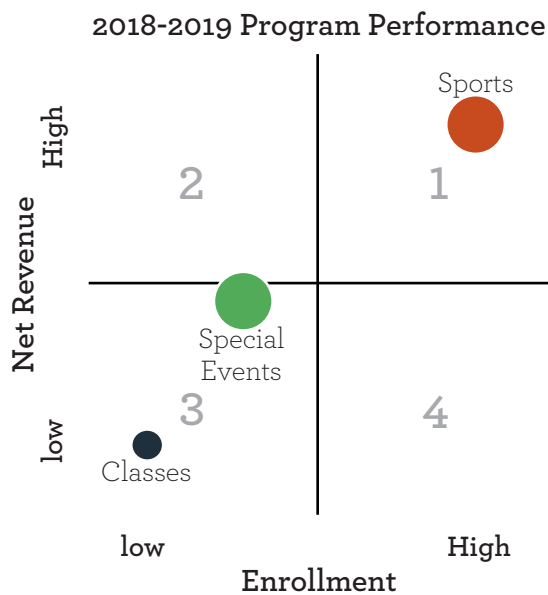
From an internal financial tracking perspective, the program areas start with a cash balance from the previous fiscal year, account for any revenue and expenses, and then end with a final cash balance figure for the fiscal year. When previous years' starting cash balance are used, the core program areas ended each fiscal year with a positive fund balance. When only revenue and expenses are reviewed, the program areas' performance for each fiscal year varies. Expenses exceeded revenues in the Classes program area in both fiscal years, 2017-2018 and 2018-2019. Classes net revenue was (-\$1,814) in 2017-2018 and (-\$1,712) in 2018-2019. Special Events resulted in positive net revenue both years, \$33 and \$1,578 respectively. Sports experienced a negative net revenue, (-1,830) in 2017-2018 and a positive result in 2018-2019 - \$5,699.

Program fees are established by reviewing expenses to run the program and benchmarking against similar programs in the area. There is no fee policy or cost recovery policy. A monthly financial report is presented to the board, and sports seasons' financial performance is reviewed at the end of each season.

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PROGRAM PERFORMANCE

When reviewing an entire recreation program plan, the comprehensive performance can be measured by two key indicators: Participation and Revenue. A visual way in which to conduct this review is in a matrix format, where both participation and revenue are considered on a “high-low” scale. The following graphic is a visual depiction of where the Commission’s main program areas fall in relation to each other.



The axes represent the mid-line of the actual revenue and participant range. Programs that land in quadrant one are the star performers in both revenue and participation. Quadrant two represents high financial performers despite the fact that registration numbers may be lower. Those programs that land in quadrant three are low in both participation and revenue. Quadrant four may break even or even lose money, but have a high participation rate.

The size of each circle represents the cost recovery percentage per program area, based on direct costs only. For example, the blue classes dot represents the fact that classes had a 68.9% cost recovery rate. The orange sports dot represents a cost recovery rate of 108.8%; therefore, the orange dot is larger than the grey dot. The program areas had different enrollment numbers (348 and 1,122 respectively) and net revenue (-\$1,712 and \$5,699); therefore, the dots land in opposite quadrants, three and one.

Review of the Department’s program plan in this way offers the opportunity to consider:

- Alignment with the Commission’s mission
- Actual versus desired location
- Growth opportunities
- Where to invest, discontinue, or develop

Location on the program performance matrix is not inherently “bad” or “good” – whether or not the location on the map aligns with the Commission’s mission is what should be assessed here. For example, the general and special events program category has a relatively low gross revenue; however, participation is higher than four other program categories. Generally speaking, for community-based recreation there should be program categories that sit in quadrant four, like special events.

The programs that land in quadrant three should get the most attention and further introspection. The following questions should guide a more in-depth analysis of quadrant three programs:

- Are expenses being managed efficiently?
- Are price points appropriate?
- How much time, effort, and money are being invested to make these programs run?
- Are the programs filling an otherwise unmet community need?
- What would the impact be without the program?

SURVEY RESULTS

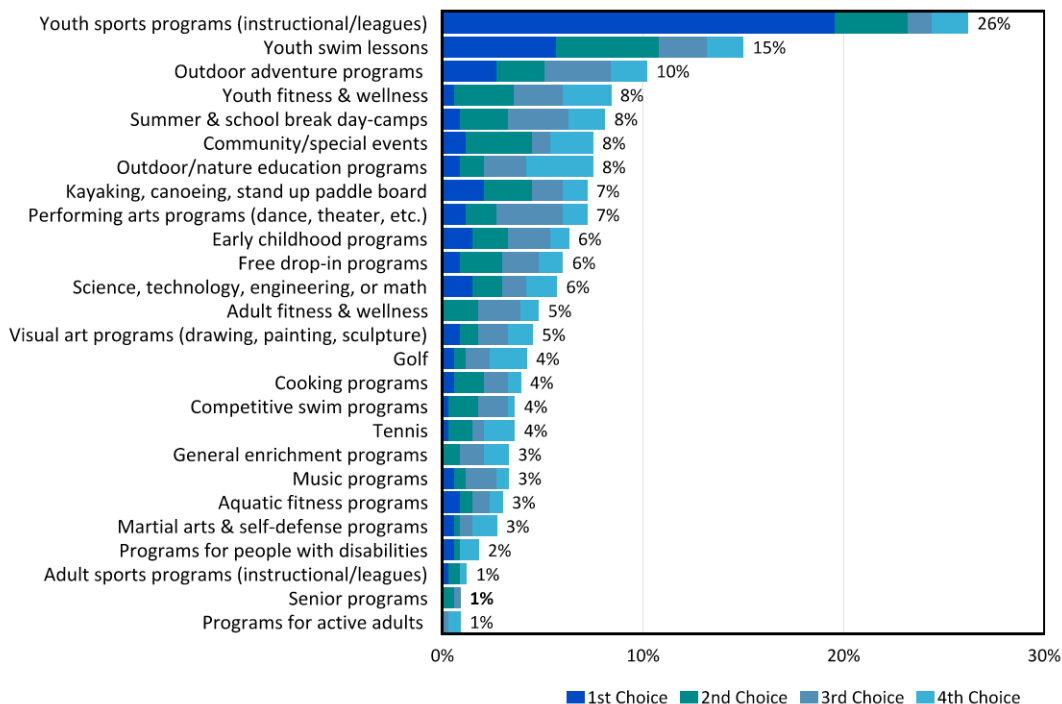
The statistically valid survey that was completed in 2019 as a part of the master planning process asked specific questions regarding programs provided by the Commission. Whether the respondent had participated in programs, the level of importance of those programs to the respondents, whether program needs are being met, reasons for not participating, and satisfaction with the variety and quantity of programs were asked, sometimes with regard to youth and adult programming separately.

Q23. Programs/Activities That Are Most Important to YOUTH in Households

by percentage of respondents who selected the program/activity as one of their top four choices

The programs most important to households with youth are:

1. Youth Sports
2. Youth Swim Lessons
3. Outdoor Adventure Programs

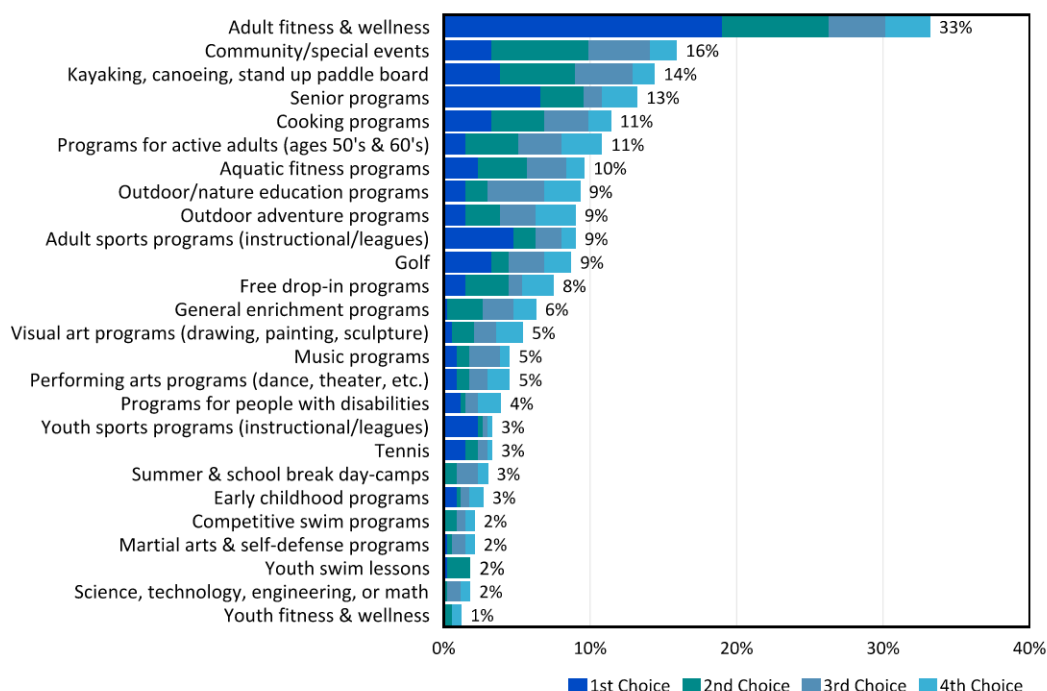


Q24. Programs/Activities That Are Most Important to ADULTS in Households

by percentage of respondents who selected the program/activity as one of their top four choices

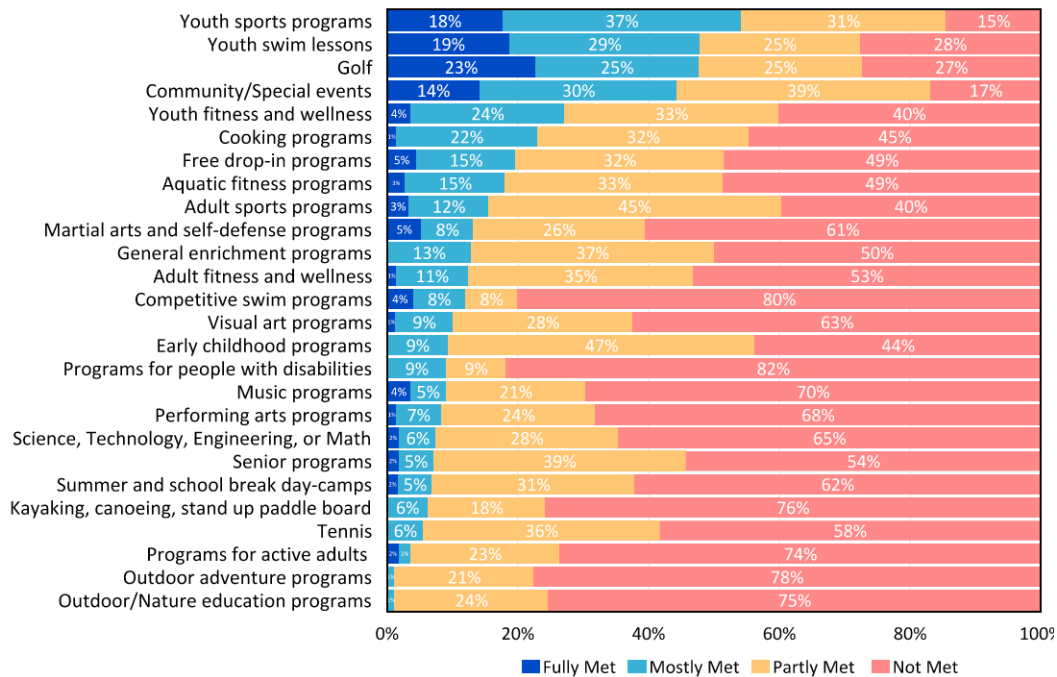
The programs most important to adults are:

1. Adult fitness and wellness.
2. Community/special events.
3. Kayaking, canoeing, stand up paddle board.



Q22-2. How Well Programs/Activities Meet the Needs of Respondent Households

by percentage of respondents with a need for programs/activities



The top program areas that are not meeting residents' needs include programs for people with disabilities (82% not met), competitive swim programs (80%), outdoor adventure programs (78%), kayaking/canoe/stand up paddle board (76%), and outdoor/nature education programs (75%).

Youth sports and youth swim lessons were identified as the two most important program areas by residents, and the results of Question 22-2 indicate that the residents' needs in these program areas are being met. The Commission currently offers a variety of youth sports programs, the city offers youth swim lessons, and golf needs are also being met by a different provider. This current level of supply, combined with the sentiment that needs are generally being met for these programs, would indicate that expansion of these program areas should not be a priority. Conversely, outdoor adventure programs are a high priority, but the needs are not met or partly met by 99% of respondents.

Adult fitness and wellness was a top priority for adults; 88% of respondents' needs are not met or partly met. These results indicate the likelihood of adult fitness and wellness programming to be successful in Spring Hill.

Community/special events were the second-most important activity for adults and the sixth-most important for youth. A mixed sentiment was expressed regarding

the degree to which needs were being met; 44% indicated needs were fully or mostly met and 56% indicated partly or not met. The resulting recommendation would be continue the current level of service to allow the events to mature and focus new services elsewhere.

Preliminary questionnaire

Prior to the statistically valid needs assessment, a preliminary questionnaire was conducted through Survey Monkey. Question 4 of that survey asked if there were recreation programs or activities that the respondent would like to see offered. The open-ended comments provided in-depth insight into exactly what programs would be of interest to the respondents. Themes emerged from the 132 unique respondents' feedback and is provided in Table 1.7 on the following page.

Typically suggestions in open-ended programming questions such as this one will include a majority of programs geared towards youth participants. That was the case in these responses as well; 36 of the responses specifically mentioned programs for kids/youth/kiddos/toddlers/teens, et cetera. What is important to note is the quantity of respondents who specifically mentioned adult programming. Of the 132 responses, a total of 38 (29%) specifically called out requests for adult

Table 1.7 Program Suggestion	Number of Mentions
Adult Programs	24
Adult Fitness	6
Adult Softball	4
Adult Volleyball	4
Gymnastics	10
Early Childhood	9
Dance	9
Volleyball	9
Yoga	8
Fitness	7
Soccer	6
Football	5
Art	5
Swim Team	5
Flag Football	4
Summer Activities	4
Swim Lessons	4
Cooking	3
Teen/Middle School	3
Track & Field	3
Water Aerobics	3

programs. Additionally, multiple requests were made for adult fitness (6), adult softball (4), and adult volleyball (4). Other age groups that were specifically called out were Early Childhood (9) and Teens (3). Special needs programming requests were made twice.

Gymnastics (10), dance (9), and volleyball that did not specifically call out “adult” (9) were the top programmatic requests. Active programming was the general trend in responses, though a few requested facility-based amenities: pool, playground, and trails.

SPORTS & LEISURE MARKET POTENTIAL

The Sports and Leisure Market Potential Report, created by ESRI, was utilized to measure the likelihood of the Spring Hill population to participate in recreational activities. The report interprets the data collected by Growth for Knowledge Mediamark Research

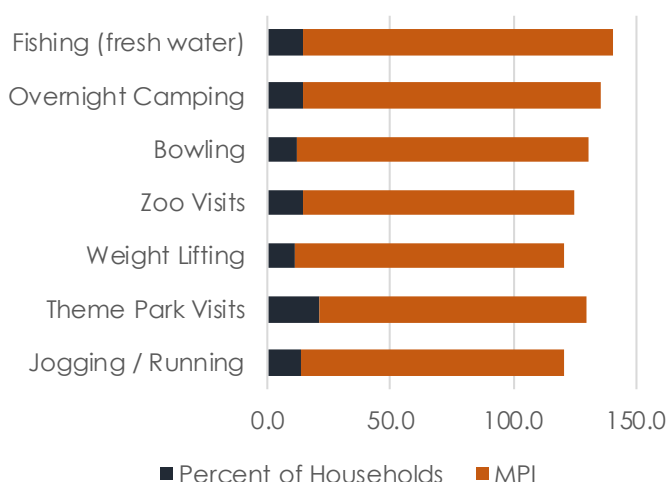
and Intelligence, LLC. (GfK MRI) in a nationally representative survey of U.S. households.

The data measures the national propensity to use various products and services and then applies it to the specific geographic location of Spring Hill. A Market Potential Index (MPI) is assigned to each item, which measures the relative likelihood of the adults in the specified area to exhibit certain consumer behavior compared to the U.S. An MPI of 100 represents the U.S. average. The top active recreational activities Spring Hill residents will likely participate in (based on an MPI over 100) include:

Table 1.8 - Active Recreational Activities	Expected # of Adults/ HHs	Percent	MPI
Horseback Riding	170	3.7%	162
Target Shooting	310	6.7%	154
Fishing (fresh water)	673	14.5%	126
Hunting (with rifle)	246	5.3%	125
Volleyball	189	4.1%	124
Boating	290	6.3%	122
Overnight Camping	683	14.7%	121
Softball	154	3.3%	121
Football	244	5.3%	120
Bowling	534	11.5%	119
Hunting (with shotgun)	185	4.0%	119
Baseball	222	4.8%	115
Ping Pong	202	4.4%	115
Archery	139	3.0%	112
Went to the Zoo	653	14.1%	111
Basketball	425	9.2%	111
Visited a Theme Park	958	20.7%	109
Weight Lifting	528	11.4%	109
Frisbee	208	4.5%	108
Jogging / Running	642	13.8%	107
Hiking	601	13.0%	107
Golf	428	9.2%	107
Backpacking	178	3.8%	107
Walking	1,178	25.4%	105
Aerobics	375	8.1%	103
Swimming	769	16.6%	102
Bicycling	472	10.2%	100
Fishing (salt water)	176	3.8%	100

There are 28 “active” activities that score over 100 MPI; most communities have scores over 100 for 29 activities, on average. This indicates a solid opportunity for future program growth. Seven activities to give particular attention to are: Fishing (fresh water), overnight camping trips, bowling, theme park visits, zoo visits, jogging/running, and weight lifting. These seven activities ranked highest in both percentage of expected adults and MPI top-twenty individual rating analyses and are therefore the top potential active activities for future growth. The following chart depicts the activities with the highest combined rating of percentage of expected adults and MPI.

Top-Ranked Future Potential Activities (Active)



Horseback riding scored a 162 MPI, which is unusually high. Despite the relatively low percentage of anticipated households, the rationale for the high MPI is likely the amount of money spent on horse maintenance in the area. The fresh water fishing and overnight camping trip scores allude to the fact that outdoor experiences and education are likely a high priority for a large percentage of the population. The highest number and percentage of households participated in walking for exercise; indoor and outdoor walking opportunities would likely be well-received and successful in Spring Hill. Future program considerations should include walking and jogging/running programs.

In addition to monitoring the top active recreation trends, attention should also be given to passive recreation trends. The market potential for passive activities is interesting in that 20 activities scored over 100, sixteen less than a national benchmark average (36) for passive activities. The active and passive results allude to the fact that Spring Hill residents are interested in recreational

Table 1.9 - Passive Recreational Activities	Expected # of Adults/HHs	%	MPI
Fantasy Sports League	306	6.6%	136
Furniture Refinishing	219	4.7%	128
Played Board Games	823	17.8%	121
Played Trivia Games	348	7.5%	113
Baking	1,201	25.9%	111
Sports Events	869	18.7%	111
Played Bingo	207	4.5%	110
Attended a Movie	2,967	64.0%	108
Played Cards	806	17.4%	108
Country Music Performance	327	7.1%	108
Auto Show	294	6.3%	107
Listened to Sports on Radio	563	12.1%	105
Birdwatching	217	4.7%	105
Dance Performance	205	4.4%	104
Cooked for Fun	1,050	22.6%	103
Photo Album / Scrapbooking	213	4.6%	103
Played Musical Instrument	355	7.7%	102
Karaoke	188	4.1%	102
Word Games	483	10.4%	101
Woodworking	213	4.6%	101

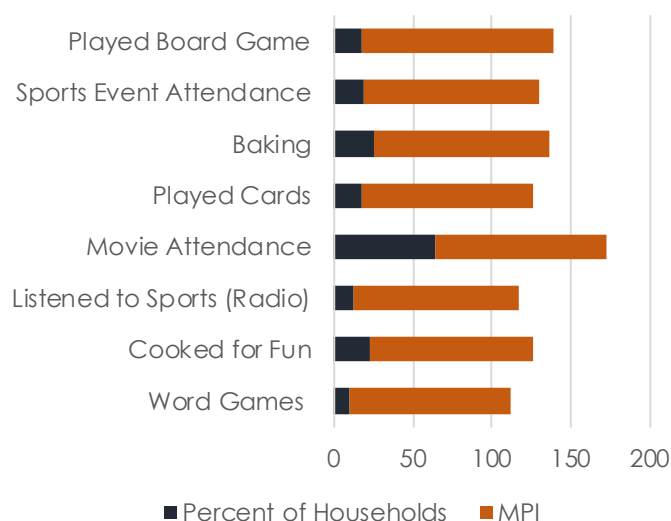
endeavors, but perhaps not at as exponentially high of a rate as other communities in the nation.

The top eight passive recreation themes in Spring Hill are: attending movies, playing board games, baking, attending sports events, cooking for fun, playing cards, listening to sports on the radio and participating in word games. These eight activities ranked highest in both percentage of expected adults and MPI top-twenty individual rating analyses and are therefore the top potential passive activities for future growth.

Individualistic and small group activities show great future potential. Cooking and baking classes would be a specific type of adult education course to consider further developing and/or expanding. Trips to the movies and sports competitions would likely be successful. Organized board game and card groups could offer passive recreators an opportunity to socialize.

The data presented here helps paint the picture of how Spring Hill residents recreate. A combined total of 48 active and passive activities that scored an MPI over

Top-Ranked Future Potential Activities (Passive)



100 alludes to the fact that Spring Hill residents have a potential to be participants in recreational endeavors, but that perhaps the opportunities have not been made available to the residents to encourage participation. The national benchmark is 65, which is higher than Spring Hill's total of 48. When planning for the future, it is important to identify which activities listed, with either a high MPI or on the top-ranked list, are not currently available through Spring Hill – but should or could be developed.

MARKETING

Overview

Approximately 3-5% of the operating budget is allocated towards marketing efforts. A seasonal program listing (guide) is created to advertise programs, and the Chamber of Commerce assists with some advertising. Sponsorships are sought as a means to offset program costs. There is a staff person who was responsible for events and marketing.

Facebook is the primary social media communication tool. Announcements, event ads, class previews, registration reminders, contests, and “did you knows” round out the types of posts listed on the site. Photos of participants and videos of programs help provide interest and encourage awareness.

Program Guide

A quarterly, one-page document is created each season to communicate a majority of that season's program

offerings. There is a disclaimer at the bottom of the page, stating that a full listing of programs is on the website. The full listing can be found through the registration system; there are sub-pages dedicated to the various program areas.

Consideration should be given to creating a comprehensive service offering document, including all adult tournaments, field trips, et cetera. For example, the only adult sport listed in the four seasons reviewed was men's basketball. The communication tool should be used as the primary mechanism to reach all potential participants.

Program guides are generally residents' number one source of information regarding the park and recreation services. This standard is seen repeatedly nationwide. When asked how they hear about programs and services, 57% of survey respondents indicated the City newsletter. The “other” comments alluded to the fact that perhaps there is confusion between the Commission's program guide (referenced as “mailer” in the Other comments section) and City newsletter.

The four guides were colorful and had an overall feeling of fun. Though small font, the overall layout was clear to read. Titles and color-coded sections helped to guide the reader's eye. The program days, dates, times, and fees are all clearly organized. With the absence of program codes, the information appears to be more clean and crisp. From a self-service perspective, it would be interesting to know if residents who register online can easily find the course they are looking for without the codes. The similar design, layout structure, and organization of information between the seasons all create a synergistic user experience.

Best Practices

This section addresses key areas of best practices for recreation program and facility performance including the following attributes:

- Quality standards
- Customer requirements
- Key performance indicators
- Cost recovery goals

A key to developing consistent services is the use of service and program standards. The use of standards provides a more consistent service experience. As program growth continues, and as staff time permits, standards can be deployed throughout the entire recreation program system, such as customer requirements, instructor standards, safety, continuous staff trainings and program quality.

In addition to standards, efforts should be made to develop a listing of key customer requirements for core program/membership areas. Key customer requirements are defined as those areas of the program purchasing process that are most important to registrants. For example, an adult softball player's key requirements may include: cost of the league, quality of athletic field maintenance, cleanliness of restrooms, quality of the umpires, game times and location of the facility. Identifying key requirements is vitally important for staff to deliver well in the items most important to the customer. This also reinforces key elements of service that staff should become familiar.

Key requirements should be identified by customers and can be included as part of an importance/performance matrix. This determines how important a requirement is to the customer and how Spring Hill Recreation Commission is performing. Surveys and program evaluations should include questions that assess customer satisfaction in these areas.

Another area of strengthening includes the development of key performance indicators. Organizations that measure performance also have a documented process in place to ensure follow through on results. A robust measurement system generally includes a more comprehensive set of measures, including:

- Number of programs per age segment
- Customer satisfaction (there should be a system-wide approach to measuring customer satisfaction. Currently each area develops its own approach to measurement. In addition, a process needs to be developed to ensure follow through on evaluations and surveys).
- Facility utilization rate
- Cost recovery rates by core program area
- Number of new programs offered annually (to drive innovation)
- Household percentage of program participation
- Percent of programs in introduction and growth stage
- Market penetration by age group
- Customer retention, repurchase intent, and referral

Best practice agencies have identified cost recovery goals for core program areas. The goal can be calculated from actual performance in the three most recent years' financial results by core program area. This should be accompanied by a cost of service study to determine indirect charges and identification of true costs of service. The development of a cost of service study will also be helpful in creating a standardized approach to pricing services. Currently, a consistent methodology is not in place.

RECOMMENDATIONS

The following recommendations pull together opportunities to strengthen the Department's performance

Programmatic

The Commission is in a growth phase, and is looking to this report to provide guidance as to where to invest future programmatic resources. Based on the results of the statistically valid survey, the preliminary questionnaire, demographic data, and current participation levels, adjustments/additions to the programmatic menu are as follows:

- Expand adult programming in response to the growing age demographic, separately for each adult age category: adult, active adult, and senior.
- Incorporate outdoor adventure programs. They are a high priority; however, the needs are not met or partly met by 99% of survey respondents.
- Consider adding programming that targets adult fitness and wellness. It was a top priority for adults; however, 88% of respondents' needs are not met or partly met. Specific requests for fitness classes were listed in the preliminary questionnaire more than 25 times.
- Continue the current level of service of events, to allow them to mature and to focus on other new services.
- Review the program categories to determine which program areas should be added to the Spring Hill program menu. The Needs Assessment Survey Priority Investment Rating for youth and adults should be used to assist in determining priorities; consider both high and medium level PIR rankings.
- Diversify youth sports offerings, outside of the existing core three, to reach more interests. Consider gymnastics/tumbling, volleyball, and/or tennis.
- Ensure intentional outreach and inclusion of cultural groups in future program development, planning, and implementation.
- Consider more outdoor-based programming for youth; three of the top four activities with the highest PIR occur outdoors.

FACILITY

- Solidify consistent program times in the Civic Center for exclusive program use.
- Explore partnership opportunities with other private,

municipal, or non-profit entities that would result in additional programming space.

- Strengthen school partnership; create an intergovernmental agreement that outlines specific usage parameters.
- Engage in legislative advocacy; support efforts that would allow property ownership.

Marketing

- Further develop the program guide to be more comprehensive, listing all available programs each season and providing Commission-related information such as registration details, reminders, and program-specific information.
- Continue to use Facebook, consistently posting several times per week.

General

- Explore more opportunities to partner with other private, public, and/or non-profit agencies to expand service provision
- Increase staffing levels to accommodate new levels of service provision.
- Implement the best practice areas: use of standards, customer requirements, performance measures, annual reporting process, and the establishment of cost recovery goals. Develop a 100% cost recovery goal for program direct costs.
- Future positioning of programs includes the development of targeted outreach for the growing ethnic minority population and growing older adult population.
- Seek balance in the program outcomes, specifically focusing on the Commission's role in Community Impact. Engaging with community partners, initiating more collaboration, and intentionally identifying and programming for underserved populations may help with that balance.
- Monitor waitlist numbers, and enroll as many off the waitlist as possible, to engage the maximum number of participants.
- Develop a marketing plan.
- Continuously work to reduce participation barriers.
- Work to achieve a positive net revenue within each core program area, each fiscal year.
- Develop a fee policy.
- Develop a cost recovery policy.



02

Park Operations

The Park and Recreation Master Plan process included an Operations Assessment as part of the Plan. The Assessment process included focus group meetings with staff, review of the Community Needs Assessment Survey, job descriptions, financial information, a review of the organization chart for the City and Recreation Commission, and labor hours allocation.

The Assessment includes the following elements:

Description of Spring Hill Parks Department

Description of the Spring Hill Recreation Commission (more detail is included in the Recreation Assessment)

Comparative national and regional metrics

Example of maintenance standards

Maintenance activities for Spring Hill are performed as part of the Spring Hill Public Works Department. The Spring Hill Recreation Commission also performs maintenance responsibilities. The Sports Complex is owned by the City, but the Recreation Commission manages and maintains the facility, including trash removal, mowing, and scheduling. In addition, there are two baseball/softball fields that are school owned properties, which the Recreation Commission also maintains.

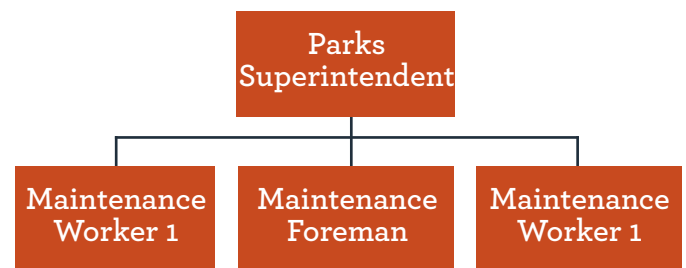
PARKS DEPARTMENT

The Parks Department has a new leader who was recently hired as the Parks Superintendent. He brings a background of park maintenance to the Department. As a result, many new operational improvements are underway.

The areas of responsibility for the Parks Department include maintenance of parks (mowing, applying chemical applications, landscaping, and tree trimming), aquatics and facility operations, and routine maintenance. The City also has a position that includes the Aquatics Manager who oversees Spring Hill Aquatics Center. A review of the Aquatics operation is included in the Recreation Assessment. This position is supplemented by many part-time and seasonal employees.

Parks Department employees assist the Public Works Department with other responsibilities. As a result of the cross functional responsibilities, efficiencies occur. Incumbent park maintenance employees have skills outside of the regular maintenance worker set of responsibilities such as electrical and construction skills. The group has long tenure in their positions. The group is effective at multi-tasking, given the varied nature of work responsibilities and their experience.

The organization chart for the Parks Department:



Job descriptions exist for Maintenance Worker I positions, and they are able to advance to a Level II and Level III positions. In discussions with the staff, the employees feel there is a need for additional staff.

Equipment and vehicle replacement schedules are in existence. Equipment, for the most part is in good condition.

Currently very little documentation of processes and work methods exist.

Typically a park maintenance operation includes:

- Description of tasks such as mowing (grass height per season), mowing frequency, and special projects such as aeration and fertilization should be developed. Documentation is important for ensuring work is done according to standard, as well as a way to capture institutional knowledge. Given the long tenure of the staff members, impending retirements will significantly impact the operation. This documentation also helps with training new employees. A detailed training program does not exist currently. Training includes on the job training.

- An automated maintenance management system should be considered. The Department does have a listing of all maintenance tasks for mowing and trimming and the estimated time to complete the task by park, as well as the breakdown of acreage according to areas requiring walk behind mowing, brush hog mowing, etc. This is a start of an overall system that will eventually include all other tasks associated with park maintenance. This process will assist in developing data such as costs for mowing per park, time spent in various maintenance tasks on an annual basis, preventive versus demand maintenance percentages, and accountability for completion of tasks by employees.
- Development of maintenance standards should occur, typically three levels of service depending upon the level of maintenance required. An example of a list of standards accompanies this report.
- A formalized audit system for parks, facilities, and playgrounds is needed, performed on a weekly and monthly basis and documented.
- A monthly calendar for the entire year should be developed that lists each month's major tasks.
- A work order system is currently performed manually. The system works well. At some point an automated work order system may provide better data with continued growth.
- The use of technology is not well deployed. Maintenance staff do not all have access to email and a computer. The staff have radios, but not smart phones. Technology can provide efficiency improvements such as the use of smart phones to complete playground and park inspections.

- Typically, a formalized orientation and training process is recommended, but given the small size of the Department, having the other elements listed previously will help provide any newly hired employees with needed training. This includes tasks such as proper use of equipment, preventive maintenance, work schedules, and audit/inspection processes.

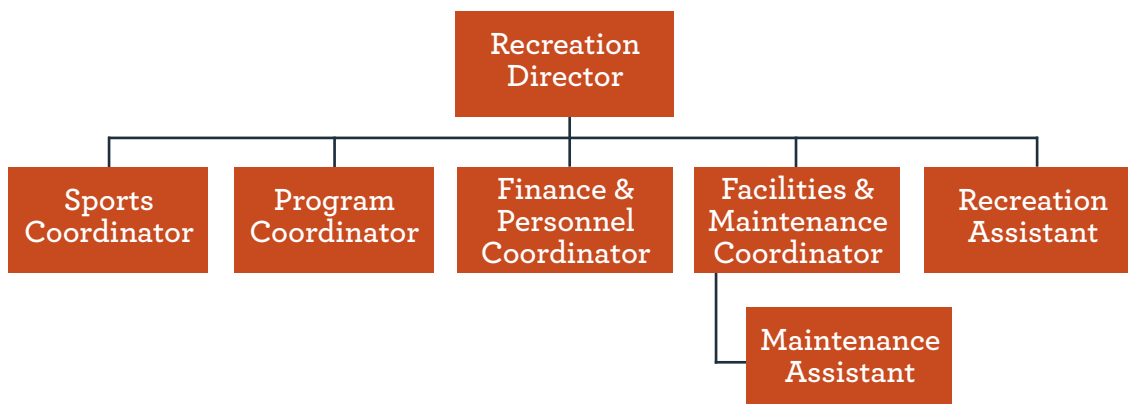
RECREATION COMMISSION

The Spring Hill Recreation Commission is committed to providing quality recreational and leisure programs for the community in cooperation with the City of Spring Hill and Unified School District #230. The Recreation Commission is governed by a five member board. A director reports to the Board. Core programs include adult and youth sports, adult and youth general interest programs, 50+ Friday Night Flicks, Youth Under4 Series, and Special Olympics.

The Recreation Commission includes seven full-time positions. There are five positions reporting to the director position and one position reporting to the Facilities and Maintenance Coordinator position as shown in the chart below.

The Recreation Commission has an agreement with the City to utilize the Civic Center's gym and event space. This is an important relationship for the community as the space can provide many programming opportunities. It appears that the usage of space could be optimized through more use by the Recreation Commission.

The Recreation Commission includes two maintenance/facility positions. The Sports Complex is owned by the City, but the Commission manages and maintains it. Commission employees perform mowing, ball-field maintenance, maintenance and use scheduling,



trash pick-up, etc. The Commission has a maintenance building that the Rec Commission built. There are two baseball/softball fields that are school owned properties. The Recreation Commission does all the maintenance for these.

While the population of Spring Hill is 6,681, the Recreation Commission serves the larger school district, which expands beyond the boundaries of the City. Tax support comes from the school district. Unlike many recreation agencies, the Recreation Commission's budget grows every year, so they are in good shape financially. With continued growth, a challenge for the agency includes ensuring that programs and services expand in alignment with community need. There may be opportunities for the Recreation Commission to increase the use of the City's Civic Center.

Comparative Information

Table 2.1 below shows comparative information of other agencies included in the National Recreation and Park Association's Park Metrics database. The database includes over 1,000 agencies' parkland, facilities and amenity information from around the United States and Canada. Most agencies across the country oversee both parks and recreation responsibilities (approximately 85%), which for comparison purposes, the City of Spring Hill and the Recreation Commission are combined. To determine meaningful data for Spring Hill, cities and towns with a population under 10,000 were used as a source of comparison. The chart represents information from fifty-eight agencies.

The first column indicates the comparative metric. The second column represents the number of agencies reporting for each metric. The lower quartile indicates the lowest 25% of agencies reporting. The upper quartile represents the highest 75% of agencies reporting. The

median indicates the midpoint of the data.

With the combined budget of City of Spring Hill park maintenance budget and the Recreation Commission's budget, the operating expenditures per capita rests between the median and upper quartile at \$212 dollars/capita.

Revenue per capita includes Spring Hill's aquatics revenue as well as revenue generated from the Recreation Commission. While the amount of earned revenue approaches the upper quartile, total earned revenue to total operating expenditures exists between the lower quartile and the median at 17%.

Park operating expenditures approach the median, but rest slightly below at \$3,747. FTE's per total population, including both the City Parks Department's staff and the Recreation Commission's staff is at the median. This includes the City's four maintenance positions, the full-time aquatics position, and the seven Recreation Commission employees.

Acres per 1,000 residents is exactly at the median number, 14 per 1,000 population. This is based on a population of 6,618 and total maintained area of 90.03 acres.

Previous to the Park Metrics program, the National Recreation and Park Association included a benchmark of acres maintained per full-time equivalent (FTE) positions. The newer Park Metrics program does not include this benchmark, but the older benchmark included a benchmark for the ratio between total turf acres and number of full time staff (FTE) equivalents. The information included agencies with acreage under 250 acres. The results are shown below:

25% Quartile	Median	75% Upper Quartile
3.7 FTEs	5.7 FTEs	16.6 FTEs

Table 2.1 - NRPA Recommended Comparatives

Metric	# of Agencies	Lower Quartile	Median	Upper Quartile	Spring Hill*
Operating expenditures per capita	45	\$61	\$107	\$230	\$212
Revenue per capita	38	\$11	\$29	\$67	\$37
Total revenue to total operating expenditures	37	9.60%	25.60%	47.10%	17%
Prk operating expenditures per acre of parkland	30	\$1,521	\$3,989	\$6,095	\$3,747
FTE's per total population	39	8	12.3	30.7	12
Acres of parks per 1,000 residents	32	8.5	14	24.3	14

The acreage amounts do not account for difference in the types of maintenance such as athletic field maintenance versus general park maintenance. Obviously, general park maintenance requires less time than athletic field maintenance. The current staffing level of a park foreman and two maintenance employees is slightly below the lowest 25% of reporting agencies as the City of Spring Hill has three full-time maintenance employees and maintains 90 acres. Moving to the lowest quartile requires an additional .7 FTE and moving to the median requires an additional 2.7 FTEs.

Population

The City of Spring Hill's population, budget, and acreage figures were benchmarked against seven other like-sized communities in the region. From a population perspective, Spring Hill's 6,618 resident total landed in the middle of the benchmark cities, three were larger in size and four were smaller. The range in population was 5,580 on the low end (Paola) and 7,784 on the high end (Bonner Springs).

Operating Budget

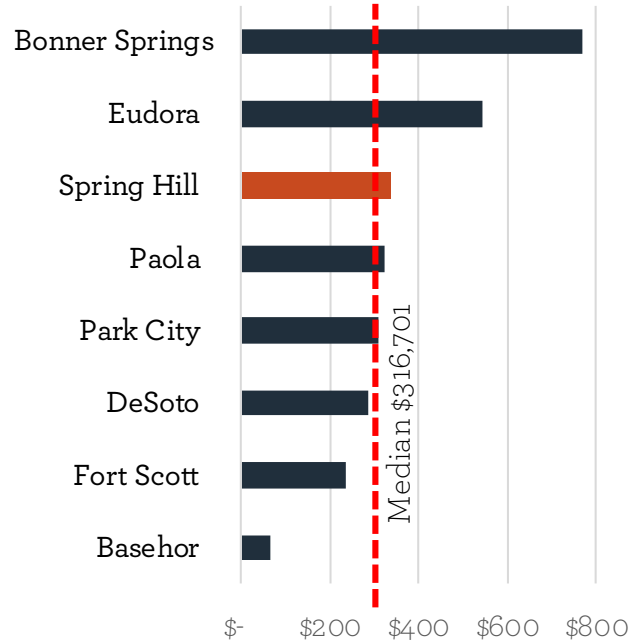
Spring Hill's operating budget of \$337,349 was slightly higher than the median budget of the benchmark cities, \$316,701. Basehor had the smallest budget (\$67,700) and Bonner Springs the highest (\$545,204). This budget information can be translated to an average dollar amount spent per capita as well as dollar amount spent per acre of parkland.

Table 2.2 - Regional comparison of budget.

City	Operating Budget
Spring Hill (Pop. - 6,618)	\$337,349
Paola (Pop. - 5,580)	\$324,300
DeSoto (Pop. - 6,107)	\$286,851
Eudora (Pop. - 6,329)	\$545,204
Basehor (Pop. - 6,428)	\$67,700
Fort Scott (Pop. - 7,608)	\$237,355
Bonner Springs (Pop. - 7,784)	\$770,425
Park City (Pop. - 7,734)	\$309,101
Median	\$316,701

Park Budget Comparison

(in thousands)



Acres

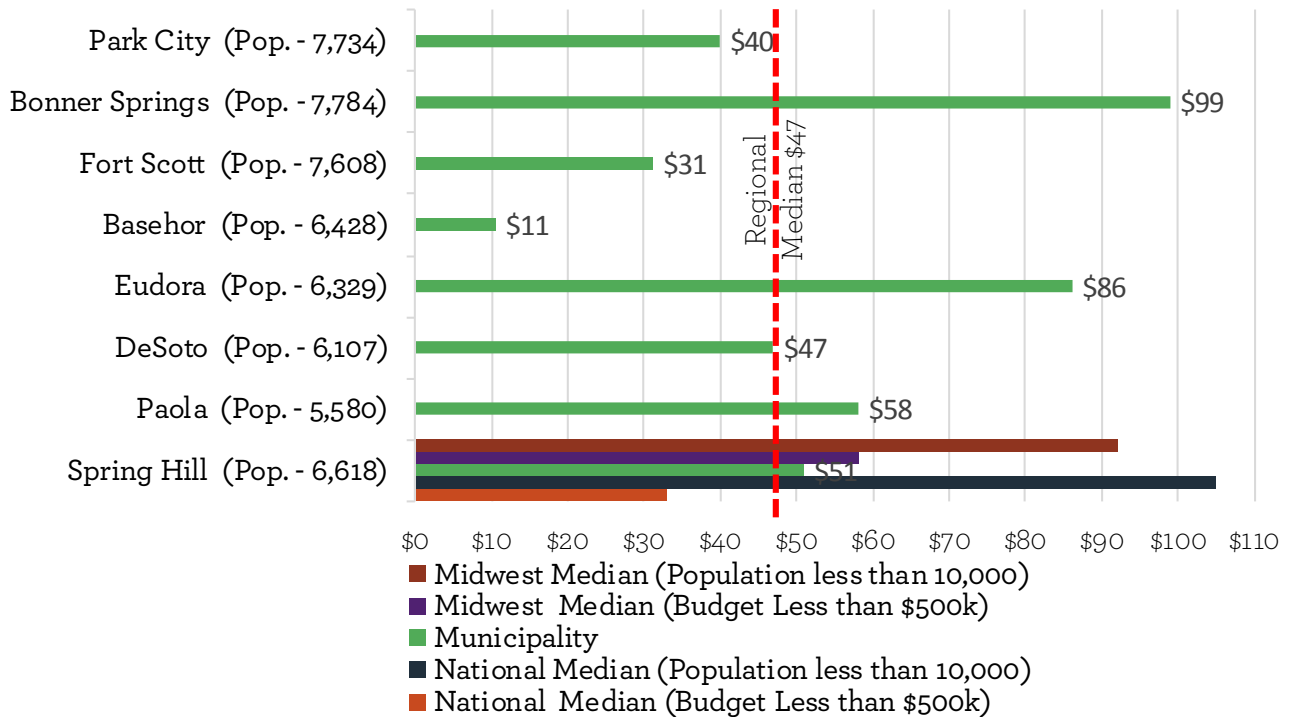
Another measurement of size is the quantity of the acres managed by each city. Paola managed the most acres of the benchmark group, with 740; Basehor managed the smallest quantity of acres, 20. Spring Hill manages 90 acres, or the middle of the group. Eudora's numbers were not provided.

Table 2.3 - Regional comparison of size.

City	Population	Acres	Acres per 1,000
Spring Hill	6,618	65	10
Paola	5,580	740	133
DeSoto	6,107	438	23
Eudora	6,329	-	-
Basehor	6,428	30	3
Fort Scott	7,608	578	76
Bonner Springs	7,784	72	9
Park City	7,734	67	9
Median	6,428	105	16

The comparison of acres per 1,000 population helps to determine the communities' scope of park acreage on a more even basis. Spring Hill managed 14 acres per 1,000 residents which fell in the middle of the benchmark

Comparison of Operating Expenditures per Capita



group. Basehor managed the least, at three acres per 1,000, and Paola managed the most, at 133 acres per thousand. The NRPA 2019 Agency Performance Review, the median park acreage for the 1,000+ agencies reporting is 10.1 acres of land per 1,000 population. Five of the comparative agencies exceed that number, including Spring Hill, with 14 acres per 1,000 residents.

From a dollars-per-capita perspective, Spring Hill once again fell in the middle of the benchmark group with \$51 per capita. The lowest amount spent was \$11 by Basehor,

and Bonner Springs spends the most per capita at \$99. The regional median was \$47 per capita.

Spring Hill had an operating expense per acre of parkland that measured slightly above the regional median: \$3,748 (regional median: \$3,604). Bonner Springs budgeted the most expenses per acre of parkland: \$10,700; Fort Scott the least: \$411. The national median for operating expense per acre of parkland was \$3,671 for populations less than 10,000 and \$3,314 for budgets less than \$500,000.

Table 2.4 - Regional comparison of expenditures.

City	Expenditures per Capita	Expenditures per Acre of Parkland
Spring Hill	\$51	\$3,748
Paola	\$58	\$438
DeSoto	\$47	\$2,079
Eudora	\$86	-
Bashor	\$11	\$3,385
Fort Scott	\$31	\$411
Bonner Springs	\$99	\$10,700
Park City	\$40	\$4,613
Median	\$47	\$3,604

PARK MAINTENANCE STANDARDS

The following information outlines suggested maintenance standards, categorized by the level of care, with level 1 being the highest standard. This information can assist both the City and the Recreation Commission with turf and athletic field maintenance. The standards are organized according to:

- Turf maintenance
- Diamond athletic fields
- Rectangular athletic fields

There are three levels for turf maintenance outlined, three for diamond field standards, and two levels for rectangular fields.

MINIMUM STANDARDS

Level 1

High Profile Areas
(small areas - entire area
visible to foot traffic)

Level 2

High Profile Areas
(large areas - portions not
visible from 1 location)

Level 3

Medium to
Low Use

Turf Maintenance

MOWING

Maintain turf in all defined areas to acceptable height and appearance according to species and variety of grass. Remove visible grass clippings.

Height: 3"

Frequency:
2x per week

Height: 3½"

Frequency:
2x per week

Height: 4"

Frequency:
1x per week

STRING TRIMMING & EDGING

Provide a clean and clear 90 degree edge between turf area and hard surfaces, equipment, and structures.

Frequency:
1x per week

Frequency:
1x per week
Every 2 weeks
during off season

Frequency:
1x per week
Monthly during
off season

AERATION & VERTICUTTING

Increase air infiltration, water percolation, plant nutrient mobility, and correct soil compaction by making holes or slits in turf. Inspect thatch layer regularly and remove as needed.

Aeration:
1x per year
Additionally as
needed
Verticut: As needed.

Aeration:
Low use areas -
1x Annually
High use areas -
2x Annually
Verticut: As
needed.

Aeration:
Low use areas -
1x Annually
High use areas -
2x Annually
Verticut: As
needed.

SOIL TESTING

Provide healthy turf by testing soil samples annually. Soil moisture shall be consistent with no excessively wet or dry areas. Soil shall be firm enough for foot and mower traffic. Apply wetting agents to assist in uniform soil moisture. Hand water as needed.

Frequency:
Annually
Additionally as
needed

Frequency:
Annually
Additionally as
needed

Frequency:
Annually
Additionally as
needed

OVERSEEDING

Maintain healthy, vigorous, and safe condition of turf. Perform on an as needed basis. Thinning or bare areas are priorities. Turf density shall be sufficient to meet allowable turf coverage, bare areas, and weed growth visible to the surface for each level.

Frequency:
2x per year
Allowances:
Turf Coverage:
100%
Weed Growth: 0%
Bare areas: 0%

Frequency:
2x per year
Allowances:
Turf Coverage: 90%
Weed Growth: 10%
Bare areas: 0%

Frequency:
2x per year
Allowances:
Turf Coverage:
75%
Weed Growth:
25%
Bare areas: 0%

HERBICIDES & INSECTICIDES

Inspect daily for insects, disease, and stress and respond to outbreaks within 24 hours.

Frequency:
Seasonally as
needed.

Frequency:
Seasonally as
needed.

Frequency:
Seasonally as
needed.

MINIMUM STANDARDS

Level 1

High Use Fields

Level 2

Medium Use Fields

Level 3

Low Use Fields

Diamond Athletic Fields (Baseball & Softball)

MOWING

Maintain turf in all defined areas to acceptable height and appearance according to species and variety of grass. Remove visible grass clippings.

Height: 2½" - 3"

Frequency:
2x per week

Height: 2½" - 3½"

Frequency:
2x per week

Height: 3" - 3½"

Frequency:
1x per week

STRING TRIMMING & EDGING

Provide a clean and clear 90 degree edge between turf area and hard surfaces, equipment, and structures.

Frequency:
2x per month

Frequency:
1x per month

Frequency:
1x per month

AERATION & VERTICUTTING

Increase air infiltration, water percolation, plant nutrient mobility, and correct soil compaction by making holes or slits in turf. Spot aerate high use areas as needed. Inspect thatch layer regularly and remove as needed.

Aeration:
2x per year

Verticut: As needed.

Aeration:
2x per year

Verticut: As needed.

Aeration:
3x per year

Verticut: As needed.

SOIL TESTING

Provide healthy turf by testing soil samples annually. Soil moisture shall be consistent with no excessively wet or dry areas. Soil shall be firm enough for foot and mower traffic. Apply wetting agents to assist in uniform soil moisture. Hand water as needed.

Frequency:
Annually

Additionally as
needed

Frequency:
Annually

Additionally as
needed

Frequency:
Annually

Additionally as
needed

OVERSEEDING

Maintain healthy, vigorous, and safe condition of turf. Perform on an as needed basis. Apply pre-germinated seed to heavily worn areas after every tournament. Thinning or bare areas are priorities. Turf density shall be sufficient to meet allowable turf coverage, bare areas, and weed growth visible to the surface for each level.

Frequency:
2x per year

Allowances:

Turf Coverage:
100%- season start
98%- during season

Bare areas:
0% - start of season
2% - during season

Weed Growth: 0%

Frequency:
2x per year

Allowances:

Turf Coverage:
80%- season start
78%- during season

Bare areas:
0% - start of season
2% - during season

Weed Growth: 20%

Frequency:
2x per year

Allowances:

Turf Coverage:
60%- season start
58%- during season

Bare areas:
0% - start of season
2% - during season

Weed Growth: 40%

HERBICIDES & INSECTICIDES

Inspect daily for insects, disease, and stress and respond to outbreaks within 24 hours.

Frequency:
Seasonal as needed.

Frequency:
Seasonal as needed.

Frequency:
Seasonal as needed.

MINIMUM STANDARDS

Level 1

High Use Fields

Level 2

Medium Use Fields

Rectangular Athletic Fields (Soccer and Football)

MOWING

Maintain turf in all defined areas to acceptable height and appearance according to species and variety of grass. Remove visible grass clippings.

Height: 2½" -3"

Frequency:
2x per week

Height: 2½" - 3½"

Frequency:
2x per week

STRING TRIMMING & EDGING

Provide a clean and clear 90 degree edge between turf area and hard surfaces, equipment, and structures.

Frequency:
2x per month

Frequency:
1x per month

AERATION & VERTICUTTING

Increase air infiltration, water percolation, plant nutrient mobility, and correct soil compaction by making holes or slits in turf. Spot aerate high use areas as needed. Inspect thatch layer regularly and remove as needed.

Aeration:
3x per year

Verticut: As needed.

Aeration:
2x per year

Verticut: As needed.

SOIL TESTING

Provide healthy turf by testing soil samples annually. Soil moisture shall be consistent with no excessively wet or dry areas. Soil shall be firm enough for foot and mower traffic. Apply wetting agents to assist in uniform soil moisture. Hand water as needed.

Frequency: Annually

Additionally as needed

Frequency: Annually

Additionally as needed

OVERSEEDING

Maintain healthy, vigorous, and safe condition of turf. Perform on an as needed basis. Apply pre-germinated seed to heavily worn areas after every tournament. Thinning or bare areas are priorities. Turf density shall be sufficient to meet allowable turf coverage, bare areas, and weed growth visible to the surface for each level.

Frequency: 2x per year

Allowances:

Turf Coverage: 100%-
season start 85%- during
season

Bare areas: 0%
- start of season 15% -
during season

Weed Growth: 0%

Frequency: 2x per year

Allowances:

Turf Coverage:
80%- season start
65%- during season

Bare areas:
0% - start of season
15% - during season

Weed Growth: 20%

HERBICIDES & INSECTICIDES

Inspect daily for insects, disease, and stress and respond to outbreaks within 24 hours.

Frequency:
Seasonal as needed.

Frequency:
Seasonal as needed.

PLAY READINESS

Ensure sports fields are sufficiently prepared to support safe play according to the rules and regulations for each type of desired type of play. Ensure spectator accommodations, including bleachers, are clean and safe for use.

1. Re-work infield at the conclusion of individual seasons.
2. Prep fields per requests and agreements.
3. Prep fields 1 time/week when not in use (no chalk).
4. Repair mounds and warn areas.
5. Repair items related to potential safety threats.



03

Parks Inventory

Service Analysis & Park Assessment

LEVEL OF SERVICE (LOS)

Establishing a Goal

In order to determine if the amount of parkland in Spring Hill is sufficient to serve its residents, we have to establish some grounds for measurement. In the 1930's George Butler of the National Recreation Association proposed a standard of "10 acres of park open space per 1,000 population within each city, plus an equal area in parkways, large parks, forests, and the like, either within or adjacent to the city" (Mertes and Hall 1996). This metric calculates the number of acres of parkland per capita and is referred to as Acreage Level of Service (LOS). It has often been used as a basis for benchmarking or comparing a community's parks system against other communities.

Since then, the NRPA has determined that there are many factors, such as location, which need to be considered so they no longer publish 10 acres per 1,000 as a blanket standard. One of the limitations of using the Acreage LOS standard alone is that it doesn't account for factors such as equitable distribution, the capacity or quality of the facilities, or the level of programming. Today, the old standard may be used as a baseline reference, which on a national level, 10 acres per 1,000 tends to be the median. However, when looking at more regional data the number of acres per 1,000 may be significantly higher or lower. Communities can use this information to develop goals that feel more commensurate with their community in relation to others with similar characteristics, such as population and size of operating budget. In addition, Acreage LOS goals should be developed to a level that allows them to maintain and monitor a supply of parkland that is commensurate with the city's growth and resources.

In addition to population, the size of a park department's operating budget is a characteristic that should be considered when using benchmarks to determine level of service goals. The budget size varies greatly from one community to the next and should not be considered proportional to a city's geographic size, or population. There are communities with large land masses or high populations and that have large operating budgets. Conversely, there are many communities that are fairly small in geographic size or population, but have relatively large budgets.

Benchmarking data for this study was obtained from the NRPA's Park and Recreation Operating Ratio and Geographic Information (PRORAGIS) database. Comparison characteristics for this plan were broken down into the following 3 categories:

Overall comparison of all reporting municipalities.

Population size comparable to Spring Hill (less than 20,000).

Budget size comparable to Spring Hill (less than \$500,000).

While these benchmarks provide a guide on more of a macro scale perspective, the data should be considered along side NRPA guidelines for the amount of parkland (number of acres per 1,000) by park type classification.

Publicly accessible parkland owned and operated by the City which is developable is all that should be counted. In an article for the American Planning Association David Barth (Barth, 2016) points out that, "Undevelopable lands such as conservation areas, wetlands, water bodies, golf courses, and beaches cannot help a community meet its needs for parks, playgrounds, athletic fields, open play space, recreation centers, and other basic parks and recreation facilities. Privately owned parkland is not open to the public, and could be sold or redeveloped. Public parkland owned by another jurisdiction (such as county-owned parks within a municipality) is already counted by that jurisdiction for its own LOS, and should not be included in a community's acreage calculation."

Determining Level of service

A target LOS was derived by averaging out the national and regional data based on population and budget median data (Table 3.1) and then weighing that with projected growth, current growth patterns, current parkland distribution, and available or potentially available land. An overall target LOS of 10.65 acres of parkland per 1,000 residents was identified for the Spring Hill as shown in the table below. Table 3.2 below illustrates the LOS calculation for Spring Hill by park type. From this we are able to then begin looking at where future planning and investments should be focused.

Level of Service Metric	Current	10-Yr Target
Acres per 1,000 residents:	9.84	10.65
Total Parkland Acres	65.98	83

Additional Acres of Parkland Needed:	17
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TABLE 3.1 - LEVEL OF SERVICE (L.O.S.) BENCHMARKS		NRPA Midwest Region (2016-2018)	NRPA National Median (2016-2018)	Avg.	Spring Hill Current L.O.S.	10 Year Suggested Minimum Acres of Parkland	10 Yr Suggested Needs (less existing)
NRPA Relevant Perspective Comparisons							
Overall Comparison	Residents Per Park Typically there is 1 park for every 1,500 residents in the Midwest Region	1,500	2,181	1,841	1,118	90 acres	24 acres
	Acres of Parkland per 1,000 Residents Typically there is 13 acres of parkland per 1,000 residents in the Midwest Region	13	10.1	11.55	9.84		
POPULATION (< 20,000)	Residents Per Park Typically there is 1 park for every 1,231 residents in the Midwest where the population is less than 20,000 people	1,231	2,181	1,706	1,118	85 acres	19 acres
	Acres of Park Land per 1,000 Residents There is 14.90 acres of parkland per 1,000 residents in the Midwest where the population is less than 20,000 people	11.8	10.1	10.95	9.84		
BUDGET SIZE (< \$500k)	Residents Per Park Typically there is 1 park for every 1,138 residents where the budget size is less than \$500,000	1,138	2,181	1,660	1,118	73 acres	7 acres
	Acres of Park Land per 1,000 Residents There is 8.80 acres of parkland per 1,000 residents in the Midwest where the budget size is less than \$500,000	8.8	10.1	9.45	9.84		

Target Acres of Parkland per 1,000 (Averaged): 10.65

83 acres

17 acres

TABLE 3.2 - Target L.O.S. BY PARK TYPE				NRPA SUGGESTED Acres per 1,000 residents	Current Acres per 1,000 Residents	Suggested Acres per 1,000 Residents	SUGGESTED 2029 Acreage	Additional Acres of Parkland Needed
Park Type	Park Name	Size (Acres)	Total (Acres)					
Mini Parks (1 acre or less)	Celia Dayton	0.30	0.30	0.25-0.50	0.045	0.045	0.30	0.00
Neighborhood Parks (Generally 2-5 acres)	Blackhawk	3.64	8.22	1-2	1.23	2.00	15.50	7.28
	City	2.20						
	Friendship	2.38						
Community Parks (Generally 15 - 50 acres)	Aquatic Center Park (includes south parcel)	12.50	28.14	5-8	4.20	5.00	38.75	10.61
	Veterans Park	15.64						
Special Use Parks (Specialized Activities)	Recreation Complex	13.90	13.90	Variable	2.07	-	Variable	Sufficient
Natural Areas & Undeveloped Parkland	Willow Park (Melvin Murry)	15.42	15.42	Variable	2.30	-	Variable	Sufficient
Ancillary Green Space	Various City Owned Parcels	39.50	39.50	n/a	n/a	n/a	n/a	n/a

Current L.O.S. (acres per 1,000 residents):	9.84
Target L.O.S. (acres per 1,000 residents):	10.65
Target Total Park Acres by 2029	17

	2019	2024	2029
Estimated Population:	6,706	7,210	7,750
Target Total Park Acres:	65.98	77	83
Additional Acres Needed:	-	11	17

Park Types

Mini Parks - Sometimes called “Pocket Parks”, mini parks are the smallest type of park and generally have a service radius of 1/4- mile or less. These parks generally serve a specific function or open space need. Celia Dayton Park is an example of a mini park in Spring Hill. About 1/4 to 1/2- acre per thousand residents is the general NRPA guideline for this type of parkland.

Neighborhood Parks - This basic unit of any park system is about 2 to 5 acres in size. Neighborhood parks serve the community with the capacity to provide recreational and social facilities. This type of park provides space for both active and passive recreational activities such as picnic areas, playgrounds, ball fields, multi-use open space, shelters, and walking paths. Neighborhood parks have a typical service radius of about 1/4 to 1/2- mile and account for about 1 to 2 acres per 1,000 residents. Blackhawk, City, and Friendship Parks are examples of neighborhood parks in Spring Hill.

Community Parks - These are typically much larger in size than neighborhood parks at about 20-50 acres and provide a wide range of facilities serving several neighborhoods. In some cases this type of park can function on smaller properties depending on amenity offering, but typically not smaller than about 15-20 acres. Community parks often include a special attraction such as an aquatic center or city lake drawing people from throughout the community. Community parks have a service radius of about 1 to 3-miles and account for about 5 to 8 acres of parkland per 1,000 residents. Aquatic Center Park and Veterans Park are examples of community parks in Spring Hill.

Special Use Parks - These parks typically serve specialized activities covering a broad range of facilities which typically respond to cultural needs or single uses such as sports complexes. The size of this type of park varies as does the amount of parkland per capita need. Spring Hill Recreation Complex is an example of a special use park in Spring Hill.

Natural Resource Areas - These areas may include park amenities, but they primarily play a larger more ecological role within the community. They generally preserve, restore, or provide access to natural resources and meet the need for open space preservation, not developable park space. Willow Park (formerly Melvin Murry) is an example of a natural resource area in Spring Hill.



Mini Park - Celia Dayton Park



Neighborhood Park - City Park



Community Park - Aquatic Center



Special Use Park - Recreation Complex



Natural Resource Areas - Willow Park

GAP ANALYSIS & FOCUS AREAS

A Gap Analysis was conducted using Geographic Information Systems (GIS) to identify areas of the community that may be under-served by parks and park amenities. Gaps in service areas become obvious when service radii are shown based on typical walking distances. The service radius of a park is dependent upon the classification of park type and its level of quality. Areas of the community not covered by service radii indicate areas that are potentially undeserved by parks.

While the distribution of parkland is important, it is perhaps equally important for communities to provide as equitable a distribution of typical park amenities as possible. After all, what good is a park that doesn't have much to offer in terms of things to do? The maps on the following pages illustrate service areas for parks (by park type), and for the following key park amenities: playgrounds, picnic shelters, ballfields, aquatics, and trails.



Focus Area #1 - Neighborhood Parks

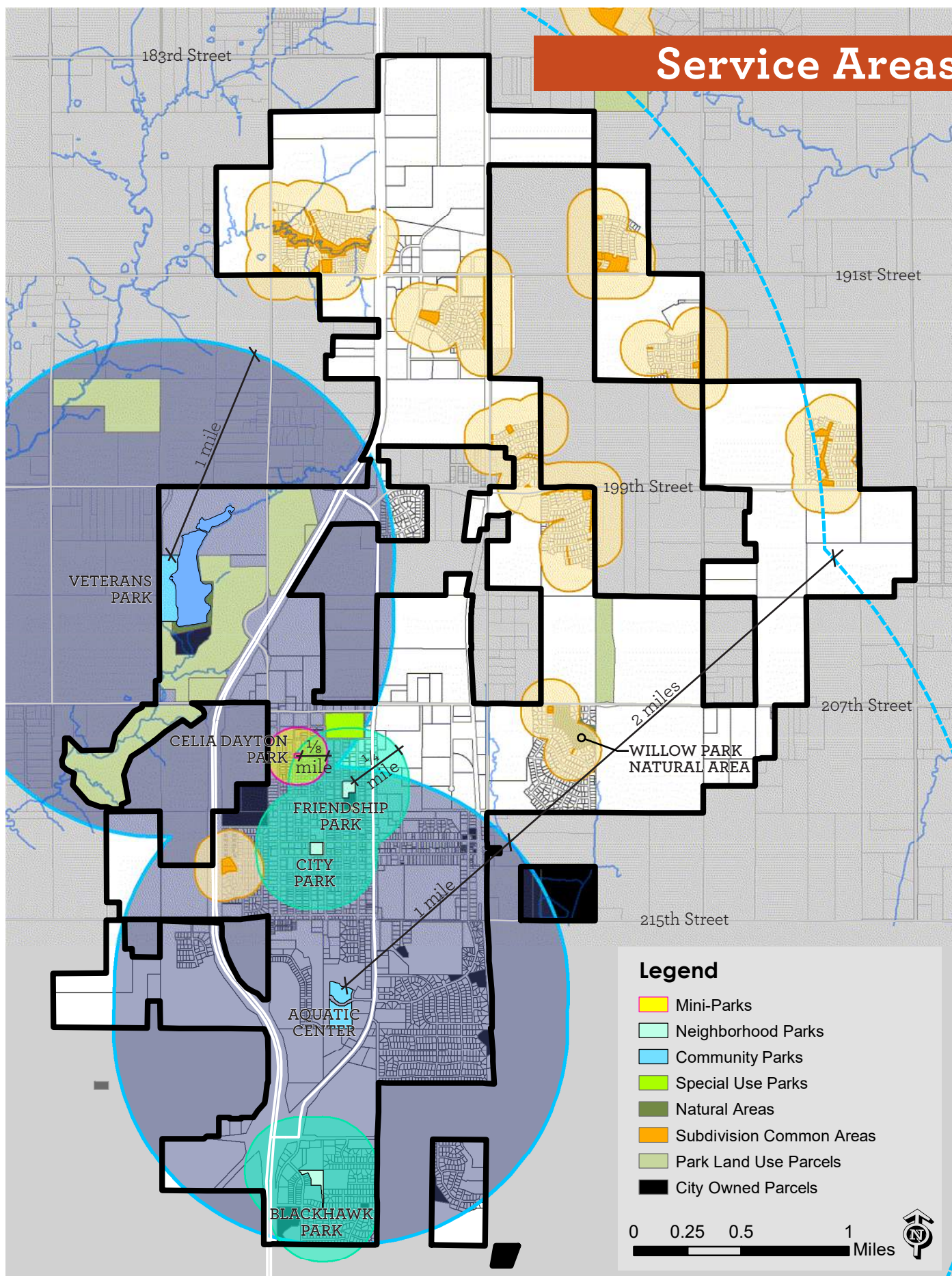
- **NORTH** - There are currently no City owned parks in the north/northeast area. New subdivisions are being constructed in this area though most are planned to include dedicated common areas typically with amenities such as a playground and small shelter. This may help to alleviate immediate need for neighborhood parks in this area.
- **CENTRAL** - There is little in the way of neighborhood parks in the central west segment. Willow Park Natural Area (formerly Melvin Murry Park) offers only a pond. As development expands consideration should be given for a neighborhood park in this area.
- **SOUTH** - Gaps in service exist for neighborhood parks primarily in the southeastern portion of the community east of the Aquatic Center.

Focus Area #2 - Community Parks

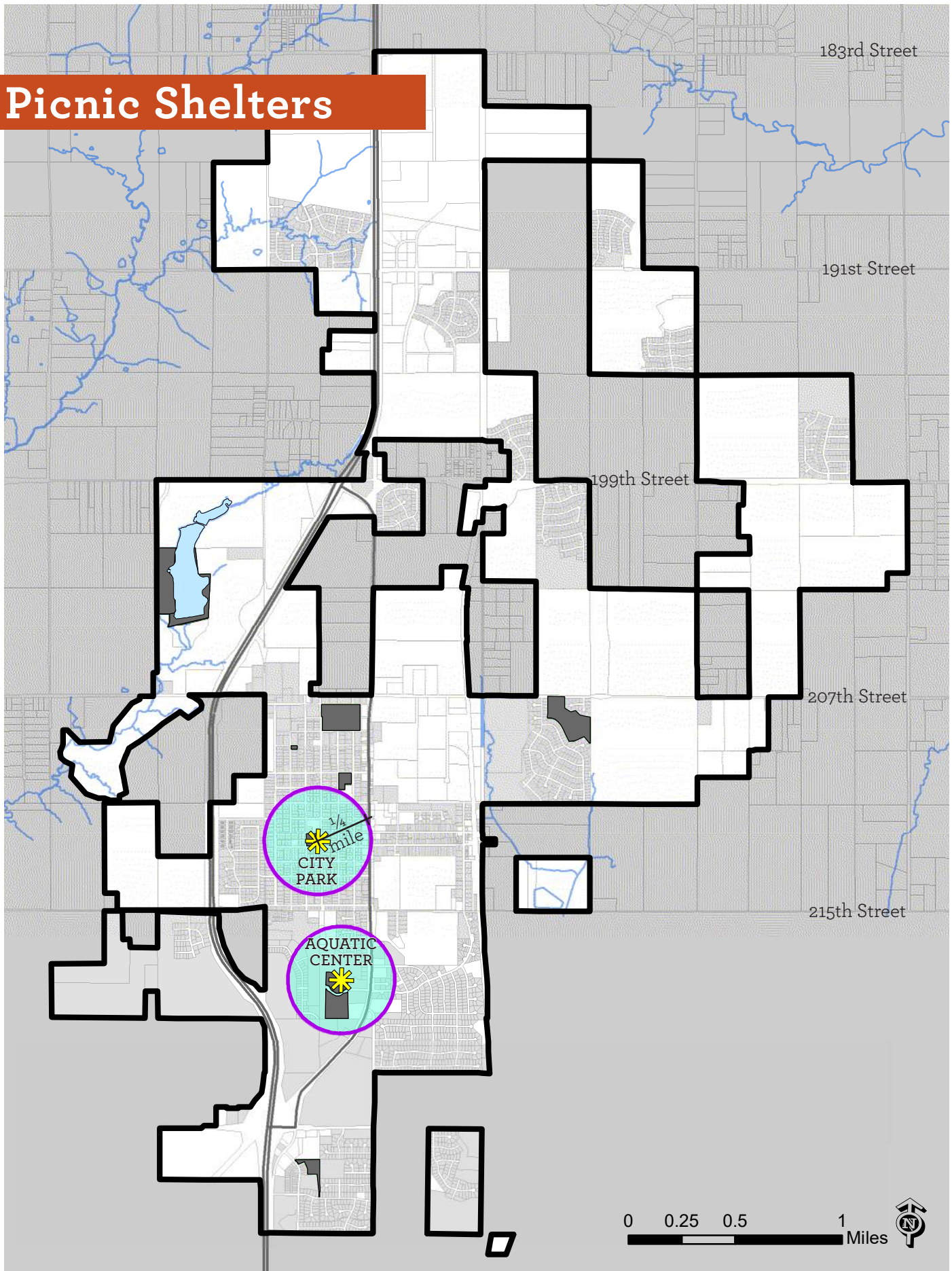
- **NORTHEAST** - Gaps in service exist for a community park service in the north/northeast segment of the community. With development occurring rapidly in this area acquisition of sufficient park land space should be considered.

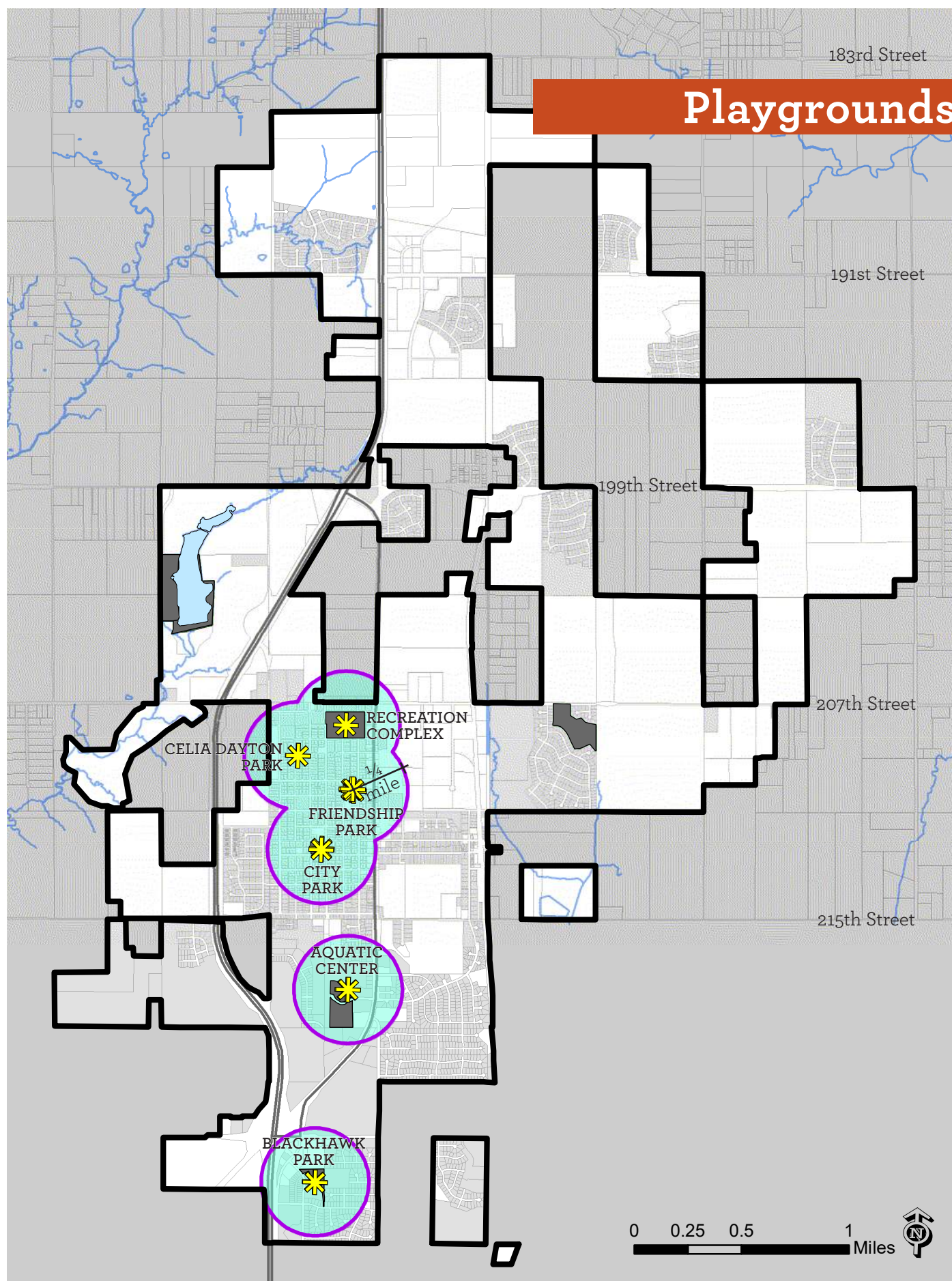
Focus Area #3 - Dispersion of Key Amenities

- **PICNIC SHELTERS** - There are only 2 picnic shelters in all of Spring Hill's Parks. This is an important basic amenity that should be in all neighborhood and community parks.
- **PLAYGROUNDS** - Playground distribution throughout the community is decent at the moment and should be an amenity included in all future mini, neighborhood, and community parks.
- **RESTROOMS** - Basic restroom needs are generally being met by use of portable facilities. Permanent structures should be included in all community parks and upgrades to neighborhood parks should occur as budgets allow.
- **TRAILS** - Trails are the #1 most important amenity to Spring Hill residents and should be the top priority for future park improvements.
 - A new paved trail is currently under construction in Veterans Park with plans for future expansion and hiking trails.
 - A more in depth city-wide Trails & Greenways Master Plan is needed including trail typologies, regional trail connections, phasing and cost data for future improvements.
 - The Major Trails Plan can be found on page 42.

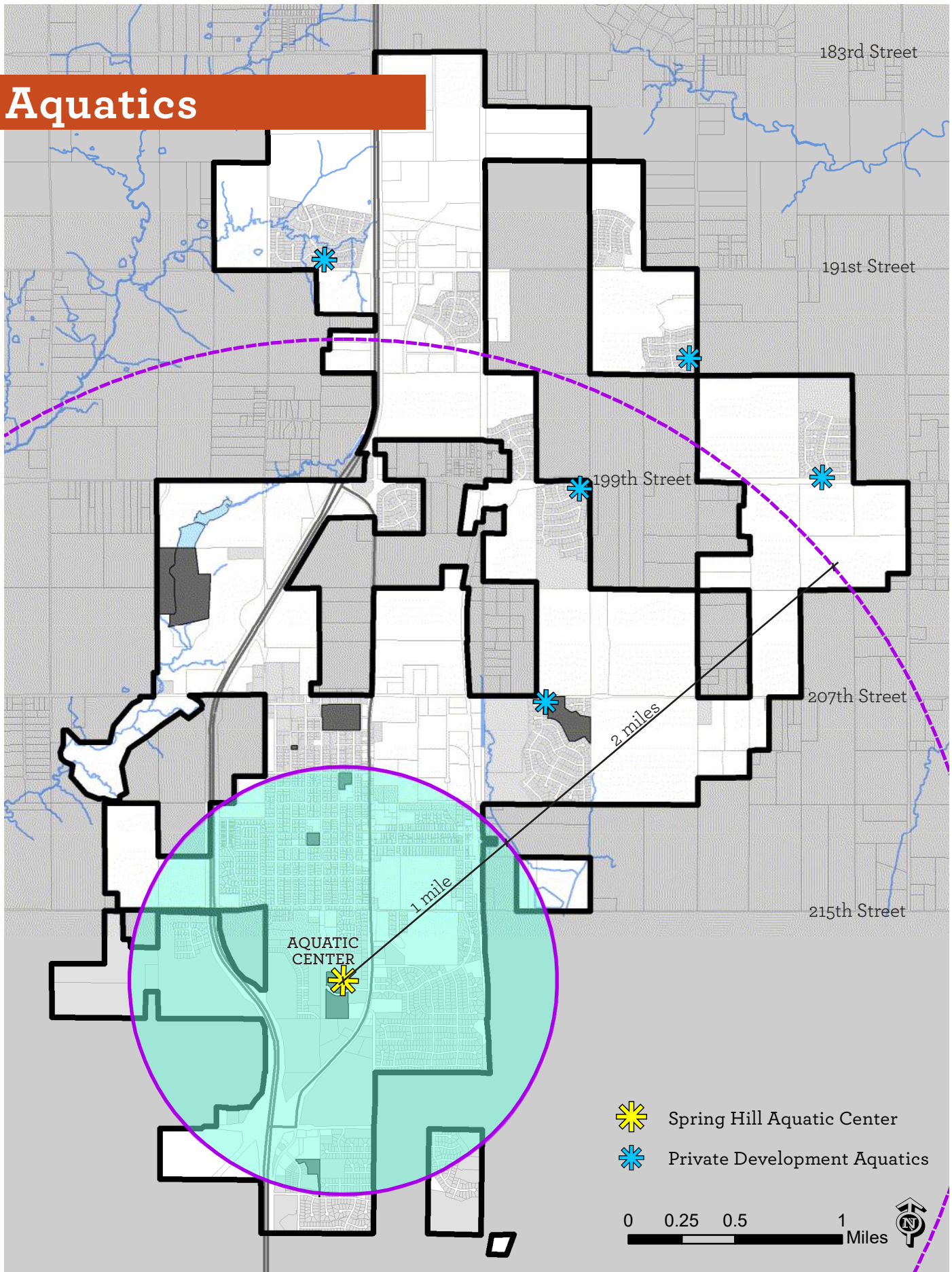


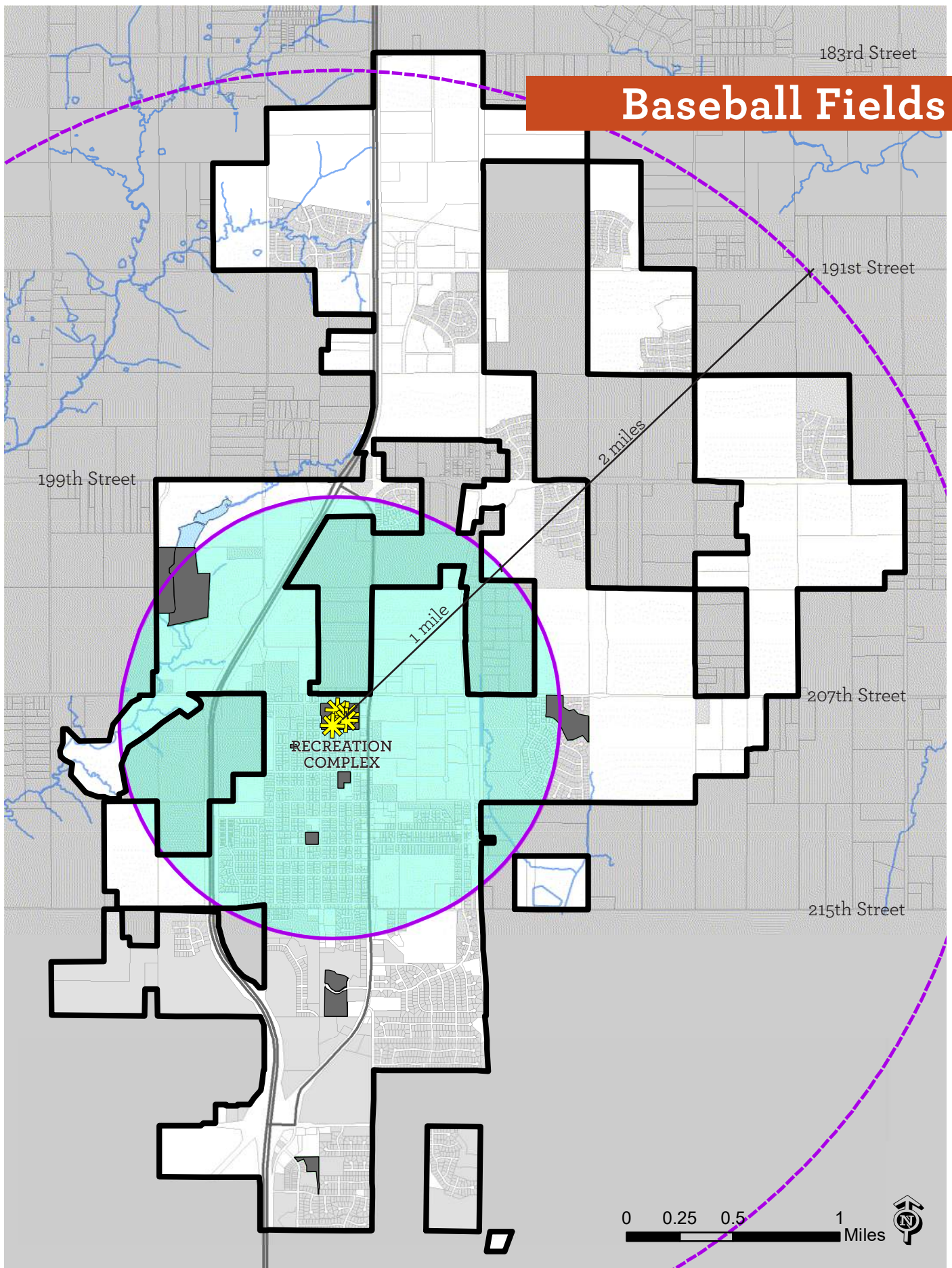
Picnic Shelters

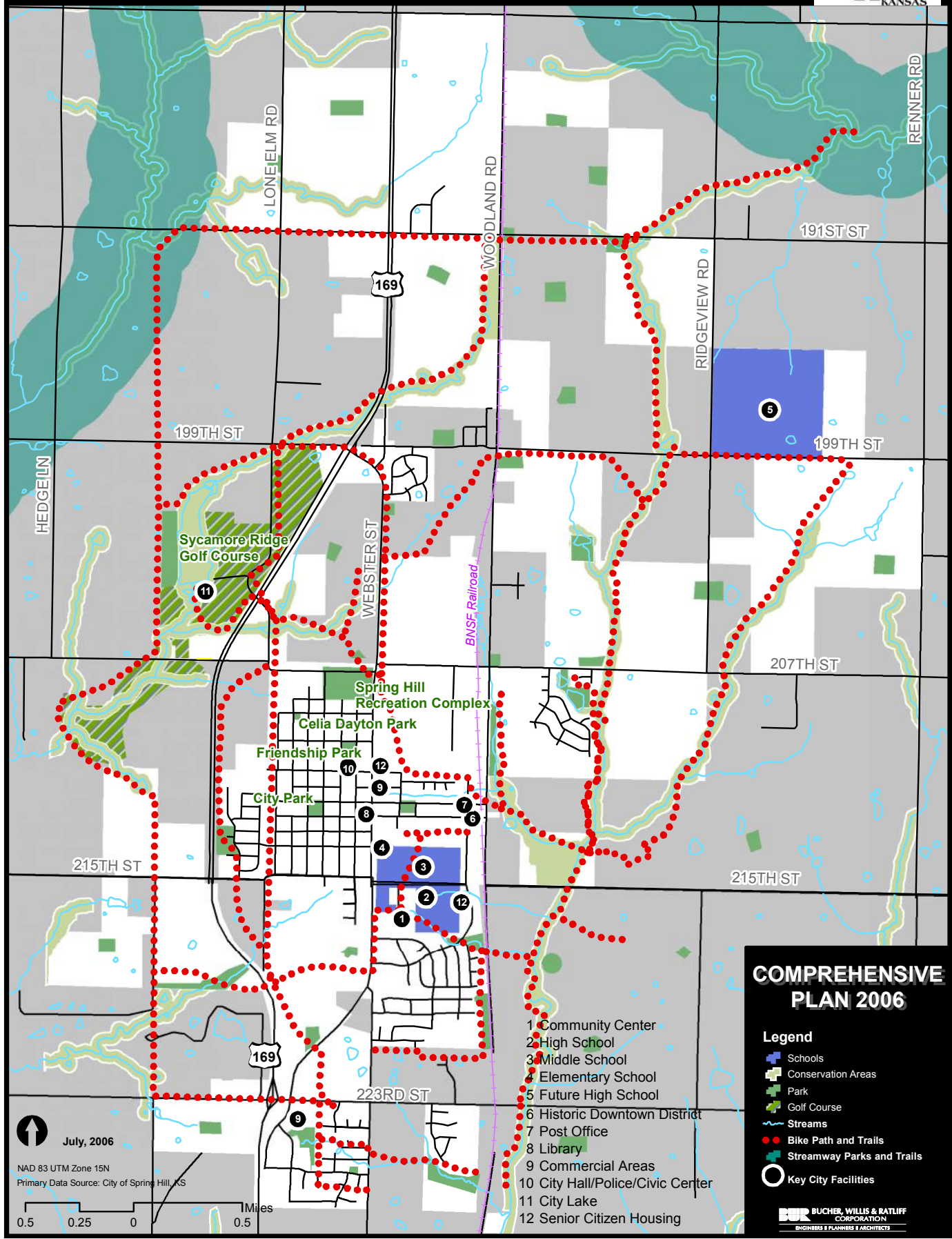




Aquatics







Inventory Assessment

ASSESSMENT PROCESS

An inventory was taken of each park and its amenities, and evaluated using criteria assessing Accessibility, Character, Connectivity, and Usability. In addition, amenities in each park were evaluated in terms of their physical condition. The product of park qualities and the condition of amenities within each park establishes a Level of Quality, LOQ specifically for Spring Hill. For the purpose of this Plan, LOQ ratings are identified on each park's cut sheet within a continuum of Good, Fair, or Poor. Each rating is an expression of a park's performance in comparison to Spring Hill's park system as a whole.



ASSESSMENT CRITERIA

A number of factors were used to determine an overall quality rating for each of the four criterion: Accessibility, Character, Connectivity, and Usability. In this assessment, Accessibility is determined not only by the presence of ADA features, but also by whether or not one can easily identify it as a park and access it by multiple modes of transportation. There are a number of factors that were looked at to consider the overall Character of a park. In some cases parks have charming features or are in a unique setting with natural beauty or interesting views inherent to their location. While these are often factors that cannot always be created in every park, there are other factors we also looked at that add to the Character of a park such as landscaping, shade, seating and lighting. Connectivity of parks was looked at from several aspects including connectivity to neighborhoods, other parks, and points of interest. Usability is a criterion that considers factors regarding a park's amenity offering. The last criterion utilized during the inventory assessment is the physical Condition of amenities.

A list of Spring Hill parks and their overall assessment is shown in the table below. The following pages include cut sheets of each park with more detailed information on the assessment.

Park	LOQ Assessment
Mini Parks	
Celia Dayton Park	FAIR
Neighborhood Parks	
Blackhawk Park	FAIR
City Park	FAIR to GOOD
Friendship Park	FAIR to POOR
Community Parks	
Aquatic Center Park	GOOD
Veterans Park	NEW
Special Use Parks	
Aquatic Center	GOOD
Rereation Complex	FAIR to GOOD
Natural Areas	
Willow Park	POOR

Recreation Complex



PARK FACTS

Location: 900 N. Washington

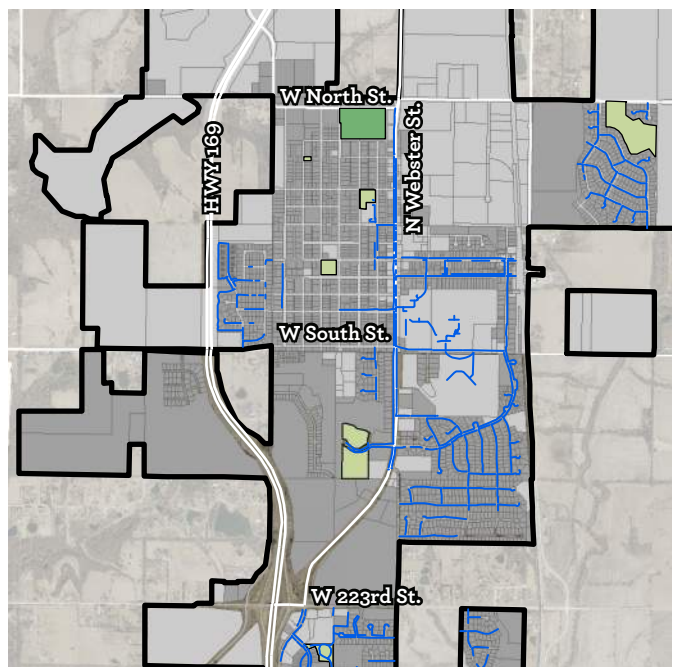
Park Type: Special Use Park

Park Size: 13.90 Acres

Description: The Spring Hill Recreation Complex is located on the north side of town and features 2 baseball and 2 softball diamonds. The City of Spring Hill owns the facility and the Spring Hill Recreation Commission programs, operates and maintains it.

Inventory of Amenities:

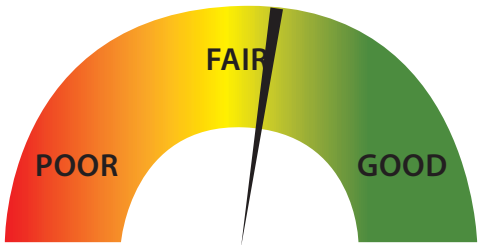
Baseball Diamonds	2
Softball Diamonds	2
Restrooms	✓
Picnic Area	✓
Playground	✓ (2-12 yr olds)



EFFECTIVE SERVICE AREA

As a special use type of park Recreation Complex serves as a destination for specific uses and functions more like a community/regional park with a service area of 1 to 3 miles. Existing pedestrian connectivity shown in blue stops short of connecting to the park.

LEVEL OF QUALITY



Accessibility:



The complex is easy to get to by car with good proximity to arterial routes. There is prominent park signage and good visibility of the park from primary travel routes. Internally, ADA accessibility needs improvement.

Character:



In general the character of Recreation Complex is fair. The fields appear to be clean and fairly well maintained. There are a number of mature shade trees throughout the park and some site furnishings are provided. Fencing is in fairly good condition on all fields. The biggest limiting factors to the overall character of the park are deteriorating asphalt paving and old city pool.

Connectivity:



From a pedestrian connectivity standpoint, this park, like most in Spring Hill, is not connected to neighborhoods or other points of interest by sidewalks or trails. At a minimum, a wide sidewalk or trail connection should be considered along the south side of W. North Street from North Washington to the existing sidewalk along N. Webster near Sonic Drive in.

Usability:



This park is highly usable in terms of the specific service it provides to the community. Recreation Complex provides a special use facility catering to baseball, softball, and soccer programming. A concession stand, restrooms, picnic tables, and playground equipment are provided.

Condition:



The overall condition of amenities is generally fair to good with the exception of the closed old city pool.

Key Issues:

- Some inefficiencies exist related to the orientation of fields and pedestrian circulation. However, a major funding contribution would be needed to optimize this complex to its fullest potential. Site topography compounds this further.
- During peak use (April - July) there is not enough paved parking and grass areas are used.
- There is no shade over spectator areas for fields 2,3, and 4.
- ADA improvements are needed especially to spectator and picnic areas.
- The old City pool is no longer operational, continues to deteriorate, and has signage posted to keep people out. The facility needs to be removed and/or filled in.
- SHRC has outgrown the current maintenance building and has budgeted for a new one, but has not yet determined a location

Recommended Improvements & Potential Costs:

• Make ADA Improvements	\$100,000
• Provide Spectator Shade	\$150,000
• New Maintenance Shop	\$400,000
• Develop Park Master Plan	\$15,000
• Upgrade Play Equipment	\$200,000
• Provide picnic shelter	\$180,000
• Removal of old pool	\$100,000
	\$1,145,000

Aquatic Center Park



PARK FACTS

Location: 20900 Sycamore Drive

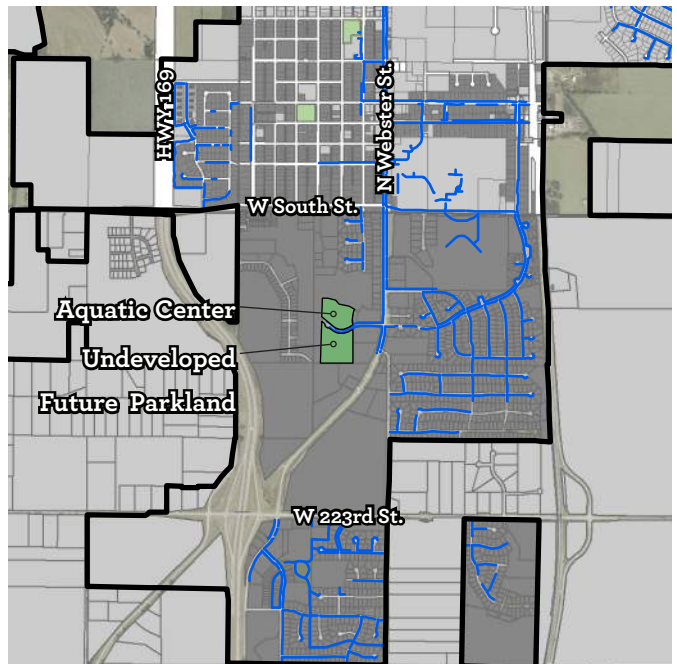
Park Type: Special Use / Community Park

Park Size: 4.67 Acres (Developed)
7.83 Acres (Undeveloped South Parcel)

Description: The Aquatic Center Park features a playground and pavilion with areas to hold a picnic while enjoying the surrounding water features. The park is open from 6 a.m. to 10 pm year-round. An portion of the park south of the entry drive has yet to be developed. Future amenity ideas such as a skate park, pump track, loop trail and court sports have been discussed with concepts initiated from SHIFT (Spring Hill Inspiration For Teens).

Inventory of Amenities:

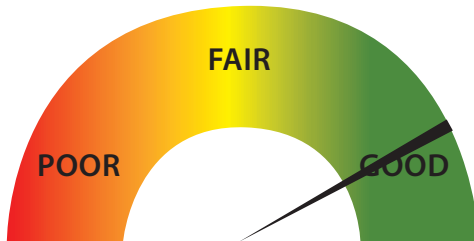
Picnic Shelter	1 (24' x 24')
Charcoal Grill	1
Picnic Tables	6
Playground	1 (5-12 yr olds)
Aquatic Center	(See Assessment)



EFFECTIVE SERVICE AREA

As a special use type of park the Aquatic Center serves as a destination for specific uses and functions more like a community/regional park with a service area of 1 to 3 miles. A sidewalk gap exists limiting pedestrian connectivity to residences south of W. 223rd Street. Existing sidewalks are shown in blue above.

LEVEL OF QUALITY



Accessibility:



The park is easy to get to by car with good proximity to arterial routes and ample parking. There is prominent park signage and good visibility of the park from primary travel routes. Internally, ADA accessibility is pretty good.

Character:



In general the character of Aquatic Center Park is fairly good with relatively new and clean, amenities. Consider adding some shade trees near the playground and along the south perimeter of the Aquatic Center.

Connectivity:



Pedestrian connectivity to the Aquatic Center is fairly good with sidewalks connecting from N. Webster Street. However, there is a sidewalk gap from just south of the park to W. 223rd Street which prevents residences to the south from being able to safely walk or bike here.

Usability:



This park is highly usable in terms of amenity offerings. An Aquatic Center, picnic shelter, restroom, and playground, are offered.

Condition:



The condition of amenities is fairly good with relatively new amenities outside of the Aquatic Center. However, the playground is in need of new safety surfacing. An assessment of the current condition of the Aquatic Center was done and can be found in [Section X](#) of this document.

Key Issues:

- Drainage issues surrounding the playground.
- New safety surfacing is needed for the playground.
- Consider adding more shade around the playground area by planting trees.
- Aquatic Center repairs are needed see Aquatic Center Assessment for full details and list of repairs.
 - Swimming pool basin has cracks & calcium deposits.
 - Concrete Pool decking has cracks and is deteriorating.
 - Electrical lighting boxes are rusting
 - Slide amenities need re-coating
 - River slides are inoperable
 - Lazy River bridge has cracked and deteriorating deck boards, posts and railing balusters.
- Estimated Remaining Life of amenities averages 5-10 years.
- 1 additional ADA entry is needed.

Recommended Improvements & Potential Costs:

• Aquatic Center Repairs	\$297,956
• Replenish Playground Surfacing	\$2,500
• Correct playground drainage issues	\$5,000
• Install Shade Trees	\$10,000
• Master Plan Remainder of Property	\$15,000
	\$330,456

Aquatic Center



OVERVIEW

The Spring Hill Aquatic Center has been a viable facility for 10 years. Over time, maintenance efforts and repairs have been performed to allow the facility to continue to serve as an amenity for the community. City staff has done a good job of keeping up to date on preventative maintenance efforts, as seen in the overall ‘good’ to ‘excellent’ conditions within the facility. The table to the right shows the results from a visual assessment conducted as part of this Master Plan. A full assessment report can be found in Appendix B.

FACILITY REPAIR PLAN

The objective of the Facility Repair Plan is to resolve condition deficiencies and bring the facility into compliance with the current state and federal regulations. The main areas of deficiency that require attention are deteriorated concrete basin, deck cracks, rusted electrical boxes and inoperable river slides.

The City has experience numerous challenges and required repairs with the river slides. When the facility opened, the slide provided users with an exciting ride experience unlike surrounding municipal facilities. However, the slides have required numerous repairs and have been removed from service. These troublesome efforts and compounding expenses to maintain the slides have now exceeded any potential benefits. Therefore, it is recommended the slide be replaced.

As the City considers options for replacement it is recommended that the new amenity(ies) maximize appeal, programming needs, operational requirements of the facility and compatibility with the public survey. Some of the potential replacement amenities that could fit into the River Slides area include:

- New fiberglass slides
- Additional pool for recreation, lap swimming, and exercising
- Custom spray/splash pad
- Rental pavilion

These amenities align with the priorities identified in the statistically valid public needs assessment survey.

Park	Condition	Anticipated Useful Life (AUL)	Estimated Remaining Life (ERL)
Pool Basin & Deck			
Main Pool	Good	30-40 Years	20-30 Years
Perimeter Gutter	Good	30-40 Years	20-30 Years
Recirculation Piping (Buried)	Fair to Good	30-40 Years	20-30 Years
Perimeter Deck	Fair to Good	30-40 Years	10-20 Years
Lighting Boxes	Poor	10-15 Years	1-3 Years
Lazy River Bridge	Fair	15-20 Years	5-10 Years
Deck Amenities			
Deck Shades	Fair	10-15 Years	2-15 Years
Diving	Fair	20-25 Years	10-15 Years
Climbing Wall	Fair	15-20 Years	5-10 Years
Floatable Walk	Fair to Good	10-20 Years	2-8 Years
Spray Features	Fair to Good	15-20 Years	3-8 Years
Toddler Slide	Good	15-20 Years	5-10 Years
Family Slide	Fair	20-30 Years	10-15 Years
Drop Slide	Fair	20-30 Years	5-10 Years
Mechanical			
Mech. Room	Good	40 Years	20-30 Years
Pump Pit (south)	Good	15-25 Years	5-10 Years
Pump Pit (northwest)	Good	30-40 Years	20-30 Years
Pump Pit (northeast)	Good	30-40 Years	20-30 Years
Filtration			
Filtration System	Good to Excellent	20-30 Years	10-15 Years
Disinfection			
System	Good	10-20 Years	8-10 Years
ADA Compliancy			
ADA Compliancy	Compliant	20 Years	5-10 Years
Facility Bathhouse			
Bathhouse	Good	30-40 Years	20-30 Years
River Slides			
River Slides	Fair	20-30 Years	1-3 Years

Blackhawk Park



PARK FACTS

- Location:** S. Franklin Street
- Park Type:** Neighborhood Park
- Park Size:** 3.64 Acres

Description: Blackhawk Park offers a variety of park amenities including an asphalt trail around the detention pond. Benches are provided along the trail and a bar-b-Que grill and picnic table are available near the swingset and playground.

Inventory of Amenities:

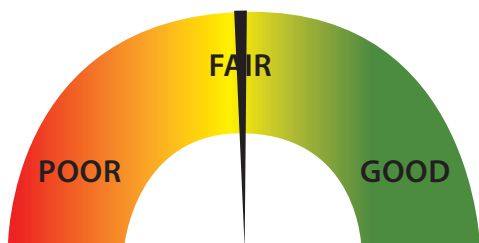
Picnic Table	1
Grill	1
Play Equipment	✓ (5-12 yr olds)
Swings	2 Regular
Paved Trail	✓ (4' Wide, 1/3 mile)



EFFECTIVE SERVICE AREA

Blackhawk Park effectively serves the neighborhood south of W. 223rd Street and East of S. Harrison Street. Pedestrian connectivity in this area is fairly good with sidewalks and trail segments connecting throughout the neighborhood.

LEVEL OF QUALITY



Accessibility:



The park is nestled behind commercial buildings with fairly good accessibility by car, bike, and walking. However, there is no park signage. ADA accessibility is fairly good though improvements could be made to the picnic table and grill. Much of the park has limited visibility from nearby roads and only from back of building parking lots is there good visibility for emergency vehicles.

Character:



A good variety of mature shade trees add to the park's character, however the detention pond would benefit from some added maintenance improvements. Algae is overtaking the pond, trash and debris are detracting from the park's overall beauty.

Connectivity:



Overall connectivity in this park is good with a paved trail network and sidewalks connecting to most areas of the park's service area.

Usability:



This park has fairly good usability in terms of amenity offerings. A playground, picnic table and grill, and 1/3 mile paved trail are offered. A small picnic shelter would increase the park's overall usability.

Condition:



Overall the current condition of amenities in this park is Fair. The play equipment is tiring and needs updating. The playground safety surfacing is in need of replacement and in the next 5 years the asphalt trail will likely need replacing. Site furnishings such as the benches, picnic table, and grill are all in good condition.

Key Issues:

- There is no park signage.
- New safety surfacing is needed for the playground.
- Playground equipment needs updating.
- Detention pond is being overtaken by algae and weeds. Consider establishing and implementing a detention basin management program. Identify ways to incorporate native vegetation, control weeds and algae.
- Asphalt trail needs resurfacing in the next 3-5 years.

Recommended Improvements & Potential Costs:

• Add Park Signage	\$5,000
• Upgrade Playground Equipment	\$200,000
• Replenish Playground Surfacing	\$2,500
• Detention Pond Enhancements	\$50,000
• Replace Trail Asphalt (3,000 lf)	\$100,000
	\$357,500

Celia Dayton Park



PARK FACTS

Location: N Franklin St & W Allen St.

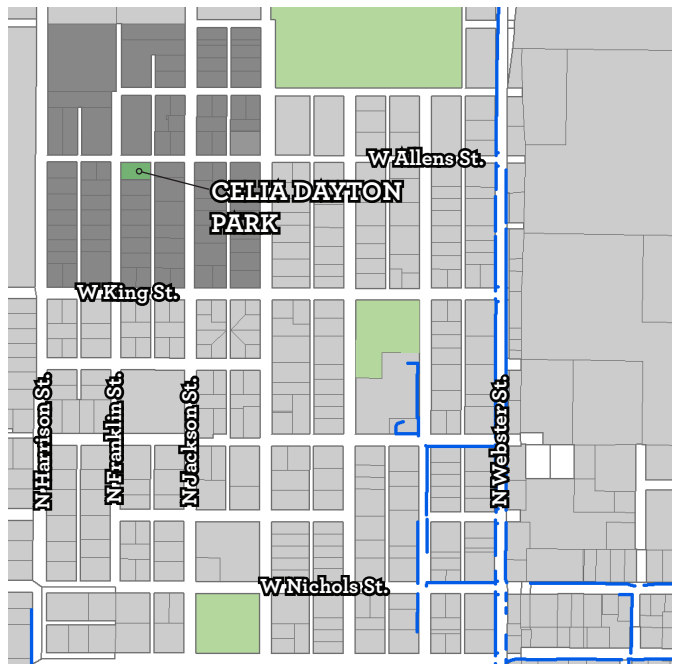
Park Type: Mini Park

Park Size: 0.30 Acres

Description: A small pocket park with a picnic area, swings and a climbing boulder. The park is named in honor of Celia Ann Dayton, the first woman doctor in Kansas, who moved to Spring Hill in 1859.

Inventory of Amenities:

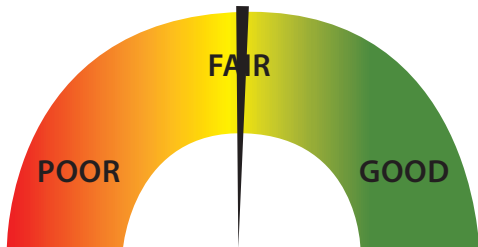
Picnic Table	3
Park Bench	2
Charcoal Grill	1
Climbing Rock	✓ (5-12 yr olds)
Swings	1 Belt Swing
	1 Toddler Bucket



EFFECTIVE SERVICE AREA

Celia Dayton Park effectively serves about a 1-2 block area from the corner of N. Franklin and W Allen streets. Pedestrian connectivity in this area is fairly poor with no sidewalks or trail segments connecting the park to the surrounding neighborhood.

LEVEL OF QUALITY



Accessibility:



The park is nestled in a surrounding neighborhood with fairly poor accessibility. There is prominent signage and good sight lines throughout the park, but little to no parking. ADA accessibility is non-existent in this park.

Character:



Large mature shade trees add to the park's character and charm. Overall, the park appears well maintained.

Connectivity:



Overall connectivity to this park is fairly poor since there are no sidewalks in the neighborhood.

Usability:



This park has fair usability in terms of amenity offerings. One swing for toddlers and one for older kids are provided along with a climbing boulder 3 picnic tables and a grill. More contiguous open green space could be provided if the swings were relocated.

Condition:



Overall the current condition of amenities in this park is fairly good. However, the safety surfacing under the swings needs to be replenished. Site furnishings such as the benches, picnic table, and grill all seem to be in good condition.

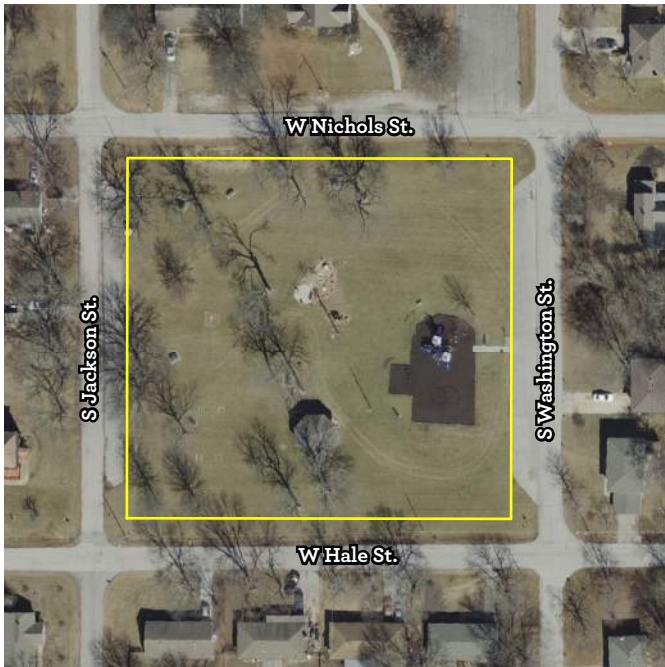
Key Issues:

- New safety surfacing is needed for the swings and boulder. Provide engineered wood fiber mulch to the playground at the manufacturer's recommended depth and in compliance with ASTM F1292 and the Consumer Product Safety Commission.
- Consider upgrading to 4 swings (2 belt, and 2 toddler buckets).
- Consider adding additional playground equipment.

Recommended Improvements & Potential Costs:

• Replenish Playground Surfacing	\$2,500
• Update Playground Equipment	\$150,000
	\$152,500

City Park



PARK FACTS

Location: Hale & Washington

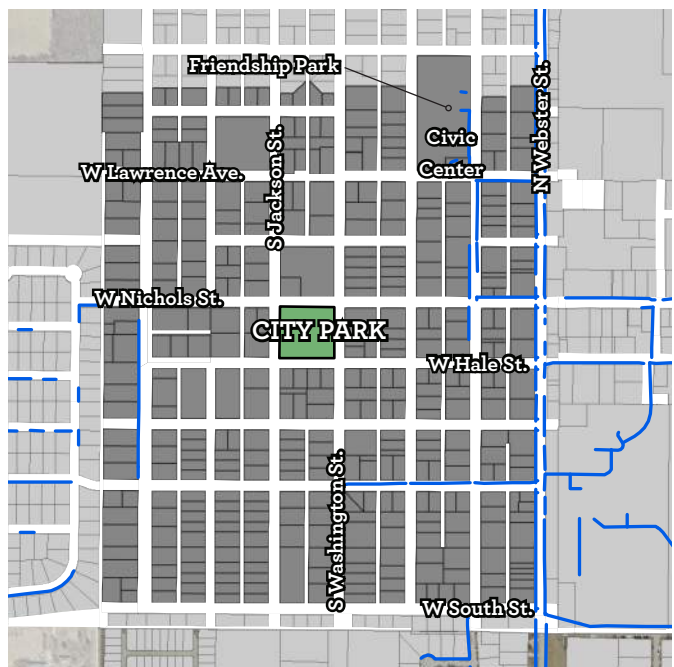
Park Type: Neighborhood Park

Park Size: 2.20 Acres

Description: City Park is one of the most active parks in Spring Hill, covering an entire city block with plenty of shade trees. The park is offered on a first come first served basis, and can provide water and electricity.

Inventory of Amenities:

Gazebo	1
Playground	5-12 yr olds
Swings	4 Regular 2 Toddler Buckets
Picnic Tables	✓
Open Green Space	✓
Restroom	✓



EFFECTIVE SERVICE AREA

City Park effectively serves about a 3 block area (dark gray parcels) in each direction. Pedestrian connectivity in this area is fairly poor with virtually no sidewalks or trail segments connecting the park to the surrounding neighborhood (shown in blue above).

LEVEL OF QUALITY



Accessibility:



Accessibility to City park is fair with internal ADA accessibility being the most limiting factor. The park has prominent signage and good visibility throughout from the 4 streets that front all sides of the park. Ample parking is also provided.

Character:



Large mature shade trees add to the park's character and charm. Overall, the park appears well maintained and a number of site furnishings are provided in good condition.

Connectivity:



Overall connectivity to this park is fairly poor since there are no sidewalks in the neighborhood.

Usability:



This park has good usability with a playground, swings, gazebo pavilion, open green space, and picnic areas. The park is often used for community events.

Condition:



Overall the current condition of amenities in this park is fairly good. Recent upgrades have been made to the playground equipment. The pavilion is aging and some of the wood trim needs replacing. The roof shingles will likely need replacing in the next 5 years. Consider painting or staining the structure to give it some new life.

Key Issues:

- Improve ADA accessibility by adding sidewalks which connect to park features. Consider adding sidewalks along each road frontage and parking lot with spurs to the pavilion and picnic areas.
- A portable restroom facility is provided at the northeast corner of the park. During community events additional units are likely necessary.
- Swings sets are fairly aged will need to be replaced in the next 5 years.
- There is no play equipment to serve the 2-5 year old population with the exception of swings.
- Consider adding a small splash pad.
- Update trim and shingles on the pavilion and consider painting or staining the structure.
- Consider adding a small to medium size shelter in the park with 4 - 6 picnic tables

Recommended Improvements & Potential Costs:

• Upgrade Swings	\$10,000
• Pavilion Upgrades	\$20,000
• Add Sidewalks/Loop Trail	\$50,000
• Install a Permanent Restroom	\$350,000
• Add a Picnic Shelter	\$150,000
• Additional Playground Equipment	\$200,000
• Splash Pad	\$400,000
	\$1,180,000

Friendship Park



PARK FACTS

Location: 401 N. Madison

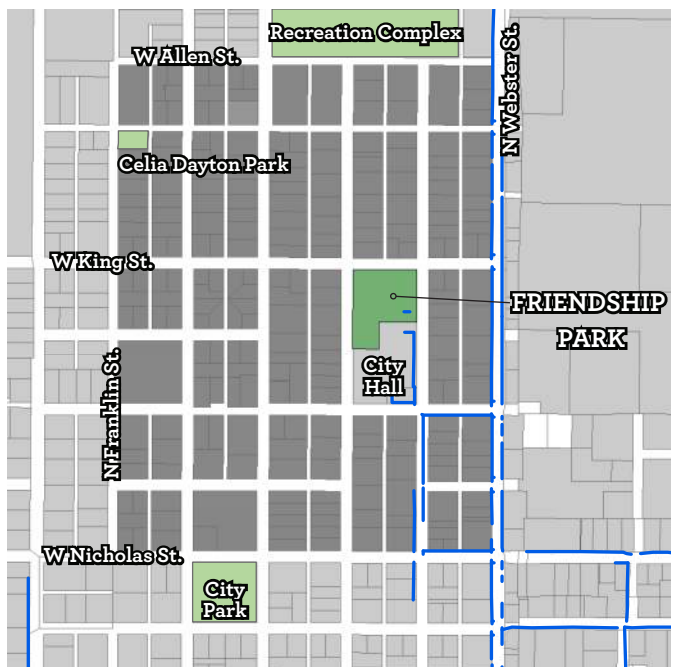
Park Type: Neighborhood Park

Park Size: 2.20 Acres

Description: Friendship Park offers a playground adjacent open green space at the north end of Spring Hill Civic Center. The park is fenced to provide a sense of safety and security with easy access parking nearby.

Inventory of Amenities:

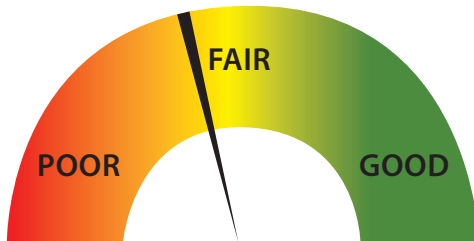
Playground	2-12 yr olds
Swings	2 toddler buckets
Track Zipline	10'
Slides	3
Bobble Rockers	2
Climber (5-12 yr old)	1
Sand Pit	✓
Open Green Space	✓
Pet Litter Bags	✓



EFFECTIVE SERVICE AREA

Friendship Park effectively serves about a 2-3 block area (dark gray parcels) in each direction. Pedestrian connectivity in this area is fairly poor with a very limited sidewalk network connecting residents to the park (shown in blue above).

LEVEL OF QUALITY



Accessibility:



The park is located next to the Civic Center with prominent signage, parking, and good sight lines throughout the park. ADA accessibility could be improved in this park and adding inclusive play equipment should be considered.

Character:



Overall, this park could use some help in the character department. Trees should be added to create shade over the playground and picnic areas. Currently there is no shade in close proximity. This park would greatly benefit from a rejuvenation plan to give it a spark of charm.

Connectivity:



Overall connectivity to this park is fairly poor since there are little to no sidewalks connecting it to the neighborhood.

Usability:



This park has fairly good usability with a playground, toddler swings, large open green space area, and site furnishings. Consider adding a medium size picnic shelter with 4-6 picnic tables and a loop trail.

Condition:



Overall the current condition of amenities in this park is fair. With the exception of the large main play piece, the majority of play equipment is tiring and needs to be updated. The wood fiber mulch safety surfacing is also in need of replenishing to meet ASTM 1487, 1292, and Consumer Product Safety Commission standards.

Key Issues:

- This park is at the front door of City Hall and as such should be brought to higher standard.
- One of the biggest opportunities to increase this park's usage is by providing shade relief. Currently there is none.
- The majority of playground equipment needs updating and safety surfacing needs to be replenished.
- The chain-link fencing around the park serves a purpose. However, aesthetically this park edge treatment could be improved to enhance the character of the site and the neighborhood in general. Consider replacing it with a split rail fence.
- Consider adding a splash pad here if not considered for City Park.

Recommended Improvements & Potential Costs:

• Upgrade Playground Equipment	\$250,000
• Replace Chain-link with Split Rail	\$20,000
• Add Trees	\$5,000
• Add a Picnic Shelter	\$160,000
	\$435,000

Willow Park



PARK FACTS

Location: W. 207th St. & S. Barker Rd.

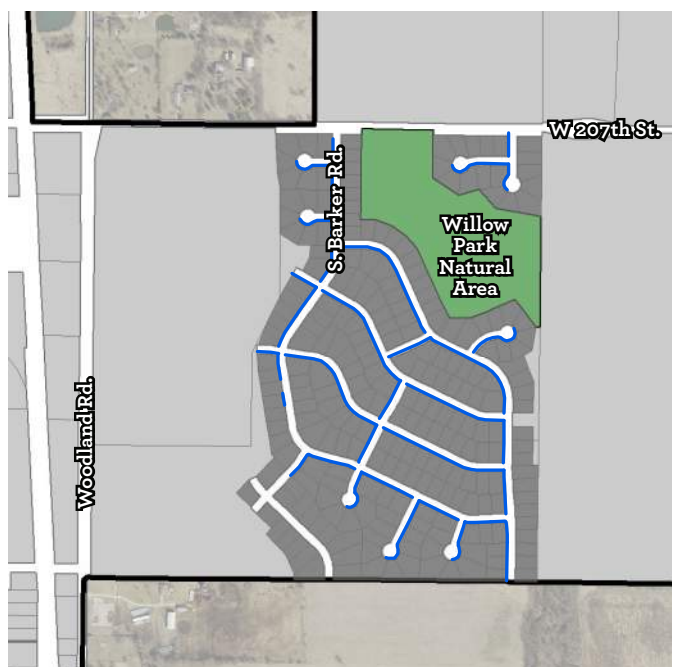
Park Type: Natural Area

Park Size: 15.42 Acres

Description: Formerly called Melvin Murry Park, this natural area is located in the Willow Park subdivision and was recently renamed. The pond offers an opportunity for fishing and natural scenery. Annual fishing derby's are often held here.

Inventory of Amenities:

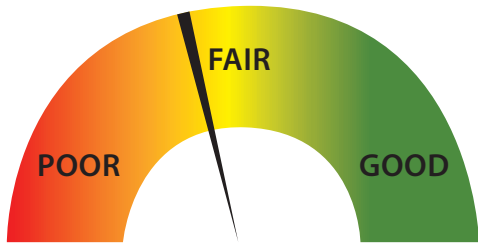
Fishing Pond	✓
Natural Scenery	✓



EFFECTIVE SERVICE AREA

This natural area effectively serves the Woodland Ridge neighborhood (dark gray parcels). Pedestrian connectivity in this area is good with sidewalks on most streets in the neighborhood, however there is no sidewalk connection to the park (shown in blue above).

LEVEL OF QUALITY



Accessibility:



Signage is needed as many likely don't know this is a park facility. A few parking stalls are available near the neighborhood pool, but there is no ADA connection to the pond or accessible fishing areas. Sight lines through the park are somewhat limited from roadways.

Character:



This park is a primarily a neighborhood natural area with residences backing up to it. Adding some trees to provide some degree of implied separation from private residences and shade relief would be helpful. The addition of a few park benches and perhaps some rock fishing boulders would improve the overall character of this park.

Connectivity:



Connectivity is pretty good throughout the neighborhood however there is no direct walking path to the pond.

Usability:



As is typical for natural areas, the variety of amenities offered is limited compared to larger parks. The pond provides an opportunity for fishing, however there is limited accessibility to the water since the vegetation around the pond edge is overgrown and there is no direct paved access. Consider adding a sidewalk and loop trail around the pond with an accessible fishing dock and rock fishing boulders. Also, consider adding a small to medium size picnic shelter and grill.

Condition:



Overall the condition of the pond appears fair.

Key Issues:

- Park signage is needed to let residents know a park is here.
- Access and connectivity to park features needs improvement. Consider sidewalks and a trail around the pond.
- Consider a small dock to provide ADA fishing access.
- Provide a degree of implied separation between public and private spaces by adding shade trees.
- Talk with the surrounding neighborhood about any potential amenities that could be added.
- Consider adding a either 1 medium size picnic shelter or 2-3 smaller shelters for shade and picnic gatherings.

Recommended Improvements & Potential Costs:

• Add Park Signage	\$5,000
• Add Sidewalks and Loop Trail	\$150,000
• Shade Trees	\$10,000
• Site Furnishings (tables, benches, etc.)	\$15,000
• ADA Fishing Dock	\$50,000
• Fishing Boulders	\$6,000
• Picnic Shelter(s)	\$160,000
	\$396,000

Veterans Park



PARK FACTS

Location: W. 207th St. & S. Barker Rd.

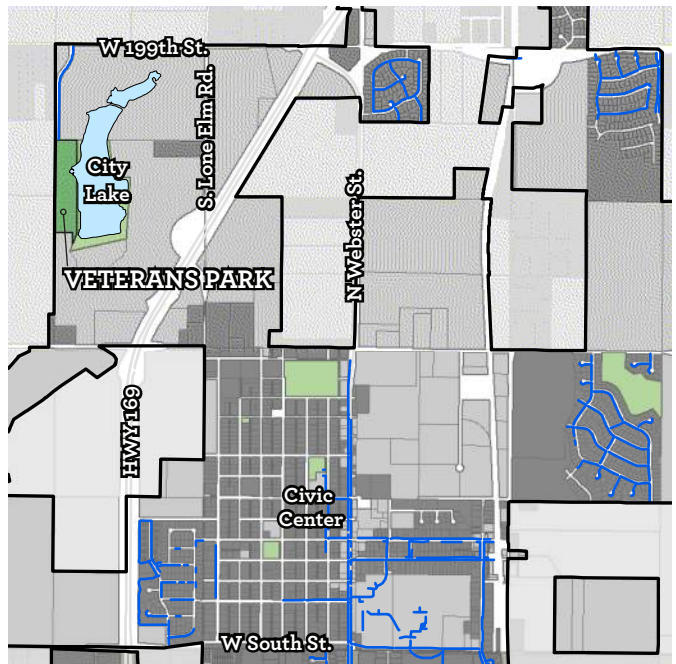
Park Type: Future Community Park

Park Size: 15.64 Acres

Description: Plans for this park are currently out to bid with construction expected to be complete by late Spring of 2020. This park is expected to provide features such as a paved trail along the lake, a dog park, playground, and restroom. Future phases may include a fishing jetty, hiking trails, extended paved trail, picnic shelters, and a veterans memorial space with large pavilion. A copy of the Phase 1 Master Plan is provided on the following page.

Inventory of Amenities:

Dog Park	✓
Playground	5-12 year olds
Paddle Launch Boat Ramp	✓
Paved Trail	800'
Restroom	✓



EFFECTIVE SERVICE AREA

Veterans Park is intended to serve as a destination community park with a service area of 1 to 3 miles encompassing the majority of Spring Hill. Major barriers including Hwy 169 and narrow rural roads with large truck routes present challenges to the feasibility of safe pedestrian connectivity.



DOG PARK	PLAYGROUND	VETERANS MEMORIAL	FISHING JETTIES	TRAIL EXTENSION	PADDLE LAUNCH
CURRENT <ul style="list-style-type: none"> - Gravel Parking - Black Vinyl Chain-link Fence 	CURRENT <ul style="list-style-type: none"> - Playground Structure - Shade Tree Plantings 	CURRENT <ul style="list-style-type: none"> - Open Green Space 	CURRENT <ul style="list-style-type: none"> - Open Lake Front 	CURRENT <ul style="list-style-type: none"> - Open Lake Front 	CURRENT <ul style="list-style-type: none"> - Rock Paddle Launch
FUTURE <ul style="list-style-type: none"> - Asphalt Parking & Concrete Walks - Picnic Area: Shade Tree Planters, Mud Free Entry, & Picnic Tables 	FUTURE <ul style="list-style-type: none"> - Picnic Shelter 	FUTURE <ul style="list-style-type: none"> - Veterans Memorial - Large Pavilion - Shaded Concrete Walkways 	FUTURE <ul style="list-style-type: none"> - Concrete Walk Surrounded by Rip Rap for Fishing 	FUTURE <ul style="list-style-type: none"> - Continue Lake Front Trail (700') - Small Picnic Shelter - 2 Fishing Jetties 	FUTURE <ul style="list-style-type: none"> - ADA Accessible Kayak Dock

CAPACITY/DEMAND ANALYSIS

A Capacity/Demand Analysis was conducted to determine how well the supply of both baseball diamonds and rectangular fields meet the demand from programming. Some clarification of roles and responsibilities is needed here in terms of what is provided by both the City and the Recreation Commission. The SHRC is responsible for recreation programming and maintenance of the fields they use, however, they do not and cannot own property. The facilities are owned by the City and 'brokered' to SHRC through an agreement. Any capital improvements made to the facilities are the responsibility of the owner, the City of Spring Hill.

Methodology

The capacity, or supply, of facilities to support the demand was determined by first identifying the total number of fields available for each level of play and then calculating the total number of hours of operation available to patrons. An adjustment was also made to account for rain-outs.

Registration data provided by the Spring Hill Recreation Commission was used to determine the demand using the following data for each league:

- number of teams
- number of practices per week
- number of hours per practice
- number of teams per field
- number of home games per week
- number of hours per game.

A review of public comments in the online and statistically valid community-wide surveys was also made to further investigate issues related to the supply and demand of baseball, softball, soccer, and football fields.

BASEBALL/SOFTBALL

The chart on the following page considers capacity and demand for two types of ball diamonds: 50'-70' base distances, and 80'-90' base distances. The two types relate to the regulation sizes for the leagues served. Base distances of 50'-70' serve youth leagues 12 years of age and under as well as softball leagues (both youth and adult). Diamonds with 80'-90' base distances serve youth 13 and over.

Current Usage Trends

SHRC currently schedules baseball/softball practices and games Monday through Friday between the hours of 5:00 and 9:00 from March to July. Practices and games are not scheduled on weekends under the philosophy of allowing families to enjoy their weekends together free of youth sports commitments. That being said, once games begin there is typically not enough capacity to supply field time for both practices and games Monday-Friday from 5:00-9:00. Fields are available on weekends for teams to reserve for practices though SHRC reports that very few teams actually do so.

Reported Issues

A review of public comments in the community-wide survey revealed frustration with baseball/softball facilities and programming.

- "Baseball is a joke. No practice times."
- "Not enough baseball diamonds, we'd love for our teams to be able to continue practices after games begin. Definitely need adult sized bleachers at the ball park."
- "Baseball was a mess this year. We paid the same price for fewer practices and games."
- "If we pay to play baseball (blastball) to learn baseball then we should be on a baseball field. Also, if we are at a practice location there should be restrooms available and UNLOCKED!"
- "Lack of baseball diamonds for the amount of teams. When the seasons are going there are very few places to practice."
- "Bring the baseball facilities up to date"
- "Please bring facilities up to date. Host tournament for baseball/softball. Losing a lot of kids to Olathe with the lack of facilities being aged, rules in place compared to other surrounding towns recs."

Recent Improvements

In 2019 improvements were made to the facilities at Middle School North (MSN) adding 2 new fields and making 1 existing field available for SHRC use that wasn't previously. Essentially this adds 3 additional to the overall system capacity that will come on-line during the 2020 season. This is expected to help increase availability and relieve some of the scheduling constraints addressing many of the reported issues.

Findings

Based on the analysis below are the findings:

- Based on data provided by SHRC the previous number of fields (5) was not sufficient to meet the demand within the Monday-Friday 5pm-9pm scheduling parameters.
- 2 new fields and 1 previously unavailable field will be available for the 2020 season adding 3 additional fields to the system.
- Based on data provided by SHRC, the total number of fields for the 2020 season appears to be sufficient to meet the demand with room for growth.
- Should growth occur and the reported issues reoccur the SHRC may need to reevaluate scheduling and possibly extend programming into the weekend.
- Overall, the public desire for diamond fields ranked 16th out of 29 facility needs by survey respondents.

SOCCER / FOOTBALL

Soccer and football programs utilize the multi-purpose green space at Middle School North. Currently, there are no fields striped and specifically designated for soccer.

Current Usage Trends

Soccer and flag football are young programs in Spring Hill with fairly small volume.

Reported Issues

A review of public comments in the community-wide survey revealed the following:

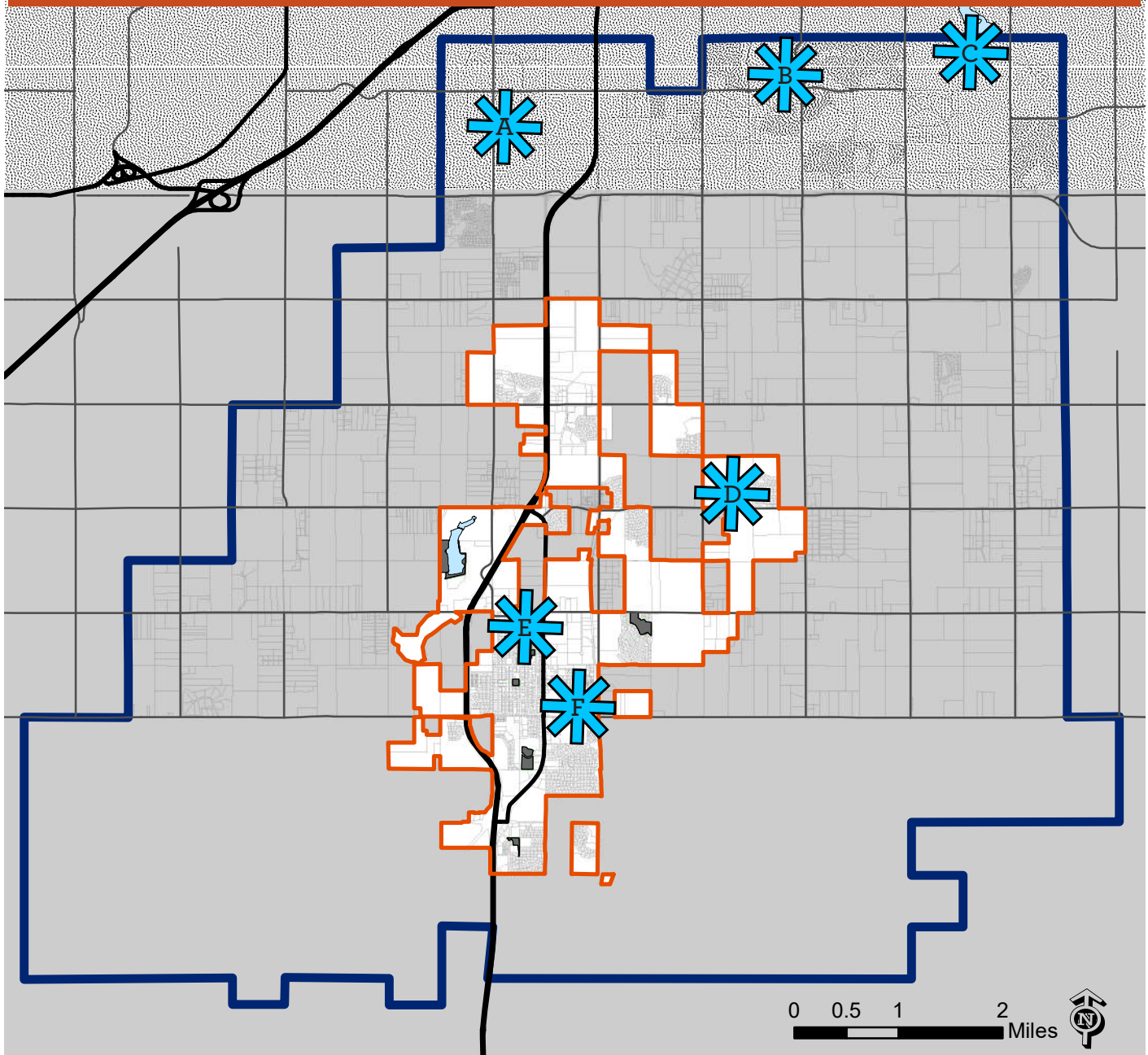
- "Olathe rec sports baseball, softball, soccer. Soccer is huge in the Midwest. National Championship is held in Olathe this year. Many many clubs and rec teams. Expand play."
- "Better fields would be great!"
- "If we pay to play baseball (blastball) to learn baseball then we should be on a baseball field. Same with soccer. Also, if we are at a practice location there should be restrooms available and UNLOCKED!"

Findings

- Overall, the need for rectangular fields ranked 17th out of 29 facility needs by survey respondents.

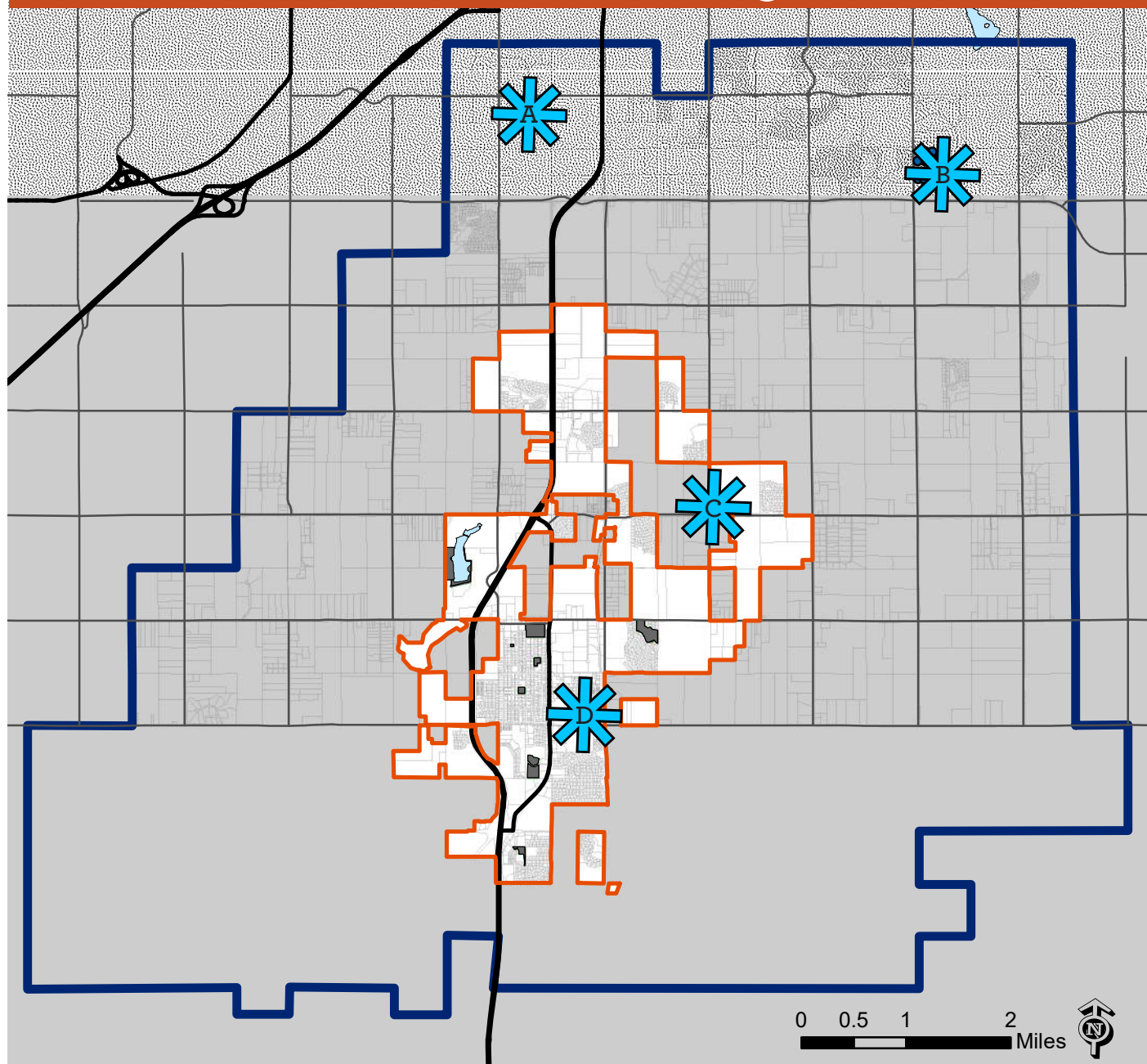
Diamonds	Number of Fields	Days In This Period			Hours of Operation Per Day (7:00 a.m. to 9:00 p.m.)						Total Hours Available		
		Week	Sat	Sun	Week Day (7am-5pm)	Week Nite (5pm-9pm)	Sat Day (7am-5pm)	Sat Nite (5pm-9pm)	Sun Day (7am-5pm)	Sun Nite (5pm-9pm)	Day	Nite	Total Hours
		5	1	1		4					0	60	60
50'-70' bases - Recreation Complex	3	5	1	1		4					0	20	20
80'-90' bases - Recreation Complex	1	5	1	1		4					0	80	80
50'-70' bases - Middle School North	4	5	1	1		4					0		
Youth Baseball	No. of Teams	Practices per Week	Hours per Practice	Teams per Field	Home Games per Week	Hours per Game	TOTALS			Adjusted Hours (To Account for Rain-outs, etc.) 1.2	CURRENT DEMAND BY FIELD TYPE (Hours per week)		
							Practice Hours	Game Hours	Total Hours		50'-70' Base	80'-90' Base	
Blastball	6	0	0	1	3	1	0	3	3	3.6			
T-Ball	8	1	1	1	6	1	8	6	14	16.8			
Coach Pitch	12	1	1	1	8	1	12	8	20	24.0			
Machine Pitch (Boys)	6	1	1	1	4	1	6	4	10	12.0			
9-10 Baseball	4	1	1	1	2	1	4	2	6	7.2			
11-12 Baseball	4	1	1	1	2	2	4	4	8	9.6			
13-15 Baseball	2	1	2	1	1	2	4	2	6	7.2			7.2
Youth Softball											Demand Capacity		
											Over/Under - Hours	Over/Under - Fields	
U8 Softball	2	2	1	1	1	1	4	1	5	6.0			
U10 Softball	3	3	1	1	2	1	9	2	11	13.2			
U12 Softball	1	1	1	1	1	1	1	1	2	2.4			
											94.8	7.2	
											140	20	
											45	13	
											2	Sufficient	

Diamonds in the U.S.D. 230 DISTRICT



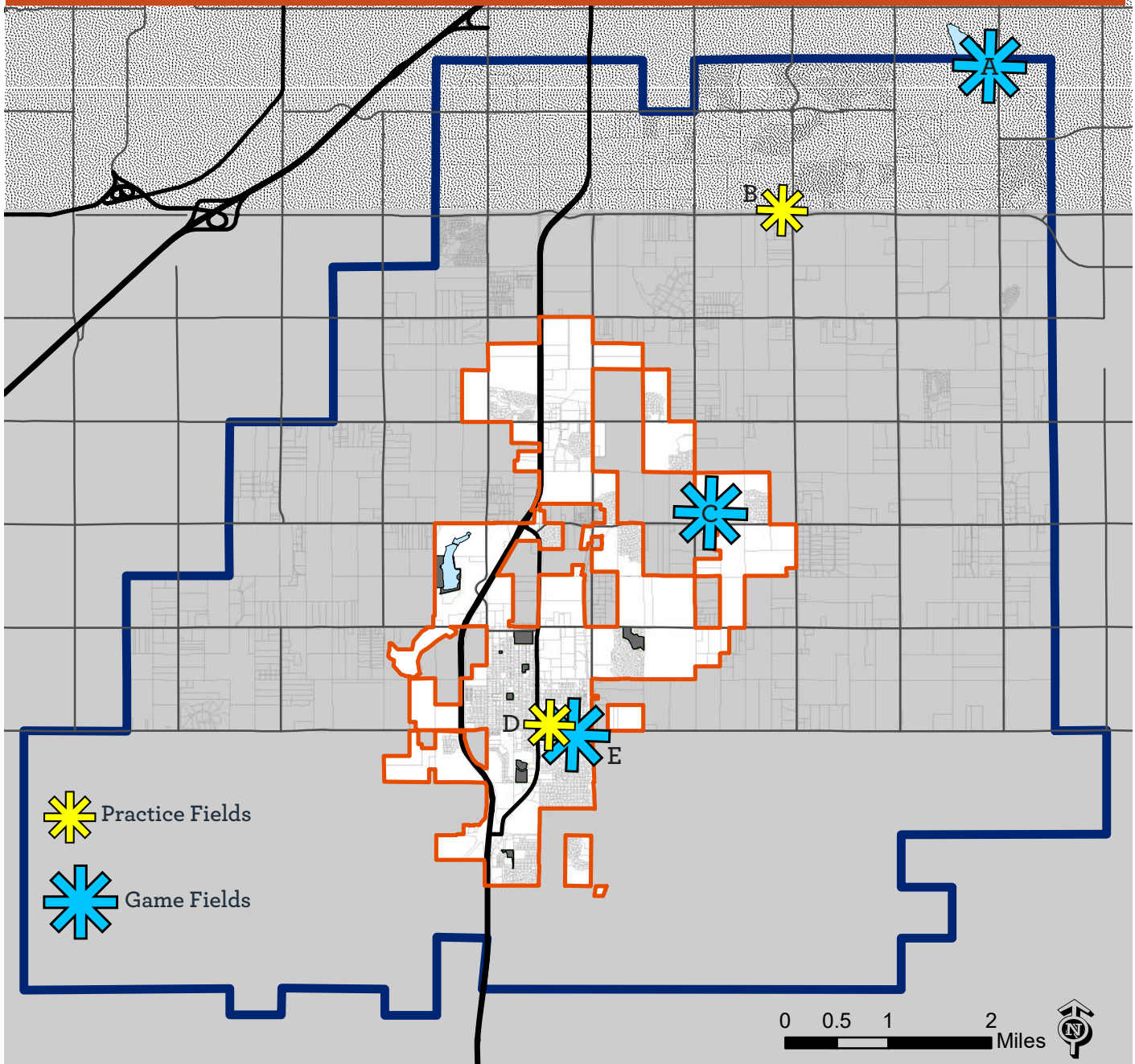
- A. Lone Elm Softball Complex (5 lighted diamonds)
- B. Prairie Creek Elementary School (1 unlighted diamond)
- C. Heritage Park (4 lighted diamonds)
- D. Spring Hill High School (4 lighted diamonds)
- E. Spring Hill Recreation Complex (4 lighted diamonds)
- F. Spring Hill Middle School North (4 lighted diamonds)

Soccer Fields in the U.S.D. 230 DISTRICT



- A. Lone Elm Soccer Complex (2 lighted fields, 6 unlighted fields)
- B. Heritage Park (18 unlighted fields)
- C. Spring Hill High School (1 lighted field, 1 unlighted practice field)
- D. Spring Hill Middle School North (2 multi-purpose fields, 1 unlighted, 1 unlighted)

Football & Multi-Use Fields in the U.S.D. 230 DISTRICT



A. Heritage Park (4 lighted fields, 6 unlighted fields)

B. Hilltop Elementary School (1 unlighted field)

C. Spring Hill High School (1 lighted field)

D. Spring Hill Middle School North (1 lighted field)

E. Spring Hill Middle School East (1 lighted field)



04

Community Engagement

APPROACH

Centered on a timely, useful, and innovative engagement strategy, the approach to public input for this plan involved a series of strategic and interactive conversations, public workshops, online questionnaires, pop-up engagements, and a statistically valid survey. A broad range of targeted and interested park and recreation parties were engaged in a way that folds their concerns and potential strategies for addressing them into this plan. The following pages describe the methods used and input received from the community as outlined below:

- In-person Conversations
- Online questionnaires
- Statistically Valid Survey

IN-PERSON CONVERSATIONS

Focus Groups

A series of conversations were held with elected officials, city staff, key leaders, stakeholders, businesses, USD 230 school district, Spring Hill Park Board, and Spring Hill Recreation Commission. Each conversation was guided by a set of 8 questions and 11 different aspects of the park system which participants were asked to rate from 1 to 5 (5 being the best). A total of 40 participants were engaged in small groups over the course of 3 days. Below is a breakdown of the backgrounds represented in the focus groups.

- Spring Hill High school
- JCPRD
- Event Coordinators: Rotary, MAPA, Chamber, Fall Festival. Historical Society, Main St.
- Young Professionals & Seniors
- Key Leaders
- Teen Groups: SHIFT Members
- Parks & Recreation Staff: Director, Department Heads, Recreation Staff, and Maintenance Staff

Responses to focus group questions are shown below using a word cluster to illustrate the key words most commonly used by participants. The larger a word appears the more frequently it was used.

Q1 - What are the BEST ASPECTS or STRENGTHS of the park system?

Participants often shared that one of the biggest strengths of their park system is the staff who run and operate them. It was most often shared that the facilities are well maintained, and the many events planned by the Rec Commission are well attended. Participants also commented on the variety of recreational programs, potential growth, and the number of parks.



Q2 - What are the WEAKNESSES of the park system?

The biggest opportunities identified by focus group participants include improvements to connectivity and trails. There was discussion concerning the inclusivity of the current park system, both in terms of mental and physical conditions. As well as how the current park system caters to a limited age range. Communication was also frequently mentioned with regard to how information about recreational programs is shared both internally, jurisdictionally, and with the public.



Q3 - In the next 5 years, should the City focus on improving existing facilities, build new facilities, or both?

Participants shared overwhelming that they want both. That building new facilities should be commensurate with growth and not overshadow updates to existing facilities.

DoBoth
BuildNew
MaintainExisting

Q4 - Are there areas of the City without convenient access or with limited access to parks? Where?

Participants shared that they are happy with how many parks they have available, but wish there were more further from downtown. Specifically in the newer developments in the northern and eastern halves of Spring Hill. One of the largest issues that Spring Hill residents face is the lack of connectivity from their homes and neighborhoods to where the parks, schools, and offered activities are located.

Connectivity
North
East
DividingHighway

Q5 - If you could select one priority for the parks and recreation system, what would it be?

Participants shared a variety of priorities with a large emphasis on connectivity, expanding trail networks (both paved and hiking), and continuing current maintenance standards. Other common themes were expanding the neighborhood parks, and creating planning standards as the city continues with rapid new development. As well as using the community as a whole to create partnerships and volunteer opportunities to simply maintain and grow what the city currently has.

Trails
Planning
Volunteers
Standards
Connectivity
Partnerships
Community
Growth
Safety
Environmental
Sustainability
TakingCareOfWhatWeHave
NeighborhoodParks
GreenSpace

Q6 - In 5 years, what ONE WORD OR PHRASE would you like to be able to use to describe the Spring Hill Parks and Recreation system?

One participant in the Event Coordinators session summed up the general feeling towards the future of the Spring Hill Park system. He wanted them to be 'used.' For the citizens to view them as inclusive and inviting, for them to be intentional within the city and have diversity. Used in this case does not mean dated or run-down, but innovative and maintained to retain their 'state of the art' status.

Innovative
Intentional
Inviting
Vibrant
Maintained
Inclusive
Diverse
StateOfTheArt
Multi-Generational
EnvironmentallyHealthy
SelfSufficient
Self-Sustaining
Beautiful

Q7 - Who would you consider to be PARTNERS for the Spring Hill Parks and Recreation system?

Participants developed a list of partners for the Spring Hill Parks and Recreation system. Many of which the Department currently partners with while potential opportunities to partner with others should be considered.

- Local Businesses
- Rec Commission
- MARC
- SHIFT
- Developers
- Urban Trail Co.
- School Districts
- Chamber of Commerce

Q8 - How do you find out about recreation programs and services? Do you have ideas on how the Department can do a better job in creating awareness?

Participants commented that by and large there is a disconnect between the Parks Board/Recreation Commission and the community. It was heard multiple times that people heard about events as they were happening or days after.

Performance Ratings

Focus Group participants were asked to rate the Park System on performance categories listed below from 1 to 5 (5 being the best). The results are shown to the right by average of each group. While most groups tended to rate the system similarly, Parks and Rec Staff tended to be the most critical of themselves.

	1	2	3	4	5	
Park Maintenance, Cleanliness, & General Upkeep	★	★	★	★		4.13
Park Safety & Security	★	★	★	★		3.93
Quality of Park Amenities	★	★	★			3.13
Park Amenities Meet the Needs of the Community	★	★	★			2.93
Accessible Amenities for Limited Mobility Patrons	★	★	★			2.50
Distribution of Parks (Locations within the Community)	★	★	★			3.08
Quality of Recreation Programs	★	★	★	★		3.93
Variety of Recreation Programs	★	★	★	★		3.73
Number and Variety of Community Events in Parks	★	★	★			3.07
Marketing & Communication	★	★	★			3.00
Park System Overall as a Whole	★	★	★			2.93

PUBLIC WORKSHOP

A public open house was held one evening from 5:00-7:30 where participants could attend as their schedule allowed. The workshop was held in the Spring Hill Civic Center where a variety of stations were set up with informational boards and interactive opportunities for the community to share their thoughts and opinions about the future of the Spring Hill Parks and Recreation System and the current state of their existing facilities and offerings. An online survey was also created with similar information and participation opportunities to give those not able to attend the opportunity to share their thoughts.

Building off of comments from the focus groups, the workshop sought to further explore issues that residents regularly face and the needs they have for parks and recreation facilities, amenities, and programs. Participants were engaged through a series of dot exercises, conversations over maps, and discussions with the consultant team Parks Staff, and Recreation Commission Staff.

DOT EXERCISES

What should our priorities be?

The top 3 priorities for the Parks & Rec department as identified by workshop participants were:

1. Expand Trails & Improve Connectivity (13 dots).
2. New Recreation Center (8 dots).
3. Update Park Amenities (5 dots).

What Amenities are Most Important?

The top 3 parks and recreation amenities identified by workshop participants were:

1. Paved Trails (12 dots).
2. Hiking Trails (10 dots).
3. Multi-Purpose Hard Surface Courts (5 dots).



ONLINE QUESTIONNAIRE

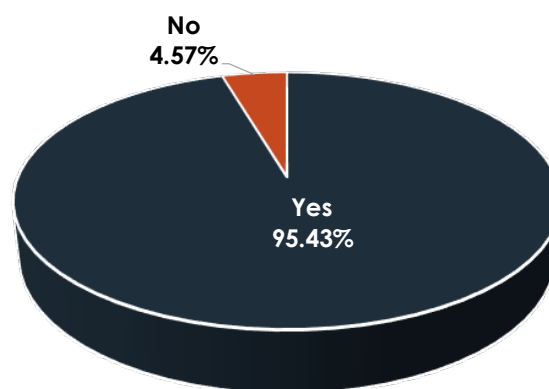
An online, open-link, questionnaire was provided as a supplement to the public workshops in order to expand the number of ways in which people could participate. Links were provided on the City's website, and social media accounts. The purpose of this questionnaire was to gather preliminary information and data for use in developing a more robust and statistically valid resident survey.

This engagement was administered on-line and open-link meaning that access was not limited to Spring Hill or USD 230 residents only and the number of times the survey could be taken from the same IP Address was also not limited. However, those who take the time to complete the questionnaire tend to be users of parks and recreation services in the study area. The statistically valid survey is administered to targeted tax payers ultimately providing a random sampling that more closely represents the demographic makeup of the community.

The questionnaire asked participants 16 questions including whether they live, work, or play in Spring Hill. The questions are aimed at determining how their household uses the park system, and gave residents an opportunity to express their views on the current status of the parks. The questionnaire was purposefully left open ended for many questions to allow respondents to fully express their opinion. The final question provided an opportunity for any additional comments that were not previously expressed. Overall, 201 respondents were recorded. A detailed summary of the results can be found in Appendix C.

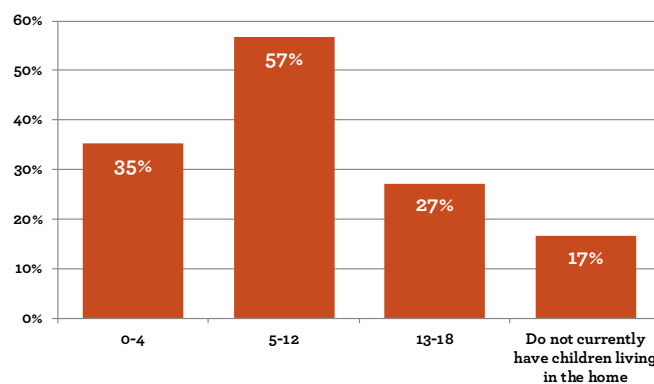
Q1. Are you a resident of the City of Spring Hill?

Respondents were asked whether they lived inside the City of Spring Hill. The majority of respondents, about 95%, are residents of Spring Hill. Only 9 respondents reported living outside of Spring Hill.

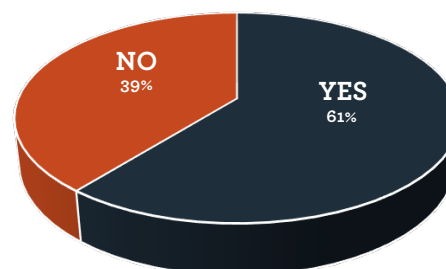


Q2. Do you have children in your household?

83% of respondents reported having children in their household. The chart below shows the age breakdown of children in the households of participants.

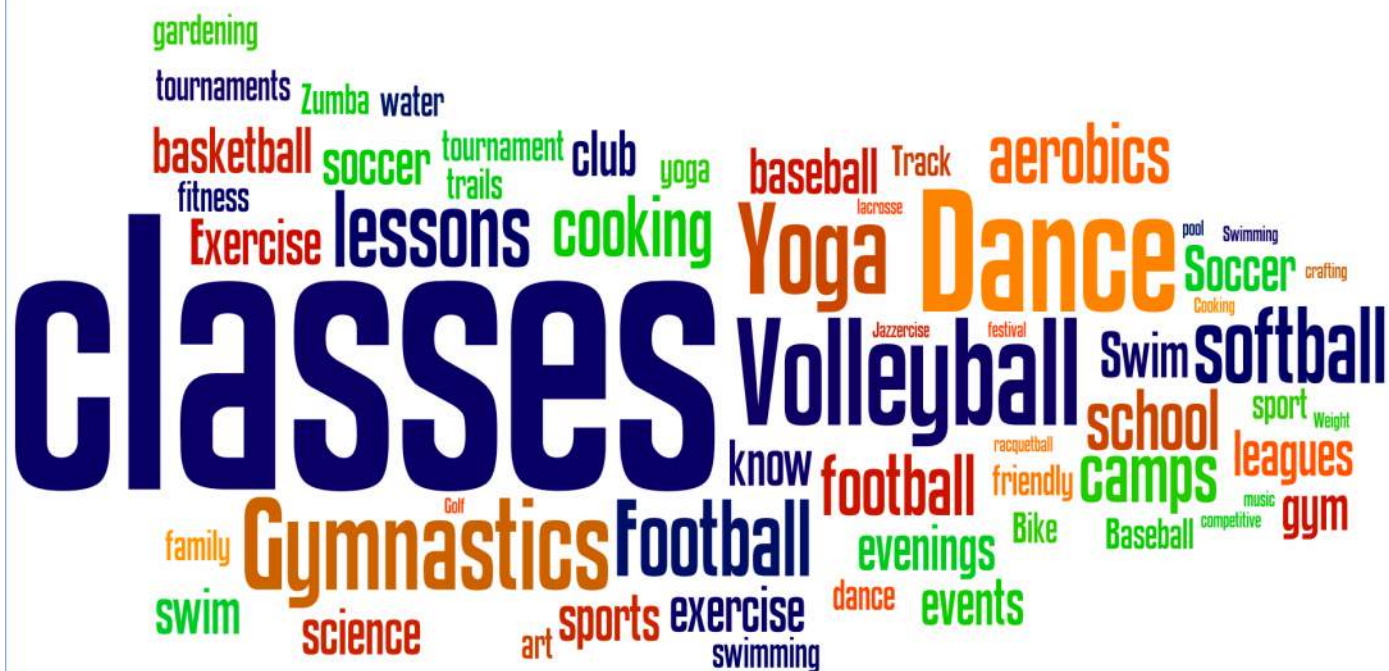


Q3. In the last 12 months have you participated in a recreation program offered by the Spring Hill Recreation Commission?



Q4. Are there recreation programs or activities that you would like to see offered?

Responses varied greatly. Diversity of indoor and outdoor activities with varying levels of activity appears to be most important to the community. Programs serving a wider range of abilities and ages also appears to be important. Some felt that the current program offering is sufficient.



Q5. How did you find out about recreation programs and services? Do you have ideas on how the department can do a better job in creating awareness?

- Over 65% of respondents claimed that social media, or more specifically Facebook, was how they found out about most programs and services in Spring Hill.
- The second most common source of information (37%) was any flier or mailer received through the mail.
- Many people stated that sending information through the students would be a helpful way to get families involved.

Q7. What are the BEST ASPECTS or STRENGTHS of the park system?

'Well Maintained' and 'Friendly Staff' were the most commonly reported strengths of the system.

Q8. What are the WEAKNESSES of the Spring Hill Parks and Recreation system?

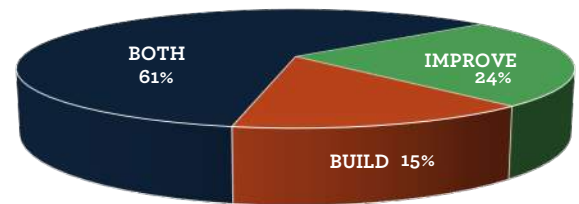
Sidewalks and trails were frequently mentioned. Organization was reported to be an opportunity for both the Park's Department and the Recreation Commission to improve on. Delivering on promises in a timely manner and communication of schedules for recreation programs were also reported. Respondents also commented on the need for recreational programming to be competitive with surrounding cities.

Q6. What amenities are most important to members of your household? (Choose your top three)

Paved trails was by far the most important amenity to their household. The chart below shows a breakdown of the amenities most important to residents. The total number of votes is shown to the right with the percentage breakdown for each category to the left indicating the percent of votes for most important, 2nd, and 3rd most important.

	Most Important	2nd Most Important	3rd Most Important	
Paved Trails	49	29	22	<u>Total</u> 118
Playgrounds	34	39	27	74
Hiking Trails	27	44	29	63
Splash Pads	34	38	28	61
Baseball Diamonds	49	23	28	53
Multi-Purpose Hard Surface Courts	20	37	43	35
Skate Park	41	24	35	34
Soccer Fields	32	36	32	25
Green Space	36	28	36	25
Restrooms	17	26	57	23
Picnic Shelters	6	38	56	16
Sand Volleyball	14	29	57	14
Camping Areas	64	36		14
Pickleball	13	25	63	8

Q9. In the next 5 years, should the City focus on improving existing facilities, building new facilities, or both?



Q10. Are there areas of the City without convenient access or with limited access to parks? Where?

- South of 223rd
- North of 207th including the Highschool
- Spring Hill City Lake

Q11. What do you feel are the top 3 priorities for Parks and Recreation?

The chart below shows a breakdown of respondents top 3 priorities. The total number of votes is shown on the right with the percentage breakdown for each category to the left indicating the percent of votes for most important, 2nd, and 3rd most important.

	Most Important	2nd Most Important	3rd Most Important	
Expand Trails & Improve Connectivity	59%	21%	20%	<u>Total</u> 119
Recreation Center	35%	28%	37%	79
Update Park Amenities	36%	38%	26%	72
Community Activities & Events	11%	61%	28%	64
Promote Physical Activity & Wellness	30%	36%	34%	53
Recreation Programming	49%	41%	10%	39
Add Parks in Underserved Areas	34%	34%	31%	29
Green Space	25%	46%	29%	24
Marketing & Communication	31%	19%	50%	16
Build Community & Develop Partnerships	14%	71%	14%	14

Q12. If you could only select ONE PRIORITY for the Spring Hill Parks and Recreation system, what would it be?

The most common priority reported was a need for trails and connectivity. Other frequently reported priorities included parks, organization of the sport programs, and timely delivery on promises.



Q13. In the next 5 years, what ONE WORD OR PHRASE would you like to use to describe the Spring Hill Parks and Recreation system?



Q14. Who would you consider to be PARTNERS for the Spring Hill Parks and Recreation system?

The most common answers were:

- City of Spring Hill
- Local Businesses
- School District
- The Community












Q16. Please share any final thoughts you have regarding the future of the Spring Hills and Recreation System:

Participants reported a desire for the following:

- To be better informed
- For projects to be completed in a timely manner
- Continued improvements to aging park amenities
- Expanded offering of park amenities catering to a wider demographic
- Adding new parks commensurate with population growth
- Improved sidewalk & trail connectivity
- Expanded diversity of programs & activities
- Preservation of natural resources

Q15. On a scale of 1 to 5 (5 being the best), how would you rate the following?

Focus Group participants were asked to rate the Park System on performance categories listed below from 1 to 5 (5 being the best). The results are shown to the right by average of each group.

Park Maintenance, Cleanliness, & General Upkeep		3.73
Park Safety & Security		3.39
Variety of Recreation Programs		3.19
Park System overall as a Whole		3.18
Quality of Recreation Programs		3.17
Marketing & Communication of Programs & Services		3.16
Quality of Park Amenities		3.07
Number & Variety of Community Events in Parks		3.03
Distribution of Parks (Locations within the Community)		2.98
Park Amenities Meet the Needs of the Community		2.89
Offering of Accessible Amenities		2.65

Statistically Valid Survey

OVERVIEW

A needs assessment survey for the City of Spring Hill Parks and Recreation Department was administered during the Fall of 2019 to provide guidance for future development and redevelopment of the City's parks, recreation programming, open space, trails, and facilities. The survey was conducted as part of the City's efforts to assist in prioritizing demands and opportunities and to generate a strategic action plan for improving and maintaining the park system. The survey and its results will guide the Parks and Recreation Department in making improvements to the City's existing and future parks, trails, and recreational programs to best serve the needs of its residents.

METHODOLOGY

A survey packet was mailed to a random sample of households in Spring Hill. Each survey packet contained a cover letter, a copy of the survey, and a postage-paid return envelope. Residents who received the survey were given the option of returning the survey by mail or completing it online at www.SpringHillSurvey.org.

Ten days after the surveys were mailed, ETC Institute sent emails and placed phone calls to the households that received the survey to encourage participation. The emails contained a link to the online version of the survey to make it easy for residents to complete. To prevent people who were not residents of Spring Hill from participating, everyone who completed the survey online was required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered online with the addresses that were originally selected for the random sample. If the address from a survey completed online did not match one of the addresses selected for the sample, the online survey was not counted.

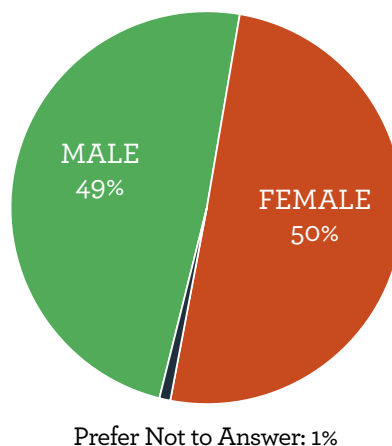
The goal was to obtain completed surveys from at least 300 residents. This was exceeded with a total of 331 residents completing the survey. The overall results for the sample of 331 households have a precision of at least $\pm 5.39\%$ at the 95% level of confidence. A copy of the full report can be found in Appendix D containing:

- Charts showing the overall results of the survey
- Priority Investment Rating (PIR) that identifies priorities for facilities and programs
- Benchmarking analysis with national comparisons
- Tabular data with detailed results for all questions
- A copy of the survey instrument

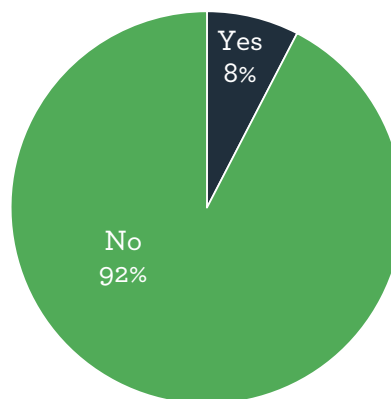
DEMOGRAPHICS

Overall, the demographic makeup of respondents is representative of the City of Spring Hill. This suggests that the findings of the survey are generally representative of the community as a whole. The charts below and on the following page illustrate the key demographic backgrounds of respondents as well as how they compare to the overall demographic makeup of the City.

GENDER

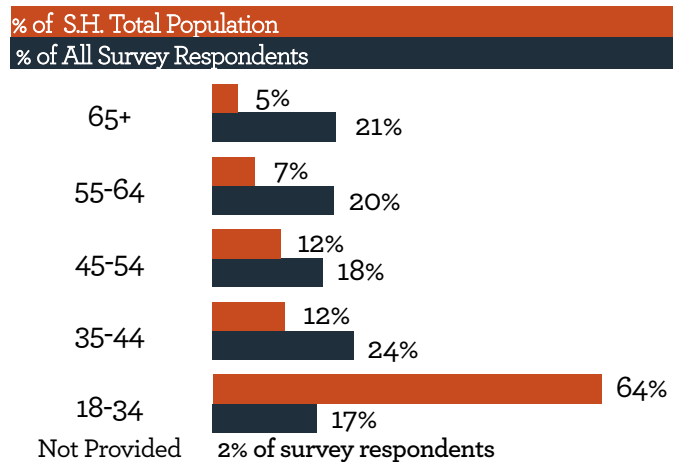


Does Anyone in your household have a disability that is recognized by the Americans with Disabilities Act (ADA)?

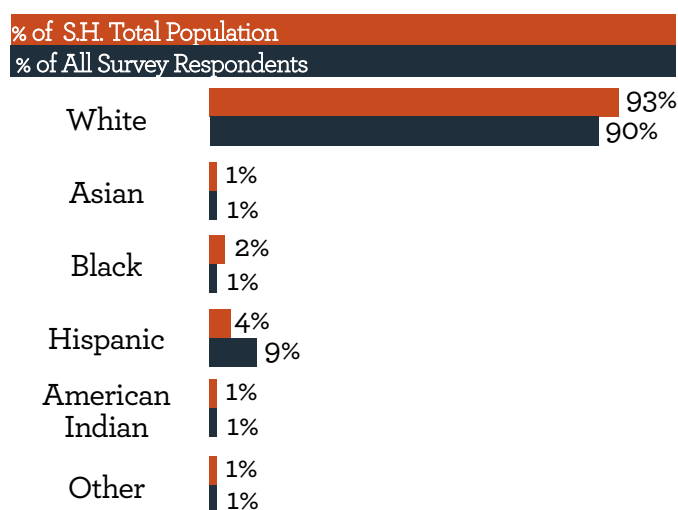


Note: 2012-2016 American Community Survey (ACS) estimates about 17% of Spring Hill Households include 1 or more living with a disability.

AGE OF RESPONDENTS COMPARED TO CITY

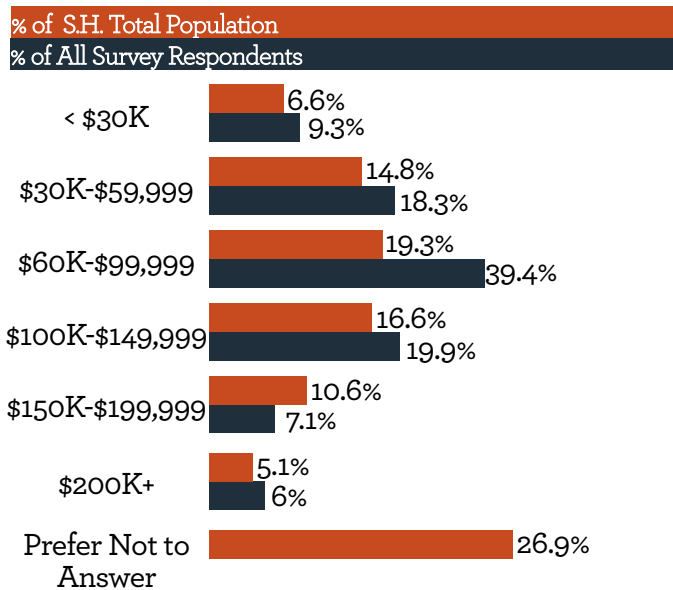


RACE OF RESPONDENTS COMPARED TO CITY

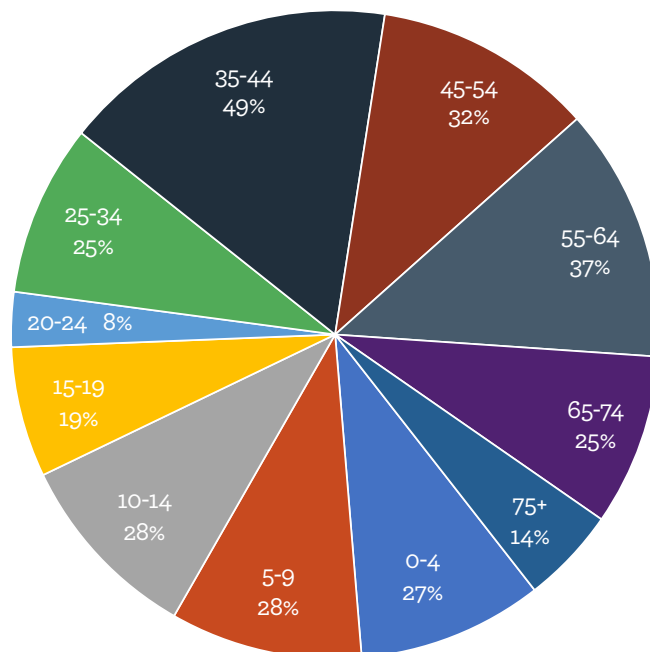


(Multiple choices could be made)

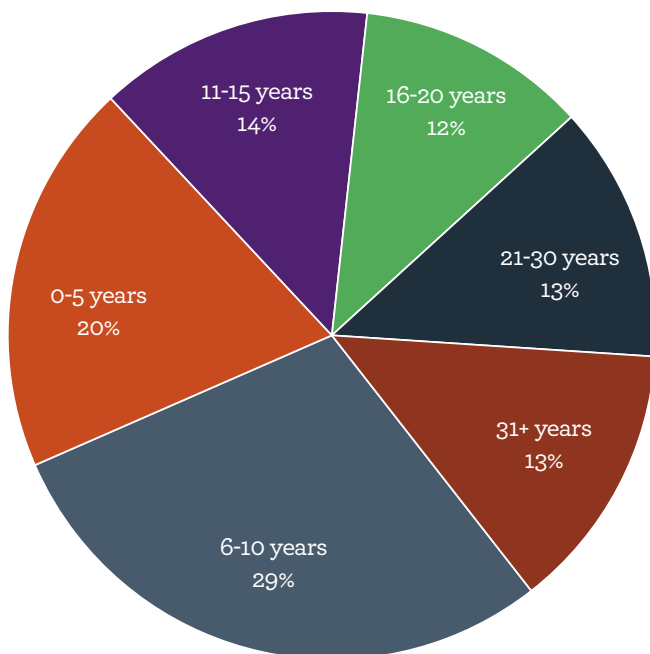
INCOME OF RESPONDENTS COMPARED TO CITY



AGES LIVING IN HOUSEHOLDS OF RESPONDENTS



RESPONDENTS YEARS LIVING IN Spring Hill



SATISFACTION

Fifty percent (50%) respondents were “very satisfied” or “satisfied” with the overall value their household receives from Spring Hill Parks & Recreation. The City of Spring Hill/S.H. Rec. Commission was indicated as the most relied upon organization for recreation and park services.

The two most often used parks and recreation facilities by respondent households were: Aquatic Center Park (48%) and City Park (42%). Overall, respondents were satisfied or neutral with all nine existing parks that were assessed. City Park and Aquatic Center Park received the highest percentage of “very satisfied” or “satisfied” ratings from respondents.

Park maintenance cleanliness, and general upkeep (78%) and park safety and security (65%) received the highest satisfaction ratings from respondents. Respondents were least satisfied with the accessibility of amenities for limited mobility patrons.

Thirty-five percent (35%) of respondents indicated their households has participated in a recreation program in the past twelve months. Of those respondents who participated in a program, 74% indicated they were “very satisfied” or “somewhat satisfied” with the quality of the program(s).

SYSTEM-WIDE PRIORITIES

The two priorities respondents “strongly agreed” or “agreed” should be a priority were:

- Expand trails and improve connectivity (82%)
- Promote physical activity and wellness (77%).

Fifty percent (50%) of respondents indicated expanding trails and improving connectivity as the most important system-wide priority for the Spring Hill Parks and Recreation Department.

BARRIERS TO USAGE

About 57% of respondents say they rarely visit Spring Hill Parks. The remaining 43% visit parks a least a few times per month or more.

The top three barriers to respondents use of parks, were:

- Amenities offered do not match interests (32%),
- Not interested/too busy (26%),
- Lack of age appropriate amenities (24%).

The top three barriers to respondents use of programs and services were:

- Program not offered (22%),
- Not interested/too busy (19%),
- Don't know what is offered (18%).

NEEDS AND PRIORITIES

FACILITIES

Needs: Respondents were asked to identify if their household had a need for 29 facilities/amenities and rate how well their needs for each were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had the greatest “unmet” need for various facilities

The three facilities/amenities with the highest number of households that have an unmet need were:

1. **Nature/Hiking Trails**- 1,312 households
2. **Paved Trails**- 1,305 households
3. **Natural Areas for Passive Recreation & Wildlife Benefit**- 925 households

Importance: In addition to assessing the needs for each facility/amenity, ETC Institute also assessed the importance that residents placed on each facility/amenity. Based on the sum of respondents’ top four choices the two most important facilities/amenities to residents were paved trails (42%) and nature/hiking trails (42%).

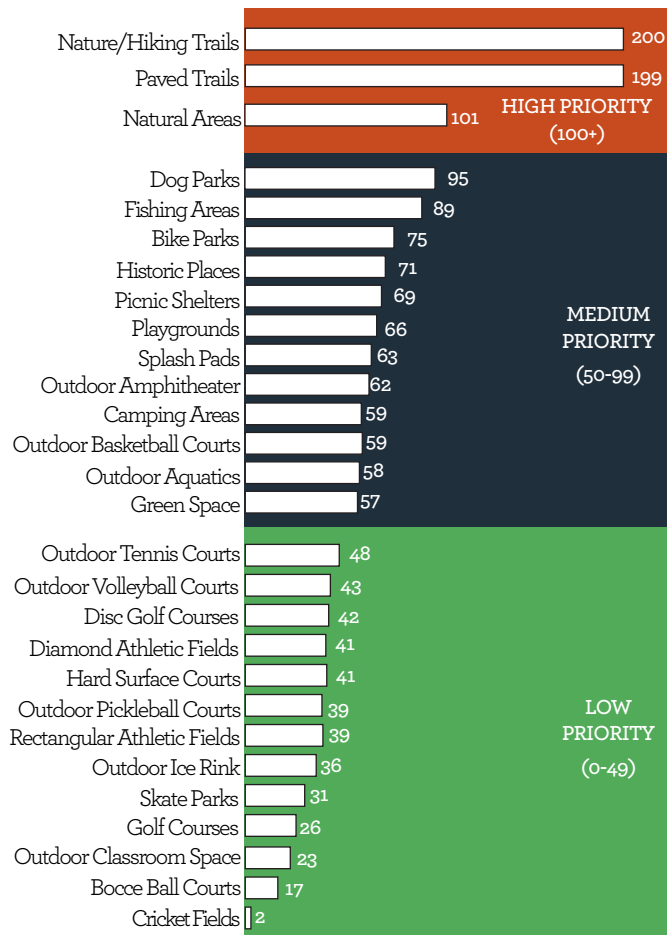
Priorities: The Priority Investment Rating (PIR) was developed by ETC Institute to provide organizations with an objective tool for evaluating the priority that should be placed on Parks, Recreation and Forestry investments. The Priority Investment Rating (PIR) equally weights (1) the importance that residents place on facilities and (2) how many residents have unmet needs for the facility. [Details regarding the methodology for this analysis are provided in the full report found in Appendix D.]

Based on the Priority Investment Rating (PIR), the following three facilities were rated as high priorities for investment:

1. **Nature/Hiking Trails** (PIR=200)
2. **Paved Trails** (PIR=199)
3. **Natural Areas for Passive Recreation** (PIR=101)

The chart on the following shows the PIR for each of the amenities listed in the survey.

Priority Investment Ratings - Facilities



High Priority Areas (PIR of 100+). A rating of 100 or above generally indicates there is a relatively high level of unmet need and residents generally think it is important to fund improvements in these areas.

Medium Priority Areas (PIR of 50-99). A rating in this range generally indicates there is a medium to high level of unmet need or a significant percentage of residents generally think it is important to fund improvements in these areas.

Low Priority Areas (PIR <50). A rating in this range generally indicates there is a relatively low level of unmet need and residents do not think it is important to fund improvements in these areas. Improvements may be warranted if the needs of very specialized populations are being targeted.

RECREATION PROGRAMMING

Needs: Respondents were also asked to identify if their household had a need for 27 programs/activities and rate how well their needs for each program were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had “unmet” needs for each program. The four programs/activities with the highest percentage of households that have an unmet need were:

1. **Adult fitness and wellness**- 1,011 households
2. **Outdoor/Nature education programs**- 686 households
3. **Kayaking, canoeing, stand up paddle board**- 674 households
4. **Outdoor adventure programs**- 636 households

Importance-Youth: Based on the sum of respondents’ top four choices, the most important activities for youth in respondent households was **youth sports programs** (26%).

Importance-Adults: Based on the sum of respondents’ top four choices, the most important activities for adults was **Adult Fitness & Wellness** (33%).

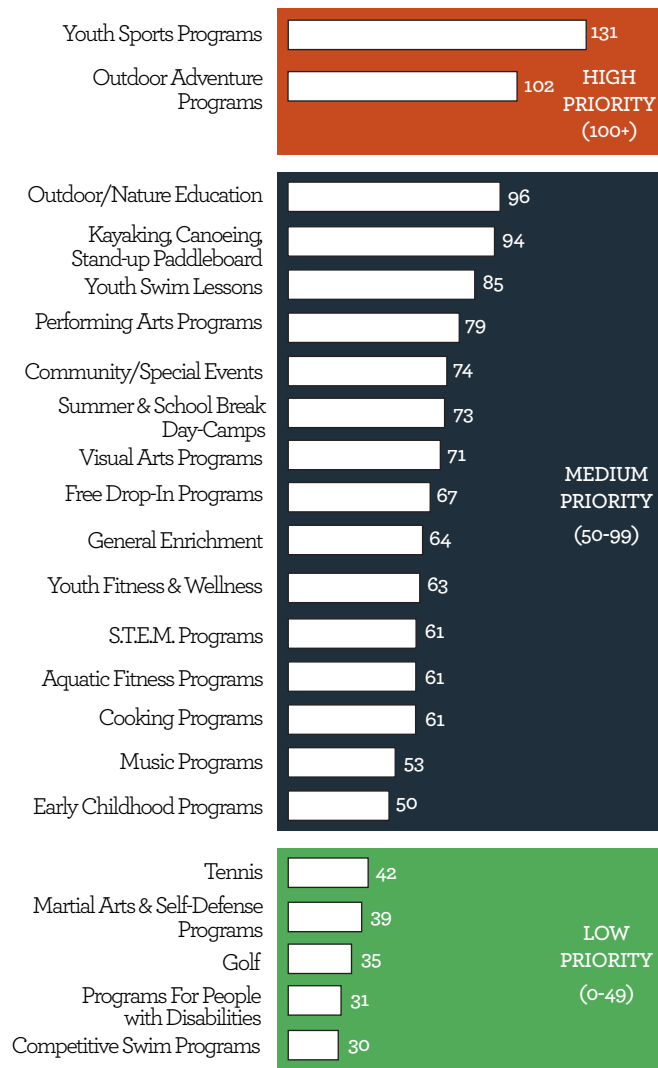
Priorities-Youth: Based on the priority investment rating, the following two programs were rated as “high priorities” for youth programming investment:

1. **Youth sports programs** (PIR=131)
1. **Outdoor adventure programs** (PIR=102)

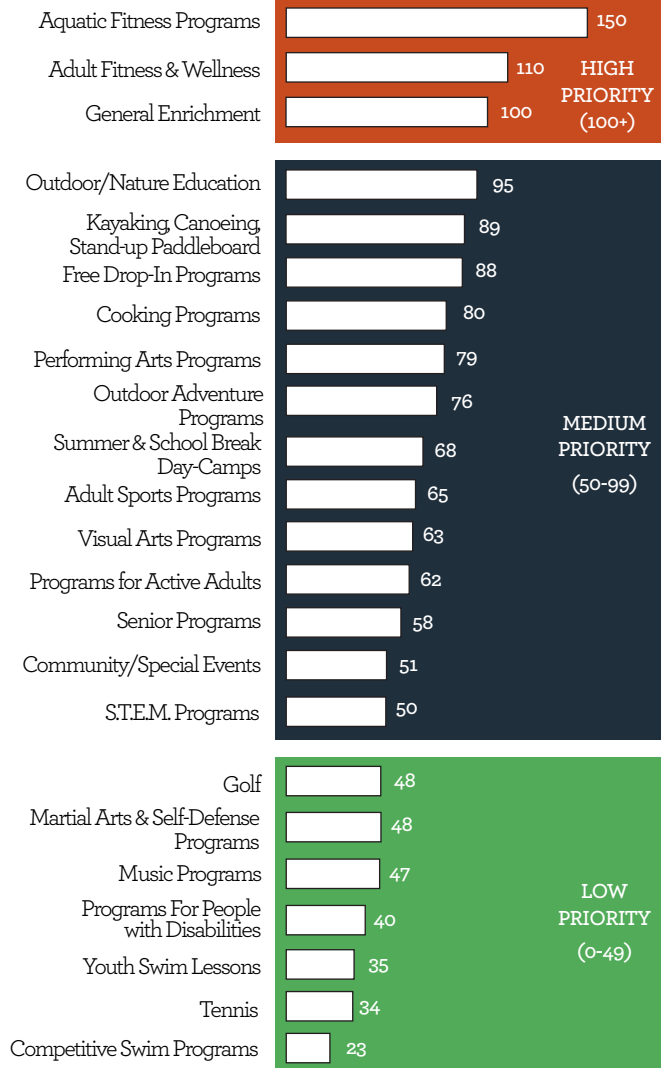
Priorities-Adults: Based on the priority investment rating, the following two programs were rated as “high priorities” for youth programming investment:

1. **Aquatic Fitness Programs** (PIR=150)
2. **Adult Fitness & Wellness** (PIR=110)
3. **General Enrichment Programs** (PIR=100)

Priority Investment Ratings - Youth Programs



Priority Investment Ratings - Adult Programs



High Priority Areas (PIR of 100+). A rating of 100 or above generally indicates there is a relatively high level of unmet need and residents generally think it is important to fund improvements in these areas.

Medium Priority Areas (PIR of 50-99). A rating in this range generally indicates there is a medium to high level of unmet need or a significant percentage of residents generally think it is important to fund improvements in these areas.

Low Priority Areas (PIR <50). A rating in this range generally indicates there is a relatively low level of unmet need and residents do not think it is important to fund improvements in these areas. Improvements may be warranted if the needs of very specialized populations are being targeted.

ADDITIONAL FINDINGS

Marketing: Respondents were asked to indicate the ways they learn about Parks and Recreation programs and activities. Two popular methods used among respondent households, were the City Newsletter (57%) and the social media (38%).

Aquatic Center:

- 50% of respondents reported using the facility a few times per year or more.
- 63% of respondents said it is “very important” or “somewhat important” for the City to make improvements to the Aquatic Center.
- 36% of respondents tend to use outdoor aquatic parks outside of Spring Hill.

The top reasons are:

- Better amenities (52%)
- Larger facility (50%)
- More variety (38%)
- The top five aquatic park features that respondent households indicated they would most likely use are:
 - Lazy river (60%),
 - Zero-depth entry pool (37%)
 - Family slide (34%)
 - Shaded picnic area (31%)
 - Lap lane pool (30%)
- The top five aquatic park features that are most important to respondent households are:
 - Lazy river (47%)
 - Zero-depth entry pool (31%)
 - Family slide (25%)
 - Lap Lane Pool (23%)
 - Shaded picnic area (17%)

CONCLUSIONS

To ensure that the City of Spring Hill continues to meet the needs and expectations of the community, it is recommended that the Parks and Recreation Department sustain and/or improve performance in areas that were identified as “high priorities” by the PIR. The facilities and programs with the highest PIR ratings are listed below.

Facility Priorities

- Nature/Hiking Trails (PIR=200)
- Paved trails (PIR=199)
- Natural Areas for Passive Recreation (PIR=101)

Programming Priorities - Youth

- Youth Sports Programs (PIR=131)
- Outdoor Adventure Programs (PIR=102)

Programming Priorities - Adults

- Aquatic Fitness Programs (PIR=150)
- Adult Fitness & Wellness (PIR=110)
- General Enrichment Programs (PIR=100)

05

Action Plan

SUMMARY

The purpose of this plan is to provide a community-supported comprehensive Parks Master Plan that provides guidance for future development and redevelopment of the City's parks, recreation programming, open space, trails, and facilities. Throughout the planning effort input from the Spring Hill community was solicited in a variety of ways. In total, over 500 interactions from the community provided guidance in development of this plan. The ways in which the public participated and the number of participants are listed below:

In-Person Conversations	50
Online Questionnaire	199
Statistically Valid Survey	331

Results from the overall community input effort revealed a clear and consistent message. Table 5.1 below illustrates the similarities in findings across 3 different public engagement efforts with varying sample sizes and control measures. While the rating value may have varied slightly from one engagement to the other, the park amenities that are most important to the community remained essentially the same.

Table 5.1 - Comparison of engagement results.

Focus Groups & Public Workshop (50 participants)	Online Questionnaire (199 participants)	Statistically Valid Survey (331 participants)
1. Paved Trails	1. Paved Trails	1. Hiking Trails
2. Hiking Trails	2. Playgrounds	2. Paved Trails
3. Multi-Purpose Hard Surface Courts	3. Hiking Trails	3. Natural Areas

The top 3 priorities from a system-wide perspective that are most important to the community are:

1. Expand trails & improve connectivity.
2. Promote physical activity & wellness.
3. Update park amenities.

Based on the Priority Investment Ratings of the statistically valid survey the following were identified as having a high level of unmet need. Residents generally think it is important to fund improvements in these areas, as they are likely to have a positive impact on the greatest number of households:

Park Amenities

1. Nature/Hiking Trails
2. Paved trails
3. Natural Areas for Passive Recreation

Recreation Programming - Youth

1. Youth Sports Programs
2. Outdoor Adventure Programs

Recreation Programming - Adults

1. Aquatic Fitness Programs
2. Adult Fitness & Wellness
3. General Enrichment Programs

The following pages outline an action plan for tasks and projects. These tasks were developed using input from residents, key leaders, Parks Department leadership and staff, the Recreation Commission, and professional recommendations from the consultant team. Future allocation of resources towards these endeavors should be commensurate with the growth of Spring Hill and the interests of its citizens. The tasks fall into the following 3 priorities and are explained in more detail on the following pages:

1. STRENGTHEN what we have.
2. STRETCH to meet evolving needs.
3. SEEK new opportunities for the future.

STRENGTHEN WHAT WE HAVE:

It is an inevitable constant that upgrades to park facilities and amenities are needed. Safety, citizen interests, and degradation of facilities over time are factors, among others, that influence the need for updates to existing facilities and amenities. The following items are tasks, which are focused on simply taking care of what we have. Ideally, consideration for these tasks should be given within the short-term with expected outcomes over the next 1-3 years.

PARKS

- **Develop a plan for the Aquatic Center-** 63% of households indicated that making improvements to Aquatic Center was either 'somewhat important' or 'very important'.
- **Update aging amenities in Parks -** The following list shows park amenities most important to the community and the parks where upgrades to current amenities are needed.

Walks & Trails:

- Blackhawk Park

Playgrounds:

- Blackhawk Park
- Celia Dayton Park (swings)
- Friendship Park
- City Park (swings)
- Recreation Complex

Picnic Shelters:

- City Park

■ Natural Areas:

- Willow Park

- **Improve ADA Access -** Most parks need enhancements to walks, restrooms, and other amenities to ensure ADA accessibility. The degree to which enhancements are needed varies by park.

Operations

- **Staffing -** Continue to strive to keep positions filled and offer competitive market wages. Develop and implement a detailed employee training program.
- **Maintenance -** Develop a maintenance plan with descriptions for all tasks. Establish minimum standards for each task and create a monthly audit system.

RECREATION PROGRAMS

- **Events -** Continue with the current level of service to allow the to mature and to focus on other new services.
- **Program Categories -** Review to determine which program areas should be added to the program menu. The Needs Assessment Survey Priority Investment Rating for youth and adults should be used to assist in determining priorities.
- **Civic Center Program Times -** Solidify consistent program times for exclusive program use.
- **Youth Sports -** Diversify youth sports offerings, outside of the existing core three, to reach more interests. Consider gymnastics/tumbling, volleyball, and/or tennis.
- **Programming Performance -** Determine whether core program areas are “landing” in the desired quadrant. If not, design program and marketing plan(s) to initiate change.
- **Strengthen School Partnerships -** Create an intergovernmental agreement that outlines specific usage parameters.
- **Marketing -** Continue to use Facebook, consistently posting several times per week.
- **Participation Barriers -** Continuously work to reduce participation barriers.
- **Waitlists -** Monitor waitlist numbers, and enroll as many off the waitlist as possible, to engage the maximum number of participants.
- **Positioning of Programs -** Develop targeted outreach for the growing ethnic minority population and growing older adult population.

STRETCH TO MEET EVOLVING NEEDS:

By necessity park systems often need to expand their amenity offering, programming service lines, and geographical area to meet the needs of the community. The following items are tasks that are focused on increasing the service level of parks, amenities, and recreational programs. Ideally, consideration for these tasks should be given within the mid-term with expected outcomes over the next 3-5 years.

PARKS

- **Trails** - Trails are the single most important park amenity to the residents. The following efforts should be pursued at a minimum:
 - Develop a Trails & Greenways Master Plan including: identification of trail typologies, regional trail connections, implementation and phasing plan strategies along with cost data.
 - Work with the City Manager and City Council to identify real and reliable funding for trail projects.
 - Pursue grant funding opportunities.

- **Add New Amenities** - Use the PIR, Parks and Programming Assessments as guides when determining what new amenities to add. Together these reflect the wants and needs of the community and professional recommendations of the consultants.

Strategically schedule improvements in coordination with enhancements so that future capital funding requests can be staggered as amenities degrade. As much as possible, equally distribute new additions to various geographical areas of the community. Coordinate amenity improvements with recreational programming needs.

- **Paved Trails:** 91% of respondents' needs are not met or partly met.
- **Hiking Trails:** 93% of respondents' needs are not met or partly met.
- **Natural Areas for Passive Recreation:** 91% of respondents' needs are not met or partly met.
- **Bike Parks:** 94% of respondents' needs are not met or partly met.
- **Picnic Shelters:** 59% of respondents' needs are not met or partly met.

RECREATION PROGRAMS

- **Adult Programs** - Expand adult programs in response to the growing age demographic, separately for each adult age category: adult, active adult, and senior.
- **Outdoor Adventure Programs** - Incorporate outdoor adventure programs. They are a high priority; however, the needs are not met or partly met by 99% of survey respondents.
- **Adult Fitness & Wellness Programs** - Consider adding programming that targets adult fitness and wellness. It was a top priority for adults; however, 88% of respondents' needs are not met or partly met. Specific requests for fitness classes were listed in the preliminary questionnaire more than 25 times.
- **Outreach** - Ensure intentional outreach and inclusion of cultural groups in future program development, planning, and implementation.
- **Marketing** - Further develop the program guide to be more comprehensive, listing all available programs each season and providing Commission-related information such as registration details, reminders, and program-specific information.
- **Staffing** - Increase staffing levels to accommodate new levels of service provision.
- **Best Practices** - Implement the best practice areas: use of standards, customer requirements, performance measures, annual reporting process, and the establishment of cost recovery goals. Develop a 100% cost recovery goal for program direct costs.
- **Outdoor-Based Programming** - Consider more outdoor-based programming for youth; three of the top four activities with the highest PIR occur outdoors.

SEEK NEW OPPORTUNITIES FOR THE FUTURE:

Exploring new opportunities for the future is about planning today for a better tomorrow. The following tasks generally require additional planning efforts or ongoing monitoring. Consideration for these tasks should be on-going over the long-term with outcomes expected in the next 5-10 years.

PARKS

- **Strive to Meet the Level of Service -**
Strive to meet the overall target LOS of 10.65 acres of parkland per 1,000 residents.
- **Park Design Master Plans -** The following parks, or portions of parks, are either in need of rejuvenation or lack a solid vision. Develop a design concept and identify capital funding for improvements to the following parks:
 - Aquatic Center South Property
 - Willow Park
 - Recreation Complex
- **Add New Parks -** Consider adding a new neighborhood and a community park in the northeast sections of the City and a neighborhood park in the southeast area of the city. The gap analysis shows that these areas are currently underserved by these categories of parks. Doing so will also bring the park system closer to the established level of service goal.
Consider new properties for parks that provide the capacity to meet identified programming needs or community interest. Avoid properties that provide little to no passive or active recreation value.
- **Operations**
 - **Automated Work Order System -**
Consider an automated maintenance management system to assist in developing data such as costs for mowing, time spent on tasks on an annual basis, preventive vs. demand maintenance, and accountability.

RECREATION PROGRAMS

- **Seek Balance -** Seek balance in the program outcomes, specifically focusing on the Commission's role in Community Impact. Engaging with community partners, initiating more collaboration, and intentionally identifying and programming for underserved populations may help with that balance.
- **Partnerships -** Explore partnership opportunities with other private, municipal, or non-profit entities that would result in additional programming space and expand service provision.
- **Legislative Advocacy -** Engage in legislative advocacy; support efforts that would allow property ownership.
- **Revenue -** Work to achieve a positive net revenue within each core program area, each fiscal year.
- **Policy Development -**
 - Develop a fee policy.
 - Develop a cost recovery policy.

CAPITAL NEEDS BY PARK:

The following opinion of costs were determined based on recommendations for each park and is provided for reference in determining annual budgets and future capital improvement plans. The letters A, B, and C in the left column represent priority levels; A= Enhance what we have, B= Expand to meet evolving needs, and C= Explore opportunities for the future.

A Strengthen:	\$1,370,456
B Stretch:	\$1,900,000
C Seek:	<u>\$726,000</u>
Total Needs:	\$3,996,456

AQUATIC CENTER PARK

A	Repairs per assessment	\$297,956
A	Replenish playground safety surfacing	\$2,500
A	Correct playground drainage issues	\$5,000
B	Install Shade Trees	\$10,000
C	Develop Master Plan for south property	<u>\$15,000</u>
		\$330,456

BLACKHAWK PARK

A	Add park signage	\$5,000
A	Update playground equipment & surfacing	\$200,000
A	Replenish playground safety surfacing	\$2,500
A	Enhance detention pond	\$50,000
A	Replace trail asphalt surfacing (approx. 3,000 lf)	<u>\$100,000</u>
		\$357,500

CELIA DAYTON PARK

A	Replenish playground safety surfacing	\$2,500
A	Update playground equipment	<u>\$150,000</u>
		\$152,500

CITY PARK

A	Upgrade swings	\$10,000
A	Update Pavilion	\$20,000
B	Add perimeter sidewalks/loop trail	\$50,000
B	Add permanent restroom	\$350,000
B	Add picnic shelter	\$150,000
B	Add play equipment for 2-5 yr olds	\$200,000
B	Add Splash Pad	<u>\$400,000</u>
		\$1,480,000

FRIENDSHIP PARK

A	Upgrade playground equipment	\$250,000
A	Replace chain-link fence with split rail fence	\$20,000
B	Add trees	\$5,000
B	Add picnic shelter	<u>\$160,000</u>
		\$435,000

Willow Park NATURAL AREA

A	Add signage	\$5,000
B	Add sidewalks and loop trail	\$150,000
B	Add shade trees	\$10,000
B	Provide site furnishings (benches, picnic tables, trash receptacles)	\$15,000
C	Add ADA accessible fishing dock	\$50,000
C	Add fishing boulders	\$6,000
C	Add picnic shelter	<u>\$160,000</u>
		\$396,000

RECREATION COMPLEX

A	Make ADA improvements	\$100,000
A	Provide shade over spectator benches	\$150,000
B	New maintenance shop	\$400,000
C	Develop Master Plan for Improvements	\$15,000
C	Upgrade play equipment	\$200,000
C	Provide 1 large picnic shelters	\$180,000
C	Remove old pool	<u>\$100,000</u>
		\$1,145,000

APPENDIX



Recreation
Programming Data

Recreation Programming Data

LIFECYCLE DISTRIBUTION DETAIL

ADULT SPORTS

Introduction	Growth	Mature	Decline
Coed Kickball Volleyball Coed Softball		Men's Basketball	

CLASSROOM - GENERAL INTEREST

Introduction	Growth	Mature	Decline
Photography	Youth Cooking Class Adult Cooking Class	Youth Art Class Adult Art Class	

EVENTS

Introduction	Growth	Mature	Decline
Murder Mystery Dinner Park & Rec Fest Color Run	Summer Fest Daddy Daughter Dance Easter Egg Hunt Tween Night Luau Movie Night Guys Night Out Glow Run Walk to School Day Mother Son Night Spring Break Activities	Daffodil Day Youth Track Meet Fishing Derby Fall Festival Spooktacular	Movies at the Park Dogust Festival Turkey Coma Run

TRIPS

Introduction	Growth	Mature	Decline
Field trip 1 - fall break Field trip 2 - Aquarium Field trip 3 - Kaufmann Field trip 4 - WW2 museum College Basketball Experience			

YOUTH SPORTS

Introduction	Growth	Mature	Decline
Flag Football Volleyball Cheer MLB Home Run Derby Rush Soccer Camp Softball Camp Fall Hitting Clinic Fall Basketball Camp	U4 Soccer U4 Basketball Blastball Coach Pitch Machine Pitch Boys Baseball Girls Softball T-Ball Kindergarten Basketball Boys Basketball Girls Basketball Tennis Camp	Summer Basketball Camp	

OUTCOMES ANALYSIS

	Impact			Execution			Community			Leverage			Competition		
	Repeat Customers	Participant Feedback	Supervisor Observations	Participant Feedback / Evaluation Data	Instructor Performance	Financial Performance	Community is better because of this program?	Program is a community collaboration/partnership	Program serves underserved groups	Community impact if the program went away	Enhances Public Relations	Serves as a feeder into other programs	Similar Providers within 20 min.	Programs' pricing as compared to the others	Marketplace Position
Adult Sports	3.0	2.8	2.5	2.5	2.8	3.0	2.5	2.0	1.3	1.3	2.3	2.0	4.0	3.0	1.8
Classroom - General Interest	3.6	3.6	3.4	3.8	3.8	1.8	3.2	1.0	2.8	3.2	3.0	3.0	3.0	3.2	3.4
Events	2.9	2.6	2.7	2.9	2.9	2.4	3.2	2.7	3.2	2.6	3.2	2.7	2.0	3.3	2.6
Trips	1.0	3.0	3.0	3.2	2.8	2.0	2.2	2.0	2.0	2.2	2.4	3.0	1.0	3.0	3.0
Youth Sports	3.1	2.9	2.8	3.0	2.8	2.9	2.9	2.2	2.0	3.2	3.0	3.0	3.4	3.0	3.0
Average Rating	2.7	3.0	2.9	3.1	3.0	2.4	2.8	2.0	2.2	2.5	2.8	2.7	2.7	3.1	2.7

FULL ACTIVITY LISTING (ALPHABETICAL ORDER)

Recreational Activity	Expected Number of Adults/HHs	Percent	MPI
Attend sports events	869	18.7%	111
Attended a movie in last 6 months	2,967	64.0%	108
Attended adult education course in last 12 months	340	7.3%	94
Attended auto show in last 12 months	294	6.3%	107
Attended classical music/opera performance/12 months	108	2.3%	62
Attended country music performance in last 12 months	327	7.1%	108
Attended dance performance in last 12 months	205	4.4%	104
Attended horse races in last 12 months	91	2.0%	85
Attended rock music performance in last 12 months	428	9.2%	98
Cooked for fun in last 12 months	1,050	22.6%	103
Danced/went dancing in last 12 months	314	6.8%	89
Did baking in last 12 months	1,201	25.9%	111
Did birdwatching in last 12 months	217	4.7%	105
Did crossword puzzle in last 12 months	411	8.9%	90
Did furniture refinishing in last 12 months	219	4.7%	128
Did painting/drawing in last 12 months	313	6.8%	89
Did photo album/scrapbooking in last 12 months	213	4.6%	103
Did photography in last 12 months	426	9.2%	88
Did Sudoku puzzle in last 12 months	362	7.8%	99
Did woodworking in last 12 months	213	4.6%	101
Gambled at casino in last 12 months	581	12.5%	97
Listen to sports on radio	563	12.1%	105
Listened to/purchased audiobook in last 6 months	244	5.3%	97
Participate in indoor gardening/plant care	403	8.7%	95
Participated in aerobics in last 12 months	375	8.1%	103
Participated in archery in last 12 months	139	3.0%	112
Participated in backpacking in last 12 months	178	3.8%	107
Participated in baseball in last 12 months	222	4.8%	115
Participated in basketball in last 12 months	425	9.2%	111
Participated in bicycling (mountain) in last 12 months	172	3.7%	91
Participated in bicycling (road) in last 12 months	472	10.2%	100
Participated in boating (power) in last 12 months	290	6.3%	122
Participated in book club in last 12 months	130	2.8%	95
Participated in bowling in last 12 months	534	11.5%	119
Participated in canoeing/kayaking in last 12 months	294	6.3%	96
Participated in fantasy sports league last 12 months	306	6.6%	136
Participated in fishing (fresh water) in last 12 months	673	14.5%	126
Participated in fishing (salt water) in last 12 months	176	3.8%	100
Participated in football in last 12 months	244	5.3%	120
Participated in Frisbee in last 12 months	208	4.5%	108
Participated in golf in last 12 months	428	9.2%	107
Participated in hiking in last 12 months	601	13.0%	107
Participated in horseback riding in last 12 months	170	3.7%	162
Participated in hunting with rifle in last 12 months	246	5.3%	125
Participated in hunting with shotgun in last 12 months	185	4.0%	119
Participated in ice skating in last 12 months	127	2.7%	92

Recreational Activity	Expected Number of Adults/HHs	Percent	MPI
Participated in jogging/running in last 12 months	642	13.8%	107
Participated in karaoke in last 12 months	188	4.1%	102
Participated in Pilates in last 12 months	128	2.8%	99
Participated in ping pong in last 12 months	202	4.4%	115
Participated in rock climbing in last 12 months	67	1.4%	85
Participated in skiing (downhill) in last 12 months	128	2.8%	92
Participated in soccer in last 12 months	190	4.1%	99
Participated in softball in last 12 months	154	3.3%	121
Participated in swimming in last 12 months	769	16.6%	102
Participated in target shooting in last 12 months	310	6.7%	154
Participated in tennis in last 12 months	108	2.3%	67
Participated in trivia games in last 12 months	348	7.5%	113
Participated in volleyball in last 12 months	189	4.1%	124
Participated in walking for exercise in last 12 months	1,178	25.4%	105
Participated in weight lifting in last 12 months	528	11.4%	109
Participated in word games in last 12 months	483	10.4%	101
Participated in yoga in last 12 months	354	7.6%	94
Participated in Zumba in last 12 months	167	3.6%	97
Played billiards/pool in last 12 months	295	6.4%	96
Played bingo in last 12 months	207	4.5%	110
Played board game in last 12 months	823	17.8%	121
Played cards in last 12 months	806	17.4%	108
Played chess in last 12 months	148	3.2%	91
Played computer game (offline w/software)/12 months	297	6.4%	96
Played computer game (online w/o software)/12 months	558	12.0%	99
Played musical instrument in last 12 months	355	7.7%	102
Played video/electronic game (console) last 12 months	421	9.1%	99
Played video/electronic game (portable) last 12 months	228	4.9%	95
Read book in last 12 months	1,492	32.2%	95
Visited a theme park in last 12 months	958	20.7%	109
Visited an indoor water park in last 12 months	145	3.1%	96
Went on overnight camping trip in last 12 months	683	14.7%	121
Went to art gallery in last 12 months	243	5.2%	66
Went to beach in last 12 months	1,279	27.6%	98
Went to live theater in last 12 months	483	10.4%	90
Went to museum in last 12 months	569	12.3%	95
Went to zoo in last 12 months	653	14.1%	111

APPENDIX

B

Aquatic Center Assessment

Aquatic Center Assessment

2019

Spring Hill Aquatic Center Swimming Pool Assessment

Spring
Hill

LAMP
RYNEARSON

Table of Contents

Introduction.....	1
Executive Summary	2
Applicable Codes and Standards	3
Facility Overview.....	4
Pool Basin and Deck.....	4
Deck Amenities	7
Mechanical Room	12
Filtration System.....	15
Disinfection System	15
Pool Entry ADA Compliancy.....	16
Facility Bathhouse.....	17
River Slides.....	17
Facility Repair Plan.....	20
Conclusion	21

Introduction

On September 17, 2019 Kyle McCawley of Lamp Ryneearson conducted an inspection of the current Spring Hill Aquatic Center at 20900 Sycamore Drive, Spring Hill, KS 66083. The evaluation consisted of visual observations and photographs. No destructive testing was performed. Additionally, interviews with staff were conducted. The staff provided information on existing operations and maintenance concerns.

The following areas were observed:

- Swimming pool basin
- Facility amenities and attractions
- Mechanical/Filtration area
- Bathhouse

The condition of each component within the facility were evaluated based on the observed condition at the time of the inspection and compliance with current regulations. The following scale was used to classify the condition of each component.

- Excellent
- Good
- Fair
- Poor
- Very Poor

In addition to the condition assessment for each component within the facility an Anticipated Useful Life (AUL) and the Estimated Remaining Life (ERL) were identified for each item. The AUL and ERL were used to establish the priority of each item and provide a recommendation for the year the work should be performed. The AUL and ERL are stated within each component assessment section. The detailed schedule of the AUL and ERL are presented in the Facility Repair Plan.

The purpose of this document is to provide the City of Spring Hill with an understanding of the existing conditions, and act as a planning aid to generate a feasible approach for the future of the facility.

Executive Summary

The Spring Hill Aquatic Center has been a viable facility for 10 years. Over time that, maintenance efforts and repairs been performed to have allow the facility to continue to serve as an amenity for the community. City staff has done good job of keeping up to date on preventative maintenance efforts. These proactive efforts were seen in the overall good to excellent conditions of the facility.

The purpose of this report is to provide the City of Spring Hill with an outline the condition of the swimming facility when viewed by today's aquatic standards and codes. This report should serve as a planning aid to organize an approach to the future of this facility.

From Lamp Rynearson's visual inspection of the pool basin, pool deck, amenities and associated systems we are reporting the following findings:

Physical Conditions

- Swimming pool basin with cracks and calcium deposits – minor
- Perimeter deck cracked and deterioration – minor
- Rusted lighting electrical boxes
- Slide amenities – recoating needed
- River slides are inoperable

Codes Compliance

- No observed issues

Facility Repair Plan

The objective of the Facility Repair Plan is to resolve condition deficiencies and bring the facility into compliance with the current state and federal regulations. The main areas of deficiency that require attention are: deteriorated concrete basin, deck cracks, rusted electrical boxes and inoperable River Slides.

Below is the recommended capital expenditure for the facility. Details of the recommended action are explained within the report.

Required Repairs and Replacements - Annual Totals

2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034
Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10	Year 11	Year 12	Year 13	Year 14	Year 15
\$ 5,500	\$ 23,525	\$ 6,187	\$ 20,473	\$ 92,466	\$ 31,633	\$ 24,345	\$ 13,686	\$ 712	\$ 8,881	\$ -	\$ -	\$ 9,158	\$ -	\$ 1,801
													Subtotal	\$ 238,365
													25% Contingency	\$ 59,591
													Total	\$ 297,956

The City has experienced numerous challenges and required repairs with the River Slides. At the beginning of the facility the slides provided users with a ride experience unlike surrounding municipal facility. This was exciting for guests and staff. However, the slides have had required numerous repairs and removal from service. These troublesome efforts and compounding expenses to maintain the slides have now exceed the potential benefits. Therefore, it is recommended the slides be replaced.

As the City considers options for replacement it is recommended that the new amenity(ies) maximizes appeal, programming needs, operational requirements of the facility and compatible with the public survey. Some of the potential replacement amenities that could fit into the River Slides area are:

- New fiberglass slides
- Additional pool for recreation, lap swimming and exercising
- Custom spray/splash pad
- Rental pavilion

These amenities are agreeable to the priorities identified in the 2019 City of Spring Hill Park and Recreation Needs Assessment Survey.

Applicable Codes and Standards

It is not unusual for an aquatic facility to outlive the standards for which it was designed. The evaluation of this facility is based on comparison to current state, federal and international design standards, guidelines, and building codes. These codes and standards are primarily concerned with safety and health issues. We learn more and more about safety and health as related to the aquatics industry every year. Codes and standards are constantly being updated and modified to accommodate new trends in aquatics. Lamp Rynearson recommends exceeding minimum design standards whenever feasible.

A list of the major codes, regulations and standards follows:

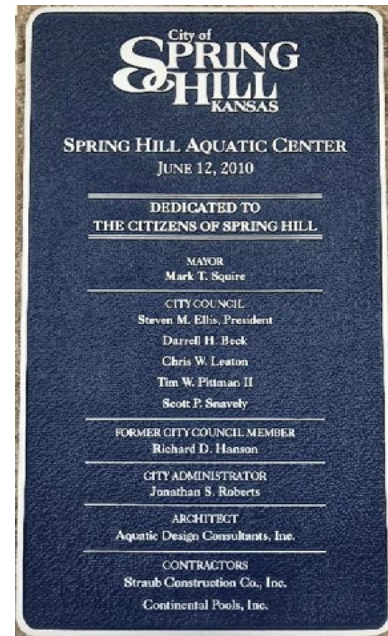
- International Swimming Pool and Spa Code (ISPSC)
- Virginia Graeme Baker Pool and Safety Act (VGBA)
- International Swimming Pool and Spa Code (ISPSC)
- The Americans with Disabilities Act (ADA) - 2010 ADA Standards for Accessible Design
- National Sanitation Foundation (NSF)

FINA, USD, NFSHSAA and USA Swimming, are competitive swimming and diving organizations that publish facility standards. If the facility is used for competition events, Larkin Aquatics recommends utilizing FINA for swimming and diving dimensions and clearances and recommend that a renovation comply with these standards.

The NSF tests and approves equipment that is utilized in public swimming pools. We recommend that all major components, such as filters, piping, chemical feed systems, etc. be NSF listed.

Facility Overview

The Spring Hill Aquatic Center consists of a main swimming area, zero-depth entry, lazy river, family slide, river slides, and deep-water diving area. The west side of the main swimming area is 0-inches deep. Depth of the basin increase towards the east and north to a depth of 10 feet deep.



Pool Basin and Deck

Main Pool

Install Date: 2010
Make/Model: N/A
AUL: 30 to 40 years

Condition: Good
Serviced: Varies
ERL: 20 to 30 years

At the time of the inspection the pool basin exhibited minimal cracks and minor deteriorated plaster coating. Spring Hill Aquatic Center staff stated that the basin had exhibited cracking in previous years. The cracks have been repaired upon appearance.

It is recommended the current monitoring practice of the basin plaster continue. As cracks appear they should be repaired as soon as feasibly possible. The anticipated life of the plaster finish is 15 to 20 years. It is recommended that the City plan to recoat the basin within the next 5 to 10 years

Areas of calcium deposits and scale were observed in the areas of the pool basin. The deposits occur due to the reaction of the disinfection chemical (calcium hypochlorite) and the water. Deposits of this nature are common with pools.

The first approach to managing calcium deposits and scale is to maintain properly balanced water chemistry. It is also recommended that the staff determine the Saturation Index. The Saturation Index analyzes the pH,

total alkalinity, calcium hardness, temperature and total dissolved solids of the pool water. Understanding these characters will determine the proper course of action for the calcium deposits.



Plaster Calcium Deposits

Perimeter Gutter

Install Date: 2010
Make/Model: N/A
AUL: 30 to 40 years

Condition: Good
Serviced: Varies
ERL: 20 to 30 years

The stainless-steel gutter system was observed to be in good condition. In minimal areas the development of rust was observed. The minimal rust seems to be concentrated at joint welds. The rust appeared to only be surficial. However, it should be cleaned immediately to prevent the potential of any long-term deterioration.

The sealant placed between the stainless-steel gutter and the concrete wall appeared to be in good condition. However, it should be monitored and maintained. It is recommended the sealant is cleaned and resealed every 2 to 4 years.

Recirculation Piping (Buried)

Install Date: 2010
Make/Model: N/A
AUL: 30 to 40 years

Condition: Fair to Good
Serviced: Varies
ERL: 20 to 30 years

The operating staff explained that in recent years the pool had experienced some water loss due to leakages. When the water loss was observed, staff worked to identify the location and repair it. At the time of the inspection no additional leaking had been observed.

The repairs should be monitored for future leakage.

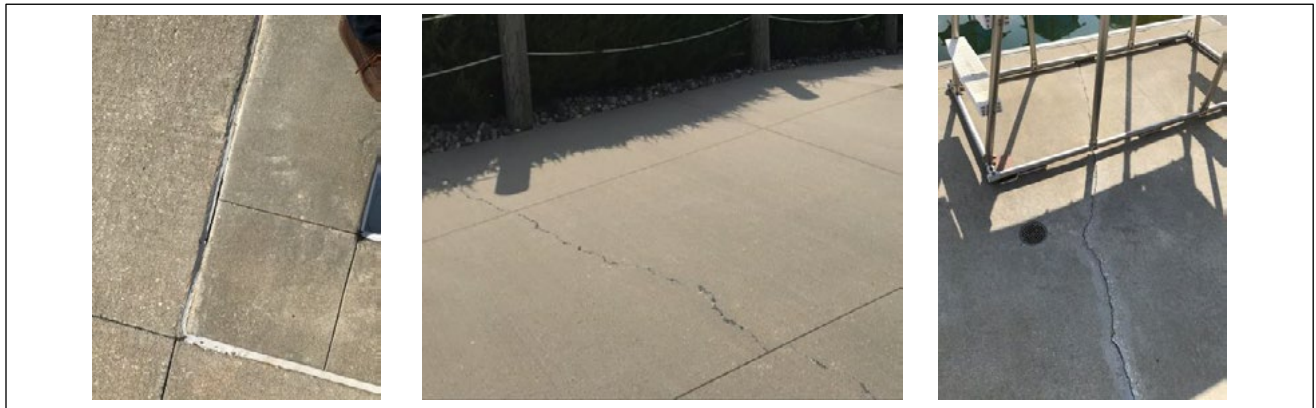
Perimeter Deck

Install Date: 2010
Make/Model: N/A
AUL: 30 to 40 years

Condition: Fair to Good
Serviced: Varies
ERL: 10 to 20 years

Repairs have been made to the deck over the life of the facility. Some of the repairs were required due to below-grade piping repairs. Other repairs were due to settlement of the concrete slab.

At the time of the inspection the repaired sections of deck appeared to be sound. The repairs should be monitored for future movement and deterioration. If allowed to progress there is a potential of creating trip hazards. The settled deck sections should be removed and replaced to provide a level walking surface. Or, the edges should be ground down to create a smooth transition.

**Deck Lighting Boxes**

Install Date: 2010
Make/Model: N/A
AUL: 10 to 15 years

Condition: Poor
Serviced: Varies
ERL: 1 to 3 years

Excessive corrosion and deterioration was found on the electrical lighting panels on the perimeter deck. The amount of deterioration was significant. It is recommended that the damaged components be replaced to secure the area for staff and patrons and prolong the life of the equipment.



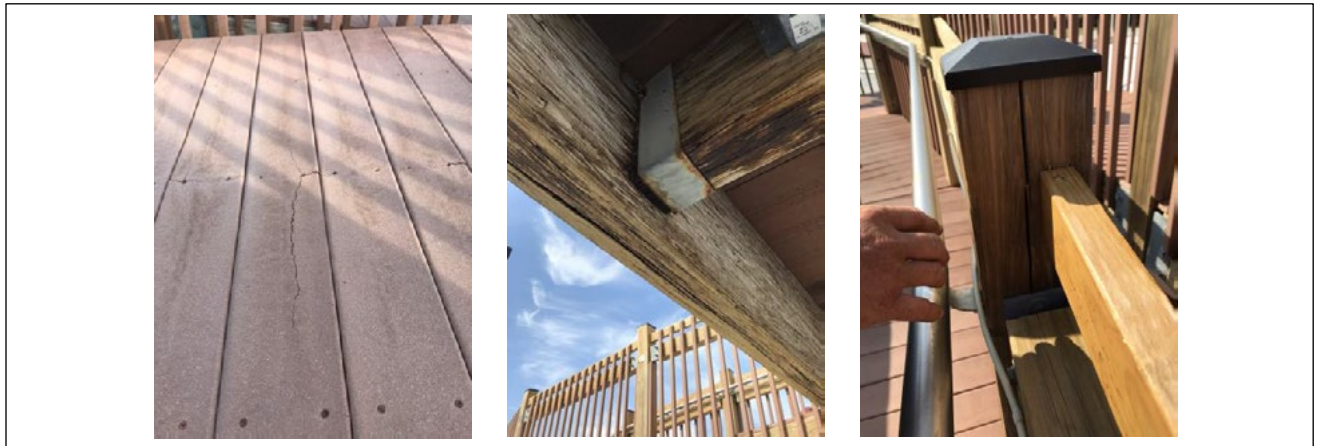
Lazy River Bridge

Install Date: 2010
 Make/Model: N/A
 AUL: 15 to 20 years

Condition: Fair
 Serviced: Varies
 ERL: 5 to 10 years

The lazy river bridge appeared to be in fair condition at the time of the inspection. In recent years staff have completed repairs to the bridge to increase longevity and patron safety. Cracked deck boards have been replaced. Deteriorated railing balusters have been replaced. Post caps have been added to prevent water penetration into the posts. And a water misting system has been added to cool the walking surface during operation. All these efforts should prolong the life of the bridge.

The bridge should receive attention in the near future. Cracked and deteriorating deck boards, posts and railing balusters should be replaced as they appear. Corroded truss hangers should be replaced.



Pool Basin & Deck Action Items

1. Replaster pool surface
2. Perform Saturation Index test
3. Clean and reseal gutter and wall joint
4. Replace deck electrical boxes
5. Replace deteriorated deck sections
6. Replace corroded truss hangers

Deck Amenities

Deck Shades

Install Date: 2010
 Make/Model: Sun Ports
 AUL: 10 to 15 years

Condition: Fair
 Serviced: Varies
 ERL: 2 to 15 years

Corrosion was visible on the shade canopy posts and support members. Due to the level of corrosion the units have a limited amount of remaining useful life. It is recommended that the units be replaced incrementally due to the quantity. For example, it is recommend that to 2 to 4 shades be replaced per season.



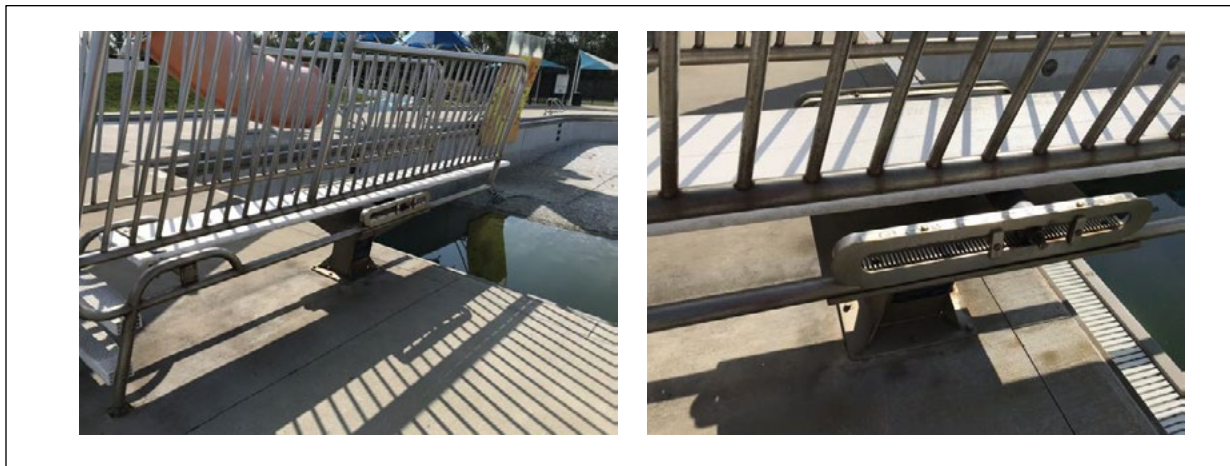
Diving

Install Date: 2010
Make/Model: N/A
AUL: 20 to 25 years

Condition: Fair
Serviced: Varies
ERL: 10 to 15 years

During the inspection a moderate surface rust was noticed on the stainless-steel diving stands. Routine inspection should be conducted to monitor the development of corrosion. Any corrosion that appears in the future should be removed immediately to prevent long-term deterioration.

The diving boards' non-slip walking surface had minor cracks and peeling. All loose coating material should be removed, and the boards should be recoated. If locational recoating is not desired the boards should be replaced. The loss of the textured surface can create a slipping hazard for users.



Climbing Wall

Install Date: 2010
Make/Model: AquaClimb
AUL: 15 to 20 years

Condition: Fair
Serviced: Varies
ERL: 5 to 10 years

The climbing wall exhibited a corresponding amount of wear with respect to the age of the amenity. Coloring has faded. The panels have ultraviolet degradation. Also, climbing grips have been replaced by staff due to normal use by patrons.

It is recommended that the City plan to replace the climb wall within the next 4 to 6 years if there is a desire to continue provide a climbing wall amenity.



Floatable Walk

Install Date: 2010
Make/Model: N/A
AUL: 10 to 20 years

Condition: Fair to Good
Serviced: Varies
ERL: 2 to 8 years

The floatable walk was in fair to good condition at the time of the inspection. The floatables, cargo net and columns were in good condition.

The east safety pad was cracked. The crack will allow water to penetrate the pad and accelerate deterioration. Additionally, this pad should be replaced to ensure a safe amenity.



Spray Features

Install Date: 2010
Make/Model: N/A
AUL: 15 to 20 years

Condition: Fair to Good
Serviced: Varies
ERL: 3 to 8 years

The spray features consist of zero-depth entry spray nozzles and vertical spray elements (i.e. dumping buckets and mushroom spray).

At the time of the inspection the features were in fair to good condition. The protective coating on the vertical spray elements exhibited signs of deterioration. It is recommended that the surfaces of the elements should be re-coated.



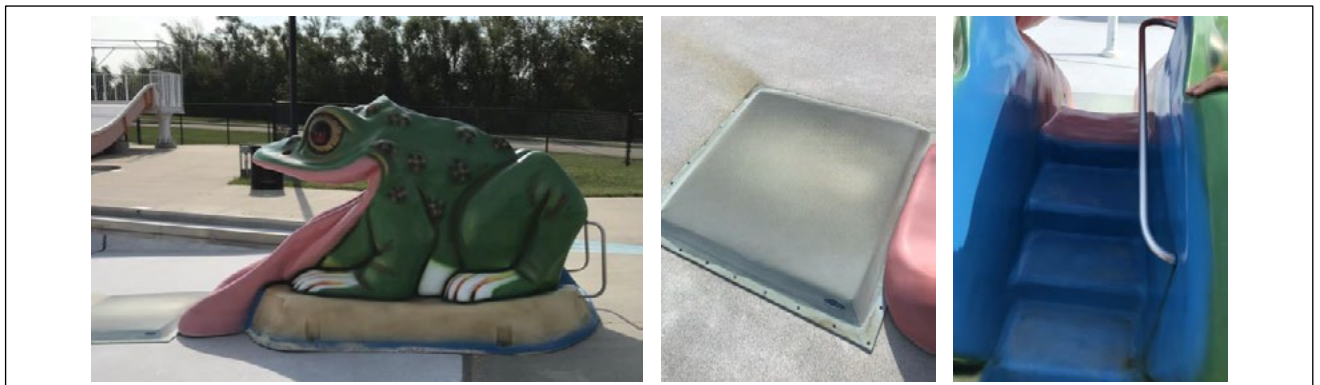
Toddler Slide

Install Date: 2010
Make/Model: N/A
AUL: 15 to 20 years

Condition: Good
Serviced: Varies
ERL: 5 to 10 years

At the time of the inspection the toddler slide appeared to be in overall good condition.

The ride surface appeared to be in fair condition. Minor scratches and worn gel-coat patches were observed. It is recommended that the slide be resurfaced within the next 5 to 10 years to prevent hazardous impediments for patrons.



Family Slide

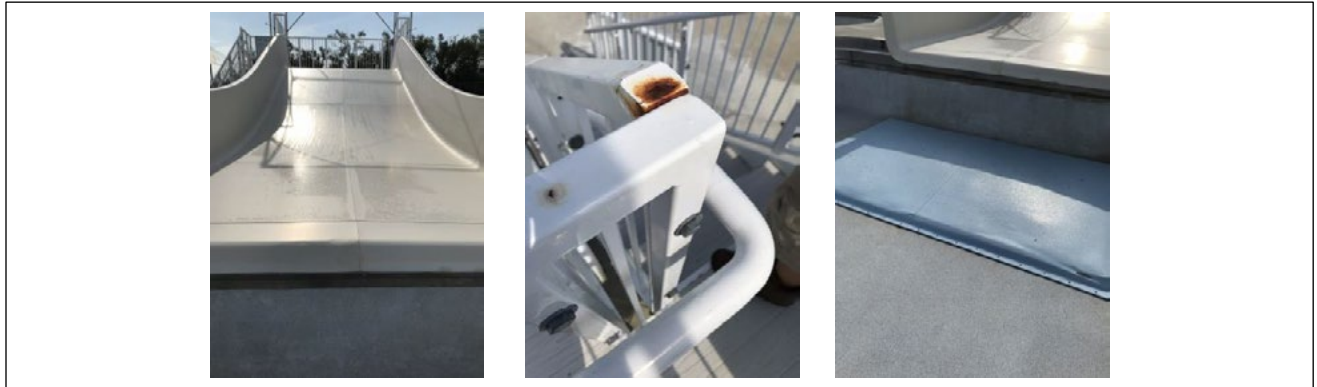
Install Date: Varies
Make/Model: Splashtacular
AUL: 20 to 30 years

Condition: Fair
Serviced: Varies
ERL: 10 to 15 years

The ride surface appeared to be in fair condition. Scratches and worn gel-coat sections were observed. It is recommended that the slide be resurfaced to address these issues.

A moderate amount of corrosion was present on the structure's handrailing. The staff should monitor this for progression. Should the progression become severe the corrosion can be removed with an appropriate abrasive material (i.e. sandpaper) and the railing can be recoated.

The safety landing pad that is anchored to the pool basin floor exhibited signs of wear. The PVC membrane material had separated from the internal cushioning material. If the membrane becomes too loose there is a potential to create a tripping hazard. It is recommended the pad be replaced within the next 2 to 4 years.



Drop Slide

Install Date: Varies
Make/Model: Splashtacular
AUL: 20 to 30 years

Condition: Fair
Serviced: Varies
ERL: 5 to 10 years

The drop slide amenity consists of a powder-coated steel tower, powder-coated steel support columns, fiberglass stair trends and a fiberglass water slide flume.

The ride surface appeared to be in fair condition. Scratches and worn gel-coat were observed. It is recommended that the slide be resurfaced to address these issues.

There is corrosion on the structural steel and the tower decking. While this is unsightly, the main concern is the long term structural integrity of the system. It is recommended that the structure be cleaned and recoated.



Deck Amenities Action Items

1. Replace corroded sunshades columns
2. Clean corrosion from diving board stands
3. Replace climbing wall
4. Replace east floatable walk safety pad
5. Recoat spray features
6. Recoat toddler slide
7. Replace family slide safety landing pad
8. Recoat drop slide structure and fiberglass

Mechanical Room

Install Date: Varies
 Make/Model: N/A
 AUL: 40 years

Condition: Good
 Serviced: Varies
 ERL: 2 to 6 years

Mechanical Room

The overall condition of the mechanical space was good at the time of the inspection. It is clear the staff has conducted a routine maintenance and service schedule. All systems appeared to be in good to excellent. This has benefitted the overall quality, and by extension, the overall longevity of the facility and its equipment. The current strategy should continue.



South Pump Pit

Install Date: 2010
Make/Model: N/A
AUL: 15 to 25 years

Condition: Good
Serviced: Varies
ERL: 5 to 10 years

The operational equipment within the south pump pit consists of two pump and motor units. One of the units is dedicated to the family slide, toddler slide and zero-depth entry spray features. The second unit is dedicated to the creation of the lazy river motion current.

At the time of the inspection the equipment in the south pump pit was in good condition. City staff should continue the scheduled service plan for the pumps. These efforts will help with longevity and reliability.

Some storm-water was present on the floor of the pump pit during the inspection. Storm-water in the pit is unavoidable due to the open grating above the pit. The staff should continually monitor the pits during the off season. Water accumulation in the pit could submerged and damage the pumps and motors.



Northwest Pump Pit

Install Date: 2010
Make/Model: N/A
AUL: 30 to 40 years

Condition: Good
Serviced: Varies
ERL: 20 to 30 years

The operational equipment with the northwest pump pit consists of the three pump and motor units. One of the units is dedicated to the drop slide. The other two units are dedicated to the creation of the lazy river motion current.

At the time of the inspection the equipment in the northwest pump pit was in good condition. City staff should continue the schedule service plan for the pumps.

In 2019 staff added a sump pump to the northwest pump. The pump was installed to manage storm-water. Like the south pump pit, staff should monitor the operation of the sump pump throughout the off-season to be most effective.



Pump Pit – Northeast

Install Date: 2010
Make/Model: N/A
AUL: 30 to 40 years

Condition: Good
Serviced: Varies
ERL: 20 to 30 years

The operational equipment with the northeast pump pit consists of three pump and motor units. One of the units is dedicated to the river slides. The other two units are dedicated to the creations of the lazy river motion current.

At the time of the inspection the equipment in the northwest pump pit was in good condition. City staff should continue the schedule service plan for the pumps.



Mechanical Room Action Items

1. Maintain current maintenance practices
2. Monitor stormwater in pump pits

Filtration System

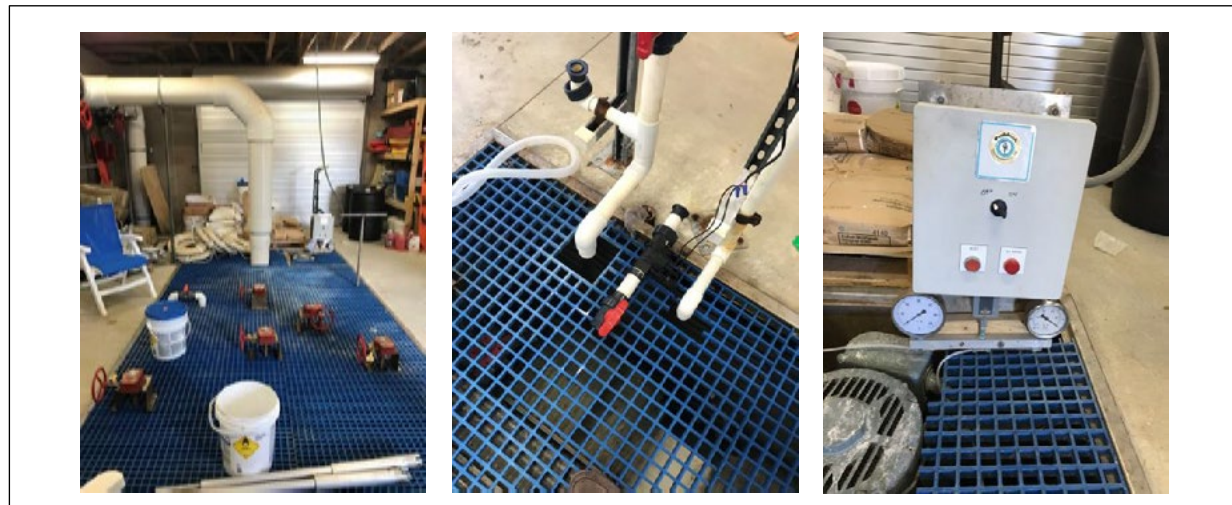
Install Date: 2010
Make/Model: Paddock Industries
AUL: 20 to 30 years

Condition: Good to Excellent
Served: Varies
ERL: 10 to 15 years

Filters

At the time of the facility inspection the filtration system was in good to excellent condition. It appeared that all the required maintenance has been performed during the life of the system.

It is recommended that the City replace the filtration media/sand every 10 to 15 years as part of preventative maintenance strategy.



Filtration System Action Items

1. Replace filter media/sand per manufacturer's schedule

Disinfection System

Install Date: 2010
Make/Model: Pulsar
AUL: 10 to 20 years

Condition: Good
Served: 2017/8
ERL: 8 to 10 years

At the time of the inspection the system was observed to be in good condition. An anticipated amount of calcium buildup was observed. The buildup can be cleaned with an appropriate cleaning agent.

Staff should continue to monitor the operations of the system and address issues when they arise.

The disinfection controller appeared to be in good to excellent condition. The estimated useful life of the unit is 8 to 10 years.

Staff explained that the pH control system (acid injection) leaked during the 2019 season. The leak was contained with minimal damage. There was some etching of the concrete wall and floor.

To minimize any future damage from leaks it is recommended that the acid barrel be placed on an appropriate containment pallet.



Action Items

1. Install a containment pallet

Pool Entry ADA Compliancy

Install Date: 2010
Make/Model: SR Smith/PAL
AUL: 20 years

Condition: Compliant
Serviced:
ERL: 5 to 10 years

The current ADA standards require a pool with greater than 300 linear feet of perimeter wall to provide two (2) accessible means of entry. The Spring Hill Aquatic Center pool has more than 300 linear feet of perimeter pool wall, therefore two (2) compliant means of entry are required.

The Spring Hill Aquatic Center pool has two (2) means of entry: pool lift and a compliant set of entry stairs.

Note: Inspection of the bathhouse ADA compliancy was without the scope of this assessment.

Action Items

1. None

Facility Bathhouse

Install Date: 2010
Make/Model: N/A
AUL: 30 to 40 years

Condition: Good
Serviced: Varies
ERL: 20 to 30 years

Exterior

The exterior of the bathhouse structure appeared to be in good condition. There were no visible issues.

Interior

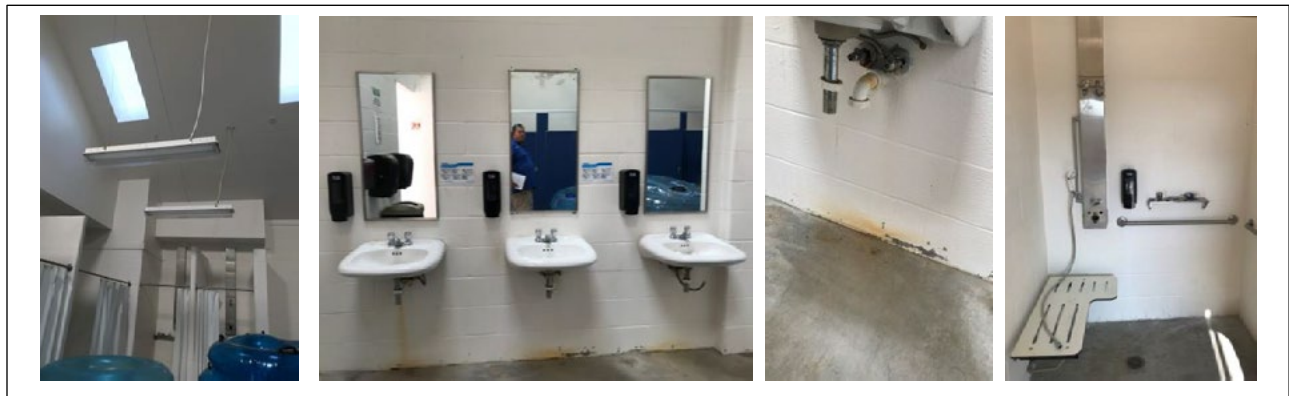
The interior of the bathhouse appeared to be in good condition. There were no visible issues with the building walls. There were some signs of rust and corrosion under the lavatory plumbing. The corrosion appeared to only be surficial, however, it should be cleaned to prevent long-term detrimental deterioration.

The interior paint was observed to be peeling in locations. It is recommended the interior of the bathhouse be repainted within the next 2-4 years.

Family Changing Rooms

The Family Changing Rooms were in good condition at the time of the inspections.

Note: Inspection of the ADA compliancy was without the scope of this assessment.



Action Items

1. Repaint interior of bathhouse

River Slides

Install Date: 2010
Make/Model: N/A
AUL: 20 to 30 years

Condition: Fair
Serviced: Varies
ERL: 1 to 3 years

Over the life of the facility the City has experienced numerous challenges and required repairs for the River Slide. While they provided a unique amenity compared to many other facilities within the region it is recommended that the slides be replaced with another amenity, or another type of slide. The expense and efforts required to maintain the slides now exceed the potential benefits.



As the City consider options for replacing the River Slides it is recommended that the new amenity(ies) maximizes appeal, programming needs, operational requirements of the facility and the 2019 City of Spring Hill Park and Recreation Needs Assessment Survey.

Some of the potential replacement amenities that could fit into that area are:

- New fiberglass slides
- Additional pool for recreation, lap swimming and exercising
- Custom spray/splash pad
- Rental pavilion





There will be a significant capital investment for replacing the river slides. Making such an investment requires careful planning and discussion.

Facility Repair Plan

For each action items identified above an appropriate construction resolution was determined. Each resolution based the order of importance and current best-practice construction strategies within the aquatic industry. Below is the recommend Facility Repair Plan and Schedule.

ITEM	AUL	RUL	Unit	UnitCost	No. Units	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	TOTALS
						Year1	Year2	Year3	Year4	Year5	Year6	Year7	Year8	Year9	Year10	Year11	Year12	Year13	Year14	Year15	
Required Repairs/Replacements																					
Reglaster pool	15 yrs.	5 yrs.	sq ft	\$ 15.00	5,000					\$75,000											\$75,000
Clean and reseal gutter and wall joint	30 yrs.	20 yrs.	lf	\$ 2.00	10,000		\$20,000														\$20,000
Replace deck electrical boxes	10 yrs.	1 yrs.	ls	\$ 500	10	\$5,000															\$5,000
Replace deteriorated deck sections	15 yrs.	5 yrs.	ls	\$ 1,000	1					\$1,000										\$1,000	\$3,000
Replace corroded bridge truss hangers	10 yrs.	3 yrs.	sq ft	\$ 5.00	100			\$500										\$500			\$1,000
Replace corroded sunshade columns	10 yrs.	4 yrs.	ls	\$ 2,500	2				\$5,000									\$5,000			\$20,000
Clean corrosion from diving board stands	20 yrs.	9 yrs.	ls	\$ 500	1									\$500							\$500
Replace climbing wall	15 yrs.	6 yrs.	ls	\$ 25,000	1					\$25,000											\$25,000
Replace east floatable walk safety pad	10 yrs.	2 yrs.	ls	\$ 1,750	1		\$1,750														\$1,750
Recoat spray features	15 yrs.	3 yrs.	ls	\$ 2,500	1			\$2,500													\$2,500
Recoat toddler slide	15 yrs.	7 yrs.	ea	\$ 1,000	1							\$1,000									\$1,000
Replace family slide safety landing pad	10 yrs.	3 yrs.	ls	\$ 2,500	1			\$2,500													\$2,500
Recoat drop slides structure and fiberglass	15 yrs.	8 yrs.	ls	\$ 10,000	1								\$10,000								\$10,000
Replace filter media	20 yrs.	7 yrs.	ea	\$ 12,500	1							\$12,500									\$12,500
Install a chemical containment pallet	20 yrs.	1 yrs.	es	\$ 500	1	\$500															\$500
Repaint bathroom interior	20 yrs.	4 yrs.	ls	\$ 2,500	5,000				\$12,500												\$12,500
Required Repairs/Replacement						\$5,500	\$21,750	\$5,500	\$17,500	\$76,000	\$25,000	\$18,500	\$10,000	\$500	\$6,000	\$0	\$0	\$5,500	\$0	\$1,000	\$192,750
Routine Maintenance & Scheduled Replacement w/ Inflation					4%	\$5,500	\$23,525	\$6,387	\$20,473	\$92,466	\$31,633	\$24,345	\$13,686	\$712	\$8,881	\$0	\$0	\$9,158	\$0	\$1,801	\$238,365

These recommendations are intended to give the City of Spring Hill a point of reference as to the effort required to update the facility to current practices and standards. It is recommended that the City discuss this proposed strategy based on the estimates, the expected lifecycle of the facility and the needs of the Spring Hill Aquatic Center visitors. All factors should be considered and used as guidance for the future of the facility.

Conclusion

The Spring Hill Aquatic Center is critical amenity for the City of Spring Hill. It is a valued asset for the citizens of all ages. Over the years maintenance efforts and repairs have taken place have helped prolong the life of the facility. It appears all these actions have been beneficial and helpful.

The facility has many remaining years of service; however, there are issues that need to be addressed. The most critical areas for the Spring Hill Aquatic Center to address are the managing the natural decline of equipment, maintaining the bridge, replacement of the river slides, and limited area for exercise and therapy that was identified in the 2019 City of Spring Hill Park and Recreation Needs Assessment Survey. With adequate attention, and responsible resolutions, the aquatic center can continue to serve the community for years and decades to come.

There will likely be a significant capital investment to repair aspects of the facility, specifically, the river slides and limited exercise area. Making the investment will allow the facility to function more desirable and increase popularity. It is recommended that further discussion be held between city staff, elected officials, the community and design professionals. The conversation(s) should evaluate needs of the end-users and the monetary investment.

APPENDIX

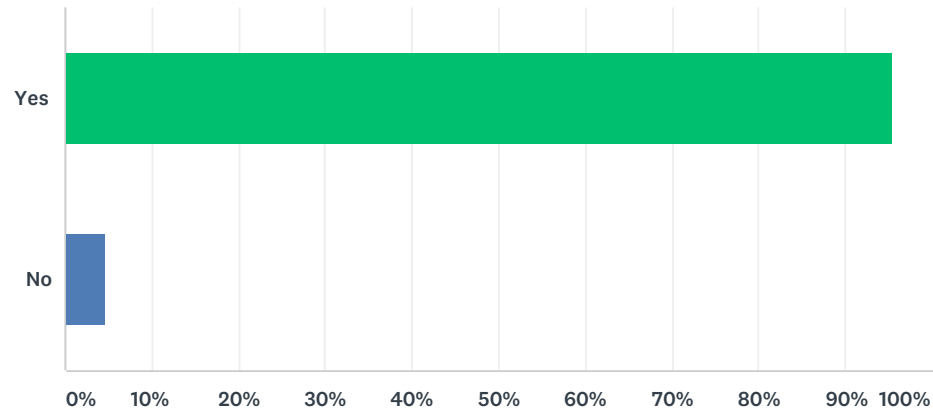


Preliminary Online Questionnaire

Preliminary Online Questionnaire

Q1 Are you a resident of the City of Spring Hill?

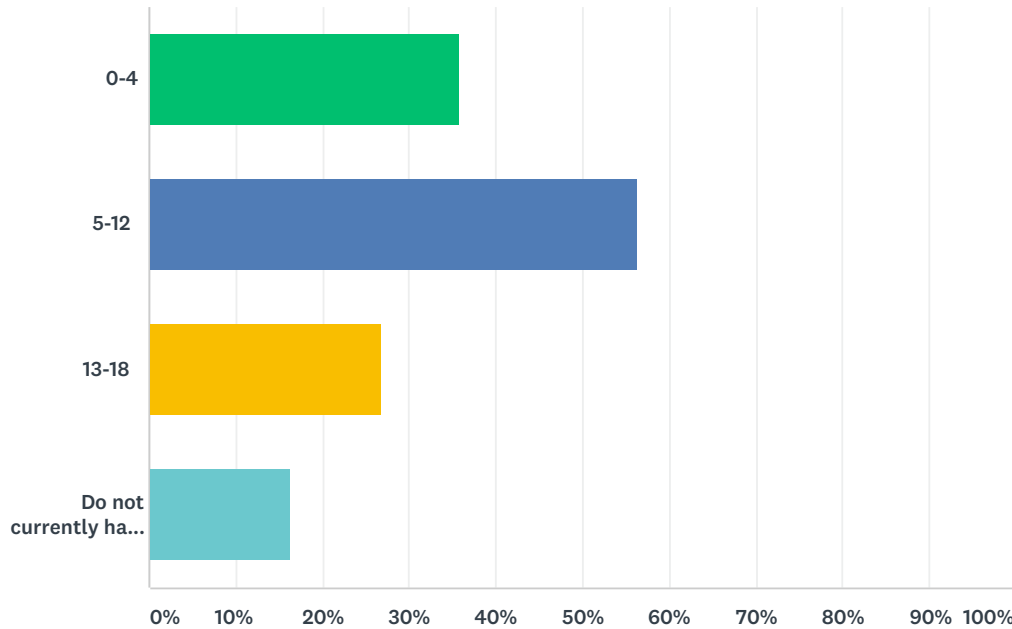
Answered: 199 Skipped: 2



ANSWER CHOICES		RESPONSES	
Yes		95.48%	190
No		4.52%	9
TOTAL			199

Q2 Do you have children in your household? (Select all age ranges that apply)

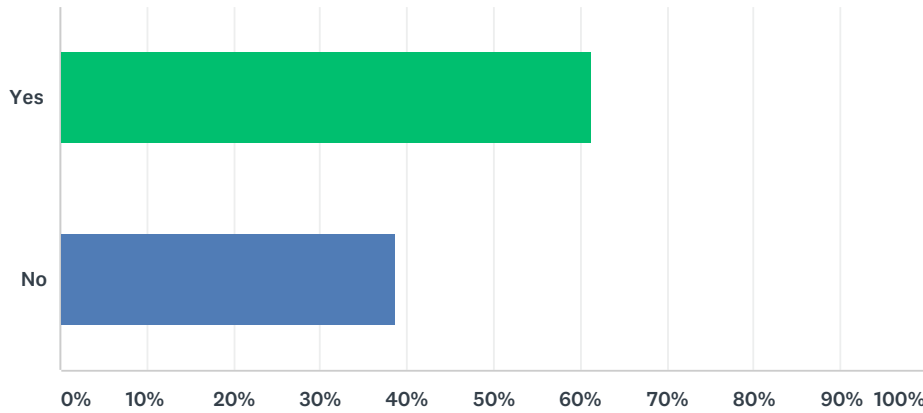
Answered: 201 Skipped: 0



ANSWER CHOICES	RESPONSES	
0-4	35.82%	72
5-12	56.22%	113
13-18	26.87%	54
Do not currently have children living in the home	16.42%	33
Total Respondents: 201		

Q3 In the last 12 months have you participated in a recreation program offered by the Spring Hill Rec Commission?

Answered: 201 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	61.19%	123
No	38.81%	78
TOTAL		201

Q4 Are there recreation programs or activities that you would like to see offered?

Answered: 134 Skipped: 67

#	RESPONSES	DATE
1	Soccer, swimming, basketball,	9/24/2019 9:03 PM
2	More fitness and more time for toddlers to socialize and play (besides Toddler Time)	9/5/2019 2:16 PM
3	More adult activities	6/7/2019 7:39 PM
4	.	6/6/2019 8:32 PM
5	The current programs offered are sufficient	6/6/2019 1:22 PM
6	N/A	6/6/2019 3:06 AM
7	Soccer for older kids	6/6/2019 1:20 AM
8	Yoga, water aerobics, opportunities too support local businesses like vendor popup events	6/5/2019 11:57 PM
9	Yard cleaning	6/5/2019 9:46 PM
10	Exercise classes as in the past, yoga	6/5/2019 8:33 PM
11	Cooking, summer feeding programs	6/5/2019 8:23 PM
12	none at this time	6/5/2019 8:04 PM
13	7-12 basketball, end of season baseball and basketball tournaments	6/5/2019 7:24 PM
14	Track and Field, Volleyball, Adult Volleyball, badmitten, racquetball	6/5/2019 7:10 PM
15	Youth and adult sports, festivals or community barbecues, etc.	6/5/2019 5:53 PM
16	Football	6/5/2019 5:27 PM
17	Gymnastics for toddlers, swim lessons in the evening	6/5/2019 4:44 PM
18	Ultimate frisbee	6/5/2019 4:28 PM
19	I'd like to see some tournaments at the end of seasons	6/5/2019 3:58 PM
20	I think there is a great selection.	6/5/2019 3:22 PM
21	Middle school age soccer Middle school age self defense class Guitar/piano lessons Seeing classes	6/5/2019 3:19 PM
22	Kids volleyball	6/5/2019 3:12 PM
23	Fall Baseball	6/5/2019 3:10 PM
24	I think there's so many great event offered! Unfortunately our schedules don't usually work out.	6/5/2019 3:07 PM
25	Adult softball & volleyball	6/5/2019 3:05 PM
26	not that i know of	6/5/2019 3:03 PM
27	A end of the season tournament for sport leagues.	6/5/2019 3:03 PM
28	music classes, photography classes, fitness classes, water aerobics	6/5/2019 3:03 PM
29	N/a	6/5/2019 3:01 PM
30	Exercise classed	6/5/2019 2:56 PM
31	More adult activities	6/5/2019 2:45 PM
32	Na	6/5/2019 2:44 PM
33	Not sure	6/2/2019 12:26 PM

Park Master Plan - Preliminary Questionnaire

34	Yoga	6/1/2019 9:40 PM
35	<input checked="" type="checkbox"/> No	6/1/2019 8:42 PM
36	Yoga, adult sports, adult exercise	6/1/2019 3:59 AM
37	I would love to see more nature trails and parks, especially with the growing population and lack of residential shopping/ entertainment.	5/31/2019 11:13 PM
38	Skate Park , POP Warner Football ,	5/31/2019 9:00 PM
39	Tumbling or dance classes for boys too	5/31/2019 8:54 PM
40	- adult softball league - monthly plant/ bulb swap and/ or gardening workshop (spring- fall)	5/31/2019 8:52 PM
41	Adult volleyball	5/31/2019 8:39 PM
42	Dance, tumbling, dodge ball, toddler time on Weekends.	5/31/2019 2:38 AM
43	Improved /expansion the pool facilities. More inclusive playground equipment for children with limited abilities ie wheelchair swings (even just one at one of the parks). Yoga, aerobics and maybe strength building classes held in the evenings for working adults and families	5/30/2019 4:08 AM
44	Evening swimming lessons	5/30/2019 2:39 AM
45	More kid classes like the art nights.	5/30/2019 2:05 AM
46	Not sure	5/29/2019 11:27 PM
47	Mini leagues	5/29/2019 11:23 PM
48	volleyball for middle school	5/29/2019 9:46 PM
49	Adult volleyball, adult softball	5/29/2019 9:43 PM
50	I love everything I have seen so far, but just havent had a chance to participate	5/29/2019 9:31 PM
51	Volleyball	5/29/2019 9:27 PM
52	More summer camps for students	5/29/2019 9:25 PM
53	no	5/29/2019 9:20 PM
54	More programs for littles	5/29/2019 4:45 AM
55	Volleyball, golf, lacrosse.	5/28/2019 7:40 PM
56	No	5/28/2019 6:34 PM
57	Swim teams, martial arts (non taekwando), formal kids events like etiquette classes or gala, second chance proms for adults.	5/28/2019 6:12 PM
58	No	5/28/2019 12:53 PM
59	More organized softball baseball at the rec with schedule posted earlier like Olathe and Gardner. SH is always last to post.	5/28/2019 3:27 AM
60	Gymnastics	5/28/2019 3:02 AM
61	Flag football	5/28/2019 2:54 AM
62	Go kart racing	5/27/2019 3:32 PM
63	Not sure	5/27/2019 3:35 AM
64	We have a good variety	5/26/2019 4:13 PM
65	H	5/26/2019 3:05 PM
66	Archery	5/26/2019 2:36 PM
67	Art classes,	5/26/2019 4:06 AM
68	Anything with toddlers	5/26/2019 2:52 AM
69	Regularly scheduled pickleball	5/26/2019 2:06 AM
70	Water aerobics in the evenings.	5/26/2019 1:24 AM

Park Master Plan - Preliminary Questionnaire

71	More of those great adult programs like crafting, yoga, painting, etc. Also more family activities for families with teens.	5/26/2019 1:06 AM
72	Adult league softball	5/26/2019 12:57 AM
73	Gymnastics and stuff fir younger kids	5/26/2019 12:46 AM
74	More adult exercise classes or group walks.	5/26/2019 12:44 AM
75	Young art programs and science or stem camps.	5/26/2019 12:24 AM
76	Bike path Yoga	5/25/2019 11:55 PM
77	Dance, gymnastics	5/25/2019 11:44 PM
78	More for younger children. Gymnastics	5/25/2019 11:36 PM
79	Jazzercise, Zumba. Weight watchers	5/25/2019 11:17 PM
80	More activities for toddlers1-3y	5/25/2019 10:43 PM
81	Soccer was always a favorite of our kids	5/25/2019 10:36 PM
82	Kid friendly events. As well as adult leagues.	5/25/2019 10:32 PM
83	Yes	5/25/2019 10:15 PM
84	Golf	5/25/2019 9:39 PM
85	Craft nights	5/25/2019 9:35 PM
86	Flag Football	5/25/2019 9:19 PM
87	Health, nutrition, exercise classes for adults, gardening classes	5/25/2019 9:03 PM
88	Fitness classes for adults and kids	5/25/2019 9:02 PM
89	Maybe more open gym times during breaks and summer	5/25/2019 9:01 PM
90	No	5/25/2019 8:59 PM
91	No	5/25/2019 8:59 PM
92	More summer activities, camps.	5/25/2019 8:58 PM
93	I think they do a great job.	5/25/2019 8:55 PM
94	Fall baseball	5/25/2019 8:51 PM
95	All we need seem to be offered	5/25/2019 8:51 PM
96	I would like to see more sport and game activities that are offered during the school year and HEAVILY PROMOTED TO AND THROUGH the schools via PE teachers. I know that they would be very excited to inform and encourage students to participate in 5k runs and other types of activities. They just need to know about it.	5/24/2019 4:29 PM
97	Dodgeball tournament.	5/24/2019 12:39 PM
98	Swim Team!!	5/24/2019 11:36 AM
99	Programs are fine, level of play is not competitive enough for some players.	5/24/2019 10:50 AM
100	Swimming team	5/24/2019 1:15 AM
101	No	5/23/2019 2:24 PM
102	No	5/23/2019 11:01 AM
103	Volleyball, open gym, Zumba, weights, basketball courts.	5/23/2019 9:09 AM
104	Gymnastics, Dance, Special Needs activities	5/23/2019 5:18 AM
105	Dance	5/23/2019 3:55 AM
106	Yes. More fitness options for adults. Dance for kiddos.	5/23/2019 3:45 AM
107	Yes, offerings or connections to league or youth sports other than the big 3, ie. Youth track, tennis, wrestling, etc. Also, was not impressed with our experience with Rush soccer, in our opinion you guys could run it better yourselves.	5/23/2019 2:53 AM

Park Master Plan - Preliminary Questionnaire

108	?	5/23/2019 1:18 AM
109	Home repair classes	5/23/2019 1:16 AM
110	Volleyball and football	5/23/2019 1:02 AM
111	Soccer in toen	5/23/2019 12:16 AM
112	Gymnastics, dance, and a kids science club like the cooking classes but to make a fun science experiment. More adult programs. I do like the cooking and craft classes.	5/22/2019 11:59 PM
113	Dance for little girls	5/22/2019 11:55 PM
114	Club volleyball and swim	5/22/2019 11:33 PM
115	Computer-type camps for our "non-sportsy kids.	5/22/2019 11:21 PM
116	Fall Baseball	5/22/2019 11:03 PM
117	Flag football	5/22/2019 10:47 PM
118	Teen and tween things to do	5/22/2019 10:43 PM
119	Fall festival booth with family fun time.	5/22/2019 10:16 PM
120	Dance and gymnastics. More summer camp options. More swim lessons in the evenings.	5/22/2019 9:58 PM
121	Yoga and other adult work out options	5/22/2019 9:31 PM
122	Tennis	5/22/2019 9:28 PM
123	Track for girls and open gym for different again groups and cheaper swimming lessons for bigger families a track for kids	5/22/2019 9:12 PM
124	More adult scavenger hunts	5/22/2019 8:38 PM
125	I would like to see soccer handled in house and not farmed off to rush/heartland. Would much rather partner with Gardner or paola or other small programs instead of the club programs. As a coach, those programs are a nightmare.	5/22/2019 8:26 PM
126	Football	5/22/2019 8:23 PM
127	Volleyball	5/22/2019 8:10 PM
128	Exercise programs, more toddler options	5/22/2019 7:58 PM
129	Football	5/22/2019 7:46 PM
130	Better sidewalks, nobody can walk or bike to the south end of town due to no sidewalks connecting together. more community functions that are kid friendly.	5/22/2019 7:46 PM
131	Flag football	5/22/2019 7:33 PM
132	Swim club would be great. Even more cooking classes. Date night ideas (especially for teens) like cooking for two or other things	5/22/2019 7:11 PM
133	Bike trails	5/22/2019 7:11 PM
134	Dance	5/22/2019 7:09 PM

Q5 How do you find out about recreation programs and services? Do you have ideas on how the Department can do a better job in creating awareness?

Answered: 168 Skipped: 33

#	RESPONSES	DATE
1	Flyer, Facebook	9/24/2019 9:03 PM
2	Facebook. Post more often and lost more photos of the activities. Email once a month with a roundup of that month's events or activities.	9/5/2019 2:16 PM
3	Mailed guide, facebook	6/7/2019 7:39 PM
4	Flyers. Make the activities higher quality so people share. Use FB	6/6/2019 8:32 PM
5	Facebook	6/6/2019 6:41 PM
6	Through newsletter and Facebook	6/6/2019 1:22 PM
7	From friends	6/6/2019 3:06 AM
8	Facebook	6/6/2019 1:20 AM
9	Usually facebook	6/5/2019 11:57 PM
10	I follow the Facebook page and receive mailers	6/5/2019 11:43 PM
11	Facebook	6/5/2019 9:46 PM
12	By luck	6/5/2019 8:33 PM
13	Facebook, mailer.	6/5/2019 8:26 PM
14	Online, fliers, word of mouth. Promote more around town and in schools	6/5/2019 8:23 PM
15	Facebook and the website	6/5/2019 8:04 PM
16	On line, email	6/5/2019 7:24 PM
17	Website	6/5/2019 7:10 PM
18	Through the newsletter that is mailed out. Facebook, Instagram, Twitter	6/5/2019 7:06 PM
19	I just moved to the neighborhood, so a welcome flyer with activities or some sort of catalog similar to Olathe's would be great!	6/5/2019 5:53 PM
20	Social media Mailouts	6/5/2019 5:27 PM
21	Facebook posts	6/5/2019 4:44 PM
22	I see most of it on Facebook as events.	6/5/2019 4:34 PM
23	Email newsletter	6/5/2019 4:28 PM
24	Online and friends	6/5/2019 3:58 PM
25	By email, Facebook or mailer.	6/5/2019 3:22 PM
26	Liked local soccer better than Rush	6/5/2019 3:19 PM
27	Social media and email. See if you can post activities in chica chatter - Facebook group for Spring Hill residents	6/5/2019 3:19 PM
28	More communication with parents! We pay a lot of money for kids to play these sports and little effort shown for it. The jerseys the last year or so are awful. I liked it when they were actual jerseys with team names. You don't even know who you are playing now.	6/5/2019 3:12 PM
29	FB & Web	6/5/2019 3:10 PM
30	I am not one top visit websites, so I love social media posts (I'm really only on fb)	6/5/2019 3:07 PM

Park Master Plan - Preliminary Questionnaire

31	Through the mailer	6/5/2019 3:05 PM
32	facebook, city newsletter	6/5/2019 3:03 PM
33	We find out about events through your fliers, facebook & website.	6/5/2019 3:03 PM
34	online. better marketing of events and sports deadlines and better communication from staff.	6/5/2019 3:03 PM
35	N/a	6/5/2019 3:01 PM
36	Flyers in mail	6/5/2019 3:00 PM
37	Played rec when younger	6/5/2019 3:00 PM
38	Online	6/5/2019 2:56 PM
39	Mailings Facebook	6/5/2019 2:45 PM
40	Email	6/5/2019 2:44 PM
41	Not sure	6/2/2019 12:26 PM
42	Facebook. That's probably the best place for me.	6/2/2019 2:11 AM
43	Email or text would be best	6/1/2019 9:40 PM
44	No	6/1/2019 8:42 PM
45	Flyer, Facebook	6/1/2019 3:59 AM
46	Social media or my parents.	5/31/2019 11:13 PM
47	Free Spring Hill paper with weekly activities	5/31/2019 9:00 PM
48	Social media	5/31/2019 8:54 PM
49	Facebook or word of mouth	5/31/2019 8:52 PM
50	Instagram is my only social media source	5/31/2019 8:39 PM
51	Via IG, Spring Hill newsletter, Facebook	5/31/2019 6:05 PM
52	Facebook, website, mailers	5/31/2019 2:38 AM
53	pretty well seen now	5/30/2019 1:23 PM
54	Facebook and mailers.	5/30/2019 4:08 AM
55	Website	5/30/2019 2:39 AM
56	Online and Facebook	5/30/2019 2:05 AM
57	Social media. I think the city does a good job of communicating.	5/29/2019 11:27 PM
58	FB	5/29/2019 11:23 PM
59	Website, mail, facebook	5/29/2019 10:34 PM
60	online facebook work of mouth	5/29/2019 9:46 PM
61	Facebook	5/29/2019 9:43 PM
62	I find out about them through the mail and Facebook.	5/29/2019 9:31 PM
63	Get flyer in mail Kids attend spring Hill schools	5/29/2019 9:27 PM
64	FAceBook mostly, newsletter in mail. Could provide more fliers around town, sent to schools to go home with students. More frequent mewsletters	5/29/2019 9:25 PM
65	facebook	5/29/2019 9:20 PM
66	Facebook	5/29/2019 7:36 PM
67	Only through snail mail. Would be cool to have more of an outreach via advertising	5/29/2019 4:45 AM
68	Word of mouth, website, emails	5/28/2019 7:40 PM
69	No	5/28/2019 6:34 PM

Park Master Plan - Preliminary Questionnaire

70	Online, FB, mailed flyers. Seems good	5/28/2019 6:12 PM
71	Facebook page	5/28/2019 12:53 PM
72	I have heard from friends who have kids participate. My child is too young to be in them yet so I am it really sure how they are already advertised. Social media usually seems to reach the most people though	5/28/2019 12:15 PM
73	Facebook the flier that comes with my city bill	5/28/2019 3:35 AM
74	Sending info home in kids backpacks before school is out offering all camp info	5/28/2019 3:27 AM
75	Facebook	5/28/2019 3:02 AM
76	Facebook	5/28/2019 2:54 AM
77	website, mailers, Facebook	5/28/2019 2:52 AM
78	Mail	5/27/2019 3:32 PM
79	Social media is always good	5/27/2019 3:35 AM
80	Email	5/26/2019 4:13 PM
81	Facebook	5/26/2019 2:36 PM
82	Mail and Facebook	5/26/2019 2:00 PM
83	Friends. We used to get flyers but have not for awhile	5/26/2019 4:06 AM
84	I like the newsletters that the city sends out	5/26/2019 2:52 AM
85	Mail	5/26/2019 2:34 AM
86	Facebook posts	5/26/2019 2:29 AM
87	Through friends and FB sometimes. If there's a newsletter I don't know about it	5/26/2019 2:06 AM
88	I find out through mailers and email and I occasionally go online.	5/26/2019 1:24 AM
89	I read the postcards that are mailed and I follow the Facebook page.	5/26/2019 1:06 AM
90	Friends	5/26/2019 1:00 AM
91	Facebook.	5/26/2019 12:57 AM
92	Internet	5/26/2019 12:46 AM
93	Facebook, word of mouth	5/26/2019 12:44 AM
94	Online and mailers.	5/26/2019 12:24 AM
95	Website	5/25/2019 11:55 PM
96	Facebook, card in mail, website	5/25/2019 11:44 PM
97	Facebook and mailers	5/25/2019 11:36 PM
98	Website, Facebook	5/25/2019 11:23 PM
99	Face book	5/25/2019 11:17 PM
100	Fb and the month newsletter	5/25/2019 10:43 PM
101	Mailers	5/25/2019 10:36 PM
102	Facebook.	5/25/2019 10:32 PM
103	Flyer	5/25/2019 10:15 PM
104	Fliers in the mail. Facebook page could announce more information.	5/25/2019 9:59 PM
105	Facebook	5/25/2019 9:39 PM
106	Facebook	5/25/2019 9:38 PM
107	Instagram	5/25/2019 9:35 PM
108	We've only lived in Spring Hill for a year so I'm still learning lots but normally I hear from a friend. Flyers? A specific Facebook or Instagram account?	5/25/2019 9:31 PM

Park Master Plan - Preliminary Questionnaire

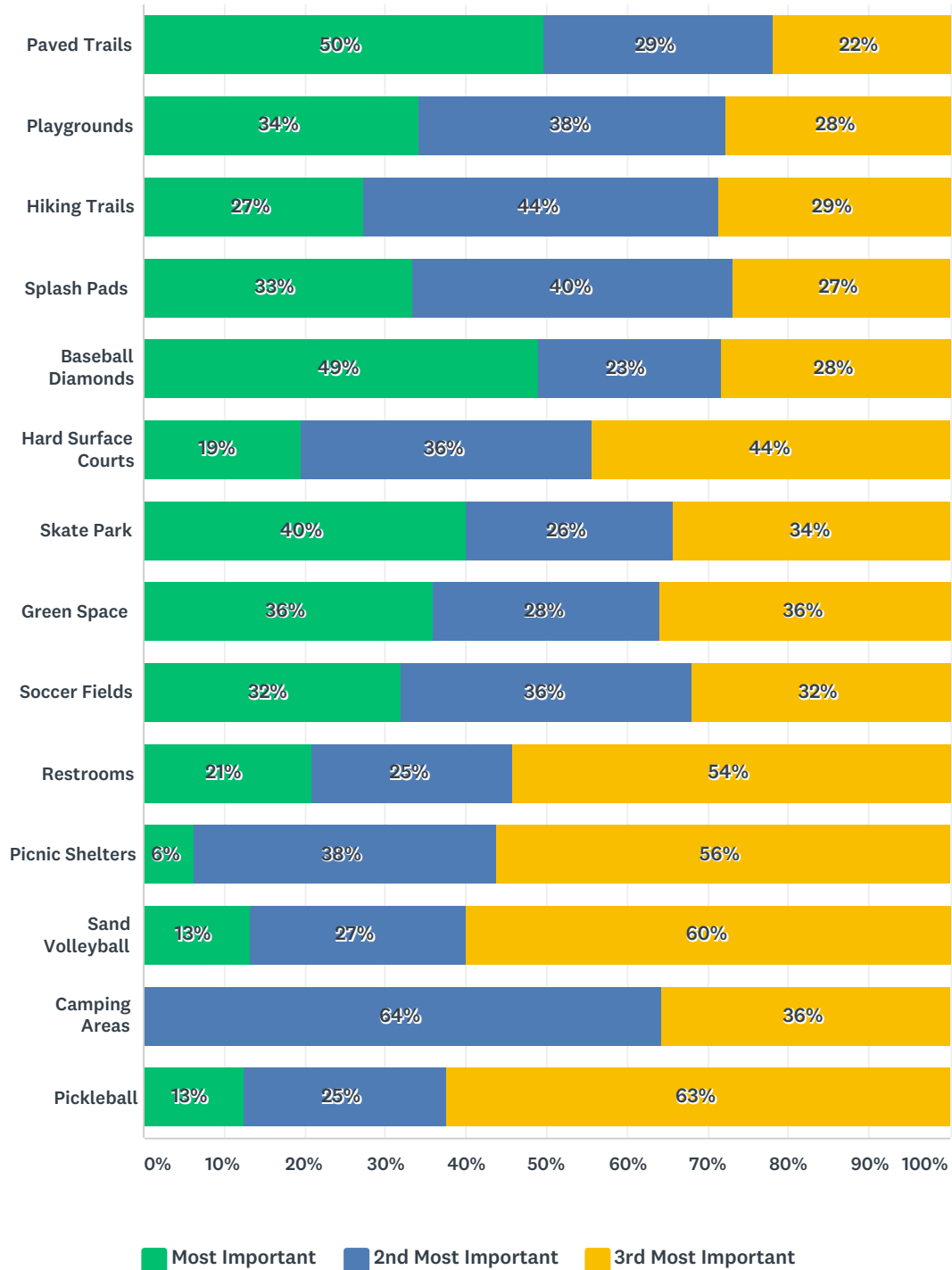
109	E-mail E-mail is good enough	5/25/2019 9:19 PM
110	Facebook and flyer	5/25/2019 9:13 PM
111	Mailings, Facebook	5/25/2019 9:10 PM
112	Facebook, newsletter	5/25/2019 9:03 PM
113	Mailer or FB	5/25/2019 9:02 PM
114	Facebook/online	5/25/2019 9:01 PM
115	Posts on Facebook	5/25/2019 9:00 PM
116	Na	5/25/2019 8:59 PM
117	Flyers and social media	5/25/2019 8:59 PM
118	Use Facebook or social media	5/25/2019 8:58 PM
119	Facebook	5/25/2019 8:55 PM
120	Facebook.	5/25/2019 8:55 PM
121	Internet	5/25/2019 8:51 PM
122	The flyer that comes in the mail.	5/25/2019 8:51 PM
123	See above. I think you do what you can to reach families. I believe that you need to reach out more to local churches, schools, scouts etc. Post LARGE informational posters in areas where middle school and high school kids will see them.	5/24/2019 4:29 PM
124	Visit the web site. Signs around town. The rec could send out flyers with upcoming sports activities.	5/24/2019 12:39 PM
125	I find out from the mailers they send out.	5/24/2019 11:36 AM
126	No	5/24/2019 10:50 AM
127	We usually find out via social media. I would recommend building relationships with the schools to help get the word out to every kid.	5/23/2019 4:54 PM
128	Facebook	5/23/2019 2:24 PM
129	Facebook	5/23/2019 11:01 AM
130	Mailers, parents of other Spring Hill children. Social media posts with registration reminders or email reminders to past participants	5/23/2019 10:46 AM
131	In my city bill or on Facebook.	5/23/2019 10:03 AM
132	I think they do a good job, but it needs to stay up with the growth of our city	5/23/2019 9:09 AM
133	Facebook, emails, word of mouth.	5/23/2019 5:18 AM
134	The department does a great job advertising!	5/23/2019 3:55 AM
135	Please use Facebook. Mailers are outdated and I always lose them.	5/23/2019 3:45 AM
136	Facebook and mailings. More social media presence and emails	5/23/2019 2:55 AM
137	Email, online and through school district, works well.	5/23/2019 2:53 AM
138	FB and mailers	5/23/2019 1:18 AM
139	Social media	5/23/2019 1:16 AM
140	Flyer in the mail	5/23/2019 1:02 AM
141	Facebook is the big place I go to for information, or calling them.	5/22/2019 11:59 PM
142	Facebook - Home... you guys do an amazing job of keeping people updated	5/22/2019 11:55 PM
143	Sadly, usually a FB post toward the end of registration period. I appreciate the flyers but I don't have anywhere to hang them and if I did, I would probably walk right past them. I think an email blast to sign up for would be best.	5/22/2019 11:33 PM
144	More flyers at school, emails	5/22/2019 11:21 PM

Park Master Plan - Preliminary Questionnaire

145	Facebook	5/22/2019 11:03 PM
146	Facebook	5/22/2019 11:01 PM
147	SHRC Facebook Page	5/22/2019 10:47 PM
148	Facebook	5/22/2019 10:43 PM
149	Flyers mailed out and Facebook	5/22/2019 10:32 PM
150	Basketball for my youth for a few years.	5/22/2019 10:16 PM
151	Nope. I know I can go on the website, facebook, look at the mailer, or call them directly.	5/22/2019 9:58 PM
152	Mail, FaceBook	5/22/2019 9:41 PM
153	Facebook	5/22/2019 9:31 PM
154	Quarterly flier and word of mouth. Facebook is sometimes spotty on if I actually get notified.	5/22/2019 9:28 PM
155	Nope	5/22/2019 9:12 PM
156	Facebook	5/22/2019 8:38 PM
157	Facebook or flyers In mail	5/22/2019 8:26 PM
158	Newsletter with water bill Facebook page Mailers	5/22/2019 8:26 PM
159	More advertising on social media	5/22/2019 8:23 PM
160	Website and mailed	5/22/2019 8:22 PM
161	Social media, email, flyers	5/22/2019 8:10 PM
162	Facebook	5/22/2019 7:58 PM
163	Facebook	5/22/2019 7:46 PM
164	Yes, flyers and email blast are helpful	5/22/2019 7:46 PM
165	SHRC Facebook Page	5/22/2019 7:33 PM
166	Facebook primarily. Once in awhile I look at the website. Opting into texts about certain subjects would be a good idea	5/22/2019 7:11 PM
167	Media, friends	5/22/2019 7:11 PM
168	Facebook or mailers	5/22/2019 7:09 PM

Q6 What amenities are most important to members of your household? Choose your top three.

Answered: 201 Skipped: 0



	MOST IMPORTANT	2ND MOST IMPORTANT	3RD MOST IMPORTANT	TOTAL	WEIGHTED AVERAGE
Paved Trails	50%	29%	22%	119	2.28
	59	34	26		

Park Master Plan - Preliminary Questionnaire

Playgrounds	34% 26	38% 29	28% 21	76	2.07
Hiking Trails	27% 18	44% 29	29% 19	66	1.98
Splash Pads	33% 21	40% 25	27% 17	63	2.06
Baseball Diamonds	49% 26	23% 12	28% 15	53	2.21
Hard Surface Courts	19% 7	36% 13	44% 16	36	1.75
Skate Park	40% 14	26% 9	34% 12	35	2.06
Green Space	36% 9	28% 7	36% 9	25	2.00
Soccer Fields	32% 8	36% 9	32% 8	25	2.00
Restrooms	21% 5	25% 6	54% 13	24	1.67
Picnic Shelters	6% 1	38% 6	56% 9	16	1.50
Sand Volleyball	13% 2	27% 4	60% 9	15	1.53
Camping Areas	0% 0	64% 9	36% 5	14	1.64
Pickleball	13% 1	25% 2	63% 5	8	1.50

#	OTHER (PLEASE SPECIFY)	DATE
1	Pump bike track	6/7/2019 7:39 PM
2	Batting cages	6/5/2019 7:24 PM
3	Workout/exercise facility-1st choice	6/5/2019 5:27 PM
4	Green space, camping, and soccer would be great, too!	6/5/2019 3:19 PM
5	community center	6/5/2019 3:03 PM
6	Futsal courts. Any flat hard surface.	6/5/2019 3:00 PM
7	Off leash dog park	6/5/2019 2:45 PM
8	All of these would be amazing	5/31/2019 9:00 PM
9	Dog Park	5/31/2019 8:52 PM
10	Fenced Dog park	5/31/2019 8:39 PM
11	Pool addition	5/29/2019 7:36 PM
12	Most important finish the dog park that was on the pool ballot from 2008!	5/28/2019 6:34 PM
13	More places to eat and shop all around town, but more north needed	5/28/2019 6:12 PM
14	A pool that doesn't have leaks every year and a pool that has everything opened	5/28/2019 3:02 AM
15	Indoor basketball court	5/28/2019 2:54 AM
16	ATVs trsils	5/27/2019 3:32 PM
17	Dog park	5/26/2019 4:13 PM
18	Lots of great ideas here!	5/26/2019 12:24 AM

Park Master Plan - Preliminary Questionnaire

19	Indoor facilities for walking and open gym	5/25/2019 9:39 PM
20	Better pool not enough space to swim	5/25/2019 9:38 PM
21	Dog park	5/25/2019 9:35 PM
22	Tennis courts	5/25/2019 9:31 PM
23	Swimming pool!!!	5/25/2019 9:21 PM
24	Pool	5/25/2019 8:51 PM
25	Picking 3 was hard. There are many on this list we would love to see here. Some are already here but maintenance is important and some would have to be built new.	5/25/2019 8:51 PM
26	fenced in dog park that has open as well as wooded space. A place where humans can socialize and dogs can socialize. I know some think it is a silly thing. I believe that it is one more opportunity to create a place for community. People like going out and seeing people they know. I would stay in SH to do everything if SH offered it.	5/24/2019 4:29 PM
27	Complete lake park project #1 overall, this project is taking forever	5/24/2019 10:50 AM
28	Dog waste stations along trails	5/23/2019 8:34 PM
29	More sidewalks. A space for adult fitness with childcare options. Cooking classes for families. More family events.	5/23/2019 3:45 AM
30	Community based sustainable development	5/22/2019 10:16 PM
31	Dog park	5/22/2019 9:58 PM
32	Pool needs renovations (bigger)	5/22/2019 9:41 PM
33	Dance Studio/Classes	5/22/2019 7:09 PM

Q7 What are the BEST ASPECTS or STRENGTHS of the park system?

Answered: 151 Skipped: 50

#	RESPONSES	DATE
1	Close, clean	9/24/2019 9:03 PM
2	Safe variety of equipment	9/5/2019 2:16 PM
3	Their helpful staff	6/7/2019 7:39 PM
4	Not sure	6/6/2019 8:32 PM
5	N/A	6/6/2019 3:06 AM
6	Ease of use	6/6/2019 1:20 AM
7	They try to include a variety for the residence of the city.	6/6/2019 1:14 AM
8	Clean, updated	6/5/2019 11:57 PM
9	Clean, easy to get to	6/5/2019 11:43 PM
10	They take my road improvement tax money	6/5/2019 9:46 PM
11	Ball fields	6/5/2019 8:33 PM
12	Nearby ball fields	6/5/2019 8:26 PM
13	Giving kids safe, fun environments outdoors to promote healthier living	6/5/2019 8:23 PM
14	They are well kept and fun for the kids	6/5/2019 8:04 PM
15	Not sure	6/5/2019 7:24 PM
16	Convenient location	6/5/2019 7:10 PM
17	Bringing families together in a safe environment. Adds value to our property.	6/5/2019 7:06 PM
18	Unsure, haven't been around long enough	6/5/2019 5:53 PM
19	Nothing	6/5/2019 5:27 PM
20	Variety of playground options in the city	6/5/2019 4:44 PM
21	You come up with fun family events that are cheap or no cost.	6/5/2019 4:34 PM
22	It's great	6/5/2019 4:28 PM
23	I'm not sure as we are new to Spring Hill and haven't visited all of them.	6/5/2019 3:22 PM
24	Access to lakes for fishing, playgrounds, ball fields. Also a climbing park for older teens would be great - kind of like the Olathe Community Center has where you can climb on natural logs and rocks and other kind of man-made structures that is tailored a little bit to older children as well	6/5/2019 3:19 PM
25	I like the baseball field set up	6/5/2019 3:12 PM
26	Promoting your events.	6/5/2019 3:10 PM
27	Promoting events/ sports	6/5/2019 3:07 PM
28	New playground	6/5/2019 3:05 PM
29	easy access and they are typically fairly clean	6/5/2019 3:03 PM
30	.	6/5/2019 3:03 PM
31	parks are well maintained	6/5/2019 3:03 PM
32	N/a	6/5/2019 3:01 PM
33	Multiple parks in various locations. Most parks offer different amenities.	6/5/2019 2:56 PM
34	Clean play area	6/5/2019 2:56 PM

Park Master Plan - Preliminary Questionnaire

35	Communication	6/5/2019 2:45 PM
36	Na	6/5/2019 2:44 PM
37	NA	6/2/2019 12:26 PM
38	Not sure	6/1/2019 9:40 PM
39	Don't know	6/1/2019 8:42 PM
40	Getting us out to nature and fresh air.	6/1/2019 3:59 AM
41	The parks we do have always seem to be really clean.	5/31/2019 11:13 PM
42	Good	5/31/2019 9:00 PM
43	?	5/31/2019 8:54 PM
44	I think Spring Hill has a great start on their park system. The Memorial Park plans and the Pool plan (all stages) are great!	5/31/2019 8:52 PM
45	We are new to spring hill and haven't utilized and programs yet	5/31/2019 8:39 PM
46	Having space to walk and enjoy nature	5/31/2019 6:05 PM
47	Playgrounds are plentiful and clean.	5/31/2019 2:38 AM
48	we have the room although the access from city is poor	5/30/2019 1:23 PM
49	Most of the parks are kept relatively clean	5/30/2019 4:08 AM
50	Play equipment is durable.	5/30/2019 2:39 AM
51	Lots of parks for a small town. Generally in good repair.	5/30/2019 2:05 AM
52	Location of items within the city.	5/29/2019 11:27 PM
53	our parks always seem to be clean	5/29/2019 9:46 PM
54	They're clean	5/29/2019 9:43 PM
55	They are usually in great shape and clean	5/29/2019 9:31 PM
56	Need family friendly parks	5/29/2019 9:27 PM
57	There is a high desire to keep the community involved. The staff is friendly and energetic	5/29/2019 9:25 PM
58	?	5/29/2019 9:20 PM
59	Na	5/29/2019 7:36 PM
60	Need more parks with open bathrooms	5/29/2019 4:45 AM
61	Small sizes and good coaches	5/28/2019 7:40 PM
62	Inclusion, friendliness	5/28/2019 6:12 PM
63	Close by	5/28/2019 12:53 PM
64	The new playground at city park	5/28/2019 12:15 PM
65	Being local	5/28/2019 3:27 AM
66	Sports	5/28/2019 3:02 AM
67	Several and they are green	5/27/2019 3:32 PM
68	Not sure	5/27/2019 3:35 AM
69	Inclusion of the entire community	5/26/2019 4:13 PM
70	None horrible parks here in this town. You need basketball courts a skatepark tennis courts. Something for young people in this town to do other then driving around smoking pot.	5/26/2019 3:05 PM
71	Equipment	5/26/2019 10:08 AM
72	Easy to work with. Online payment.	5/26/2019 4:06 AM
73	Well maintained	5/26/2019 2:52 AM

Park Master Plan - Preliminary Questionnaire

74	.	5/26/2019 2:06 AM
75	We have several in the area. I think that is the biggest strength and the replacement of the playground equipment.	5/26/2019 1:24 AM
76	Playground equipment is updated and fun. Also, the fact that you are doing this survey. Thanks for asking our input!	5/26/2019 1:06 AM
77	Multiple Park options	5/26/2019 1:00 AM
78	Clean	5/26/2019 12:57 AM
79	It's well maintained	5/26/2019 12:46 AM
80	Outdoor activities for families to do together. The facilities are generally clean and kept nice.	5/26/2019 12:24 AM
81	Close to home	5/25/2019 11:55 PM
82	Always friendly	5/25/2019 11:44 PM
83	Communication	5/25/2019 11:36 PM
84	Kids getting to play with classmates	5/25/2019 11:17 PM
85	Clean	5/25/2019 10:43 PM
86	Rec and bike trails	5/25/2019 10:36 PM
87	One of the best aspects is the availability of the programs.	5/25/2019 10:32 PM
88	Location	5/25/2019 10:15 PM
89	Up to date play areas and equipment	5/25/2019 9:59 PM
90	They're clean	5/25/2019 9:39 PM
91	Greenery	5/25/2019 9:35 PM
92	The parks are nice and clean and always mowed	5/25/2019 9:31 PM
93	Easily accessible	5/25/2019 9:19 PM
94	Friendly staff, variety of activities	5/25/2019 9:10 PM
95	Playground equipment	5/25/2019 9:03 PM
96	It offers a lot of variety.	5/25/2019 9:02 PM
97	From my experience all staff members have been amazing across the board through the Rec	5/25/2019 9:01 PM
98	Money, I have to go to other places	5/25/2019 8:59 PM
99	Na	5/25/2019 8:59 PM
100	Keeping clean	5/25/2019 8:58 PM
101	Several around the town.	5/25/2019 8:55 PM
102	Nice playground equipment	5/25/2019 8:51 PM
103	I'm not sure	5/25/2019 8:51 PM
104	I liked that city park is surrounded by homes. They are kid friendly. They are clean and manicured.	5/24/2019 4:29 PM
105	Offers a great selection for all ages	5/24/2019 12:39 PM
106	Great community with lots of events.	5/24/2019 11:36 AM
107	All need upgraded. City park is currently best	5/24/2019 10:50 AM
108	Small town no pressure	5/24/2019 1:15 AM
109	Friendly, small town feel.	5/24/2019 1:14 AM
110	Clean and nice park	5/23/2019 8:34 PM
111	We were very pleased with volleyball this past fall.	5/23/2019 4:54 PM
112	Playgrounds are nice.	5/23/2019 2:24 PM

Park Master Plan - Preliminary Questionnaire

113	Clean	5/23/2019 11:01 AM
114	What park system is currently available? Perhaps greater advertisement of the existing parks.	5/23/2019 10:46 AM
115	You have a lot of them. I have 3 within walking distance from my home.	5/23/2019 10:03 AM
116	Getting our community away from technology and out side with families	5/23/2019 9:09 AM
117	Easy access	5/23/2019 5:18 AM
118	The parks are always well maintained and clean.	5/23/2019 3:55 AM
119	I like the upgrades you've done to the two main parks. Maybe more options at either location. Celebration park for example. Ours are nice but small.	5/23/2019 3:45 AM
120	I like the additional programs in addition to sports.	5/23/2019 2:55 AM
121	Playgrounds & ball fields	5/23/2019 2:53 AM
122	Flexibility of registration Staff and coaches are nice	5/23/2019 1:18 AM
123	Opportunities for kids to learn the games and be part of teams	5/23/2019 1:16 AM
124	Equipment up to date	5/23/2019 1:02 AM
125	They seem well maintained	5/22/2019 11:59 PM
126	Spring Hill had always been kids centered. That is why we chose it as our forever city.	5/22/2019 11:55 PM
127	The ball fields have greatly improved and I'm so excited for the upgrades at the middle school fields	5/22/2019 11:33 PM
128	Clean spaces, variety of activities	5/22/2019 11:21 PM
129	Love the cost- need restrooms and indoor swimming	5/22/2019 11:03 PM
130	Nice city parks	5/22/2019 11:01 PM
131	Bringing the community together	5/22/2019 10:47 PM
132	Having someone always available	5/22/2019 10:43 PM
133	Parks are kept clean	5/22/2019 10:32 PM
134	Decline of invasive species, and improving of existing native species with community lead cleanup.	5/22/2019 10:16 PM
135	The parks look nice when they are mowed?	5/22/2019 9:58 PM
136	Everything is usually clean and in working order	5/22/2019 9:41 PM
137	Seem to be kept well	5/22/2019 9:31 PM
138	Locations and materials/quality of materials they are made of	5/22/2019 9:28 PM
139	Cater to all ages and more than one activity to do for kids	5/22/2019 9:12 PM
140	To be honest not a whole lot.	5/22/2019 8:38 PM
141	Variety of activities for all ages	5/22/2019 8:26 PM
142	Nice city parks and playgrounds Generally well maintained	5/22/2019 8:26 PM
143	Upkeep is well done	5/22/2019 8:22 PM
144	Easy access	5/22/2019 8:10 PM
145	Well maintained	5/22/2019 7:58 PM
146	Unsure	5/22/2019 7:46 PM
147	City keeps them clean	5/22/2019 7:46 PM
148	Bringing the community together	5/22/2019 7:33 PM
149	The current ball fields	5/22/2019 7:11 PM
150	Close to house	5/22/2019 7:11 PM
151	Groomed very well	5/22/2019 7:09 PM

Q8 What are the WEAKNESSES of the Spring Hill Parks and Recreation system?

Answered: 157 Skipped: 44

#	RESPONSES	DATE
1	No restrooms open, tennis,	9/24/2019 9:03 PM
2	We need more parks and better sidewalks around the city	9/5/2019 2:16 PM
3	Need more toddler friendly playgrounds	6/8/2019 3:31 AM
4	Advertising	6/7/2019 7:39 PM
5	Quality, leads to lack of participation. Baseball is a joke. Not even catchers. No practice times. Feel like I wasted my child's time. The pool, what happened to the pool that our taxes paid for? This was supposed to be the first phase. Then we can't use part of what we have all of last summer. Share with the people what happened to that money. Most people still drive to Gardner for that pool. Sports wise, Spring Hill is nowhere near the level of surrounding teams. Very sad.	6/6/2019 8:32 PM
6	The cost of athletic activities and the amenities offered.	6/6/2019 1:22 PM
7	N/A	6/6/2019 3:06 AM
8	Less options for older kids	6/6/2019 1:20 AM
9	Not sure if its city or rec but the pool has been slated to be expanded since voted on and has not been completed nor has the dog park and lake board walk by golf course.	6/6/2019 1:14 AM
10	Metal detecting should be allowed. More gazebos	6/5/2019 11:57 PM
11	Not enough baseball diamonds, we'd lived for our teams to be able to continue practices after games begin. Definitely need adult sized bleachers at the ball park.	6/5/2019 11:43 PM
12	Na	6/5/2019 9:46 PM
13	Follow thru- 2nd phase swimming pool, veterans park with walking trails	6/5/2019 8:33 PM
14	Lack of dog park, or areas to walk. Would love a park with a walking trail.	6/5/2019 8:26 PM
15	Not enough parks, lack of restrooms and shelters with tables	6/5/2019 8:23 PM
16	Not enough safe trails and areas to walk/run/bike.	6/5/2019 8:04 PM
17	Need batting cages. Turn the old pool into batting cages or utilize as a 2nd pool. Do something with it.	6/5/2019 7:24 PM
18	Need stronger coaching (softball)	6/5/2019 7:10 PM
19	Does not meet everyone's needs. No hiking, no dog parks for the dogs to run. Need safe biking trails. I'd love to have a place that encourages us to get outside and explore and have fun.	6/5/2019 7:06 PM
20	Unsure	6/5/2019 5:53 PM
21	No football program No workout/exercise facility Limited gym times	6/5/2019 5:27 PM
22	Cannot walk from Sweetwater Creek subdivision due to no sidewalk on 223rd.	6/5/2019 4:44 PM
23	Baseball was a mess this year. We paid the same price for fewer practices and games.	6/5/2019 4:34 PM
24	N/a	6/5/2019 4:28 PM
25	See 7.	6/5/2019 3:22 PM
26	No hiking trails - I would love a close place to go hiking, portapotties only or no restrooms at some parks, not much green space for picnics, unfortunately can't send my kids to city park by themselves because of behavioral concerns with other unsupervised kids there.	6/5/2019 3:19 PM
27	Bad communication and not having enough room for all ages for sports	6/5/2019 3:12 PM

Park Master Plan - Preliminary Questionnaire

28	Organization	6/5/2019 3:10 PM
29	?	6/5/2019 3:07 PM
30	Field drainage, lack of diamonds	6/5/2019 3:05 PM
31	?	6/5/2019 3:03 PM
32	Organization & early communication at times are a struggle.	6/5/2019 3:03 PM
33	confusion between who is responsible for what. the pool.	6/5/2019 3:03 PM
34	N/a	6/5/2019 3:01 PM
35	Lack of access by bike or foot.	6/5/2019 2:56 PM
36	Not enough activities	6/5/2019 2:56 PM
37	Dedicated space	6/5/2019 2:45 PM
38	Not much to offer	6/5/2019 2:44 PM
39	NA	6/2/2019 12:26 PM
40	Better lawn maintenance and poison ivy control needs to be better.	6/1/2019 9:40 PM
41	Not well know	6/1/2019 8:42 PM
42	Not always priced for everyone.	6/1/2019 3:59 AM
43	There isn't very many.	5/31/2019 11:13 PM
44	Need more for teenagers	5/31/2019 9:00 PM
45	I dont like the unorganized practices for the under 4. If we pay to play baseball (blastball) to learn baseball then we should be on a baseball field. Same with soccer. Also, if we are at a practice location there should be restrooms available and UNLOCKED!	5/31/2019 8:54 PM
46	No forward motion on the pool next stages and progress on Memorial Park is VERY slow going.	5/31/2019 8:52 PM
47	??	5/31/2019 8:39 PM
48	Not enough of them	5/31/2019 6:05 PM
49	City lake/Veterans Park. That park needs to be completed. We were told that there would be picnic shelters, a fishing dock and a paved trail two years ago.	5/31/2019 2:38 AM
50	they continue to lose anyone that is remotely serious about teaching kids the fundamentals of the sports programs they offer . very little practice time "that's where it starts to build confidence in our youth, they want to learn and achieve. expectations should be the same a school " fun but must learn" this doesn't mean traveling teams sponsored by Rec.	5/30/2019 1:23 PM
51	Upkeep at the pool, it looks awful rusted hardware on most surfaces and faded color on slides	5/30/2019 4:08 AM
52	Restrooms.	5/30/2019 2:05 AM
53	Lack of security	5/30/2019 1:11 AM
54	Need more and better parks/recreation items.	5/29/2019 11:27 PM
55	Not enough for older kiddos to do	5/29/2019 9:46 PM
56	Communication. Safety of our children (not providing proper equipment for sports teams). Not requiring parents to run score clocks at basketball games.	5/29/2019 9:43 PM
57	Can't think of anything right now.	5/29/2019 9:31 PM
58	Outdated and too few parks	5/29/2019 9:27 PM
59	Lack of public gathering spaces. There are a few parks, but not enough amenities at parks to entertain children/families for long times. Also not many amenities at parks to host events such as parties and group events. Would love to see more access to trails and such to get exercise through walking or riding more safely with young childen	5/29/2019 9:25 PM
60	none	5/29/2019 9:20 PM
61	The pool needs work and an addition	5/29/2019 7:36 PM

Park Master Plan - Preliminary Questionnaire

62	Not enough fun parks and bathrooms	5/29/2019 4:45 AM
63	Facilities, quality programming,	5/28/2019 7:40 PM
64	Not enough funds, equipment, facilities or volunteers	5/28/2019 6:12 PM
65	Need more trails and better parks	5/28/2019 12:53 PM
66	For the amount of taxes we pay and the amount of growth Spring Hill has seen I feel like there is a lack of recreational areas	5/28/2019 12:15 PM
67	The unorganization	5/28/2019 11:43 AM
68	Info not being more available and quicker about posting schedules. This is our first year at SH rec and they are slow!	5/28/2019 3:27 AM
69	The pool. They don't address leaks that they know about until right before opening for the season and not everything is in working order.	5/28/2019 3:02 AM
70	Parks are small	5/27/2019 3:32 PM
71	Not sure	5/27/2019 3:35 AM
72	You guys don't have anything for young adults to enjoy in this town	5/26/2019 3:05 PM
73	No bathroom	5/26/2019 2:00 PM
74	Field maintenance	5/26/2019 10:08 AM
75	Getting information out about classes.	5/26/2019 4:06 AM
76	Not toddler friendly	5/26/2019 2:52 AM
77	Parking. And shelters	5/26/2019 2:34 AM
78	.	5/26/2019 2:06 AM
79	Communication to parents when to comes to team events. I see many frustrated parents on facebook because they don't know what team their child is on or when practices are being held.	5/26/2019 1:24 AM
80	No walking/biking trails, no benches in a few public park areas	5/26/2019 1:06 AM
81	Teenagers and bullying, lack of bathrooms	5/26/2019 1:00 AM
82	One of the parks is just mulch and it makes me worried about splinters.	5/26/2019 12:57 AM
83	None	5/26/2019 12:46 AM
84	Starting projects (veterans park) and not completing. There are other projects too. Can't get excited anymore.	5/26/2019 12:44 AM
85	no bathroom access, cluttered	5/26/2019 12:44 AM
86	Variety in parks and walking tracks.	5/26/2019 12:24 AM
87	Need more adult exercise classes	5/25/2019 11:55 PM
88	Crowded	5/25/2019 11:44 PM
89	Organization	5/25/2019 11:17 PM
90	Dirty	5/25/2019 10:43 PM
91	None	5/25/2019 10:36 PM
92	Still new to SH so wouldn't have any here.	5/25/2019 10:32 PM
93	Field conditions, communication, organization, officiating	5/25/2019 10:15 PM
94	No walking areas at any of them or a trail to get to them. Bike lanes on the roads are needed in several high traffic areas.	5/25/2019 9:39 PM
95	Not enough space for activities	5/25/2019 9:39 PM
96	Communication	5/25/2019 9:38 PM
97	Not enough	5/25/2019 9:35 PM
98	There is one park that is new but the others haven't been updated and they look pretty old.	5/25/2019 9:31 PM

Park Master Plan - Preliminary Questionnaire

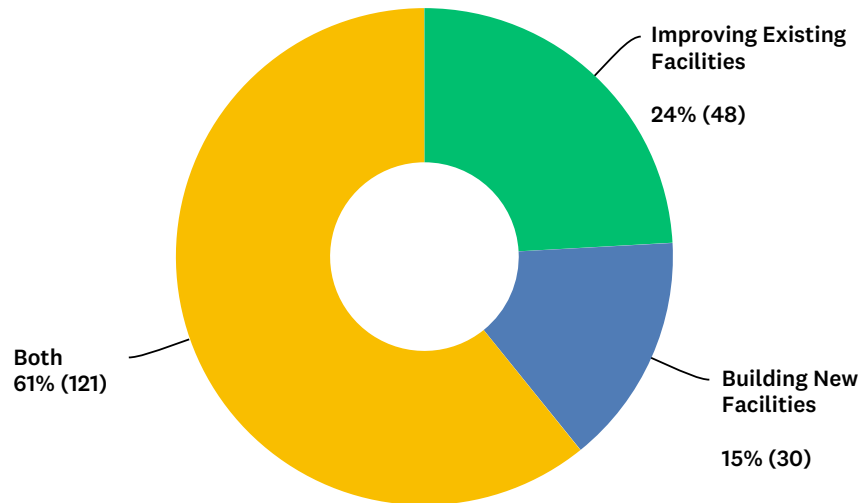
99	We don't have enough parks	5/25/2019 9:21 PM
100	N/A	5/25/2019 9:19 PM
101	High price for participating in sports, not putting kids with peers they know (same grade from same school)	5/25/2019 9:10 PM
102	Drainage /turf issues at ball fields	5/25/2019 9:03 PM
103	It doesn't have running/walking trails or an area for just young kids or just older kids.	5/25/2019 9:02 PM
104	Resources and ability to keep up w the quickly growing community	5/25/2019 9:01 PM
105	I've noticed there's not very many toys for younger children to play on around two to three years old	5/25/2019 9:00 PM
106	Zero trails for hiking, running and biking	5/25/2019 8:59 PM
107	No restrooms, less play items for smaller children	5/25/2019 8:59 PM
108	More available	5/25/2019 8:58 PM
109	Only one water park. Even offering a free splash pad for kids would be awesome.	5/25/2019 8:55 PM
110	No hiking trails	5/25/2019 8:51 PM
111	I'm not sure	5/25/2019 8:51 PM
112	great for preschoolers and playdates. that's it. no real walking areas or much sade. We have always gone to Ernie Miller Nature, Indian Creek Trail, the Arboretum or Heritage Dog Park for outdoor time. Or I walk my neighborhood sidewalks. I wish we had better places to walk	5/24/2019 4:29 PM
113	None	5/24/2019 12:39 PM
114	No toddler parks, no swim team.	5/24/2019 11:36 AM
115	No updating, better but still poor up keep of north baseball.fields. limited parking, old city pool.needs removed and parking added.	5/24/2019 10:50 AM
116	Ya'll consistently impress me.	5/24/2019 1:14 AM
117	No safe way to walk to it. The park literally has no walking path leading to it.	5/23/2019 8:34 PM
118	We wish youth soccer, basketball and baseball were better organized. The rec should be responsible for referees, umpires, etc and not depend on parents to volunteer at games. Parents pay for their children to play and want to watch the kids, not work the games. Also, better fields would be great!	5/23/2019 4:54 PM
119	Need a public restroom. Not a porta potty	5/23/2019 2:24 PM
120	Not enough walking trail	5/23/2019 11:01 AM
121	See above	5/23/2019 10:46 AM
122	Variety of options	5/23/2019 9:09 AM
123	Lack of activities	5/23/2019 5:18 AM
124	More parks, more multi use parks, a park downtown to encourage walking/shopping.	5/23/2019 3:55 AM
125	They are small and not a lot of activities. They are also not monitored well as they can become over run with unsupervised children with not so great modeling behavior.	5/23/2019 3:45 AM
126	Dividing teams has been a struggle. We go elsewhere for all sports except baseball. This year my son is in a division where teams are not equally distributed. A team full of 5th graders playing against teams that are mostly 6th and some 7th doesn't make for even competition.	5/23/2019 2:55 AM
127	Lack of walking, jogging or bike trails.	5/23/2019 2:53 AM
128	More communication after registration regarding teams, schedules	5/23/2019 1:18 AM
129	Lack of participation or competition but I think it's getting better	5/23/2019 1:16 AM
130	Inconsistencies in communications. City sidewalks are lacking to get to said parks.	5/23/2019 1:02 AM

Park Master Plan - Preliminary Questionnaire

131	There is a lack of things for the 5-8 grade kids to do after school so they hang around at the parks, which is fine, if they had something to do. Basketball courts or something at city park would keep them off the equipment.	5/22/2019 11:59 PM
132	Lack of baseball diamonds for the amount of teams. When the seasons are going there are very few places to practice.	5/22/2019 11:55 PM
133	Playgrounds but still not top of my "want" list	5/22/2019 11:33 PM
134	Caters to sports	5/22/2019 11:21 PM
135	Restrooms/indoor swim facility	5/22/2019 11:03 PM
136	No dog park or Playground equipment for special needs kids	5/22/2019 11:01 PM
137	Sport seasons are too short	5/22/2019 10:47 PM
138	N/a	5/22/2019 10:43 PM
139	Parks are small	5/22/2019 10:32 PM
140	Minimal planning for improvement measures with a vision. Little community based park system. S.a. benches with tree on main street historic downtown. (Could be a water retention area to slowdown and release water.)	5/22/2019 10:16 PM
141	The playgrounds are not safe. Parks needs to send one of their employees to the KRPA's CPSI course offered in October, then spend the money and make the playgrounds up to code/ safe. It is a serious liability to the city and someone is going to get hurt. They also need to speed up the process for Veterans Park.	5/22/2019 9:58 PM
142	Creating areas of recreation that are too small for a growing town. It's confusing to say we're a small town and build small amenities but then realize we are outgrowing ourselves and those amenities- ex. The pool is wayyyyy too small for the city size!	5/22/2019 9:41 PM
143	Unsupervised kids	5/22/2019 9:31 PM
144	Maintenance, parent supervision (out of your control)	5/22/2019 9:28 PM
145	Old run down	5/22/2019 9:12 PM
146	You name it it's lacking	5/22/2019 8:38 PM
147	Upkeep/Maintenance of properties. The ball fields by the middle school were not maintained well. Hoping the improvements there help with this.	5/22/2019 8:26 PM
148	Subdivisions are not connected to other sidewalks or trails. Living in Maple Ridge, there is no safe way for my family to walk or bike to a park or the library. Also, I noticed there are exercise classes for senior citizens - I wish there were similar opportunities for non- seniors.	5/22/2019 8:26 PM
149	Communication about coaches etc are super last minute.	5/22/2019 8:22 PM
150	Lack of competition- kids often go elsewhere when they reach a certain age	5/22/2019 8:10 PM
151	Not many options for toddlers	5/22/2019 7:58 PM
152	Unsure	5/22/2019 7:46 PM
153	Walking/biking trails	5/22/2019 7:46 PM
154	Sport seasons are too short	5/22/2019 7:33 PM
155	Other sporting options that are openly available to kids	5/22/2019 7:11 PM
156	Facilities. Very aged	5/22/2019 7:11 PM
157	Last minute notifications of practices starting up	5/22/2019 7:09 PM

Q9 In the next 5 years, should the City focus on improving existing facilities, building new facilities, or both?

Answered: 199 Skipped: 2



ANSWER CHOICES		RESPONSES	
Improving Existing Facilities		24%	48
Building New Facilities		15%	30
Both		61%	121
TOTAL			199

Q10 Are there areas of the City without convenient access or with limited access to parks? Where?

Answered: 128 Skipped: 73

#	RESPONSES	DATE
1	Woodland Ridge doesn't have a playground close, and doesn't have sidewalks to get anywhere outside of the neighborhood.	9/5/2019 2:16 PM
2	There are no sidewalks to the parks in town. Any of them.	6/6/2019 8:32 PM
3	N/A	6/6/2019 3:06 AM
4	A lack of sidewalks to get to the parks is a concern for me. No safe way for families to cross 223rd st or sidewalks to get to the pool unless you use a car.	6/6/2019 1:20 AM
5	South end of town by price chopper and east side or tracks	6/6/2019 1:14 AM
6	The roads getting to the parks are horrendous. Rolling in cold patch with a truck isn't cutting it!	6/5/2019 9:46 PM
7	What parks?	6/5/2019 8:33 PM
8	Housing developments outside of town, over the railroad tracks	6/5/2019 8:23 PM
9	There aren't enough sidewalks connecting the city as it expands. No running/biking trails either	6/5/2019 7:24 PM
10	City lake?	6/5/2019 7:10 PM
11	Very little of our parks include handicapped wheelchair play for children.	6/5/2019 7:06 PM
12	Unsure at this time	6/5/2019 5:53 PM
13	Everywhere	6/5/2019 5:27 PM
14	Yes - The kids in Sweetwater Creek cannot ride their bikes or walk out of the subdivision due to narrow road without sidewalk.	6/5/2019 4:44 PM
15	N/a	6/5/2019 4:28 PM
16	See 7.	6/5/2019 3:22 PM
17	High School area and surrounding neighborhood areas	6/5/2019 3:19 PM
18	Autumn valley kids have to walk quite a ways to city park. And then, as mentioned above, I have heard of concerns there.	6/5/2019 3:19 PM
19	More parking by the city park would be nice and someone to walk through to make sure there isn't hazardous trash to kids there from older kids	6/5/2019 3:12 PM
20	No	6/5/2019 3:10 PM
21	Not that I'm aware of	6/5/2019 3:07 PM
22	Only the new subdivisions on 199th and north	6/5/2019 3:05 PM
23	not really...maybe subdivision parks? victory woods, village on victory and the village do not have a subdivision playground, maybe adding one closer?	6/5/2019 3:03 PM
24	no	6/5/2019 3:03 PM
25	Melvin Murray park.	6/5/2019 2:56 PM
26	South	6/5/2019 2:56 PM
27	West side	6/5/2019 2:45 PM
28	Na	6/5/2019 2:44 PM
29	Not sure	6/2/2019 12:26 PM
30	223rd needs a bike lane or path! Sweetwater creek to pool is a very dangerous bike ride for kids	6/1/2019 8:42 PM

Park Master Plan - Preliminary Questionnaire

31	Walking trails, Lake	6/1/2019 3:59 AM
32	Not that I'm aware of.	5/31/2019 11:13 PM
33	Need side walks . . In town and that go from town up to price chopper. Not everyone have cars and drive	5/31/2019 9:00 PM
34	.	5/31/2019 8:54 PM
35	The Woodland Ridge pond does not have any kind of walking trail around it and is difficult to utilize.	5/31/2019 8:52 PM
36	?	5/31/2019 8:39 PM
37	I know it's being developed but the lake	5/31/2019 6:05 PM
38	Not that I'm aware of. There are four city parks within walking distance if my home.	5/31/2019 2:38 AM
39	No	5/30/2019 2:39 AM
40	I don't think so	5/29/2019 11:27 PM
41	no	5/29/2019 9:46 PM
42	The walking trail in Blackhawk isn't ADA compliant whatsoever, and it makes it difficult to get to that park near the pond.	5/29/2019 9:43 PM
43	Unknown	5/29/2019 9:31 PM
44	The areas between 199-175 and on west side of 169 hughway	5/29/2019 9:25 PM
45	not that I know of	5/29/2019 9:20 PM
46	We need more sidewalks so the kids can safely get to the locations	5/29/2019 7:36 PM
47	Yes. In Spring Hill closest to Gardner	5/29/2019 4:45 AM
48	??	5/28/2019 7:40 PM
49	City lake... should be a dog park there	5/28/2019 6:34 PM
50	Yes. The north side of town. 207th and woodland/ridgeview. There's nothing at melvin murray pond. A paved path around it with benches would be nice. Or a new park with path and playground on 207th near ridgeview. (I noticed a sliver of land said to be owned by the city on north side of 207th)	5/28/2019 6:12 PM
51	We live in woodland ridge and it's very limited to park access, would love to have something close and in walking distance	5/28/2019 12:53 PM
52	We live by the high school and other than the playground our neighborhood built there aren't really any trails or other recreational areas out here	5/28/2019 12:15 PM
53	The lake	5/28/2019 3:27 AM
54	No	5/28/2019 3:02 AM
55	Don't know	5/27/2019 3:32 PM
56	Not sure since we o my use one playground so far. The blue park we love and use it a lot	5/27/2019 3:35 AM
57	All over your parks are trash	5/26/2019 3:05 PM
58	No	5/26/2019 12:31 PM
59	The village	5/26/2019 4:06 AM
60	Idk	5/26/2019 2:52 AM
61	.	5/26/2019 2:06 AM
62	In town their are no sidewalks to the park. That is not safe or convenient.	5/26/2019 1:24 AM
63	Sidewalks are needed on Webster from 223rd St. so kids can walk to the aquatic center	5/26/2019 1:06 AM
64	Southeast	5/26/2019 1:00 AM
65	No	5/26/2019 12:57 AM
66	West side of 169 hwy	5/26/2019 12:46 AM

Park Master Plan - Preliminary Questionnaire

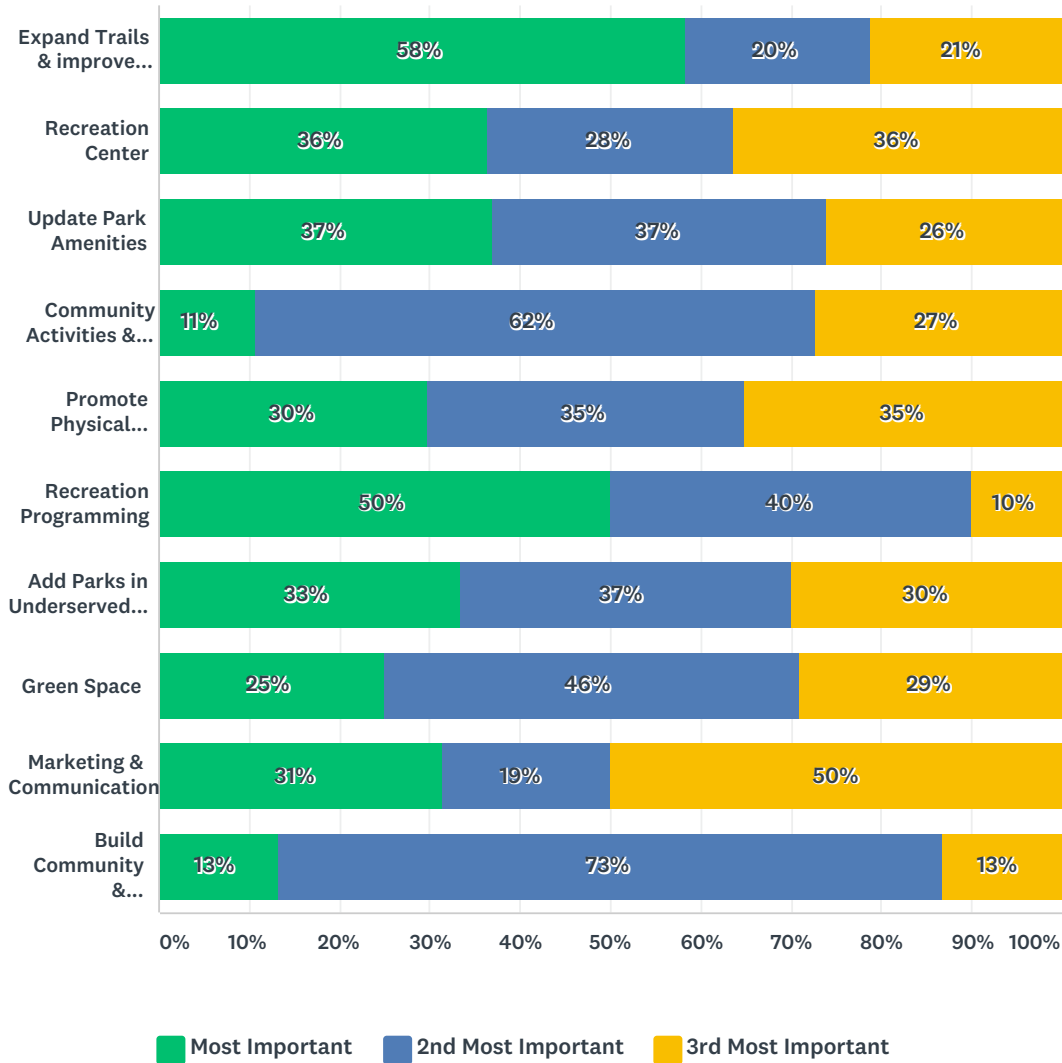
67	southern end by the Village	5/26/2019 12:44 AM
68	N/A	5/26/2019 12:24 AM
69	No sidewalks to get to them!!!!	5/25/2019 11:55 PM
70	The one by the golf course confusing on how to get to	5/25/2019 11:44 PM
71	The west side of 169	5/25/2019 11:36 PM
72	Nope	5/25/2019 10:43 PM
73	South end sidewalks	5/25/2019 10:36 PM
74	Not that I'm aware of. I would think further south off of 223rd would be a place to look	5/25/2019 10:32 PM
75	No	5/25/2019 10:15 PM
76	Outside of main city	5/25/2019 9:42 PM
77	North of town, it's a newer area with only subdivision provided amenities	5/25/2019 9:39 PM
78	Near downtown	5/25/2019 9:39 PM
79	No	5/25/2019 9:35 PM
80	Maple Ridge area	5/25/2019 9:13 PM
81	IDK	5/25/2019 9:03 PM
82	No	5/25/2019 9:02 PM
83	Yes!! Near high school	5/25/2019 9:01 PM
84	In the house complex off of Mill ridge	5/25/2019 9:00 PM
85	199th and Ridgeview, nothing near that area	5/25/2019 8:59 PM
86	unknown	5/25/2019 8:59 PM
87	South of town	5/25/2019 8:58 PM
88	Melvin Murry	5/25/2019 8:55 PM
89	I don't think so though I wish the playground by the pool had rubber mulch or would get new mulch as the rain has washed it away.	5/25/2019 8:55 PM
90	We have two within blocks. Otherwise I don't know.	5/25/2019 8:51 PM
91	No	5/24/2019 12:39 PM
92	I would like to see a park close to victory woods. But especially a park designed for smaller kids like 5 and under. The current playgrounds are for older kids and not very safe for the little ones.	5/24/2019 11:36 AM
93	City lake park, finish the project! This would provide trails, dog park and other activities for citizens. Project started 2 years ago still not complete. Priority #1	5/24/2019 10:50 AM
94	Seems like, at one point, there was a plan to create a trail starting at Washington and South St ending at the Aquatic Center. It would be easier than walking clear up to Webster.	5/24/2019 1:14 AM
95	Yes - the new subdivisions east of town should have a trail leading them to schools, main street, parks, aquatic center, skate park ... any amenities the city is offering.	5/23/2019 8:34 PM
96	Not that I know of	5/23/2019 2:24 PM
97	Not sure	5/23/2019 11:01 AM
98	Both the city park and civic center	5/23/2019 9:09 AM
99	No	5/23/2019 5:18 AM
100	Yes, in the Village subdivision.	5/23/2019 3:55 AM
101	City lake. Do people even know it exists and how to get to it?	5/23/2019 2:55 AM
102	No	5/23/2019 2:53 AM
103	?	5/23/2019 1:18 AM

Park Master Plan - Preliminary Questionnaire

104	Not that I'm aware of	5/23/2019 1:16 AM
105	Victory road...219th to 223rd streets	5/23/2019 1:02 AM
106	Not that I have seen	5/22/2019 11:59 PM
107	Blackhawk subdivision has a very small playground... it's be nice to have a bigger updated facility nearby.	5/22/2019 11:55 PM
108	I feel like us folks on the north side could use a little help with Celia Dayton being upgraded	5/22/2019 11:33 PM
109	Southern areas. We live in the Blackhawk apartments	5/22/2019 11:21 PM
110	Victory woods and the village have no parks within walking distance	5/22/2019 11:01 PM
111	Underdeveloped, not able to access spring hill lake due to construction debris.	5/22/2019 10:16 PM
112	Veterans Park!	5/22/2019 9:58 PM
113	We would appreciate some better sidewalks along the back road where the Village lays (behind the dental/chiropractic offices all the way down to 223rd. Kids walk home from school and cars whizz by them. Also, there are no sidewalks for people who may like to bicycle to Price Chopper.	5/22/2019 9:41 PM
114	Not sure	5/22/2019 9:31 PM
115	Not that I am aware of	5/22/2019 9:28 PM
116	Not sure	5/22/2019 9:12 PM
117	Have plenty now just make what we have better	5/22/2019 8:38 PM
118	All of the newer neighborhoods, especially on the south side of two. Fortunately developers are starting to help with this.	5/22/2019 8:26 PM
119	Living in Maple Ridge, we are a very short drive to many parks, but there is no safe access to any park without a car.	5/22/2019 8:26 PM
120	A trail is badly needed from Prairie Ridge to the high school, or a side walk	5/22/2019 8:23 PM
121	The village at victory	5/22/2019 8:22 PM
122	No	5/22/2019 8:10 PM
123	No	5/22/2019 7:58 PM
124	215th and 169	5/22/2019 7:46 PM
125	Yes without, you cant bike or walk to the whole south end of town to grocery store because of failure of sidewalks!	5/22/2019 7:46 PM
126	Southeast	5/22/2019 7:11 PM
127	The Meadow subdivision	5/22/2019 7:11 PM
128	No	5/22/2019 7:09 PM

Q11 What do you feel are the top 3 priorities for Parks and Recreation?

Answered: 196 Skipped: 5



	MOST IMPORTANT	2ND MOST IMPORTANT	3RD MOST IMPORTANT	TOTAL
Expand Trails & improve Connectivity	58% 71	20% 25	21% 26	122
Recreation Center	36% 29	28% 22	36% 29	80
Update Park Amenities	37% 27	37% 27	26% 19	73
Community Activities & Events	11% 7	62% 41	27% 18	66
Promote Physical Activity & Wellness	30% 16	35% 19	35% 19	54
Recreation Programming	50% 20	40% 16	10% 4	40
Add Parks in Underserved Areas	33% 10	37% 11	30% 9	30

Park Master Plan - Preliminary Questionnaire

Green Space	25% 6	46% 11	29% 7	24
Marketing & Communication	31% 5	19% 3	50% 8	16
Build Community & Develop Partnerships	13% 2	73% 11	13% 2	15

#	OTHER (PLEASE SPECIFY)	DATE
1	Improve the pool	6/6/2019 1:20 AM
2	Skate park	6/6/2019 1:14 AM
3	Fix the roads in town first.	6/5/2019 9:46 PM
4	Dog Park	6/5/2019 8:26 PM
5	Strengthen sports program	6/5/2019 3:19 PM
6	1) I love the idea of the proposed skate park	6/5/2019 3:07 PM
7	Need more things too do	5/31/2019 9:00 PM
8	make an all inclusive park for special needs kids	5/29/2019 9:20 PM
9	Most important dog park	5/28/2019 6:34 PM
10	All of the above! Easy right...	5/28/2019 6:12 PM
11	Complete lake park project	5/24/2019 10:50 AM
12	Basketball open gym time. More locations for kids to shoot hoops and play pick up games	5/23/2019 2:55 AM
13	More sidewalks	5/22/2019 8:23 PM
14	We need a place to dump leaves, tree limbs ext. we used to but people who abused it ruined for everybody, that's not fair	5/22/2019 7:46 PM

Q12 If you could only select ONE PRIORITY for the Spring Hill Parks and Recreation system, what would it be?

Answered: 167 Skipped: 34

#	RESPONSES	DATE
1	More trails to connect different parks or access to parks	9/5/2019 2:16 PM
2	Recreation center	6/7/2019 7:39 PM
3	Expand the pool.	6/6/2019 8:32 PM
4	Expanding walking and bike paved trails	6/6/2019 6:41 PM
5	Organization and amenities for sports activities	6/6/2019 1:22 PM
6	Update and Expand current facilities	6/6/2019 3:06 AM
7	More options for older kids	6/6/2019 1:20 AM
8	Skate park for the kids in town.	6/6/2019 1:14 AM
9	Simple outdoor activities like fishing	6/5/2019 11:57 PM
10	More facilities for all sports	6/5/2019 11:43 PM
11	The Community Park!! So needed!!	6/5/2019 11:01 PM
12	Fixing the roads.	6/5/2019 9:46 PM
13	Finish what has been started	6/5/2019 8:33 PM
14	Dog park	6/5/2019 8:26 PM
15	Parks	6/5/2019 8:23 PM
16	Trails for walking/running/biking. Connect to the Indian Creek Trail in south Olathe... that would add so much!!	6/5/2019 8:04 PM
17	Use the old pool area as batting cages or as an actual pool where teens and others might swim	6/5/2019 7:24 PM
18	Add 2nd phase to the pool, does anyone use the lazy river slide?	6/5/2019 7:10 PM
19	We have been waiting for years for the Spring Hill lake to be a fun safe recreation area. Tax dollars were going to improvements. I drove out there expecting to at least have a dog park, only to find a nice street and sidewalk going nowhere. So disappointing.	6/5/2019 7:06 PM
20	Spreading awareness of the parks and available community events and activities, highlighting what makes them unique, beautiful and valuable to the citizens of Spring Hill.	6/5/2019 5:53 PM
21	Workout/exercise facility	6/5/2019 5:27 PM
22	Update ball diamondS	6/5/2019 4:28 PM
23	Add/Improve baseball fields.	6/5/2019 3:22 PM
24	Go back to local soccer and leave Rush	6/5/2019 3:19 PM
25	Complete the trails system at the city lake and maintain it well (so less run ins with ticks and poison ivy)	6/5/2019 3:19 PM
26	More communication in sports and going back to jerseys that were worth the money you spent on them	6/5/2019 3:12 PM
27	Veteran's Park	6/5/2019 3:10 PM
28	The proposed skate park	6/5/2019 3:07 PM
29	Expand facilities as the town has outgrown current facilities	6/5/2019 3:05 PM
30	connectivity of all the parks	6/5/2019 3:03 PM

Park Master Plan - Preliminary Questionnaire

31	recreation center with fitness rooms and classes offered	6/5/2019 3:03 PM
32	N/a	6/5/2019 3:01 PM
33	Veterans park	6/5/2019 3:00 PM
34	Expand the connectivity through trails and sidewalks	6/5/2019 2:56 PM
35	More programs	6/5/2019 2:56 PM
36	Complete new park	6/5/2019 2:45 PM
37	Trails and walkability	6/5/2019 2:44 PM
38	Trails	6/2/2019 12:26 PM
39	Create walking trails to connect city better.	6/1/2019 9:40 PM
40	Na	6/1/2019 8:42 PM
41	Walking trails in the main part of town.	6/1/2019 3:59 AM
42	Make new parks with hiking trails.	5/31/2019 11:13 PM
43	walking trails please!	5/31/2019 9:04 PM
44	More things to do	5/31/2019 9:00 PM
45	Offer a wider range of activities so athletes participate in SH and dont go to Olathe.	5/31/2019 8:54 PM
46	Finish Memorial Park	5/31/2019 8:52 PM
47	Mor places to walk and run. Most of the old town near me doesn't have sidewalks	5/31/2019 8:39 PM
48	Adding parks	5/31/2019 6:05 PM
49	Please finish veteran's park.	5/31/2019 2:38 AM
50	teach the coaches to help teach the kids fundamentals and allow the time to practice...	5/30/2019 1:23 PM
51	The Pool, with added residents it is too small.. the promised expansion never happened.. there is limited space to actually swim. No ability to swim laps or play typical pool games due to the small space and number of swimmers on hot days	5/30/2019 4:08 AM
52	Continue strengthening recreational sports programs.	5/30/2019 2:39 AM
53	Growing as the size of the town does.	5/30/2019 2:05 AM
54	Skate park/multi use	5/30/2019 1:11 AM
55	Enhance the Spring Hill Aquatic Center	5/29/2019 11:27 PM
56	Splash pad	5/29/2019 11:23 PM
57	Expand trails---more sidewalks	5/29/2019 9:46 PM
58	Get equipment for ALL of the sports teams that the rulebook states teams are required to have.	5/29/2019 9:43 PM
59	I dont know	5/29/2019 9:31 PM
60	Splash pad	5/29/2019 9:27 PM
61	More space for families to be active and enjoy the outdoors tofether	5/29/2019 9:25 PM
62	An all inclusive park for special needs children	5/29/2019 9:20 PM
63	Pool	5/29/2019 7:36 PM
64	Be a bigger presence with more to offer the community	5/29/2019 4:45 AM
65	Better recreation facilities	5/28/2019 7:40 PM
66	Dog park!!!	5/28/2019 6:34 PM
67	Trails to connect the city and allow residents to get out and exercise and explore other parts and people of the town. Without sidewalks or shoulders on the roads in most places even as an adult i don't feel safe riding around town.	5/28/2019 6:12 PM
68	Walking trails	5/28/2019 12:53 PM

Park Master Plan - Preliminary Questionnaire

69	Improve trail systems	5/28/2019 12:15 PM
70	Keep the pool open longer in the season	5/28/2019 3:35 AM
71	Baseball and softball	5/28/2019 3:27 AM
72	Pool	5/28/2019 3:02 AM
73	Bigger badder funnier parks for whole family	5/27/2019 3:32 PM
74	Outdoor/ indoor play areas to take kids - keep them busy specially during winter time. That's would be awesome	5/27/2019 3:35 AM
75	Finish projects already begun	5/26/2019 4:13 PM
76	Build a skate park/teen park. Provide a bike trail skatepark. Basketball courts.	5/26/2019 3:05 PM
77	Building a skate park	5/26/2019 2:36 PM
78	Update and add parks	5/26/2019 12:31 PM
79	Improve playing fields	5/26/2019 10:08 AM
80	Skate Park	5/26/2019 4:06 AM
81	Trails	5/26/2019 3:15 AM
82	More for the kids to do	5/26/2019 2:52 AM
83	Community events	5/26/2019 2:06 AM
84	Update EXISTING. No new construction now.	5/26/2019 2:00 AM
85	Finish Veterans Park	5/26/2019 1:24 AM
86	Paved walking/bike trails	5/26/2019 1:06 AM
87	Teenagers bothering little kids	5/26/2019 1:00 AM
88	Not sure	5/26/2019 12:57 AM
89	Community center with a fitness center. One similar to belton mo	5/26/2019 12:46 AM
90	I would like to see a recreation center that is useful year round, as well as a sport facility that is playable for kids and adults.	5/26/2019 12:44 AM
91	Recreation center or splash pads.	5/26/2019 12:24 AM
92	Updating	5/25/2019 11:55 PM
93	A fitness facility/community center	5/25/2019 11:36 PM
94	Improve them	5/25/2019 11:23 PM
95	Make softball more competitive	5/25/2019 11:17 PM
96	More stuff for toddlers	5/25/2019 10:43 PM
97	Bike trails	5/25/2019 10:36 PM
98	I would think to continue to expand on parks and aquatics center	5/25/2019 10:32 PM
99	Pool expansion	5/25/2019 10:15 PM
100	Bike lanes and Bike trails	5/25/2019 9:59 PM
101	Trails	5/25/2019 9:42 PM
102	Tails	5/25/2019 9:39 PM
103	New building	5/25/2019 9:39 PM
104	Dog park	5/25/2019 9:35 PM
105	I would love a recreation center with tennis courts and a fitness center.	5/25/2019 9:31 PM
106	Better city pool	5/25/2019 9:21 PM
107	Paved trails!	5/25/2019 9:19 PM

Park Master Plan - Preliminary Questionnaire

108	Better community outreach through marketing	5/25/2019 9:16 PM
109	Yoga classes, on weekends!	5/25/2019 9:10 PM
110	Don't raise the mill levy and ensure your staff is working hard and doing their job. In the past, Recreational staff have very much slacked on the job, to the tune of painting their toenails at work. This has to stop. Public dollars should go to salaries of hardworking individuals.	5/25/2019 9:03 PM
111	Add an indoor pool to the recreation center.	5/25/2019 9:02 PM
112	Recreation center	5/25/2019 9:01 PM
113	A better trail system that connects the city	5/25/2019 9:00 PM
114	New trails	5/25/2019 8:59 PM
115	Update existing facilities for items for children of all ages	5/25/2019 8:59 PM
116	Soccer fields	5/25/2019 8:58 PM
117	Play ground at Melvin murry	5/25/2019 8:55 PM
118	Hiking trails	5/25/2019 8:51 PM
119	Maintaining and gradually expanding the current core aspects and facilities/fields of the program.	5/25/2019 8:51 PM
120	Hiking trails	5/25/2019 8:45 PM
121	Dog park that includes wooded trails.	5/24/2019 4:29 PM
122	Swim team	5/24/2019 12:39 PM
123	Add a swim team please!!	5/24/2019 11:36 AM
124	Complete construction of city lake park!	5/24/2019 10:50 AM
125	Trails	5/24/2019 1:14 AM
126	Sidewalks/Trails. Good for all residents, businesses, and our general sense of community.	5/23/2019 8:34 PM
127	More programs	5/23/2019 4:54 PM
128	Paved trails connecting neighborhoods	5/23/2019 2:24 PM
129	Walking trails	5/23/2019 11:01 AM
130	Develop a trail system that connects different areas of town. The city of Spring Hill is laid out in an interesting way. Work to connect those areas.	5/23/2019 10:46 AM
131	Getting a dog park	5/23/2019 10:03 AM
132	Recreation center with workout area & trails	5/23/2019 9:09 AM
133	Special needs equipment	5/23/2019 5:18 AM
134	Build a park in the Village subdivision	5/23/2019 3:55 AM
135	Add to the existing parks.	5/23/2019 3:45 AM
136	More access for kids and adults to get gym time. Outdoor courts.	5/23/2019 2:55 AM
137	Adding trails for walking, jogging and biking.	5/23/2019 2:53 AM
138	Paved trails- mainly down Webster where the sidewalk ends to 223rd.	5/23/2019 1:18 AM
139	Walking trails throughout town	5/23/2019 1:16 AM
140	Upgrades	5/23/2019 1:02 AM
141	To serve all citizens better, probably more community events like the birthday party, the trick or treating etc.	5/22/2019 11:59 PM
142	More options for baseball. My son is playing coach pitch right now and they only get 6 games a year. Have a late summer league.	5/22/2019 11:55 PM
143	Trails	5/22/2019 11:33 PM
144	A new, bigger, centralized park with lots of amenities.	5/22/2019 11:21 PM

Park Master Plan - Preliminary Questionnaire

145	Continue to serve the whole person and the whole family for the whole USD230	5/22/2019 11:03 PM
146	Outdoor amenities	5/22/2019 11:01 PM
147	Bike trails/sidewalks to school	5/22/2019 10:47 PM
148	Walking trails	5/22/2019 10:43 PM
149	New Skate Park	5/22/2019 10:32 PM
150	Community based urban sustainable development.	5/22/2019 10:16 PM
151	Stop dragging your feet and finish veterans park.	5/22/2019 9:58 PM
152	Just improve the existing areas and please stop trying to expand Spring Hill. Some people move here to live in a small town, quiet place. By building it up and making it bigger, it will become more desirable and we are inviting exponential growth and maybe unwanted groups here. Keep it small :)	5/22/2019 9:41 PM
153	Offer health programs nutrition and exercise	5/22/2019 9:31 PM
154	Finishing trails that just end.	5/22/2019 9:28 PM
155	Not sure	5/22/2019 9:12 PM
156	Seating	5/22/2019 8:38 PM
157	Grow the youth sports programs. As a kid growing up in Spring Hill 30 years ago, we didn't have to travel to Gardner to play baseball. We had plenty of kids/coaches to handle it all in town. Would love to see it get back to that.	5/22/2019 8:26 PM
158	Trails:)	5/22/2019 8:23 PM
159	Making sure there are programs and space for everyone.	5/22/2019 8:22 PM
160	Fitness center with a gym, kids activities	5/22/2019 8:10 PM
161	More walking/hiking trails	5/22/2019 7:58 PM
162	Splash pad	5/22/2019 7:46 PM
163	Walking and bike trails	5/22/2019 7:46 PM
164	Bike trails/sidewalks to school	5/22/2019 7:33 PM
165	Adding more activities for the summer	5/22/2019 7:11 PM
166	Bring the baseball facilities up to date	5/22/2019 7:11 PM
167	Start up dance classes :)	5/22/2019 7:09 PM

Q13 In 5 years, what ONE WORD OR PHRASE would you like to be able to use to describe the Spring Hill Parks and Recreation system?

Answered: 159 Skipped: 42

#	RESPONSES	DATE
1	Growth	9/24/2019 9:03 PM
2	Trails and parks	9/5/2019 2:16 PM
3	Quality	6/6/2019 8:32 PM
4	Impressive	6/6/2019 6:41 PM
5	Great !!!!	6/6/2019 3:06 AM
6	Access	6/6/2019 1:20 AM
7	We got it done	6/6/2019 1:14 AM
8	Diverse	6/5/2019 11:57 PM
9	Successful	6/5/2019 11:43 PM
10	What smooth roads Spring Hill has.	6/5/2019 9:46 PM
11	Much improved	6/5/2019 8:33 PM
12	Organized/efficient	6/5/2019 8:26 PM
13	Broad	6/5/2019 8:23 PM
14	evolving with the growth and times, while keeping the small town traditions.	6/5/2019 8:04 PM
15	Good	6/5/2019 7:24 PM
16	Outstanding	6/5/2019 7:10 PM
17	Inviting	6/5/2019 7:06 PM
18	Exponential growth and opportunity	6/5/2019 5:53 PM
19	Awesome workout room	6/5/2019 5:27 PM
20	An activity available for every age or phase of life.	6/5/2019 4:44 PM
21	N/a	6/5/2019 4:28 PM
22	All-encompassing	6/5/2019 3:22 PM
23	Excellent	6/5/2019 3:19 PM
24	Amazing!	6/5/2019 3:12 PM
25	Improved	6/5/2019 3:10 PM
26	Awesome	6/5/2019 3:07 PM
27	Nice	6/5/2019 3:05 PM
28	cohesive Well thought out and connected throughout the community	6/5/2019 3:03 PM
29	vastly improved	6/5/2019 3:03 PM
30	N/a	6/5/2019 3:01 PM
31	All-inclusive	6/5/2019 3:00 PM
32	Connected	6/5/2019 2:56 PM
33	Amazing	6/5/2019 2:56 PM
34	Amazing	6/5/2019 2:45 PM

Park Master Plan - Preliminary Questionnaire

35	Blah	6/5/2019 2:44 PM
36	Beautiful	6/2/2019 12:26 PM
37	Engaging	6/2/2019 2:11 AM
38	Connected throughout city (including new subdivisions)	6/1/2019 9:40 PM
39	Inviting	6/1/2019 8:42 PM
40	Amazing!	6/1/2019 3:59 AM
41	Its awesome, you should come check it out.	5/31/2019 11:13 PM
42	variety	5/31/2019 9:04 PM
43	Fun	5/31/2019 9:00 PM
44	Adaptive	5/31/2019 8:54 PM
45	Phenomenal	5/31/2019 8:52 PM
46	?	5/31/2019 8:39 PM
47	Relaxation	5/31/2019 6:05 PM
48	Beautiful	5/31/2019 2:38 AM
49	we care to learn !	5/30/2019 1:23 PM
50	Pristine	5/30/2019 4:08 AM
51	Community focused!	5/30/2019 2:39 AM
52	A great way to be involved in the community.	5/30/2019 2:05 AM
53	Fantastic	5/29/2019 11:27 PM
54	accessible	5/29/2019 9:46 PM
55	Effective communication.	5/29/2019 9:43 PM
56	Gorgeous	5/29/2019 9:31 PM
57	Awesome	5/29/2019 9:27 PM
58	Amazing!	5/29/2019 9:25 PM
59	All inclusive	5/29/2019 9:20 PM
60	Unorganized	5/29/2019 7:36 PM
61	Widespread	5/29/2019 4:45 AM
62	Quality	5/28/2019 7:40 PM
63	Dog friendly parks	5/28/2019 6:34 PM
64	Responsive	5/28/2019 6:12 PM
65	Up to date	5/28/2019 12:53 PM
66	Accessible	5/28/2019 12:15 PM
67	Advanced	5/28/2019 3:35 AM
68	Growing	5/28/2019 3:27 AM
69	They care about the children	5/28/2019 3:02 AM
70	Awesome	5/27/2019 3:32 PM
71	Great system	5/27/2019 3:35 AM
72	Active	5/26/2019 4:13 PM
73	Improved	5/26/2019 3:05 PM
74	Outstanding	5/26/2019 10:08 AM
75	Clean	5/26/2019 4:06 AM

Park Master Plan - Preliminary Questionnaire

76	Clean	5/26/2019 3:46 AM
77	Improvement	5/26/2019 2:52 AM
78	Updated	5/26/2019 2:34 AM
79	Friendly for all ages	5/26/2019 2:06 AM
80	Functioning	5/26/2019 2:00 AM
81	Amazing	5/26/2019 1:24 AM
82	Well-kept parks and green spaces in safe areas (away from railroad tracks) that encourage visits with benches, picnic tables, playgrounds, and native vegetation	5/26/2019 1:06 AM
83	Safe	5/26/2019 1:00 AM
84	Fun	5/26/2019 12:57 AM
85	Excellence	5/26/2019 12:46 AM
86	Finish promised projects!!!	5/26/2019 12:44 AM
87	Up to Date and Centralized	5/26/2019 12:44 AM
88	Connecting families	5/26/2019 12:24 AM
89	Accessible to all	5/25/2019 11:55 PM
90	Unmatched	5/25/2019 11:36 PM
91	Fantastic just like our schools	5/25/2019 11:23 PM
92	Un organized	5/25/2019 11:17 PM
93	Fun	5/25/2019 10:43 PM
94	Inclusive	5/25/2019 10:36 PM
95	Accessible.	5/25/2019 10:32 PM
96	Community center	5/25/2019 10:15 PM
97	Awesome	5/25/2019 9:59 PM
98	Friendly	5/25/2019 9:42 PM
99	Beautiful serene walking trails	5/25/2019 9:39 PM
100	Gyms and courts	5/25/2019 9:39 PM
101	More competitive	5/25/2019 9:38 PM
102	Clean family friendly	5/25/2019 9:35 PM
103	Growth	5/25/2019 9:31 PM
104	♥	5/25/2019 9:21 PM
105	Utilized	5/25/2019 9:16 PM
106	Accessible	5/25/2019 9:03 PM
107	Growth	5/25/2019 9:02 PM
108	Focusing On Community	5/25/2019 9:01 PM
109	Staying in Spring Hill	5/25/2019 8:59 PM
110	Multifunctional	5/25/2019 8:59 PM
111	Beautiful facilities	5/25/2019 8:58 PM
112	Awesome	5/25/2019 8:55 PM
113	Innovative.	5/25/2019 8:55 PM
114	Clean	5/25/2019 8:51 PM
115	User friendly	5/25/2019 8:51 PM

Park Master Plan - Preliminary Questionnaire

116	TREES	5/24/2019 4:29 PM
117	Best in the area	5/24/2019 12:39 PM
118	They have so much to offer the communtiy!	5/24/2019 11:36 AM
119	Accomplished	5/24/2019 10:50 AM
120	Walkable	5/24/2019 1:14 AM
121	Connected	5/23/2019 8:34 PM
122	Connected	5/23/2019 2:24 PM
123	Finished	5/23/2019 11:01 AM
124	Connected	5/23/2019 10:46 AM
125	Family friendly	5/23/2019 9:09 AM
126	Beautiful	5/23/2019 3:55 AM
127	Involving	5/23/2019 3:45 AM
128	Competitive sports leagues	5/23/2019 2:55 AM
129	Options for everyone, from organized sports to green spaces and trail systems.	5/23/2019 2:53 AM
130	Fun	5/23/2019 1:18 AM
131	Full service	5/23/2019 1:16 AM
132	Improved	5/23/2019 1:02 AM
133	Supportive	5/22/2019 11:59 PM
134	Unmatched	5/22/2019 11:55 PM
135	Diverse	5/22/2019 11:21 PM
136	Worthy of coming to this area:)	5/22/2019 11:03 PM
137	Inclusive	5/22/2019 11:01 PM
138	Options	5/22/2019 10:47 PM
139	Community gatherings	5/22/2019 10:43 PM
140	Connected park and walking trail system	5/22/2019 10:32 PM
141	Green partner and clean waters.	5/22/2019 10:16 PM
142	Safe	5/22/2019 9:58 PM
143	Fucking BOMB!	5/22/2019 9:41 PM
144	Options	5/22/2019 9:31 PM
145	Intentional	5/22/2019 9:28 PM
146	Modern and interactive	5/22/2019 9:12 PM
147	Wonderful	5/22/2019 8:38 PM
148	First class	5/22/2019 8:26 PM
149	Connected	5/22/2019 8:26 PM
150	Lots of parks and trails	5/22/2019 8:23 PM
151	Inclusive	5/22/2019 8:22 PM
152	Awesome!	5/22/2019 8:10 PM
153	Diverse	5/22/2019 7:58 PM
154	Na	5/22/2019 7:46 PM
155	Thinking outside the box. One of a kind, unique!	5/22/2019 7:46 PM
156	Options	5/22/2019 7:33 PM

Park Master Plan - Preliminary Questionnaire

157	Robust	5/22/2019 7:11 PM
158	Stalled	5/22/2019 7:11 PM
159	Organized	5/22/2019 7:09 PM

Q14 Who would you consider to be PARTNERS for the Spring Hill Parks and Recreation system?

Answered: 128 Skipped: 73

#	RESPONSES	DATE
1	Schools, rush	9/24/2019 9:03 PM
2	Residents and businesses in Spring Hill	9/5/2019 2:16 PM
3	Local businesses, schools and clubs.	6/6/2019 8:32 PM
4	The community and the city	6/6/2019 6:41 PM
5	N/A	6/6/2019 3:06 AM
6	Unsure	6/6/2019 1:20 AM
7	Clorox, aig, co-op,price chopper	6/6/2019 1:14 AM
8	Chica chatter group on facebook	6/5/2019 11:57 PM
9	City of Spring hill, citizens, anyone who uses the facilities	6/5/2019 11:43 PM
10	SHIFT	6/5/2019 11:01 PM
11	Not the city street crews, they suck.	6/5/2019 9:46 PM
12	?	6/5/2019 8:26 PM
13	Companies in town	6/5/2019 8:23 PM
14	The schools, the HOA's and subdivision builders, the residents, local gyms and fitness folks	6/5/2019 8:04 PM
15	?	6/5/2019 7:24 PM
16	Olathe Med or Garmin?	6/5/2019 7:10 PM
17	Local businesses, local clubs and groups	6/5/2019 5:53 PM
18	School	6/5/2019 5:27 PM
19	City of Spring Hill, local businesses	6/5/2019 4:44 PM
20	N/a	6/5/2019 4:28 PM
21	Local businesses and the community.	6/5/2019 3:22 PM
22	Law enforcement Conservation agencies School district	6/5/2019 3:19 PM
23	Local business	6/5/2019 3:12 PM
24	Bass Pro Shops, Academy, The City of SH, SHSD,	6/5/2019 3:10 PM
25	?	6/5/2019 3:07 PM
26	The city	6/5/2019 3:05 PM
27	individual neighborhoods, local businesses, city	6/5/2019 3:03 PM
28	school district, chamber of commerce	6/5/2019 3:03 PM
29	N/a	6/5/2019 3:01 PM
30	Local businesses	6/5/2019 3:00 PM
31	USD 367, SHRC, City of Spring Hill. Active HOA's. Johnson County, Miami County	6/5/2019 2:56 PM
32	.	6/5/2019 2:56 PM
33	Local Businesses	6/5/2019 2:45 PM
34	??	6/5/2019 2:44 PM

Park Master Plan - Preliminary Questionnaire

35	Not sure	6/2/2019 12:26 PM
36	Not sure how to answer. Question is vague.	6/1/2019 9:40 PM
37	Community of spring hill	6/1/2019 8:42 PM
38	?	6/1/2019 3:59 AM
39	Not sure	5/31/2019 11:13 PM
40	Idk	5/31/2019 9:00 PM
41	The community.	5/31/2019 8:52 PM
42	Chamber	5/31/2019 8:39 PM
43	Honestly I don't know, but I would think home developers should be	5/31/2019 6:05 PM
44	Parents	5/31/2019 2:38 AM
45	city, school system and every tax paying business and citizen	5/30/2019 1:23 PM
46	Spring Hill schools, City government, chamber of commerce maybe	5/30/2019 2:05 AM
47	N/A	5/29/2019 11:27 PM
48	I couldn't begin to guess.	5/29/2019 9:43 PM
49	I dont know	5/29/2019 9:31 PM
50	Schools, local businesses	5/29/2019 9:25 PM
51	idk	5/29/2019 9:20 PM
52	No	5/29/2019 7:36 PM
53	City and community	5/29/2019 4:45 AM
54	?	5/28/2019 7:40 PM
55	Not sure what your asking	5/28/2019 6:34 PM
56	Everyone, residents, businesses, employees and volunteers	5/28/2019 6:12 PM
57	?	5/28/2019 12:53 PM
58	Residents	5/28/2019 12:15 PM
59	Not sure	5/28/2019 3:35 AM
60	Citizens of SH	5/28/2019 3:27 AM
61	Unsure	5/28/2019 3:02 AM
62	City of spring hill	5/27/2019 3:32 PM
63	Some big corporation who wouldn't mind to give their money in exchange for tax break.	5/27/2019 3:35 AM
64	People of the community	5/26/2019 4:13 PM
65	I	5/26/2019 3:05 PM
66	Their sponsors	5/26/2019 10:08 AM
67	The community	5/26/2019 2:52 AM
68	.	5/26/2019 2:06 AM
69	Local Businesses, Scouts, SHIFT	5/26/2019 1:24 AM
70	City of Spring Hill, any sponsors willing to assist financially, veterans (for whom Veterans Park is dedicated)	5/26/2019 1:06 AM
71	Parents	5/26/2019 1:00 AM
72	Not sure	5/26/2019 12:57 AM
73	Mid America regional council	5/26/2019 12:46 AM
74	N/a	5/26/2019 12:24 AM

Park Master Plan - Preliminary Questionnaire

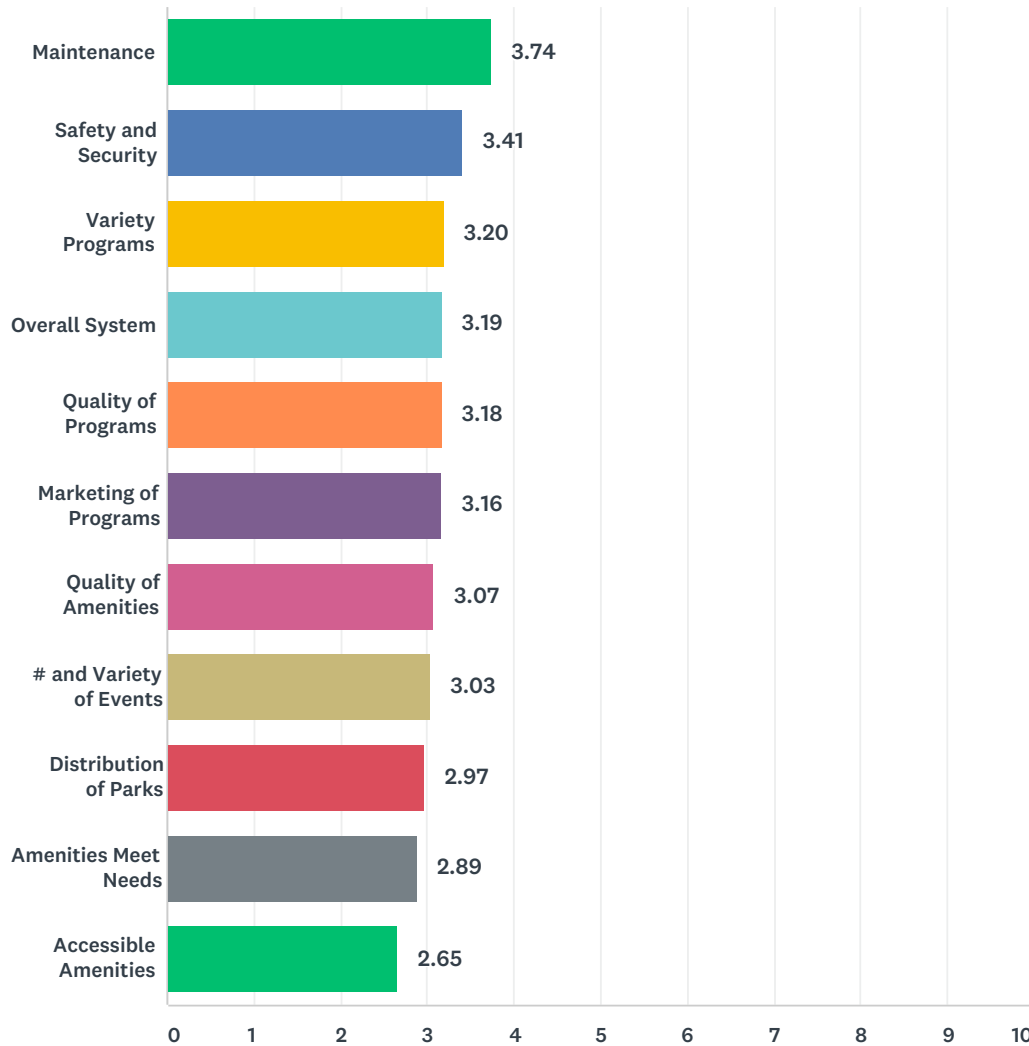
75	Other surrounding cities	5/25/2019 11:55 PM
76	Citizens	5/25/2019 11:36 PM
77	The city	5/25/2019 10:43 PM
78	Schools	5/25/2019 10:36 PM
79	I think partners would be both the staff and those in the community who utilize the programs and parks	5/25/2019 10:32 PM
80	?	5/25/2019 10:15 PM
81	I have no idea	5/25/2019 9:59 PM
82	School district	5/25/2019 9:39 PM
83	Local businesses to help promote	5/25/2019 9:16 PM
84	USD230, city government, Chamber of Commerce	5/25/2019 9:03 PM
85	Community members and businesses of Spring Hill	5/25/2019 9:02 PM
86	?	5/25/2019 9:01 PM
87	Johnson county Parks and recreation	5/25/2019 9:00 PM
88	Jcpr	5/25/2019 8:59 PM
89	The community	5/25/2019 8:59 PM
90	Not sure	5/25/2019 8:58 PM
91	Crown	5/25/2019 8:55 PM
92	City and Spring Hill rec and community	5/25/2019 8:55 PM
93	The schools, the City and local businesses.	5/25/2019 8:51 PM
94	Local businesses and city officials	5/24/2019 12:39 PM
95	I'm not sure. Local businesses.	5/24/2019 11:36 AM
96	Olathe rec sports baseball, softball, soccer. Soccer is huge in the midwest. National.championship is held in olathe this year. Many many clubs and rec teams. Expand play.	5/24/2019 10:50 AM
97	Johnson County, Miami County, Spring Hill, USD230,	5/24/2019 1:14 AM
98	Businesses within the area. (main street growth especially could benefit from trails and better walking paths leading to their business)	5/23/2019 8:34 PM
99	SHIFT SHRC	5/23/2019 2:24 PM
100	Don't know	5/23/2019 11:01 AM
101	The city	5/23/2019 10:03 AM
102	Community	5/23/2019 9:09 AM
103	Local businesses	5/23/2019 3:55 AM
104	City, School district	5/23/2019 2:55 AM
105	The city and school district	5/23/2019 2:53 AM
106	?	5/23/2019 1:18 AM
107	City boards and schools	5/23/2019 1:16 AM
108	School District and local businesses	5/23/2019 1:02 AM
109	The city, Main Street, schools, police/fire,	5/22/2019 11:59 PM
110	The citizens	5/22/2019 11:21 PM
111	School	5/22/2019 11:03 PM
112	No idea	5/22/2019 11:01 PM
113	Area business	5/22/2019 10:43 PM

Park Master Plan - Preliminary Questionnaire

114	Kstate extension, Kansas Water, SHHS, SH-FFA chapter, BoyScouts, Girl Scouts, American Legion, Lions Club, Knights of Columbus-Gardner counsel, SHIFT, CYO, Target and/or Home Depot	5/22/2019 10:16 PM
115	The community, city board, city management, public works	5/22/2019 9:58 PM
116	Community members and businesses.	5/22/2019 9:28 PM
117	Not sure	5/22/2019 9:12 PM
118	Have no idea what you really mean.	5/22/2019 8:38 PM
119	School district, local businesses	5/22/2019 8:26 PM
120	The city and community	5/22/2019 8:23 PM
121	City of spring Hill Spring Hill School district	5/22/2019 8:22 PM
122	Local businesses, schools	5/22/2019 8:10 PM
123	I don't know	5/22/2019 7:58 PM
124	Na	5/22/2019 7:46 PM
125	Not clue	5/22/2019 7:46 PM
126	Olathe Parks and Rec, Gardner, local culinary and crafting institutes	5/22/2019 7:11 PM
127	The City of spring hill	5/22/2019 7:11 PM
128	USD 230	5/22/2019 7:09 PM

Q15 On a scale of 1 to 5 (5 being the best), how would you rate the following?

Answered: 191 Skipped: 10



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
Maintenance	2.65% 5	6.35% 12	24.87% 47	47.09% 89	19.05% 36	189	3.74
Safety and Security	4.21% 8	13.68% 26	35.79% 68	30.00% 57	16.32% 31	190	3.41
Variety Programs	4.79% 9	16.49% 31	40.43% 76	30.32% 57	7.98% 15	188	3.20
Overall System	3.19% 6	14.36% 27	45.21% 85	35.11% 66	2.13% 4	188	3.19
Quality of Programs	5.38% 10	15.59% 29	41.94% 78	29.57% 55	7.53% 14	186	3.18
Marketing of Programs	7.45% 14	15.96% 30	37.23% 70	31.91% 60	7.45% 14	188	3.16

Park Master Plan - Preliminary Questionnaire

Quality of Amenities	6.91% 13	15.96% 30	45.74% 86	25.53% 48	5.85% 11	188	3.07
# and Variety of Events	5.82% 11	15.87% 30	50.26% 95	25.93% 49	2.12% 4	189	3.03
Distribution of Parks	7.94% 15	20.63% 39	41.27% 78	26.46% 50	3.70% 7	189	2.97
Amenities Meet Needs	8.42% 16	22.11% 42	47.37% 90	16.32% 31	5.79% 11	190	2.89
Accessible Amenities	16.57% 30	25.97% 47	37.02% 67	16.57% 30	3.87% 7	181	2.65

Q16 Please share any final thoughts you have regarding the future of the Spring Hill Parks and Recreation System:

Answered: 94 Skipped: 107

#	RESPONSES	DATE
1	We'd love to see the rev develop a fitness center at some point!	9/5/2019 2:16 PM
2	Said it already.	6/6/2019 8:32 PM
3	Thank you for all you do to give back to our community!	6/6/2019 6:41 PM
4	N/A	6/6/2019 3:06 AM
5	Would like to see completion of items already started and expanding to skate park with shift program.	6/6/2019 1:14 AM
6	Create a permit system and rules for allowing metal detecting. Funds raised annually would benefit parks system.	6/5/2019 11:57 PM
7	You people are putting the cart before the horse. I pay outrageous taxes, and get to drive on some of the worst roads in the nation. Everyone drives on the roads, few use the parks. Must be a pet project.	6/5/2019 9:46 PM
8	Non exsistant	6/5/2019 8:33 PM
9	We all want more, but have a tough time describing what more means. I just finished training for a half marathon and really ran out of running space within the community. I know the city of SH is small, but the outreach of the the community is very large. We have such a wonderful opportunity to add trails and paths while we are growing and building our community.	6/5/2019 8:04 PM
10	Seriously consider using the old pool space for something. I think batting cages similar to Black Bob park would pay for themselves	6/5/2019 7:24 PM
11	Can't wait to see what you! Exciting!	6/5/2019 7:10 PM
12	We have very little places available for large family picnics and restroom available, camping, hiking, walking. Please get to work on the plans that are in place for our lake.	6/5/2019 7:06 PM
13	Thanks for all you do	6/5/2019 4:28 PM
14	Keep doing what you are doing and continue to find ways to add and improve. We are growing quickly and the system needs to grow to accommodate.	6/5/2019 3:22 PM
15	I have noticed a Spring Hill Recreation Commission trying to do more with a community recently. I think that's great. I do think getting the word out is one of the things that will be helpful for you. We moved here in 2008 when the patrons of the city past the Aquatic Center and the City Lake Park. We've been looking forward to the city Lake Park for several years now. We enjoy hiking and have to go down to Hillsdale or even further to do that. I would love an area as well that is a green space with a lot of beauty. Something like the Olathe Community Center has. It just looks inviting to be there. I appreciate you reaching out to the city residents to get their opinion and I wish you luck with your endeavors.	6/5/2019 3:19 PM
16	Sharing more things so people know what's going on in the community	6/5/2019 3:12 PM
17	Thank you for asking for the community's thoughts.	6/5/2019 3:07 PM
18	we love that there are sports/activities for the younger kids (under 5 yrs old). our daughter is able to participate in sports, and see what she likes and might want to continue with as she gets older. plus a great place to meet new friends.	6/5/2019 3:03 PM
19	N/a	6/5/2019 3:01 PM
20	Where do I learn more?	6/2/2019 12:26 PM
21	We need walking trails throughout the city. Thata the best thing to focus on in the future.	6/1/2019 9:40 PM
22	More activities for adults of different ages.	6/1/2019 3:59 AM

Park Master Plan - Preliminary Questionnaire

23	Thank you for looking towards the community to seek improvement.	5/31/2019 11:13 PM
24	Thank you	5/31/2019 9:00 PM
25	Add more amenities that are inclusive to all ages/disabilities. Teach more fundamentals instead of just playing games so kids are ready for competition and more competitive leagues.	5/31/2019 8:54 PM
26	I think that Spring Hill is growing at an exponential rate and that the parks and Rec department HAS to stay on top of their projects (I.e.- finish the current ones and begin new ones) to serve the ever expanding population.	5/31/2019 8:52 PM
27	?	5/31/2019 8:39 PM
28	Would love to see more development of the system	5/31/2019 6:05 PM
29	Our family would like to see the current projects completed ie Veteran's park and the skate park, before adding on other projects. We would also like something to be done with the old swimming pool. That pool has been empty for years and is an eye sore as is.	5/31/2019 2:38 AM
30	a great place to work with little expectation	5/30/2019 1:23 PM
31	You're doing a great job, we are thankful for your hard work and the impact it has on our family. Thank you!	5/30/2019 2:05 AM
32	we love living in SH and would absolutely love to have some awesome amenities such as walking trails, community centers, activities for teens so we don't feel we have to go to the "city" to entertain our kids.	5/29/2019 9:46 PM
33	There needs to be more incentive for parents to coach kids' teams. I know there's a slight discount on your next sign up, but that's not enough for everything the coach has to deal with. As of right now, I can't imagine that I'll ever coach for SHRC again. It's too much of a headache when I'm just trying to help and volunteering my time.	5/29/2019 9:43 PM
34	Once we have quality facilities, programs and activities, I think residents will use it more instead of going north.	5/28/2019 7:40 PM
35	They need to follow though with bond issues that were passed example... Dog park	5/28/2019 6:34 PM
36	Our families top priorities: trails to get around town safely on non motorized vehicles, a park near our home within walking distance 207th and ridgeview, more ways for us adults to meet other adults in town, more ways to spend our money here in town and not have to drive to olathe to buy things food and other activities like swimming gymnastics karate bmx and skating. We have been very happy with everything SHRC has done over the last 4 years. Thnx!	5/28/2019 6:12 PM
37	Would love to see some walking/bike trails! Also would like to have some new updated parks	5/28/2019 12:53 PM
38	I would like to see the Rec system get a good name with future generations. Unfortunately i think it's too late for our pre teens.	5/28/2019 11:43 AM
39	They need to worry about getting the pool in proper working order. Another summer of not everything working and they waited till the very last minute to address any leaks. Very dissapointed	5/28/2019 3:02 AM
40	This is a very confusing survey. I'm unclear if this is the City of Spring Hill funding activities or my tax dollars that I pay to the Spring Hill Recreation Commission. I quit answering the survey because this survey appears to blend that line.	5/28/2019 2:52 AM
41	The Aquatic Center needs to be expanded add more to it as originally promisef	5/28/2019 2:42 AM
42	Bigger parks and easier access by sidewalk	5/27/2019 3:32 PM
43	Still learning about the city	5/27/2019 3:35 AM
44	Improve the activities and business development in this town and people might actually come here	5/26/2019 3:05 PM
45	None	5/26/2019 2:52 AM
46	.	5/26/2019 2:06 AM
47	Veterans Park is taking too long. Our veterans and our city deserves better. DO NOT build a skate park or anything else until Veterans Park is complete. We voted for it years ago and have yet to be able to enjoy it.	5/26/2019 1:06 AM
48	Splash pad!	5/26/2019 1:00 AM

Park Master Plan - Preliminary Questionnaire

49	Adult softball league	5/26/2019 12:57 AM
50	I think the parks system does a good job. The parks are fairly well maintained. It would be nice to have a community center with a fitness facility maybe attached with city pool. Also the new playground for all disabilities in stilwell is a great idea. Maybe someday we could see something like that around here.	5/26/2019 12:46 AM
51	Thank you for always investing in the community and bringing families together.	5/26/2019 12:24 AM
52	I hope it continues to grow!	5/25/2019 11:55 PM
53	Grow with the city-it's hard to keep up	5/25/2019 11:44 PM
54	Thanks for all you do!	5/25/2019 10:36 PM
55	I think it's an exciting time For SH as the city grows it'd be great to see the parks and red system grow and keep up with that	5/25/2019 10:32 PM
56	Thank you	5/25/2019 10:15 PM
57	We need more space	5/25/2019 9:39 PM
58	I would just be so happy with any improvements where ever that may be. So glad this community is growing and seeking to better itself.	5/25/2019 9:31 PM
59	Don't raise the mill levy. You haven't earned it.	5/25/2019 9:03 PM
60	I feel like you need to treat the parks and recreation like a bigger community recreation such as Olathe or Overland Park. Spring Hill is growing rapidly and we need to be able to compete to keep our business in town and thats by offering more programs and activities as well as improving the ones we have.	5/25/2019 9:02 PM
61	Trails!!!!	5/25/2019 8:59 PM
62	NA	5/25/2019 8:59 PM
63	The community is growing, so parks have to grow as well.	5/25/2019 8:58 PM
64	A park at Melvin murry especially fire themed would be a great tribute to a great man	5/25/2019 8:55 PM
65	I enjoy the events Spring Hill rec has to offer. We do many of them as a family. We also use the pool and parks. We would like it to expand and a some kind of walking trail.	5/25/2019 8:55 PM
66	It's hard to please everyone. I think you really need to look at what is lacking in variety and focus on that. Personally, I would like to see more places for people to walk and to relax. The pool has virtually no shade and is not at all welcoming for adults. There are not enough places to sit at City Park. Most parks are not interactive places for adults.	5/24/2019 4:29 PM
67	Keep up the good work!!	5/24/2019 11:36 AM
68	Complete projects in a timely manner. City lake park has been sitting idle for along time. This project meets many need for citizens.	5/24/2019 10:50 AM
69	The Aquatic Center needs to improve amenities to include a larger demographic. A lap pool would be a good start.	5/24/2019 1:14 AM
70	WE NEED SIDEWALKS AND TRAILS. It is the number one priority for so many young home buyers. It would be a major benefit to all sectors of our local economy.	5/23/2019 8:34 PM
71	I would love to see a large pool for the older kids to hang out in. I would love to see paved trails connecting neighborhoods for biking and walking.	5/23/2019 2:24 PM
72	No	5/23/2019 11:01 AM
73	I live by the old pool location. It sits there empty and is such a waste. Please reopen it and give the kids on this side of town a pool within walking distance!	5/23/2019 10:03 AM
74	We need to step up to the growth of our community.	5/23/2019 9:09 AM
75	We are a great community and I think we would have more community involvement if you had better communication (such as using fb events) and more security at the existing parks and programs.	5/23/2019 3:45 AM
76	Would liken to see more competitive teams to attract more kids to stay in SH to play sports. Batting cages would be a great addition to our ball fields as well as more courts in town.	5/23/2019 2:55 AM

Park Master Plan - Preliminary Questionnaire

77	Appreciate the events and activities already offered. Thank you. Would like to see improved communication regarding sports teams after registration. Would also like more paved trails throughout the city.	5/23/2019 1:18 AM
78	They do a great job	5/23/2019 1:16 AM
79	City is growing rapidly, how are you going to keep up?	5/23/2019 1:02 AM
80	We have been impressed with the system in general!	5/22/2019 11:59 PM
81	You're doing great! Keep improving! We thank you for all you do!	5/22/2019 11:21 PM
82	I think parks might need better policing for child behavior/ a recreation center would be awesome/ courts indoor would be year round but outdoor would be fine:)	5/22/2019 11:03 PM
83	All ages involvement activities	5/22/2019 10:43 PM
84	I'd hope that the older part of Spring Hill and its parks will continue to be upgraded and maintained in the same manner as the new areas that are being developed. Nice walking trails and playgrounds are appreciated in those areas as well. It's not just old people living in the older parts of Spring Hill.	5/22/2019 10:32 PM
85	Please consider water retention, permeable surfaces, native species, trees, trails, green space workout space/equipment and benches within planning. Create vision and allow the community to see development plans! Keep up the good work, and thank you!	5/22/2019 10:16 PM
86	Spend the money in the KRPA membership and get someone certified in playground safety. I work for a Park and Rec department. They condition all four play grounds are in now is a huge liability to the city. A child is going to get hurt. Stop being cheap.	5/22/2019 9:58 PM
87	A skatepark is going to invite a particular group of individuals and I can assure you there will be many problems with bullying, violence or we may see more prevalent property defacing. We shouldn't have any problems driving out of town for these amenities. I know many people are voting to have Spring Hill have all the amenities we need but that will resort in making our small town BIG! What a shame for those of us who have lived here for many, many years and enjoyed the peace and quiet. More recently, we've invited more housing development and now we have riff raff coming into our town, stealing packages, robbing cars and vandalizing our properties. It'll be much worse here in a few years after you've built all of these new amenities.	5/22/2019 9:41 PM
88	Thanks for asking for input!	5/22/2019 9:28 PM
89	Making sure it's inclusive and modern and pleasing to the eye	5/22/2019 9:12 PM
90	Keep up the good work but don't stop looking for ways to grow/improve.	5/22/2019 8:26 PM
91	This was our first year participating in the Easter egg hunt. I wish the eggs were reused year to year and filled with only candy to reduce plastics use. The small toys in the eggs were not safe for the children in the 0-3 hunt (too small/choking hazard) so just using candy would be better overall.	5/22/2019 8:26 PM
92	Would love a splash pad	5/22/2019 7:46 PM
93	Grew up here and don't want to lose the small town feel	5/22/2019 7:46 PM
94	Please bring facilities up to date. Host tournament for baseball/softball. Losing alot of kids to olathe with the lack of facilities being aged, rules in placed compared to other surrounding towns recs.	5/22/2019 7:11 PM

APPENDIX

D

**Statistically Valid
Survey**

Statistically Valid Survey

City of Spring Hill Park and Recreation Needs Assessment Survey

Findings Report

...helping organizations make better decisions since 1982

2019

Submitted to the City of Spring Hill:

By:

ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061

October 2019





Contents

Executive Summary	i
Section 1: Charts and Graphs	1
Section 2: Priority Investment Rating	45
Section 3: Benchmarking Analysis	55
Section 4: Tabular Data	61
Section 5: Survey Instrument	132

The City of Spring Hill, Kansas

Parks and Recreation Needs Assessment Survey

Executive Summary

Overview

ETC Institute administered a parks and recreation facilities and services needs assessment for The City of Spring Hill the Fall of 2019. This survey will assist the City develop a community-supported comprehensive Parks Master Plan that will provide guidance for future development and redevelopment of the City's parks, recreation programming, open space, trails, and facilities. In addition, the survey will aid the City of Spring Hill in taking a resident-driven approach to making decisions that will enrich the future of our community and positively affect the lives of all its residents.

Methodology

ETC Institute mailed a survey packet to a random sample of households in the City of Spring Hill. Each survey packet contained a cover letter, a copy of the survey, and a postage-paid return envelope. Residents who received the survey were given the option of returning the survey by mail or completing it on-line at www.springhillsurvey.org

Ten days after the surveys were mailed, ETC Institute sent emails to the households that received the survey to encourage participation. The emails contained a link to the on-line version of the survey to make it easy for residents to complete the survey. To prevent people who were not residents of the City of Spring Hill from participating, everyone who completed the survey on-line were required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered on-line with the addresses that were originally selected for the random sample. If the address from a survey completed on-line did not match one of the addresses selected for the sample, the on-line survey was not counted.

The goal was to obtain completed surveys from at least 300 residents. The goal was exceeded with a total of 331 residents completing the survey. The overall results for the sample of 331 households have a precision of at least +/- 5.39 at the 95% level of confidence.

This report contains the following:

- Charts showing the overall results of the survey (Section 1)
- Priority Investment Rating (PIR) that identifies priorities for facilities and programs (Section 2)
- Benchmarking analysis comparing the Cities results to national results (Section 3)
- Tabular data showing the overall results for all questions on the survey (Section 4)
- A copy of the survey instrument (Section 5)

The major findings of the survey are summarized below and on the following pages.

Satisfaction with Parks, Programs and Recreation Services

Fifty percent (50%) respondents were “very satisfied” or “satisfied” with the overall value their household receives from Spring Hill Parks & Recreation. The City of Spring Hill/S.H. Rec. Commission was indicated as the most relied upon organization for recreation and park services.

The two most often used parks and recreation facilities by respondent households were: Aquatic Center Park (48%) and City Park (42%). Overall, respondents were satisfied or neutral with all nine existing parks that were assessed. City Park and Aquatic Center Park received the highest percentage of “very satisfied” or “satisfied” ratings from respondents.

Park maintenance cleanliness, and general upkeep (78%) and park safety and security (65%) received the highest satisfaction ratings from respondents. Respondents were least satisfied with the accessibility of amenities for limited mobility patrons.

Thirty-five percent (35%) of respondents indicated their households has participated in a recreation program in the past twelve months. Of those respondents who participated in a program, 74% indicated they were “very satisfied” or “somewhat satisfied” with the quality of the program(s).

System-wide Priorities for Improvement

The two priorities respondents “strongly agreed” or “agreed” should be a priority were: expand trails and improve connectivity (82%) and promote physical activity and wellness priorities (77%). Fifty percent (50%) of respondents indicated expanding trails and improving connectivity as the most important system-wide priority for the Spring Hill Parks and Recreation Department.

Information Sources

Respondents were asked which information sources their household utilizes to find out about Spring Hill Parks and Recreation programs and activities. The two most utilized information sources were: City newsletter (57%) and Social media (38%) .

Barriers to Park, Facility and Program Usage

Parks: Respondents were asked to identify, from a list of 10 potential reasons, what prevents their household from using parks offered by Spring Hill Recreation Commission. The top two reasons, given by survey participants were: “amenities offered don't match my interests or needs” (32%) and “not interested/too busy” (26%).

Programs: Respondents were asked to identify, from a list of 13 potential reasons, what prevents their household from using recreation programs offered by Spring Hill Recreation Commission. The top two reasons, given by survey participants were “program not offered” (22%) and “not interested/too busy” (19%).

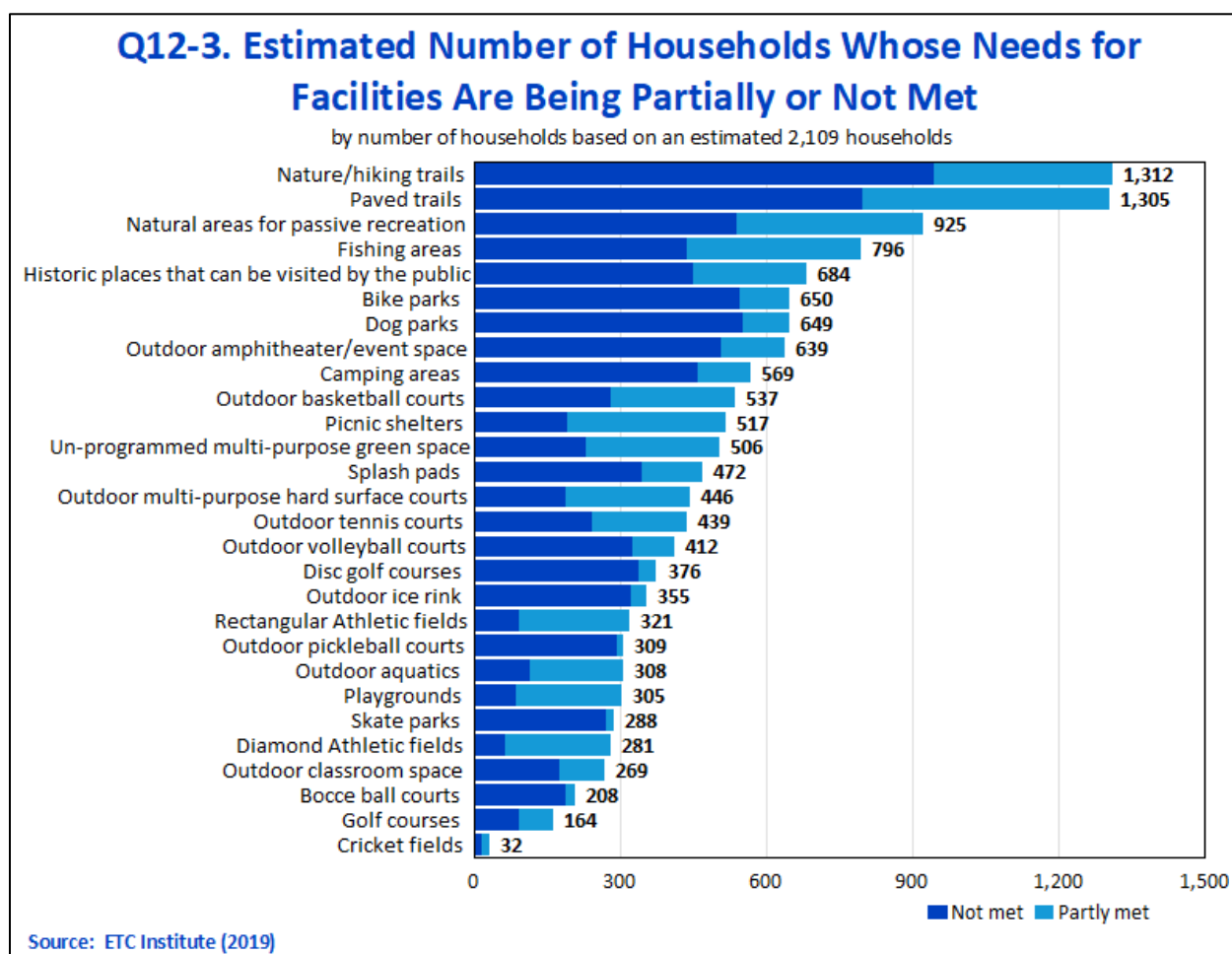
Facilities/Amenities Needs and Priorities

Facility Needs: Respondents were asked to identify if their household had a need for 29 facilities/amenities and rate how well their needs for each were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had the greatest “unmet” need for various facilities.

The three facilities/amenities with the highest number of households that have an unmet need were:

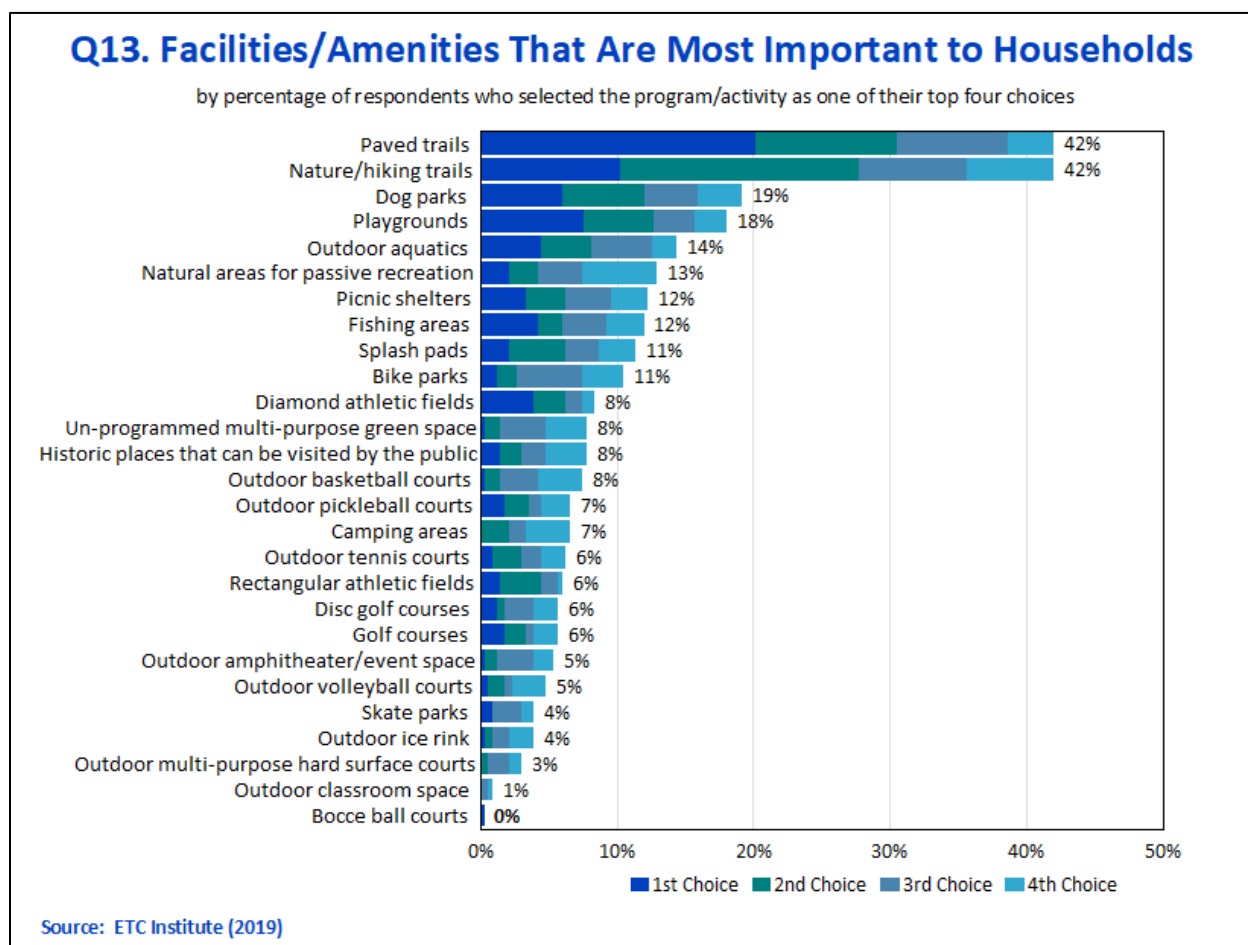
1. Nature/hiking trails- 1,312 households
2. Paved trails- 1,305 households
3. Natural areas for passive recreation and wildlife benefit- 925 households

The estimated number of households that have unmet needs for each of the 29 facilities/amenities that were assessed is shown in the chart below.



Facility/Amenity Importance: In addition to assessing the needs for each facility/amenity, ETC Institute also assessed the importance that residents placed on each facility/amenity. Based on the sum of respondents’ top four choices the two most important facilities/amenities to residents were paved trails (42%) and nature/hiking trails (42%).

The percentage of residents who selected each facility/amenity as one of their top four choices is shown on the chart below.

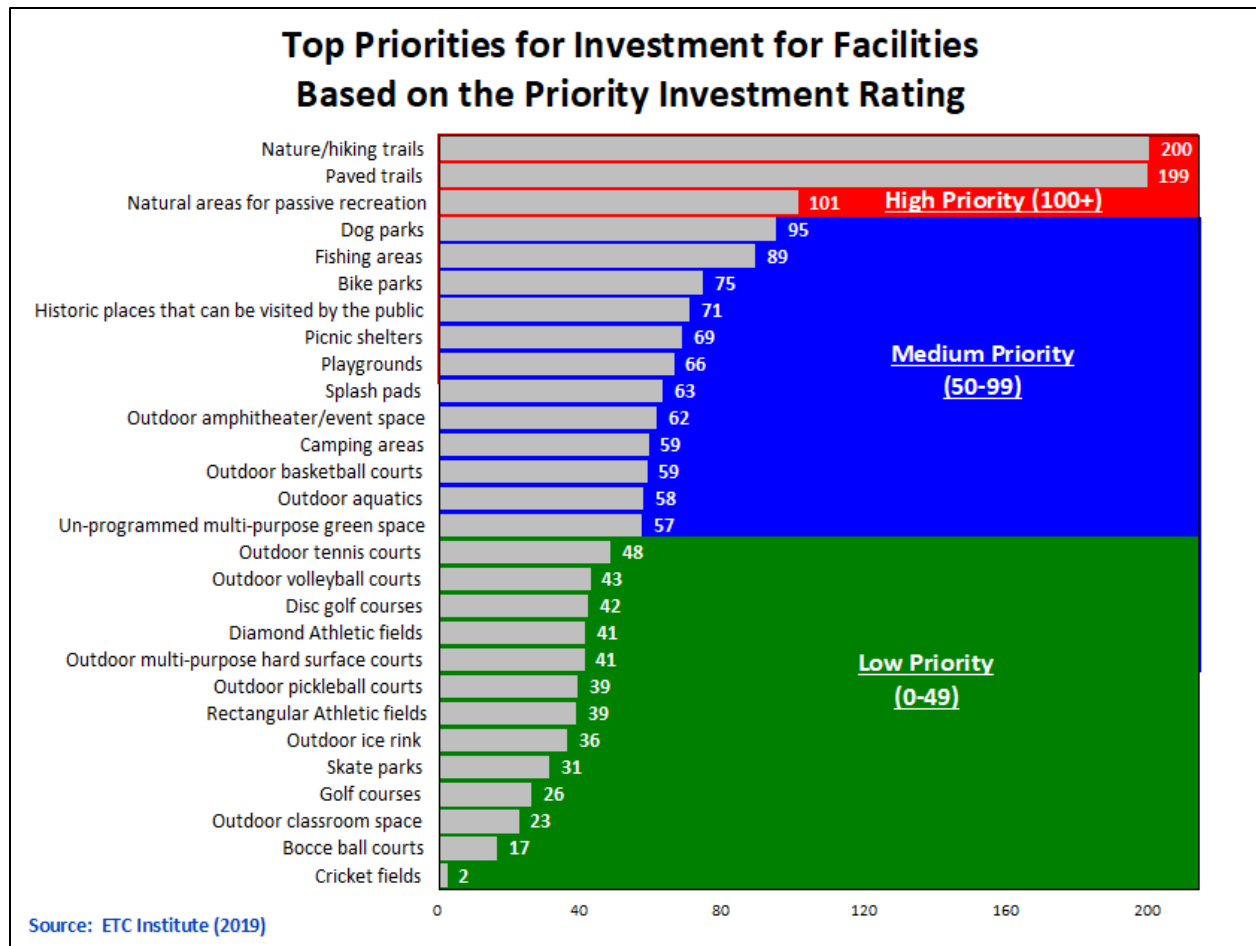


Priorities for Facility Investments: The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide organizations with an objective tool for evaluating the priority that should be placed on Parks, Recreation and Forestry investments. The Priority Investment Rating (PIR) equally weights (1) the importance that residents place on facilities and (2) how many residents have unmet needs for the facility. [Details regarding the methodology for this analysis are provided in Section 2 of this report.]

Based on the Priority Investment Rating (PIR), the following three facilities were rated as high priorities for investment:

1. Nature/hiking trails (PIR=200)
2. Paved Trails (PIR=199)
3. Natural areas for passive recreation (PIR=101)

The chart below shows the Priority Investment Rating for each of the 29 facilities that were assessed on the survey.

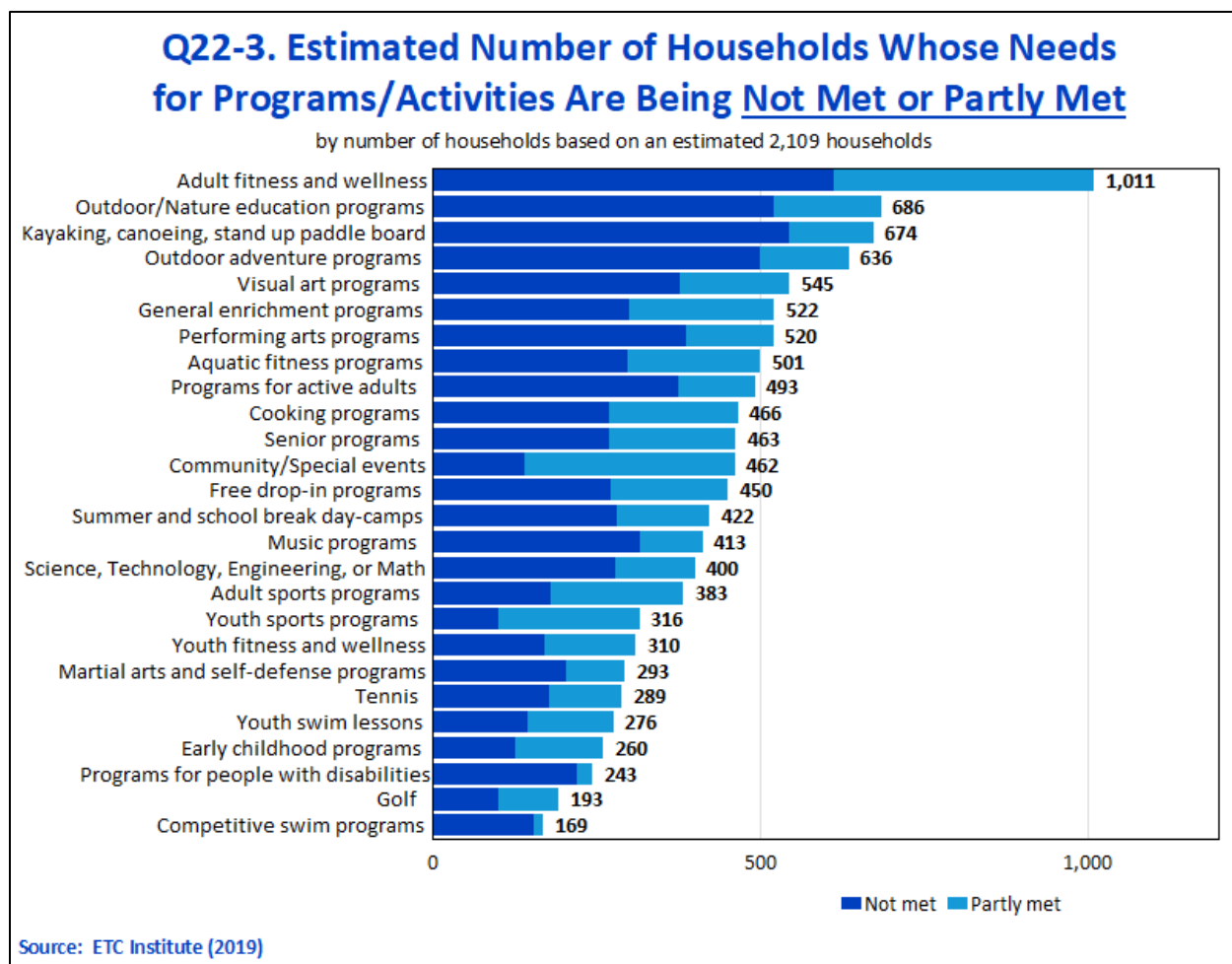


Program/Activity Needs and Priorities

Program/Activity Needs. Respondents were also asked to identify if their household had a need for 27 programs/activities and rate how well their needs for each program were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had “unmet” needs for each program. The four programs/activities with the highest percentage of households that have an unmet need were:

1. Adult fitness and wellness-1,011 households
2. Outdoor/Nature education programs-686 households
3. Kayaking, canoeing, stand up paddle board-674 households
4. Outdoor adventure programs-636 households

The estimated number of households that have unmet needs for each of the 27 programs/activities that were assessed is shown in the chart below.

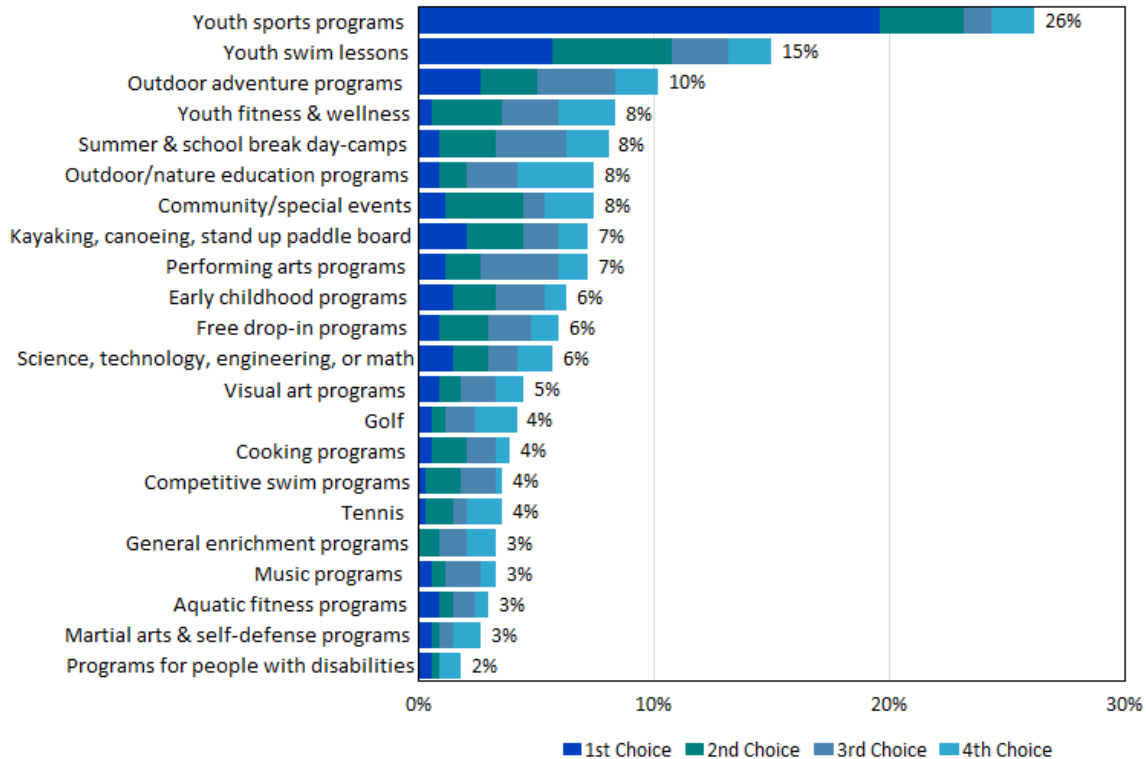


Youth Programs/Activities Importance. In addition to assessing the needs for each activity, ETC Institute also assessed the importance that residents place on each activity. Based on the sum of respondents' top four choices, the most important activities for youth in respondent households was youth sports programs (26%).

The percentage of residents who selected each program/activity as one of their top four choices for youth is shown in the chart on the next page.

Q23. Programs/Activities That Are Most Important to YOUTH in Households

by percentage of respondents who selected the program/activity as one of their top four choices

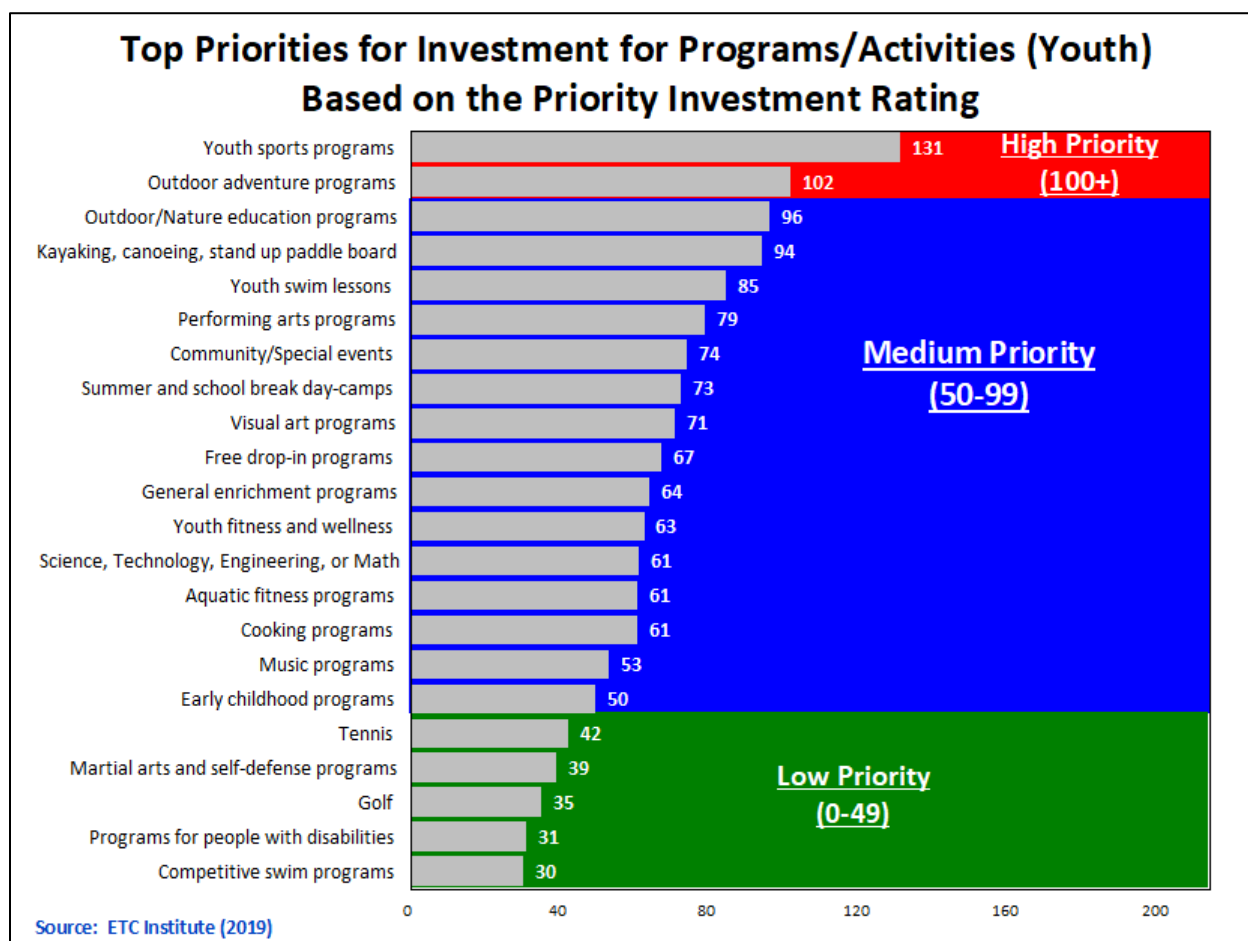


Source: ETC Institute (2019)

Priorities for Youth Programming Investments. Based on the priority investment rating (PIR), which was described briefly on page v of this Executive Summary and is described in more detail in Section 2 of this report, the following two programs were rated as “high priorities” for youth programming investment:

1. Youth sports programs (PIR=131)
2. Outdoor adventure programs (PIR=102)

The chart below shows the Priority Investment Rating (PIR) for each of the 22 activities that were rated for youth programming.

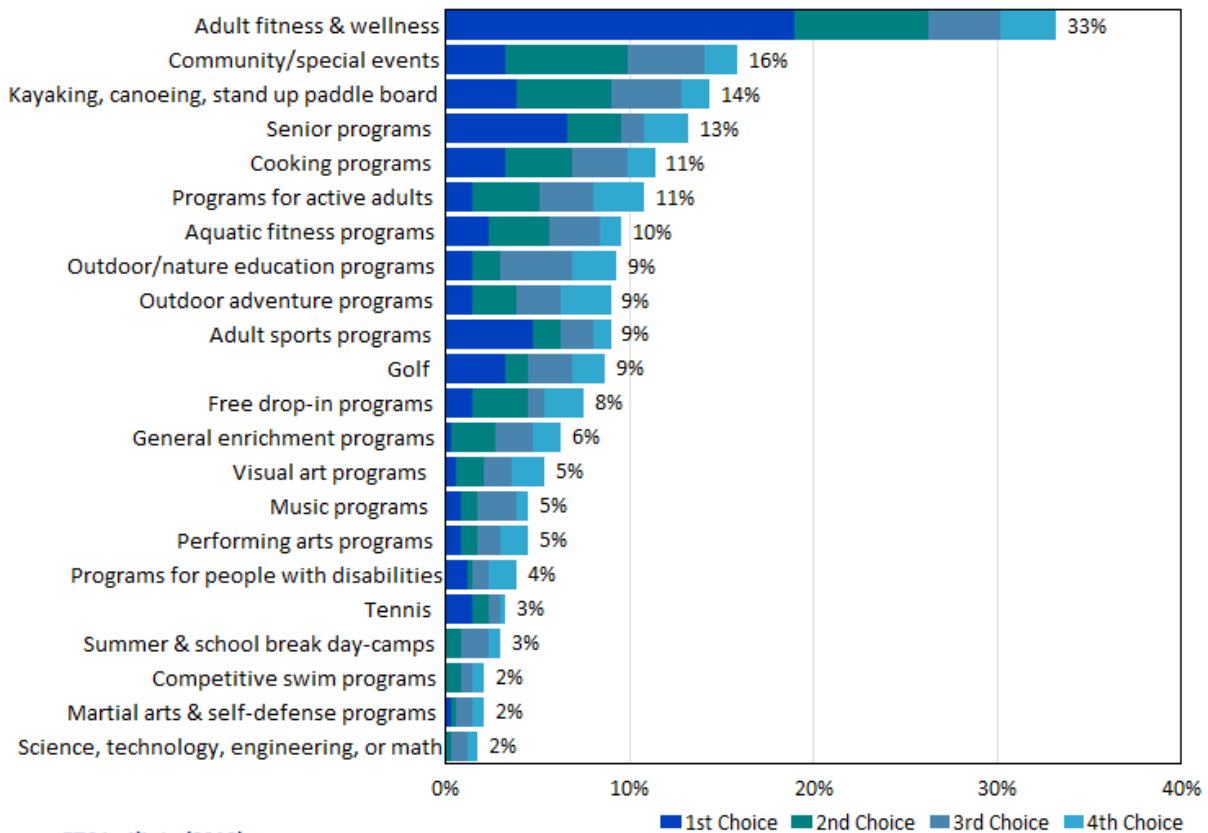


Adult Programs/Activities Importance. In addition to assessing the needs for each activity, ETC Institute also assessed the importance that residents place on each activity. Based on the sum of respondents' top four choices, the most important activities for adults (18+) was adult fitness and wellness (33%).

The percentage of residents who selected each activity as one of their top four choices for adults is shown in the chart on the next page.

Q24. Programs/Activities That Are Most Important to ADULTS in Households

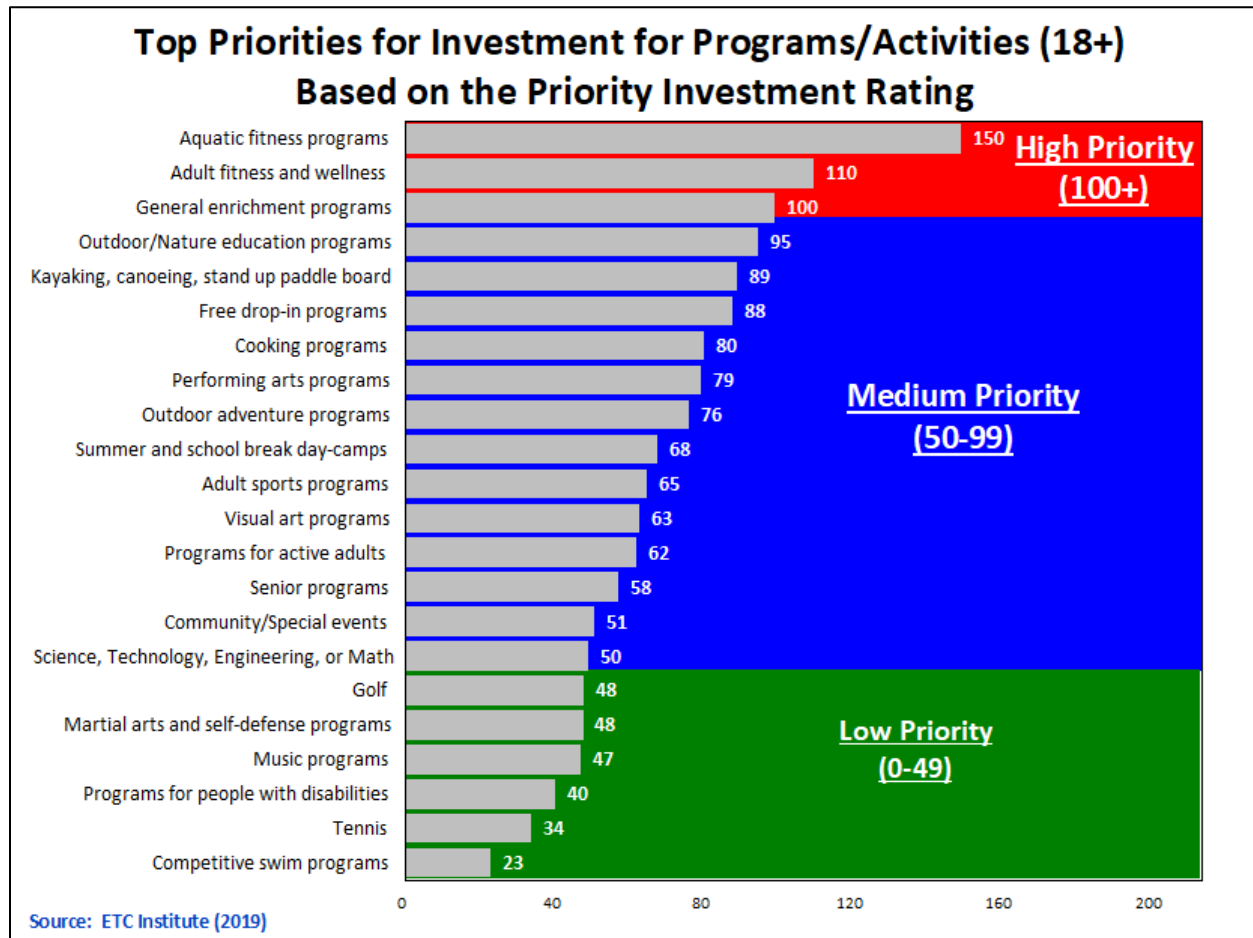
by percentage of respondents who selected the program/activity as one of their top four choices



Priorities for Adult (18+) Programming Investments. Based on the priority investment rating (PIR), which was described briefly on page v of this Executive Summary and is described in more detail in Section 2 of this report, the following three programs were rated as “high priorities” for adult (18+) programming investment:

1. Aquatic fitness programs (PIR=150)
2. Adult fitness & wellness (PIR=110)
3. General enrichment programs (PIR=100)

The chart below shows the Priority Investment Rating (PIR) for each of the 22 activities that were rated for adults (18+).



Potential Improvements to the Park System

Respondents were asked how supportive they would be to support various funding mechanisms to specifically fund park improvements, operations, and maintenance costs. Eighty-two percent (82%) of respondents indicated they would be “definitely support” or “probably support” using Federal, State, or Local Grants. Seventy percent (70%) of respondents indicated they would be “definitely support” or “probably support” a cell tower lease on park property. Over 50% of respondents would not support using general property tax (mill levy).

Additional Findings

- Eighty-nine percent (89%) of respondents indicated it is “very important” or “somewhat important” for the City of Spring Hill to provide high quality park facilities.
- Sixty-three (63%) of respondents indicated it is “very important” or “somewhat important” to make improvements to the Aquatic Center.
- The primary reasons respondents who use aquatic parks outside of Spring Hill were: better amenities and larger facilities.

Conclusions and Recommendations

In order to ensure that the City of Spring Hill continues to meet the needs and expectations of the community, ETC Institute recommends that the City sustain and/or improve the performance in areas that were identified as “high priorities” by the Priority Investment Rating (PIR). The facilities and activities with the highest PIR ratings are listed below.

Facility Priorities

- Nature/hiking trails (PIR=200)
- Paved Trails (PIR=199)
- Natural areas for passive recreation (PIR=101)

Youth Program Priorities

- Youth sports programs (PIR=131)
- Outdoor adventure programs (PIR=102)

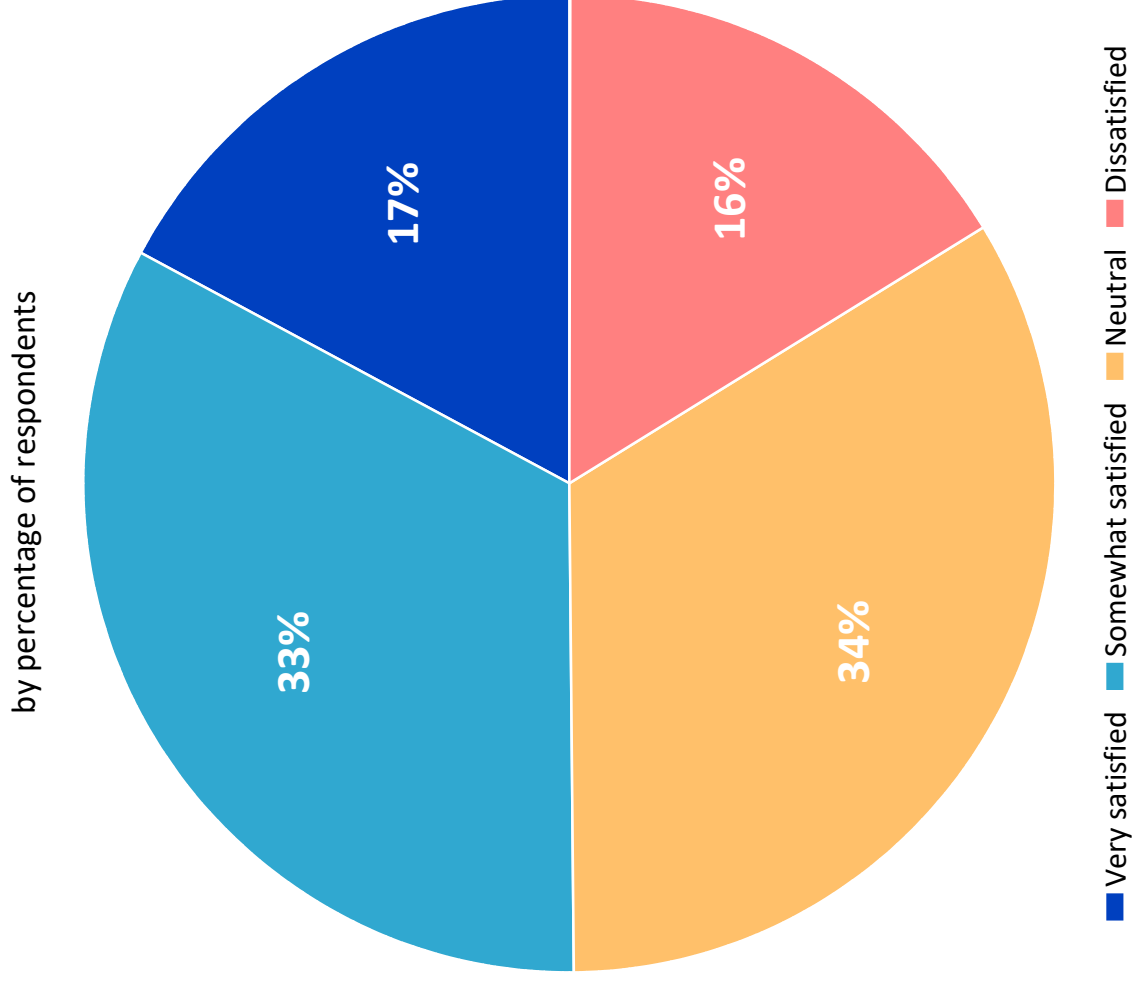
Adult (18+) Program Priorities

- Aquatic fitness programs (PIR=150)
- Adult fitness & wellness (PIR=110)
- General enrichment programs (PIR=100)

Section 1

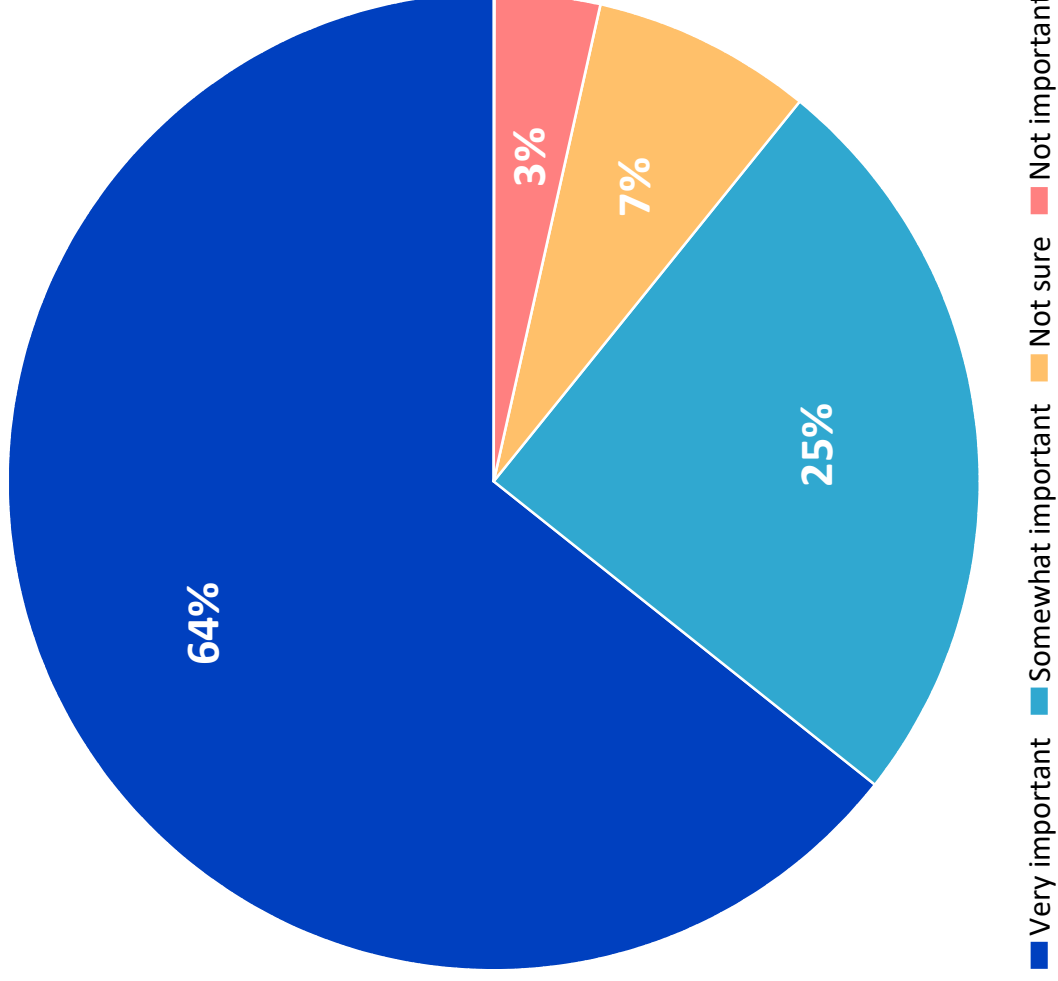
Charts and Graphs

Q1. How satisfied are you with the overall value your household receives from Spring Hill Parks & Recreation?



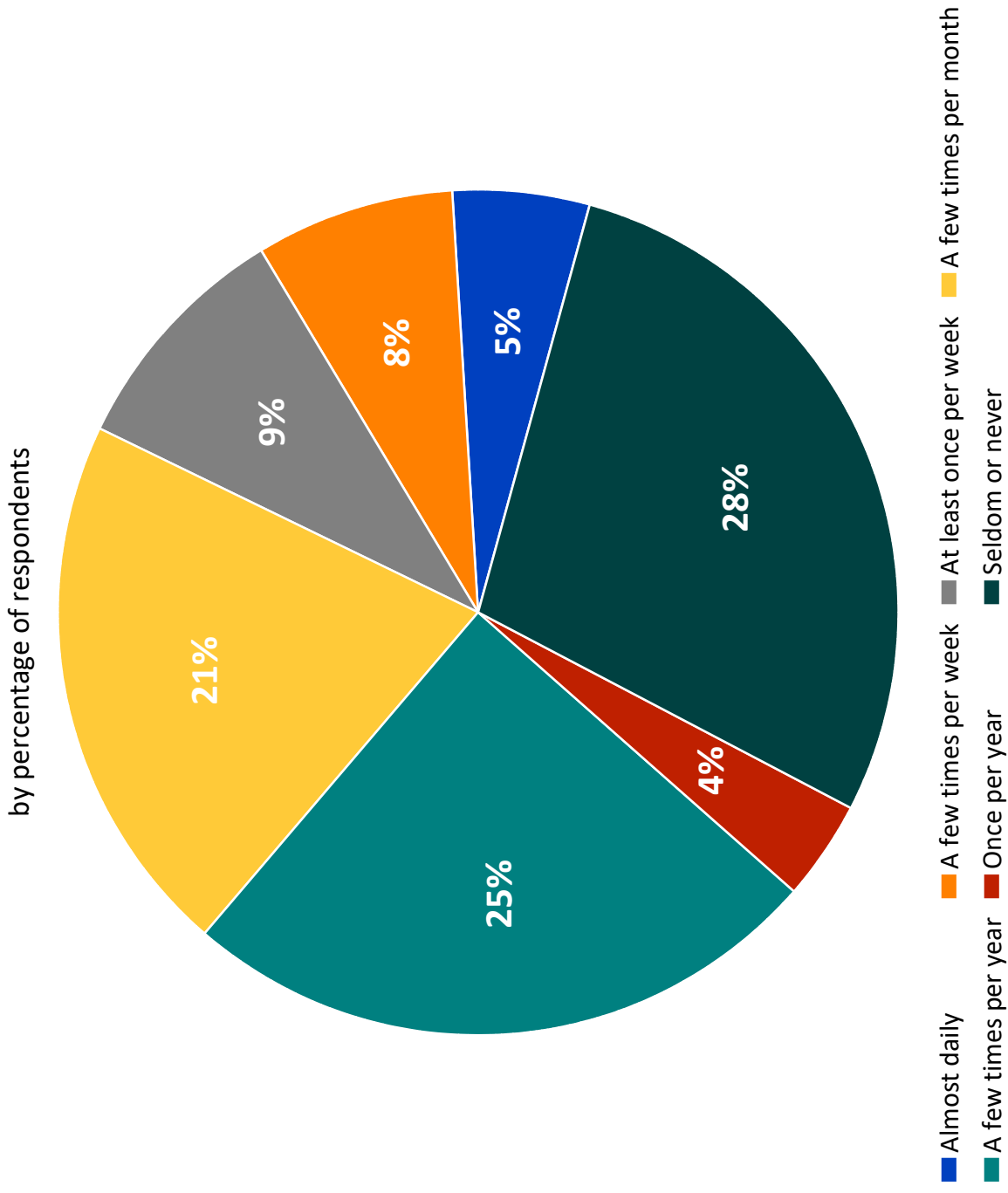
Q2. How important do you feel it is for the City of Spring Hill to provide high quality park facilities?

by percentage of respondents



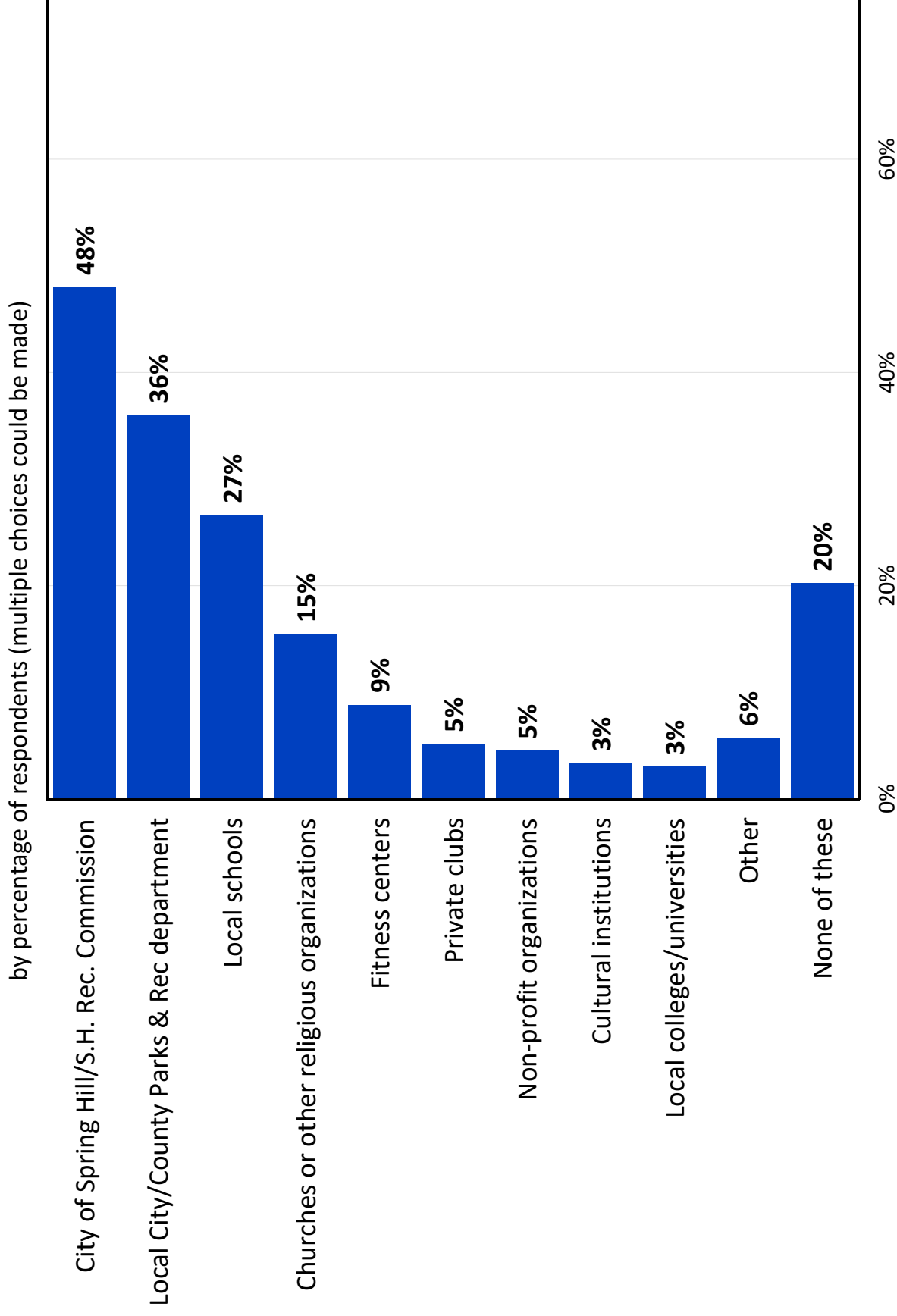
Source: ETC Institute (2019)

Q3. On average, how often do you and other members of your household visit Spring Hill Parks?



Source: ETC Institute (2019)

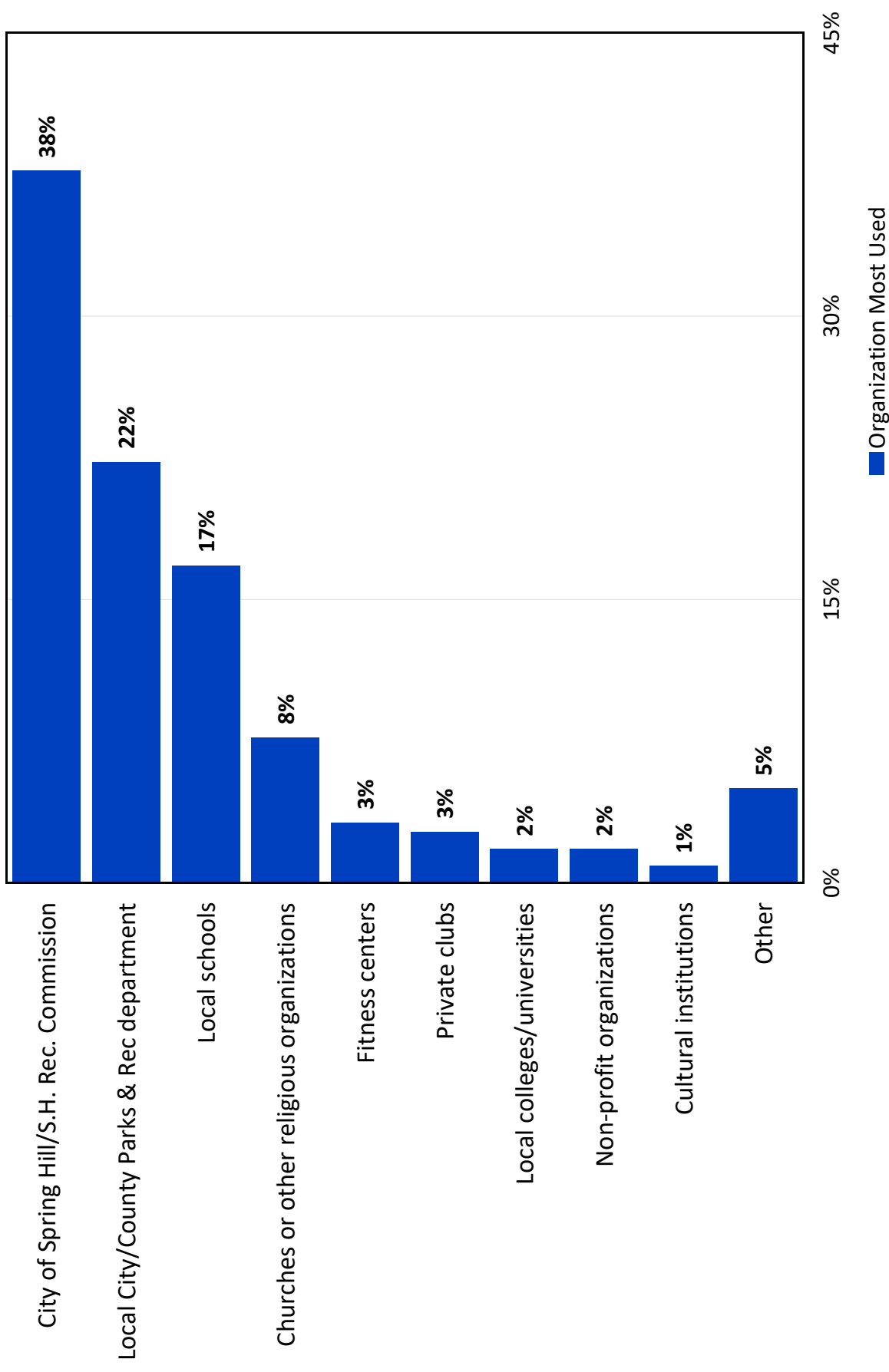
Q4. Which organizations provide the Recreation and Park services that are used by your household?



Source: ETC Institute (2019)

Q4a. Which organization do you rely on most?

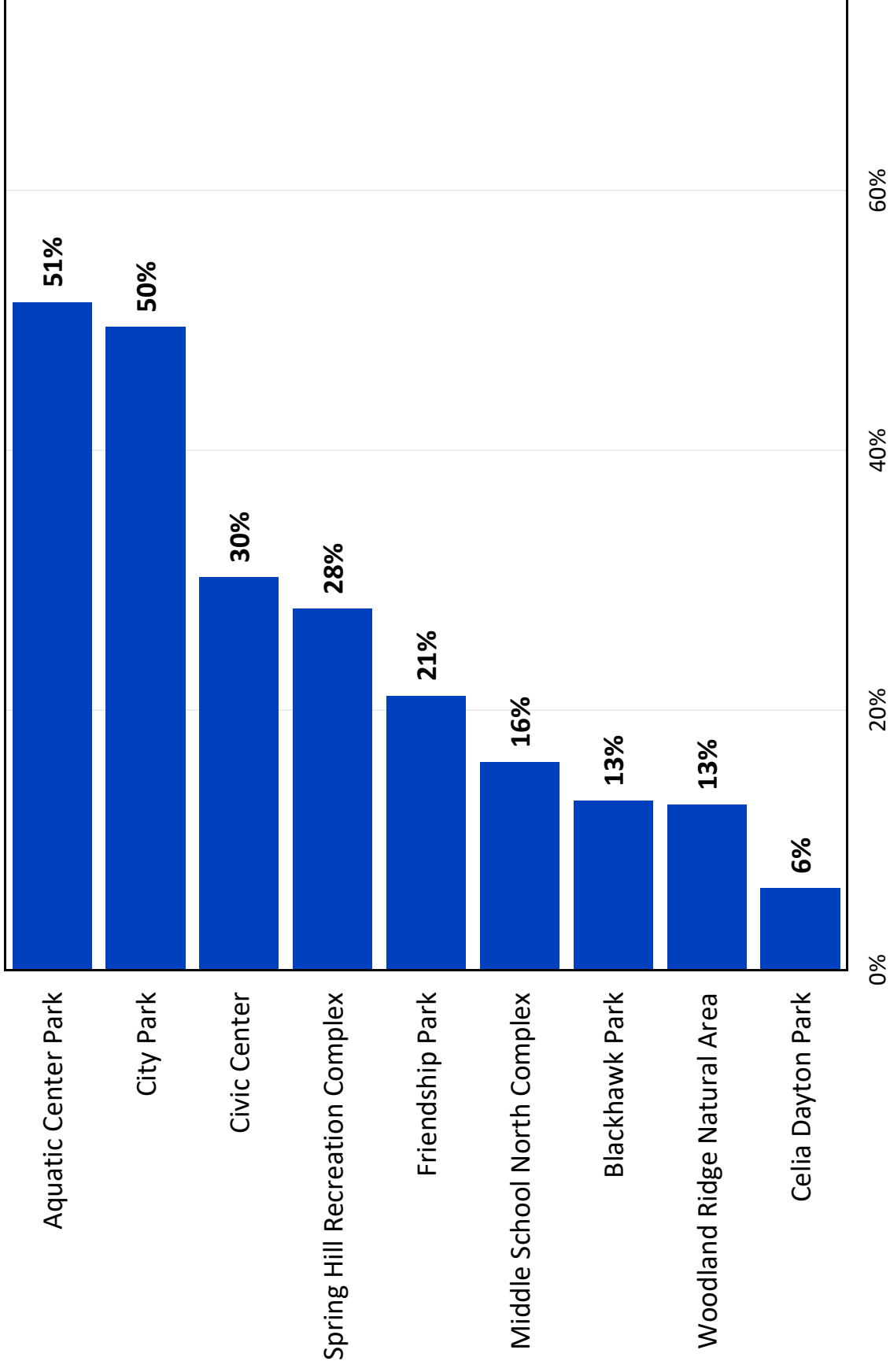
by percentage of respondents who selected the items as their top choice



Source: ETC Institute (2019)

Q5. Which parks have you and other members of your household visited during the past year?

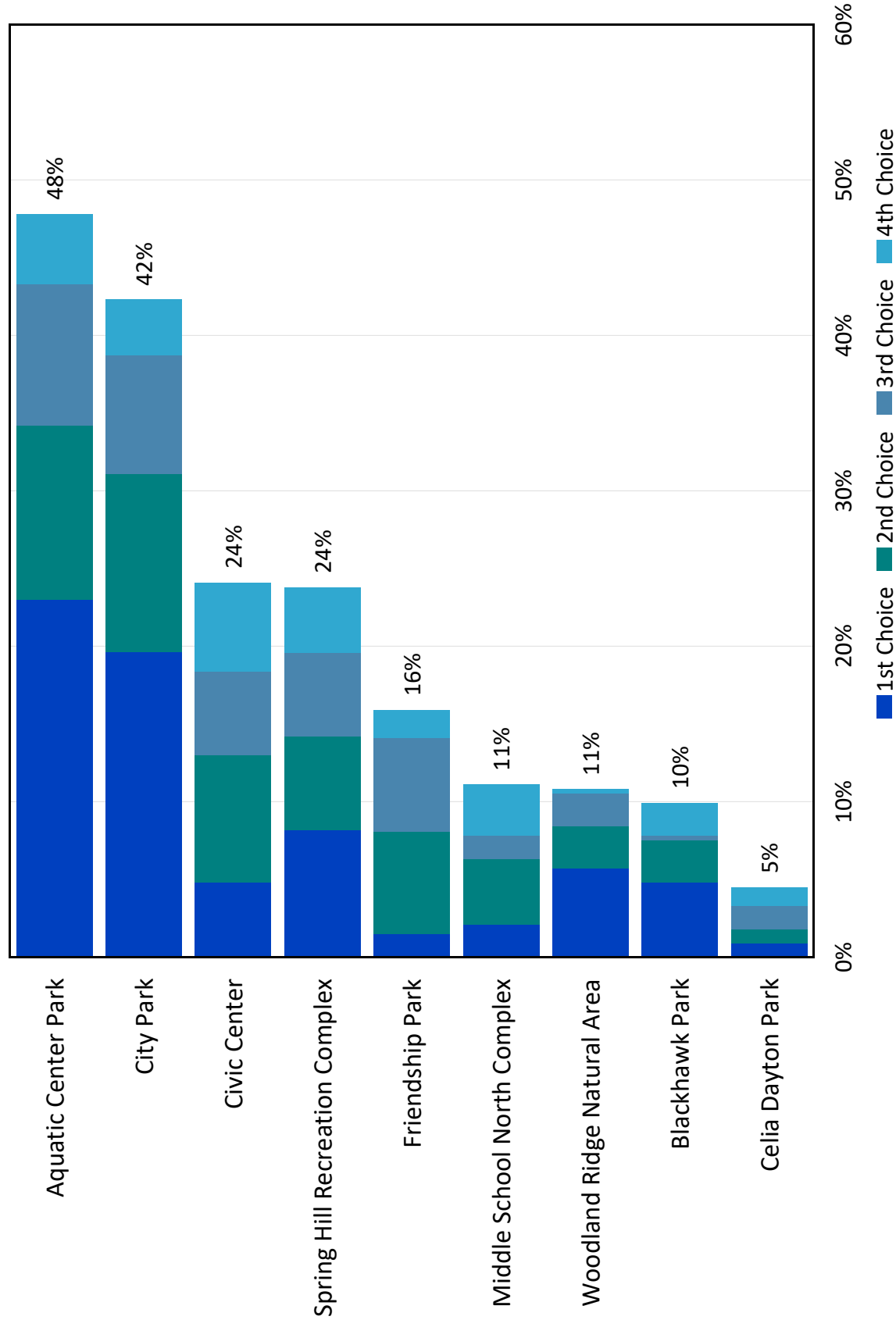
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

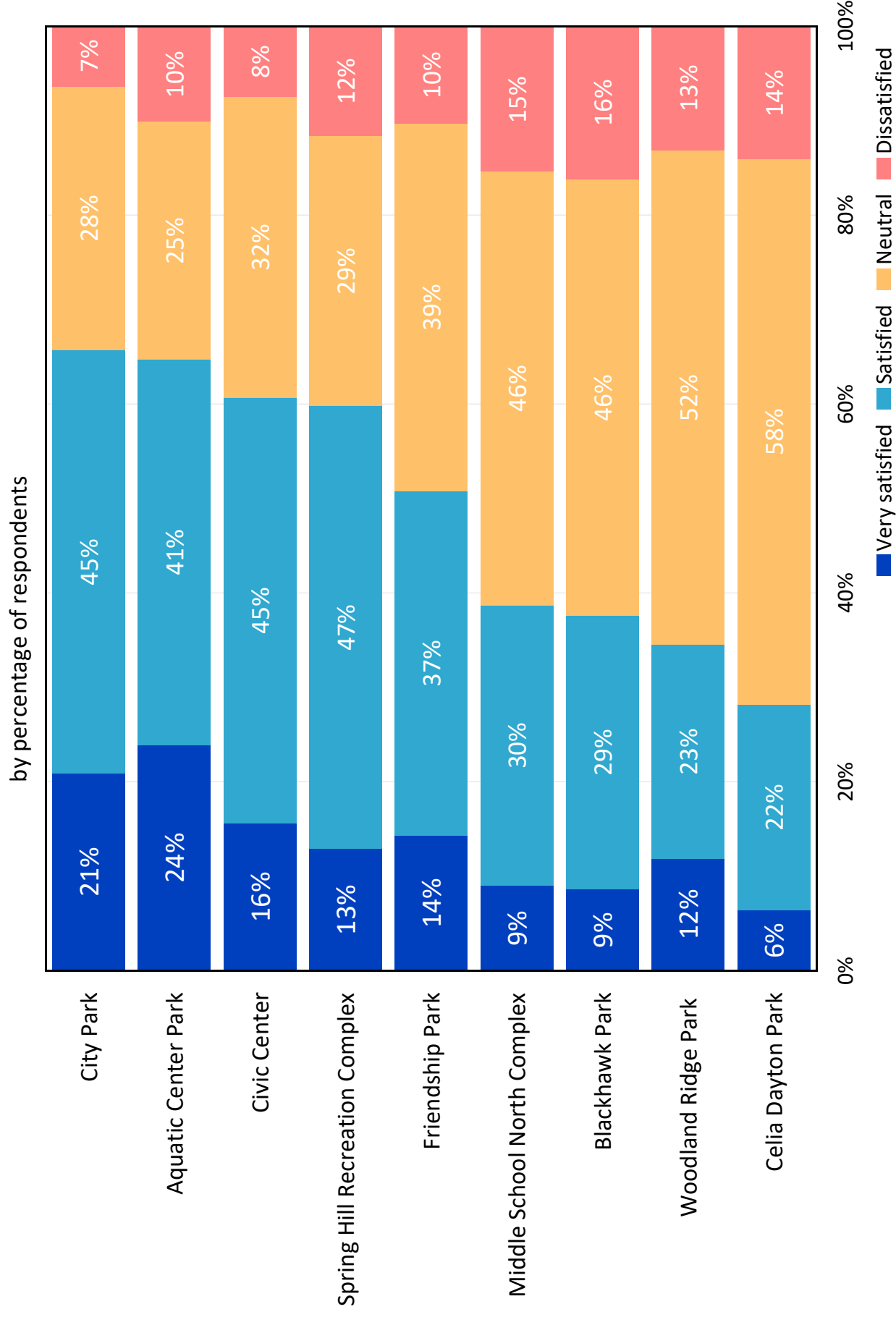
Q6. Which Spring Hill Parks and Recreation facilities does your household use MOST OFTEN?

by percentage of respondents who selected the facility as one of their top four choices



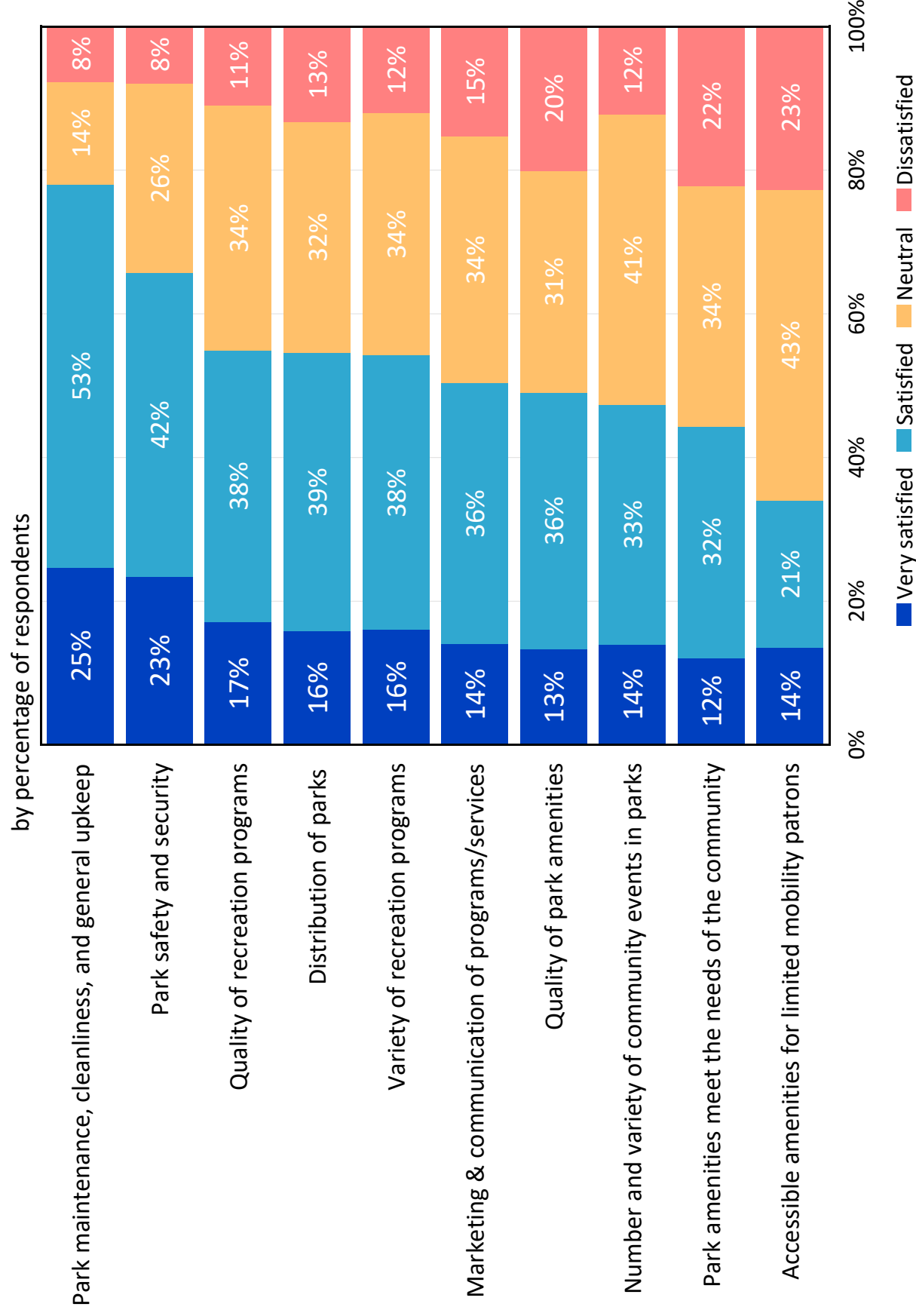
Source: ETC Institute (2019)

Q7. Satisfaction with Existing Parks



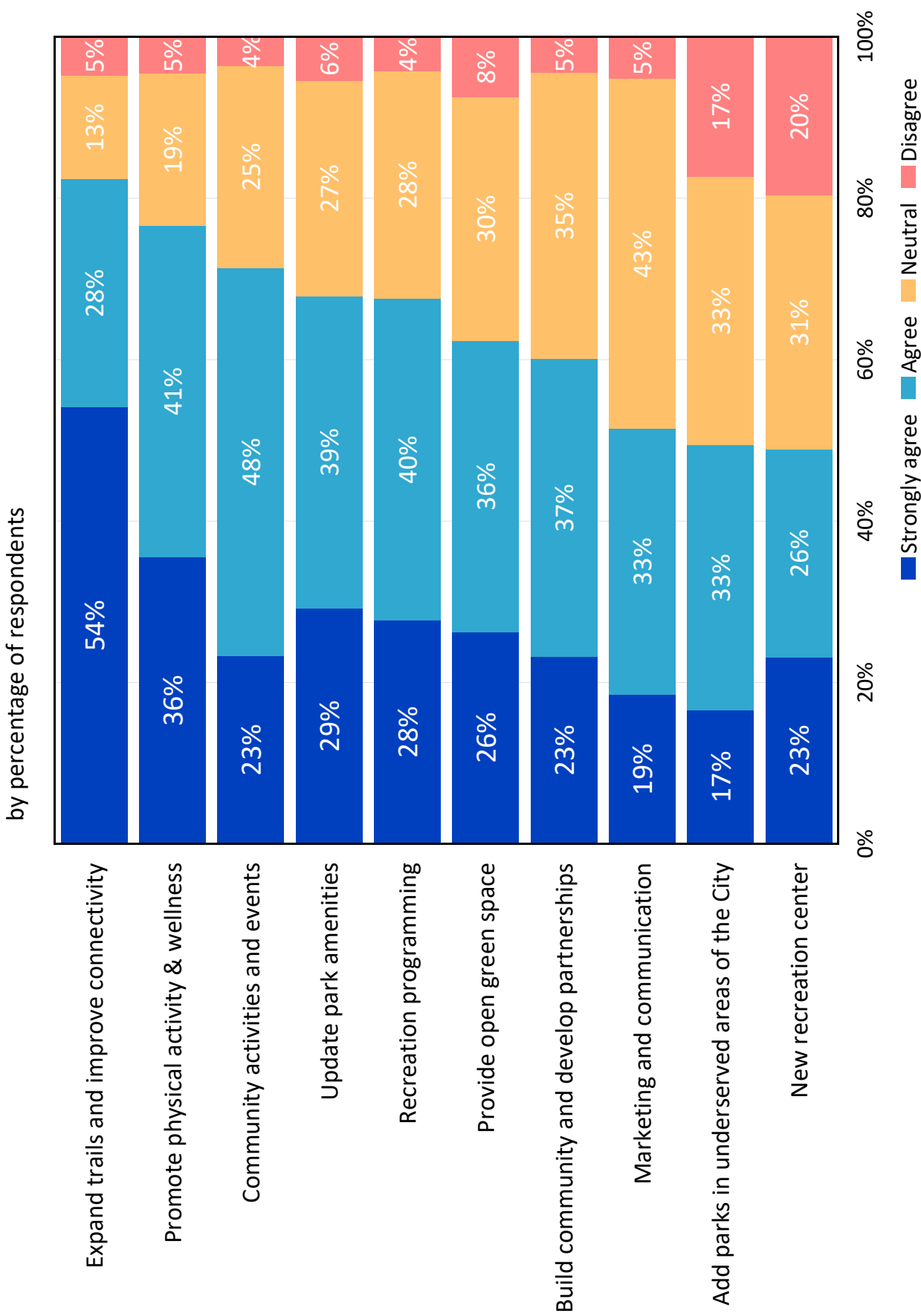
Source: ETC Institute (2019)

Q8. Satisfaction with Existing Parks and Recreation Programs, Facilities, and Services



Source: ETC Institute (2019)

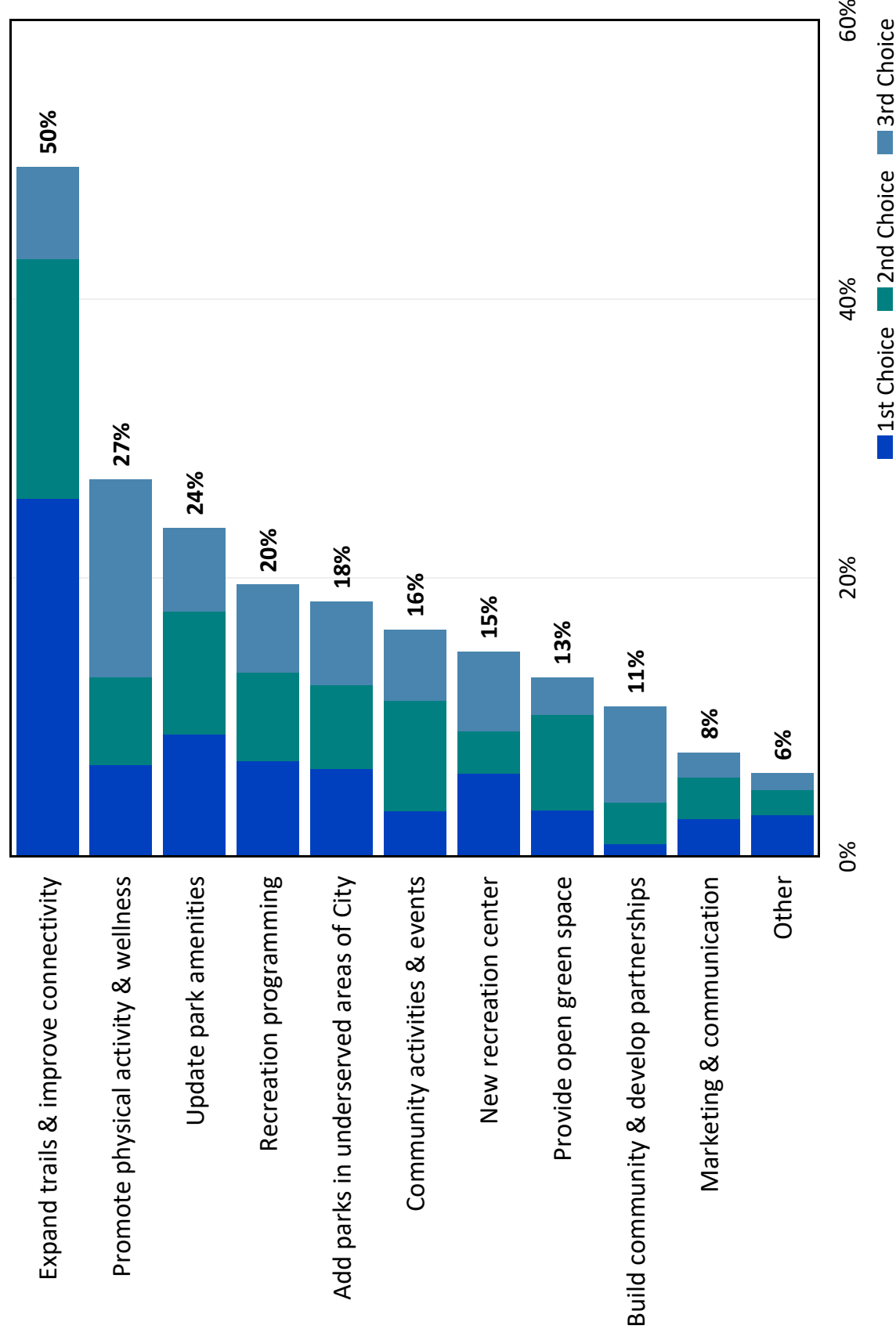
Q9. How much do you agree SHP&R should make these priorities?



Source: ETC Institute (2019)

Q11. Which do you feel are the MOST IMPORTANT system-wide priorities for the Spring Hill Parks and Recreation Department?

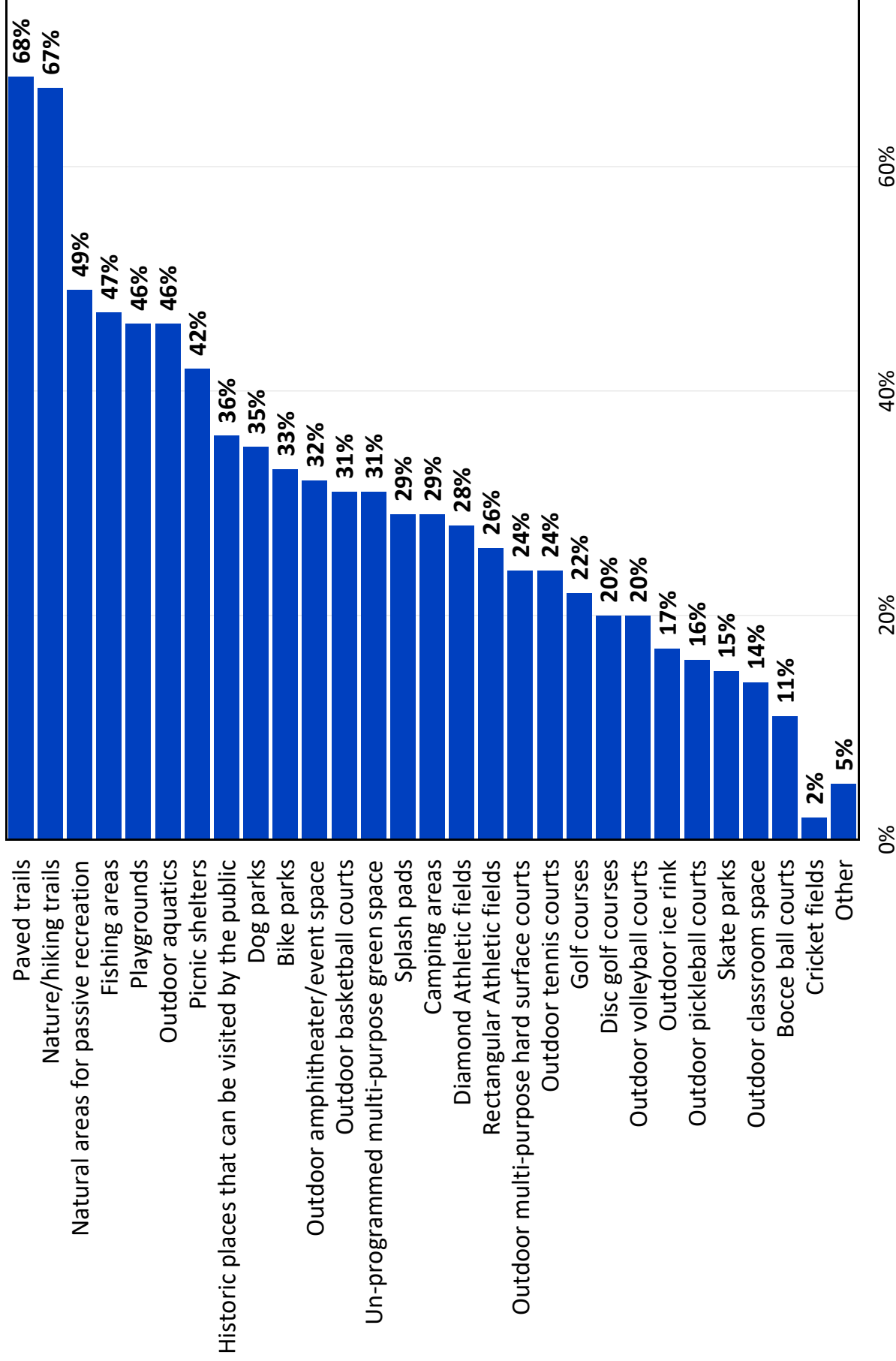
by percentage of respondents who selected the priority as one of their top three choices



Source: ETC Institute (2019)

Q12. Facilities/Amenities Respondent Households Have a Need For

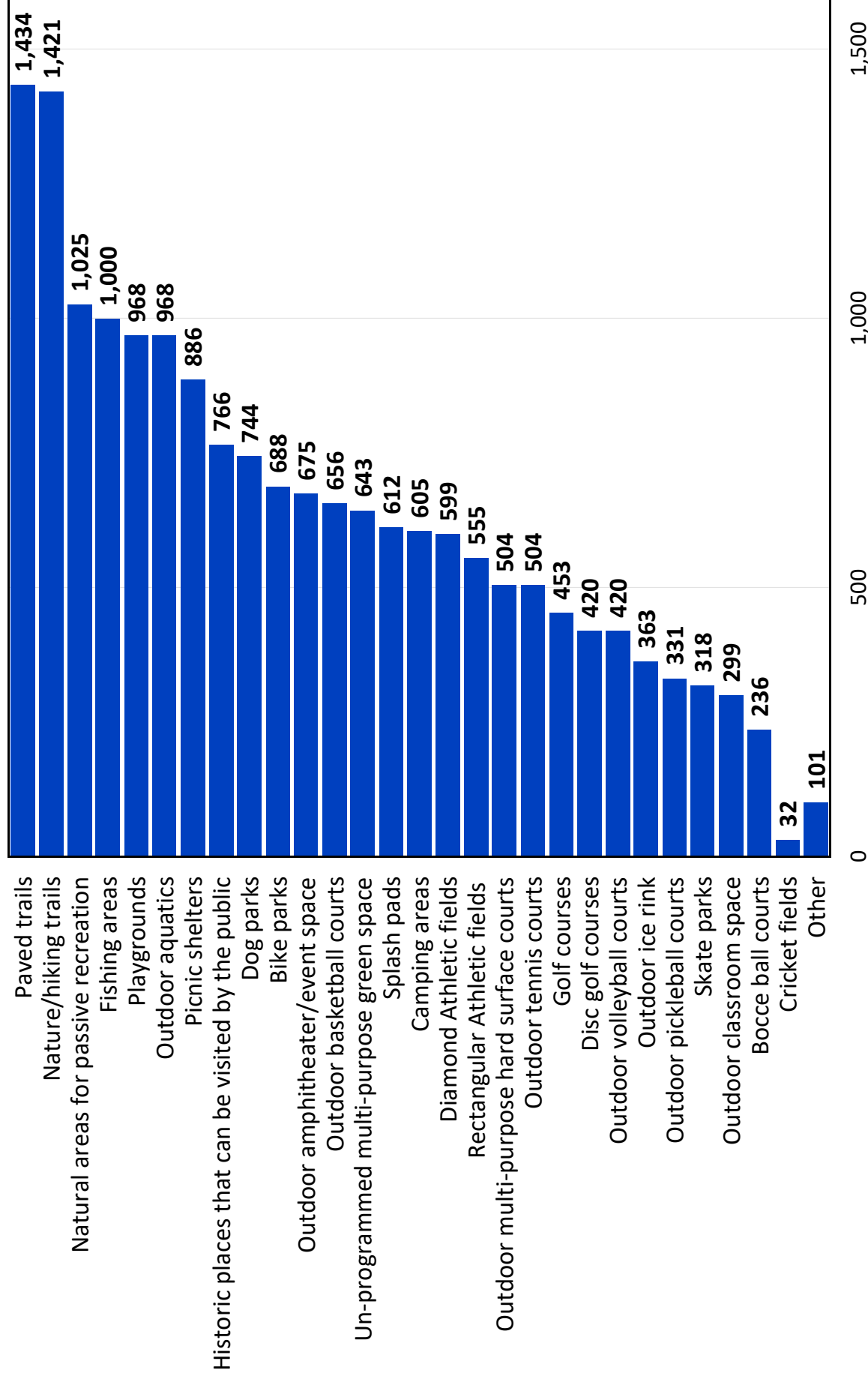
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

Q12-1. Estimated Number of Households That Have a Need for Various Facilities/Amenities

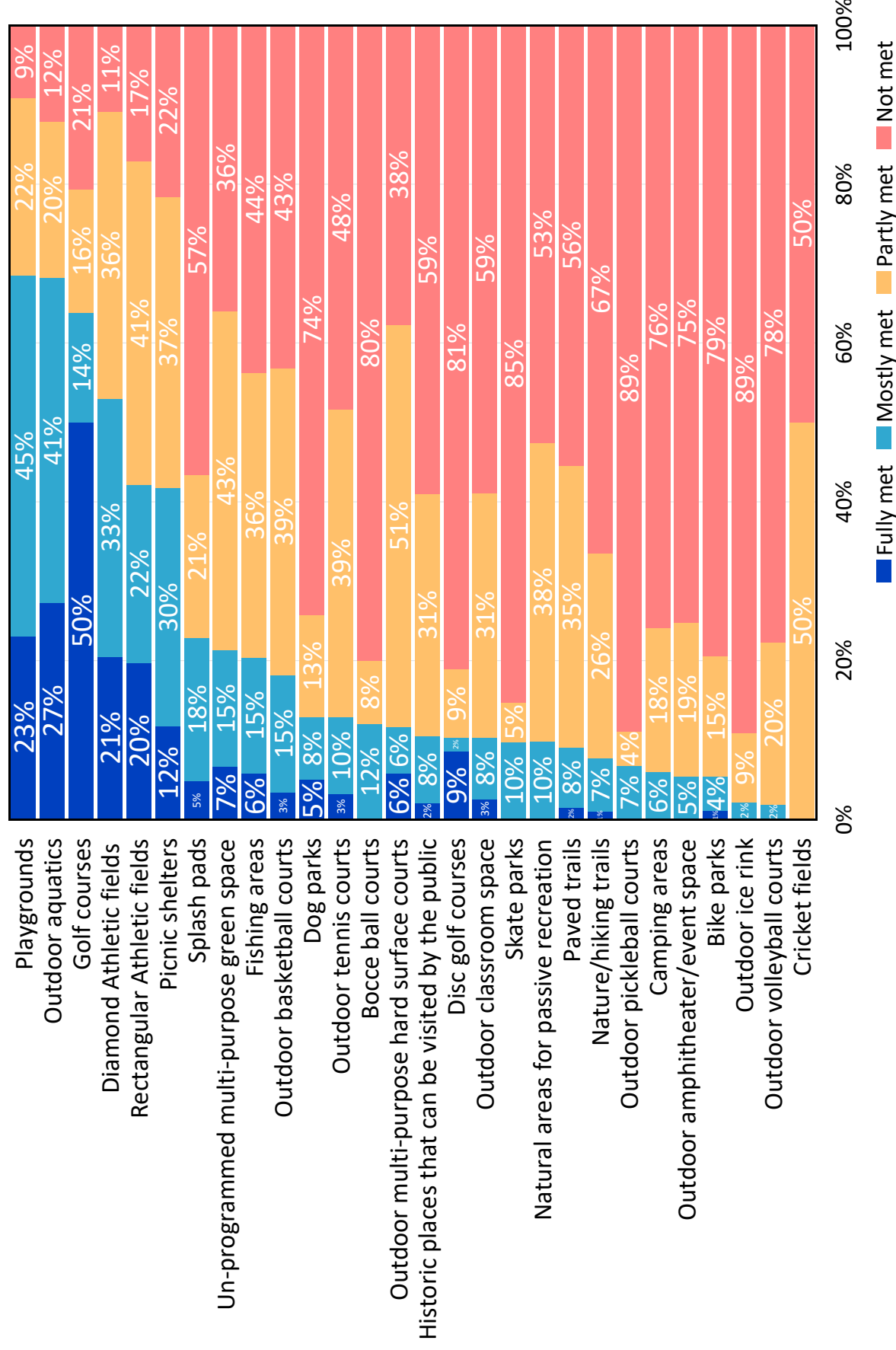
by number of households based on an estimated 2,109 households



Source: ETC Institute (2019)

Q12-2. How Well Facilities/Amenities Meet the Needs of Respondent Households

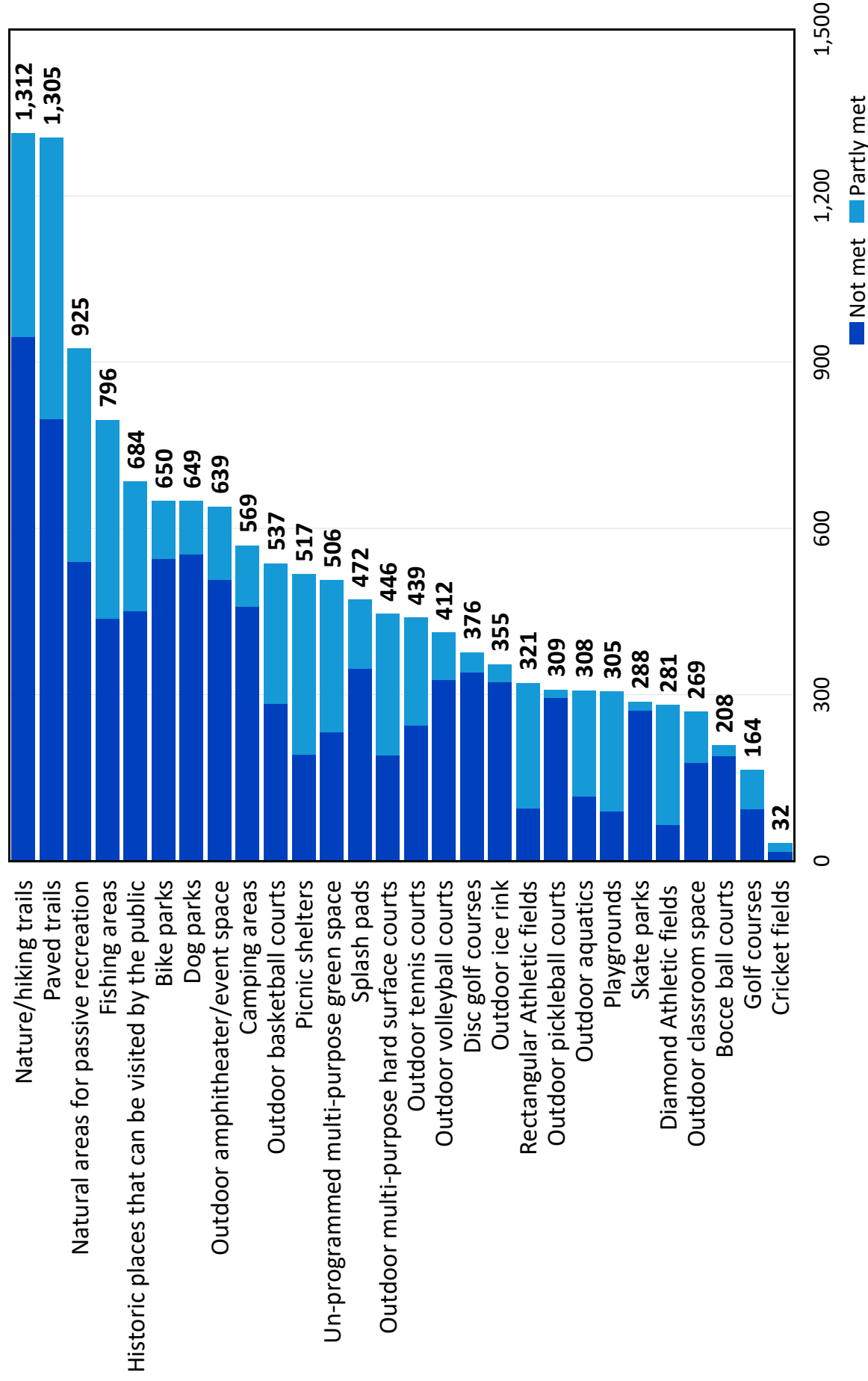
by percentage of respondents with a need for facilities



Source: ETC Institute (2019)

Q12-3. Estimated Number of Households Whose Needs for Facilities Are Being Partially or Not Met

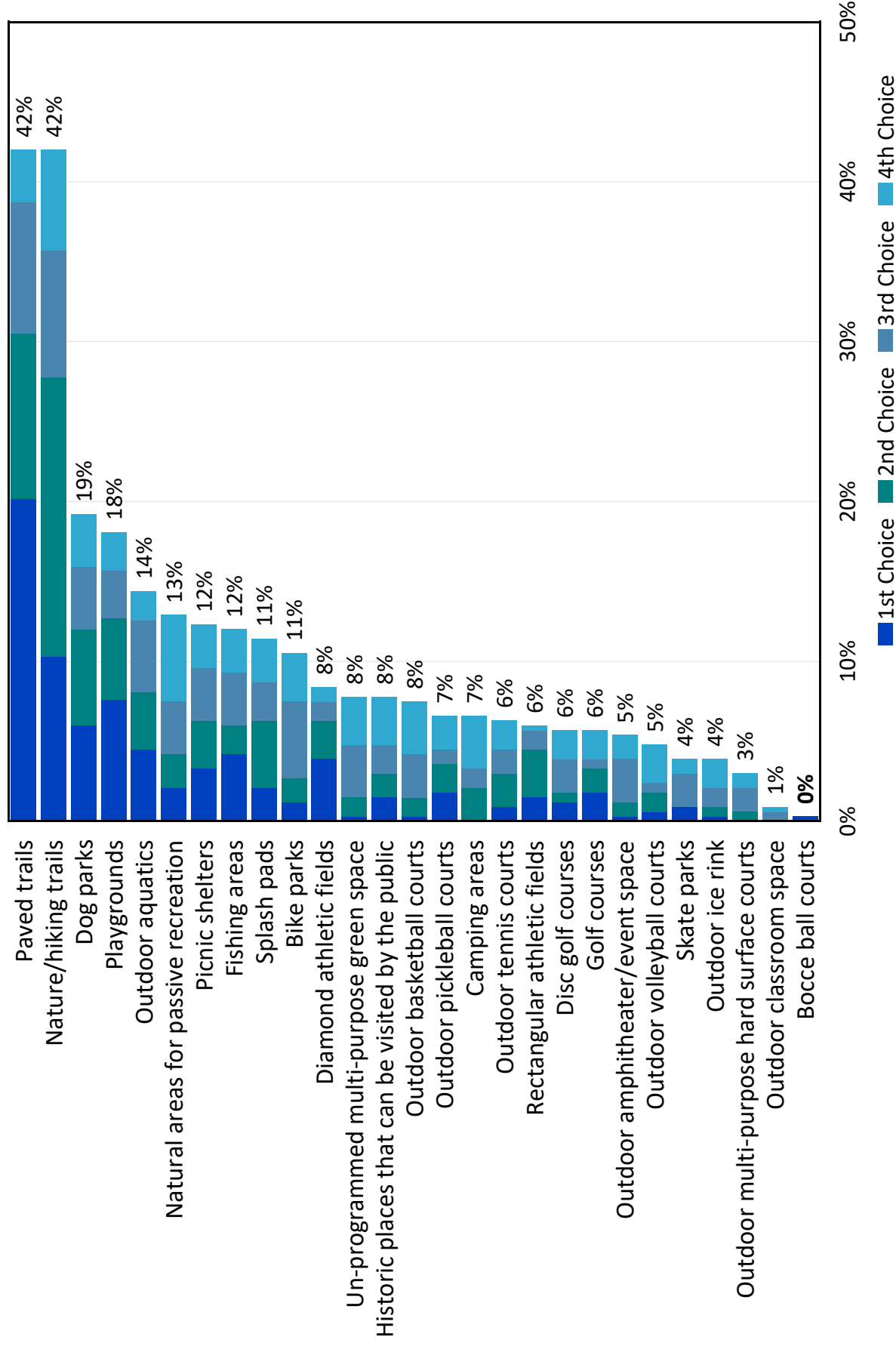
by number of households based on an estimated 2,109 households



Source: ETC Institute (2019)

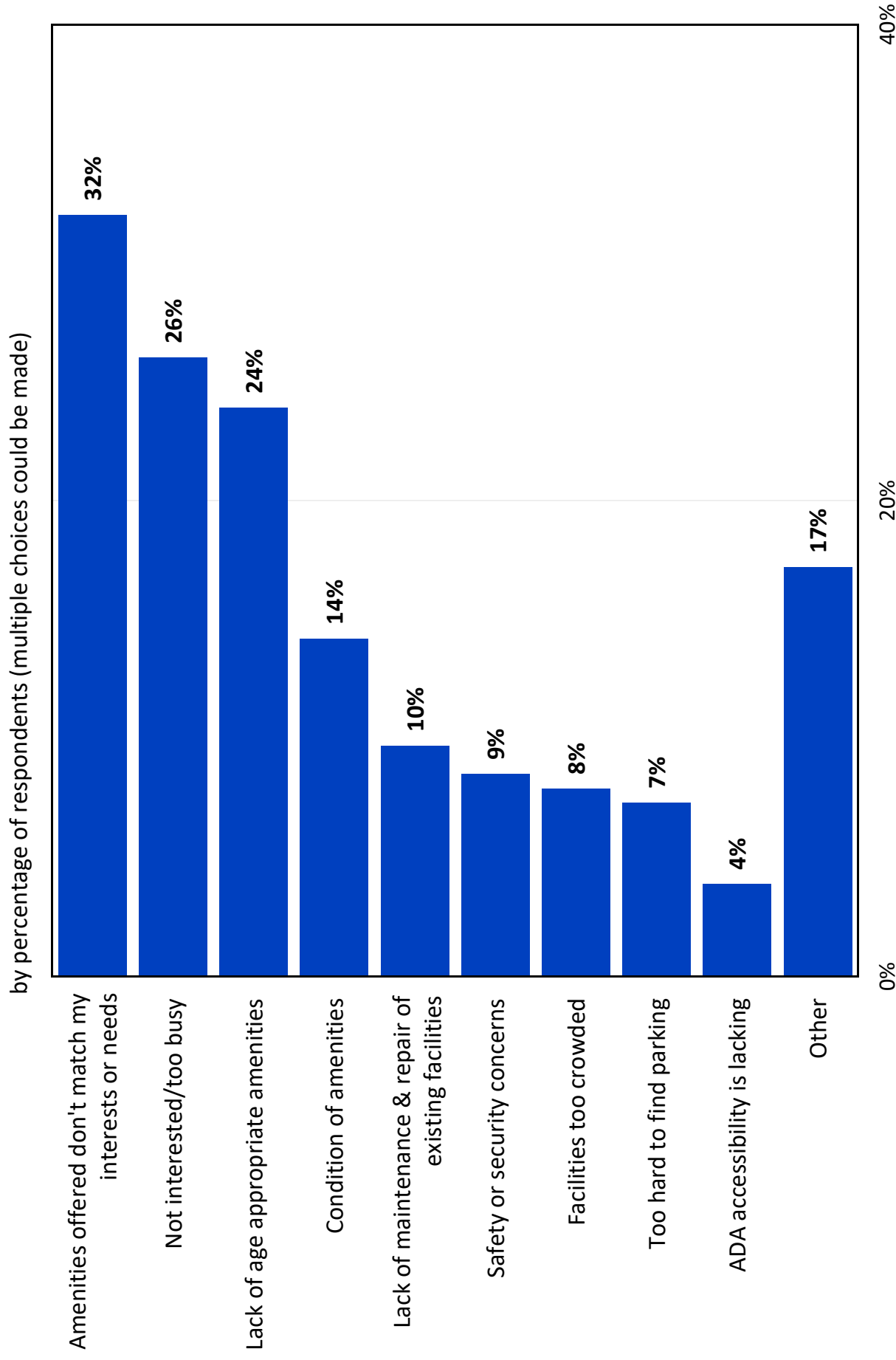
Q13. Facilities/Amenities That Are Most Important to Households

by percentage of respondents who selected the facility as one of their top four choices



Source: ETC Institute (2019)

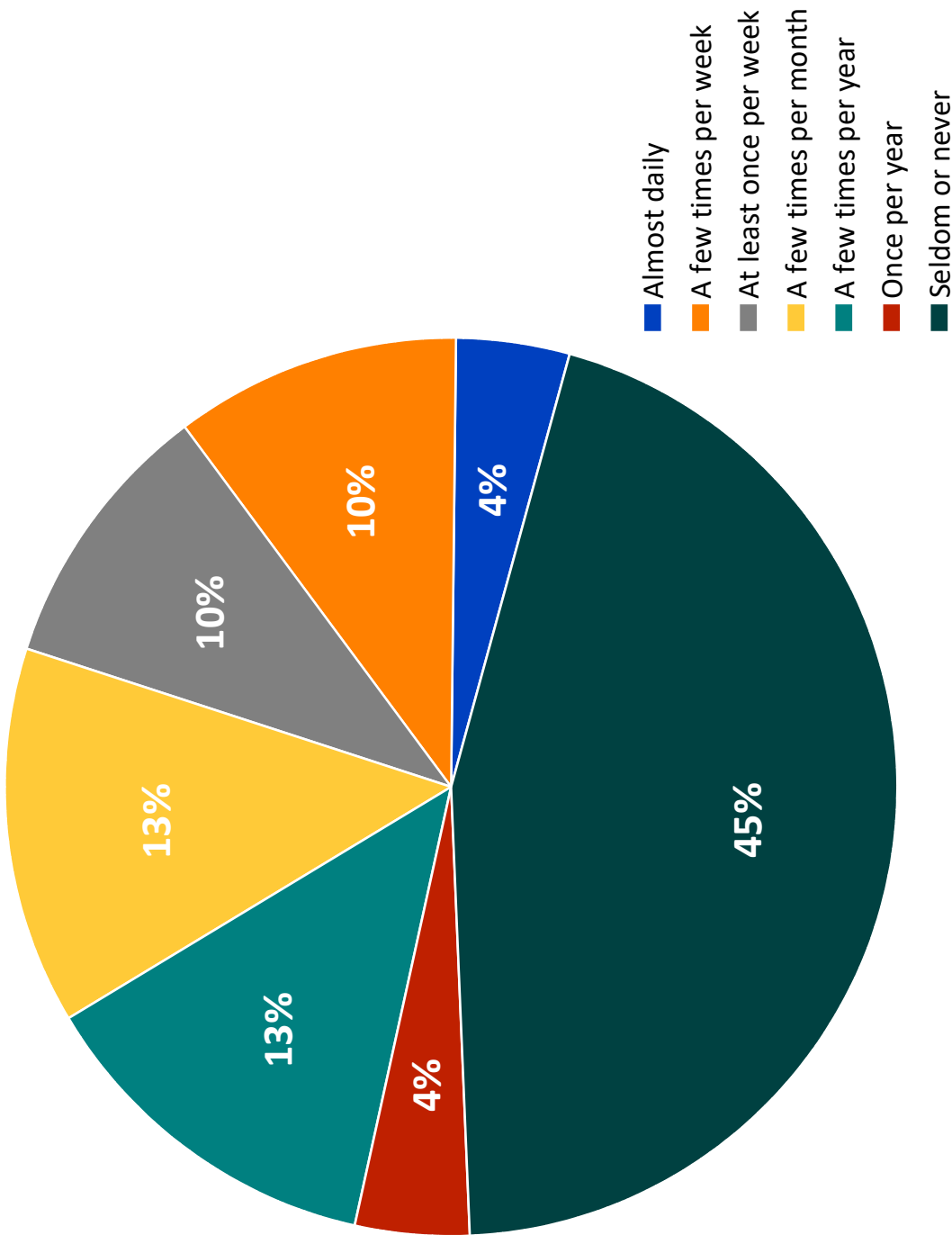
Q14. What prevents your household from using PARKS in Spring Hill, or from using them more often?



Source: ETC Institute (2019)

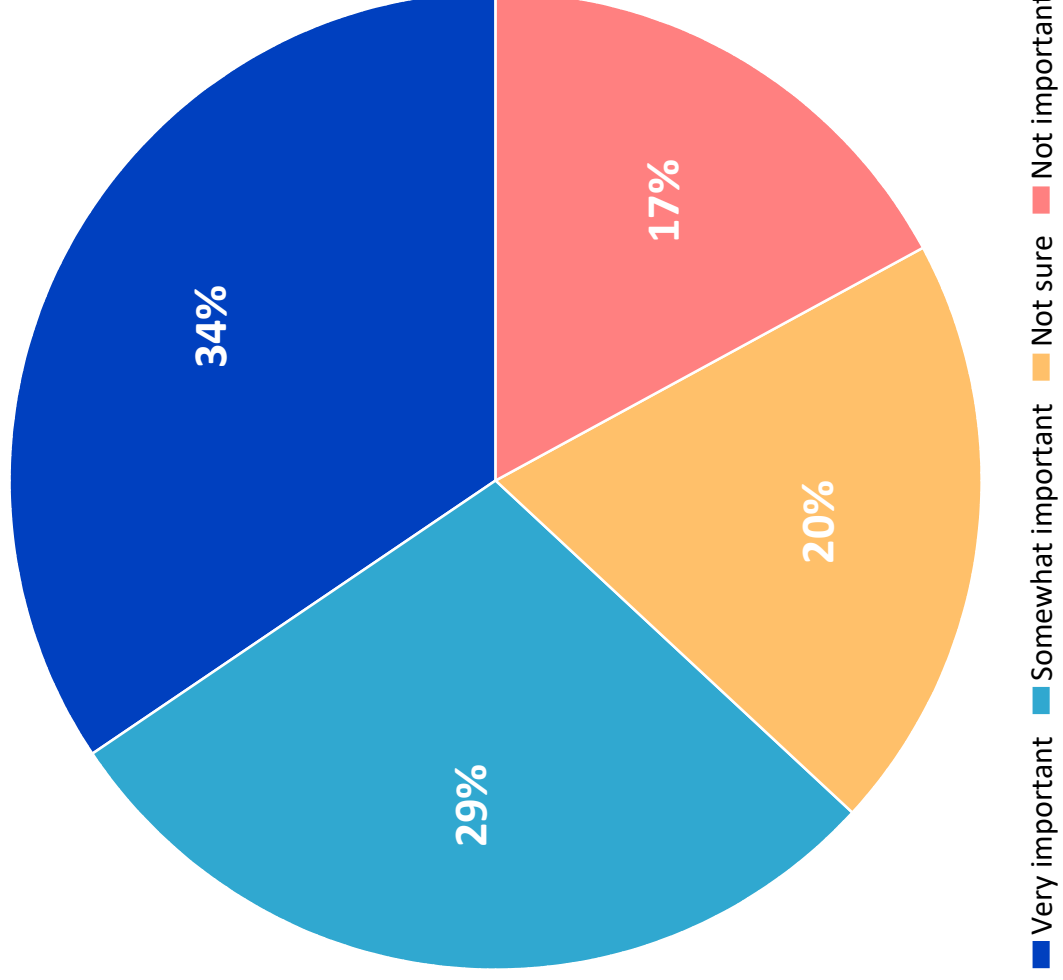
Q15. When open, how often during the swimming season does your household visit the Aquatic Center?

by percentage of respondents (multiple choices could be made)



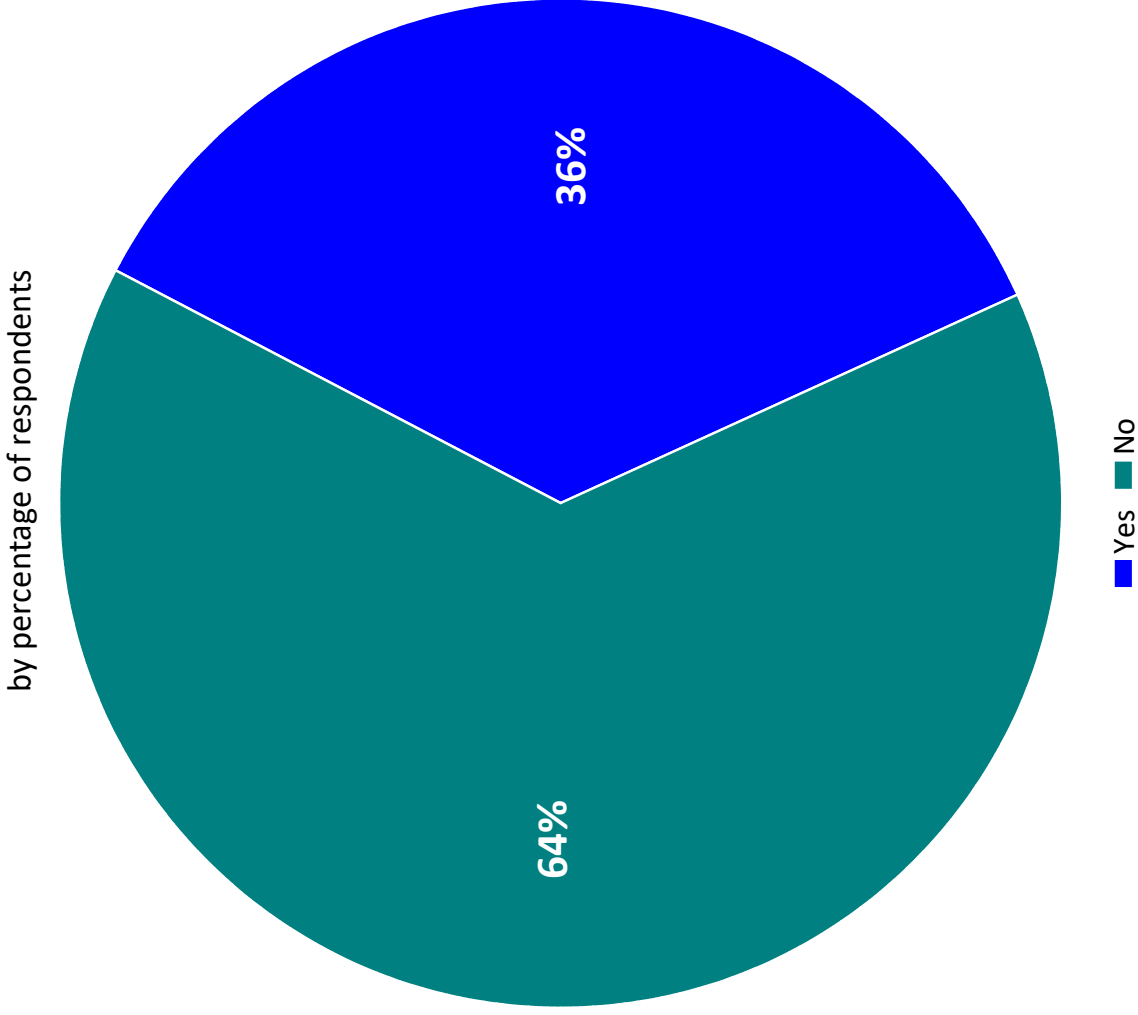
Q16. How important is it to make improvements to the Aquatic Center?

by percentage of respondents



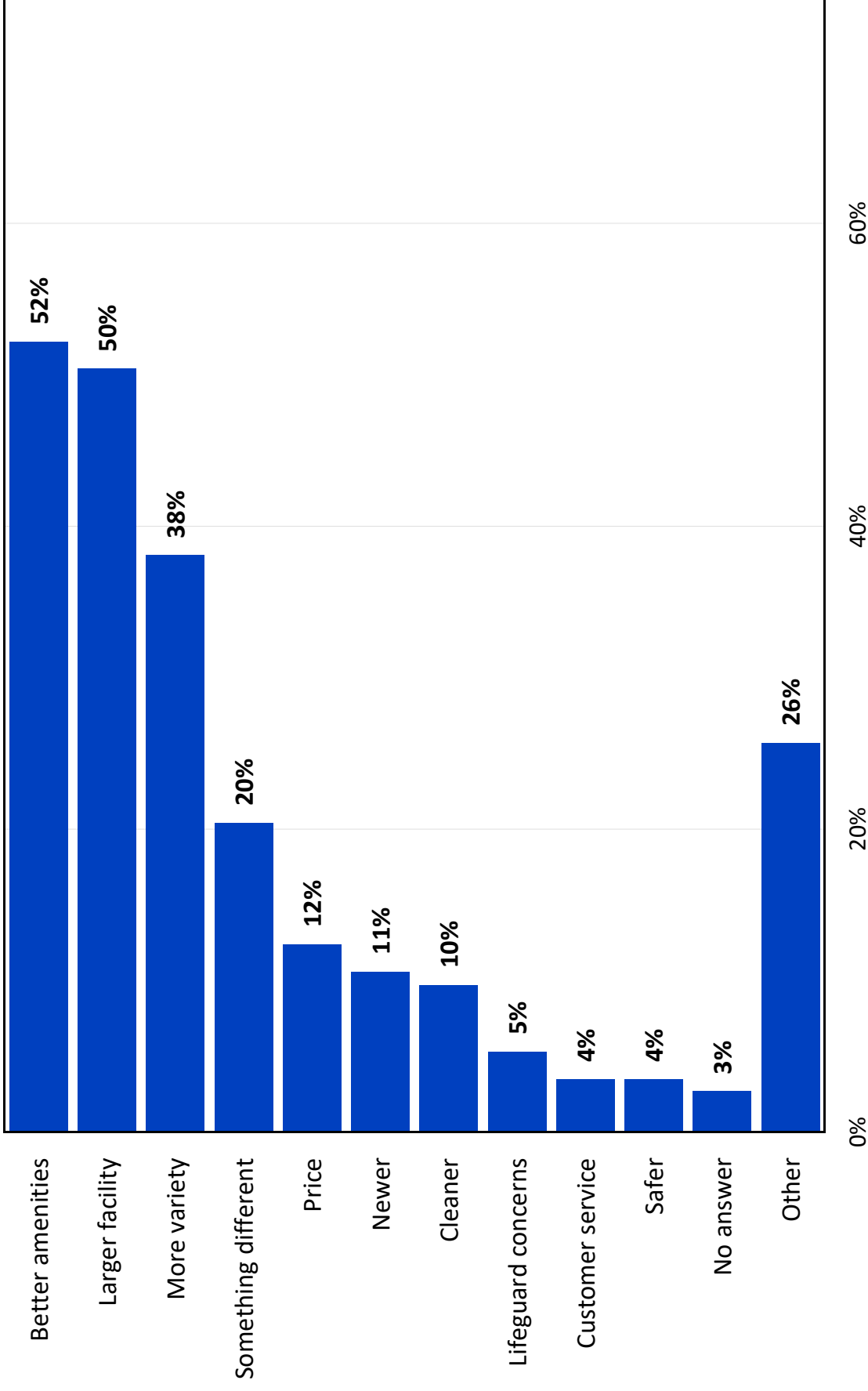
Source: ETC Institute (2019)

Q17. Does your household tend to use outdoor aquatic parks outside of Spring Hill?



Q17a. Why do you use aquatic facilities outside of Spring Hill?

by percentage of respondents who use aquatic parks outside of Spring Hill (multiple choices could be made)

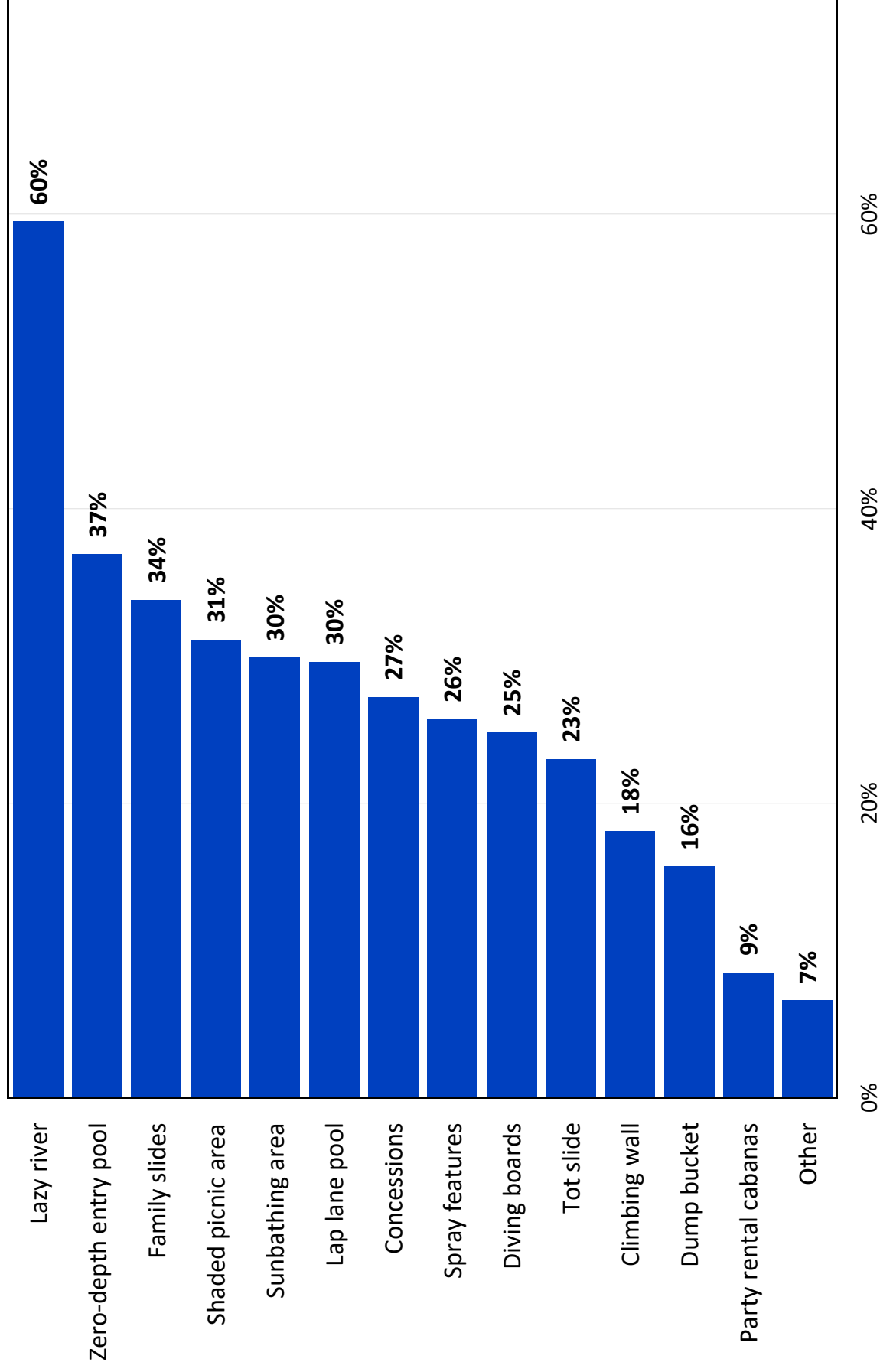


Source: ETC Institute (2019)

Q18. Which outdoor aquatic park FEATURES is

your household most likely to use?

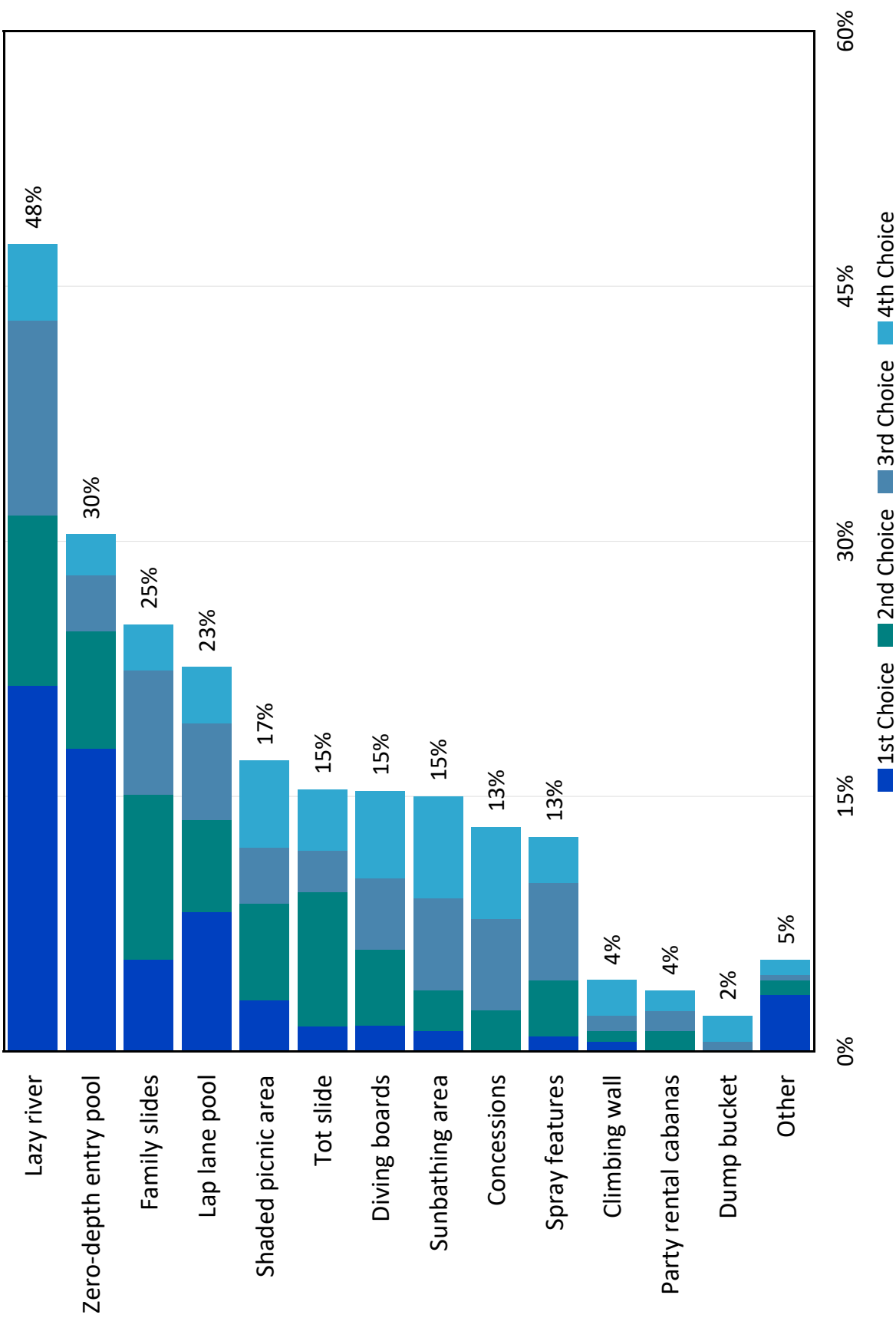
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

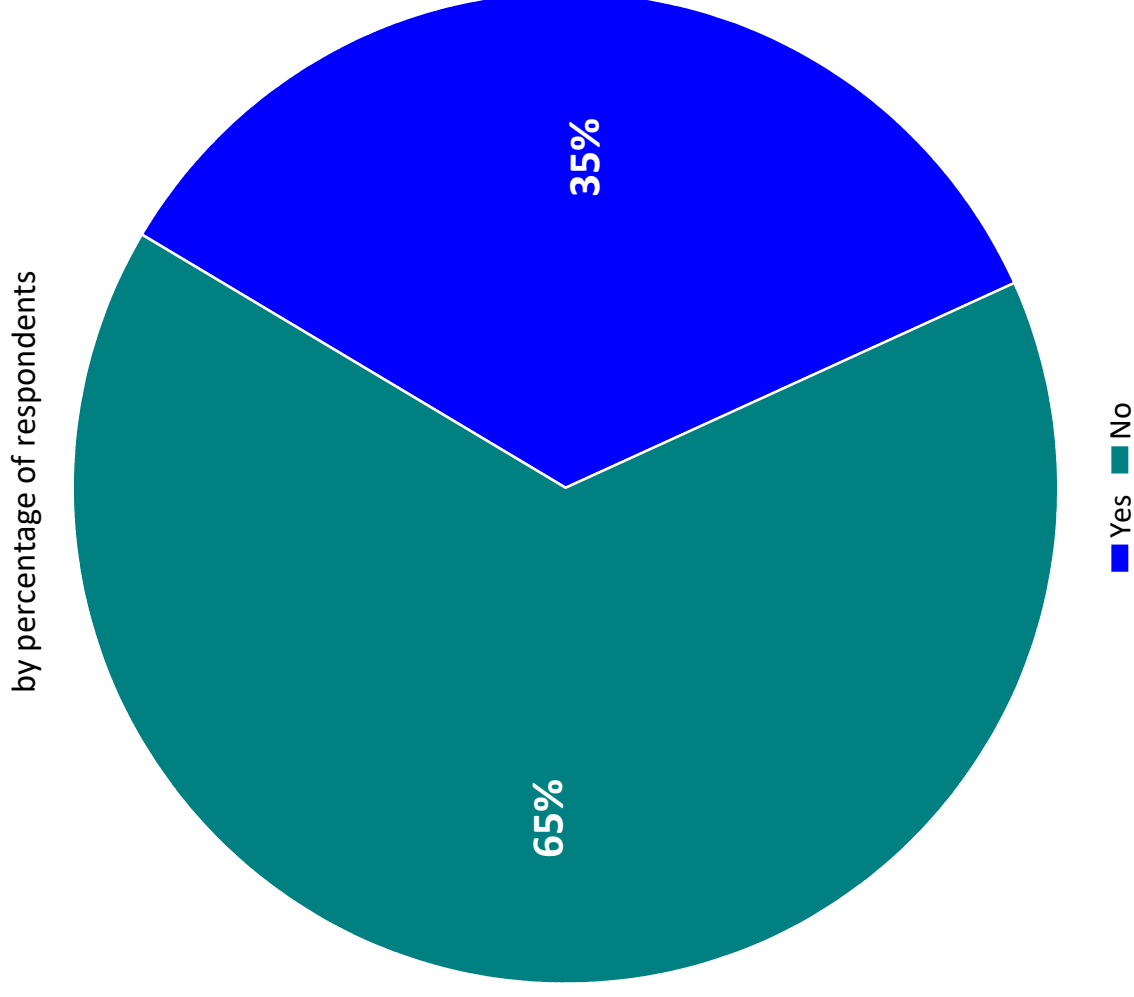
Q18a. Which outdoor aquatic park features is your household most likely to use?

by percentage of respondents who selected the outdoor aquatic park feature as one of their top four choices



Source: ETC Institute (2019)

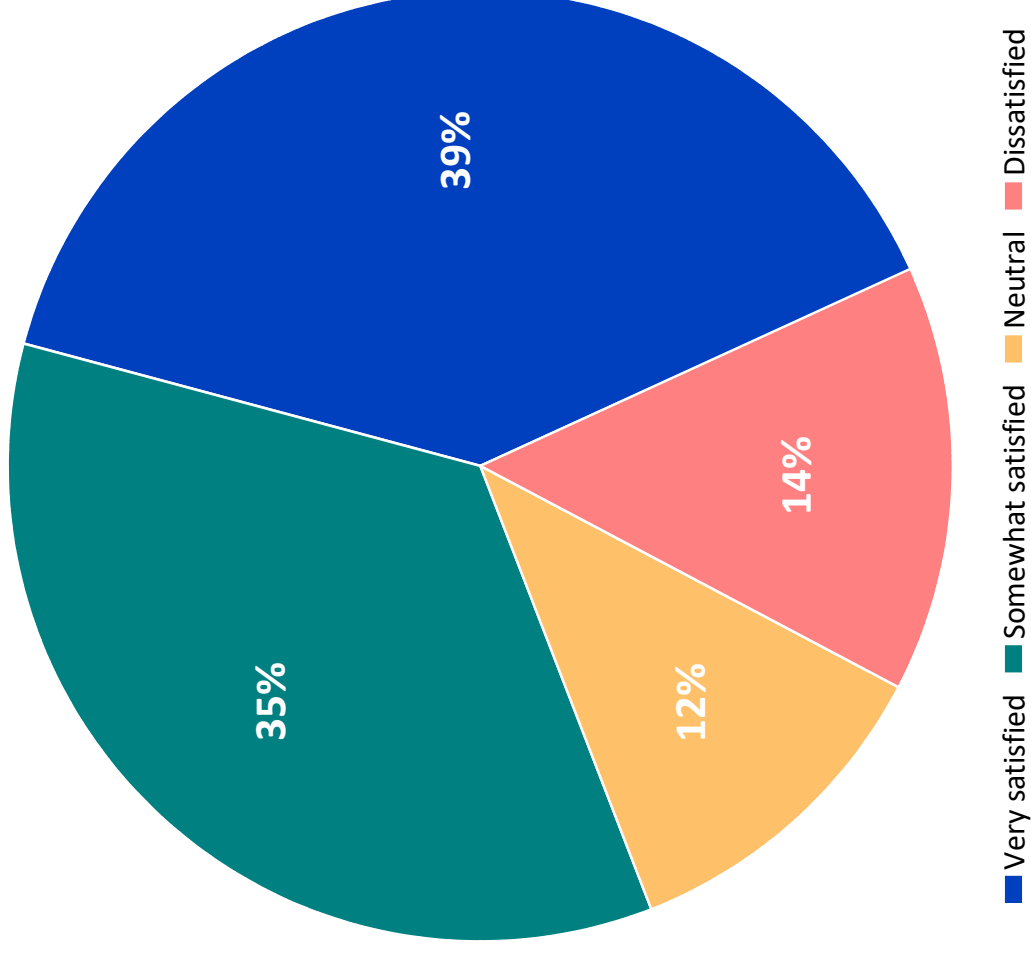
Q19. Has your household participated in any recreation programs offered by Spring Hill Parks & Recreation during the past 12 months?



Source: ETC Institute (2019)

Q19a. How satisfied are you with the quality of programs you have participated in?

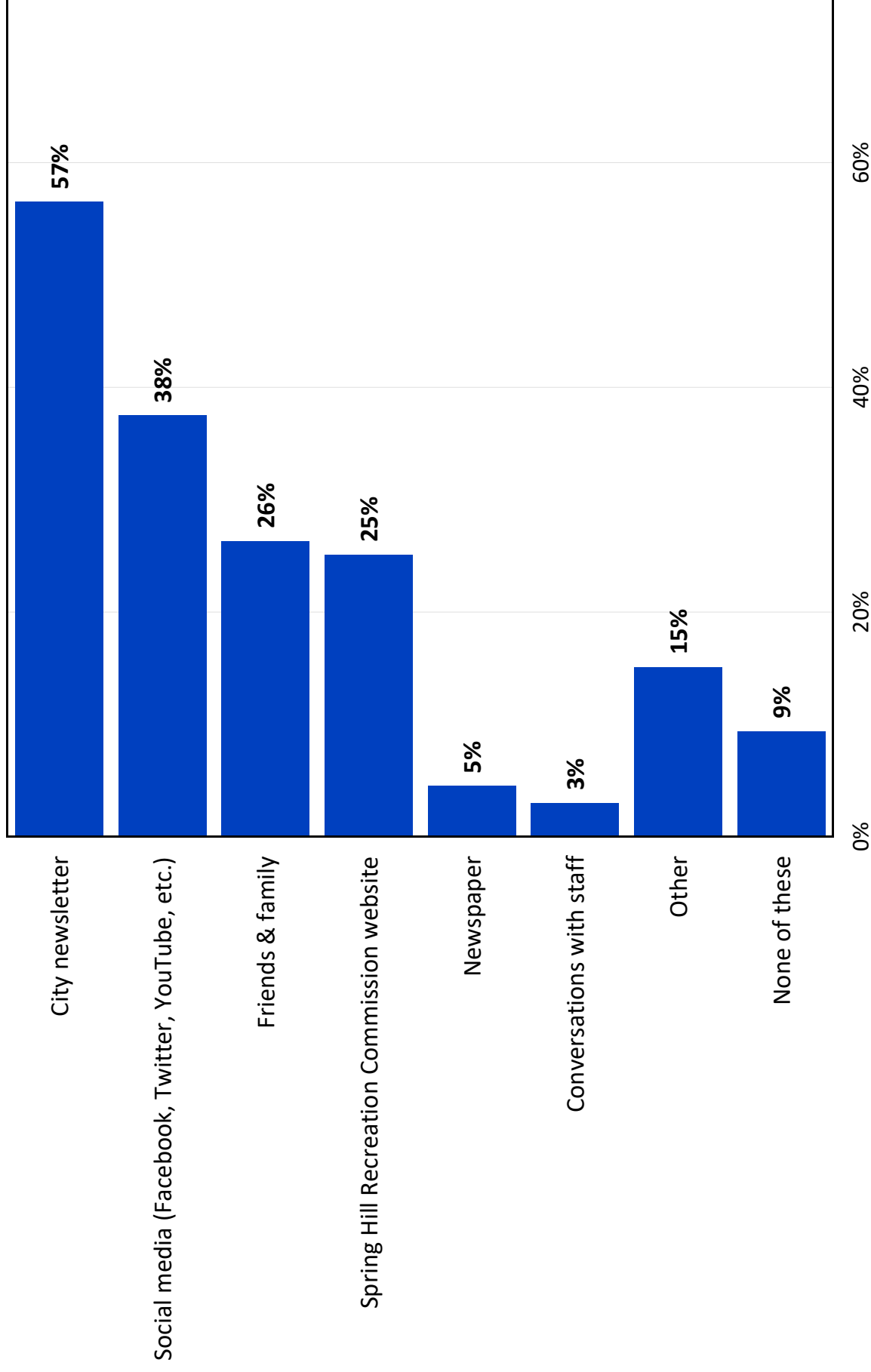
by percentage of respondents who participated in a program



Source: ETC Institute (2019)

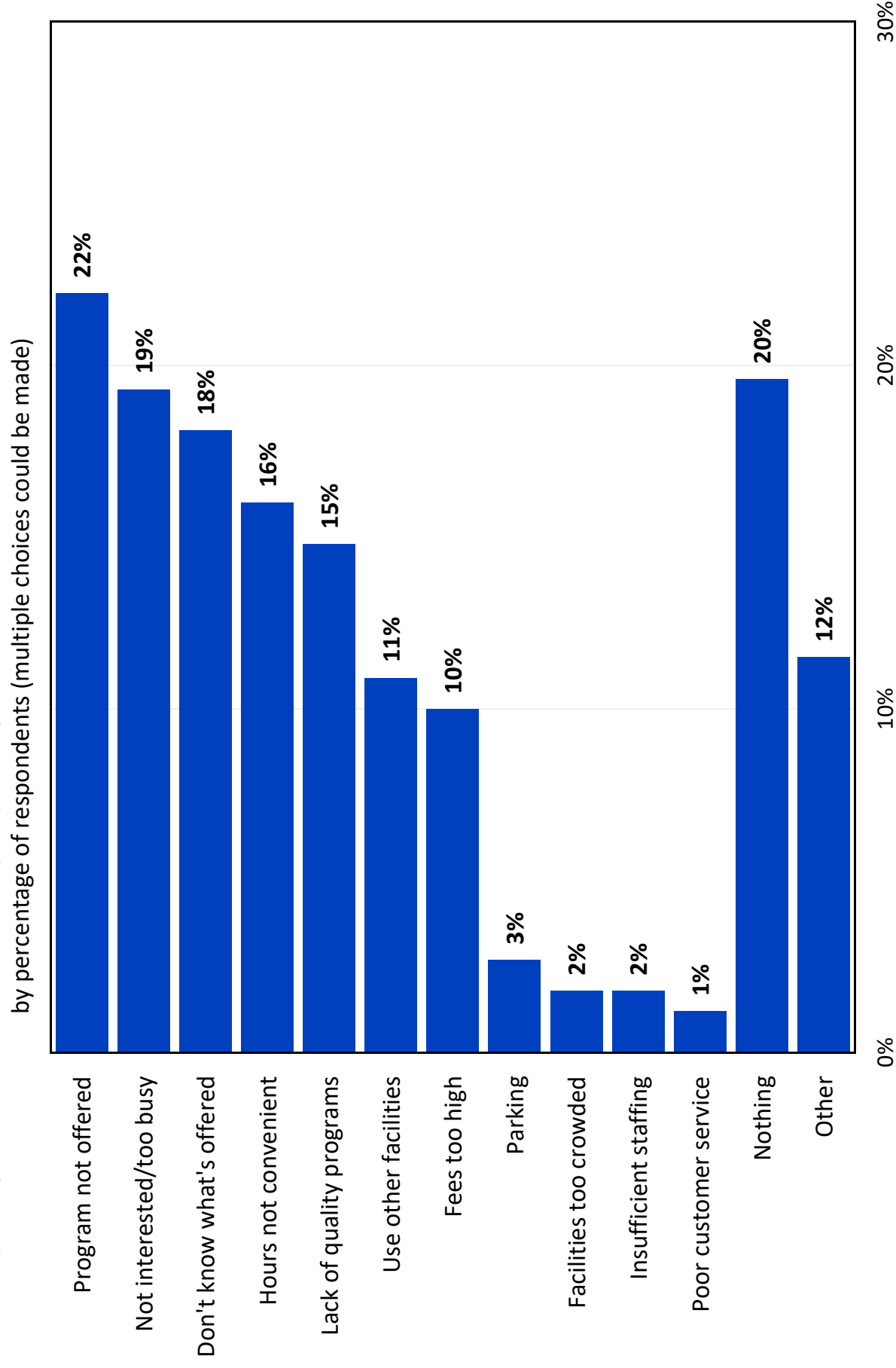
Q20. Which ways do you learn about Spring Hill Parks and Recreation programs and activities?

by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

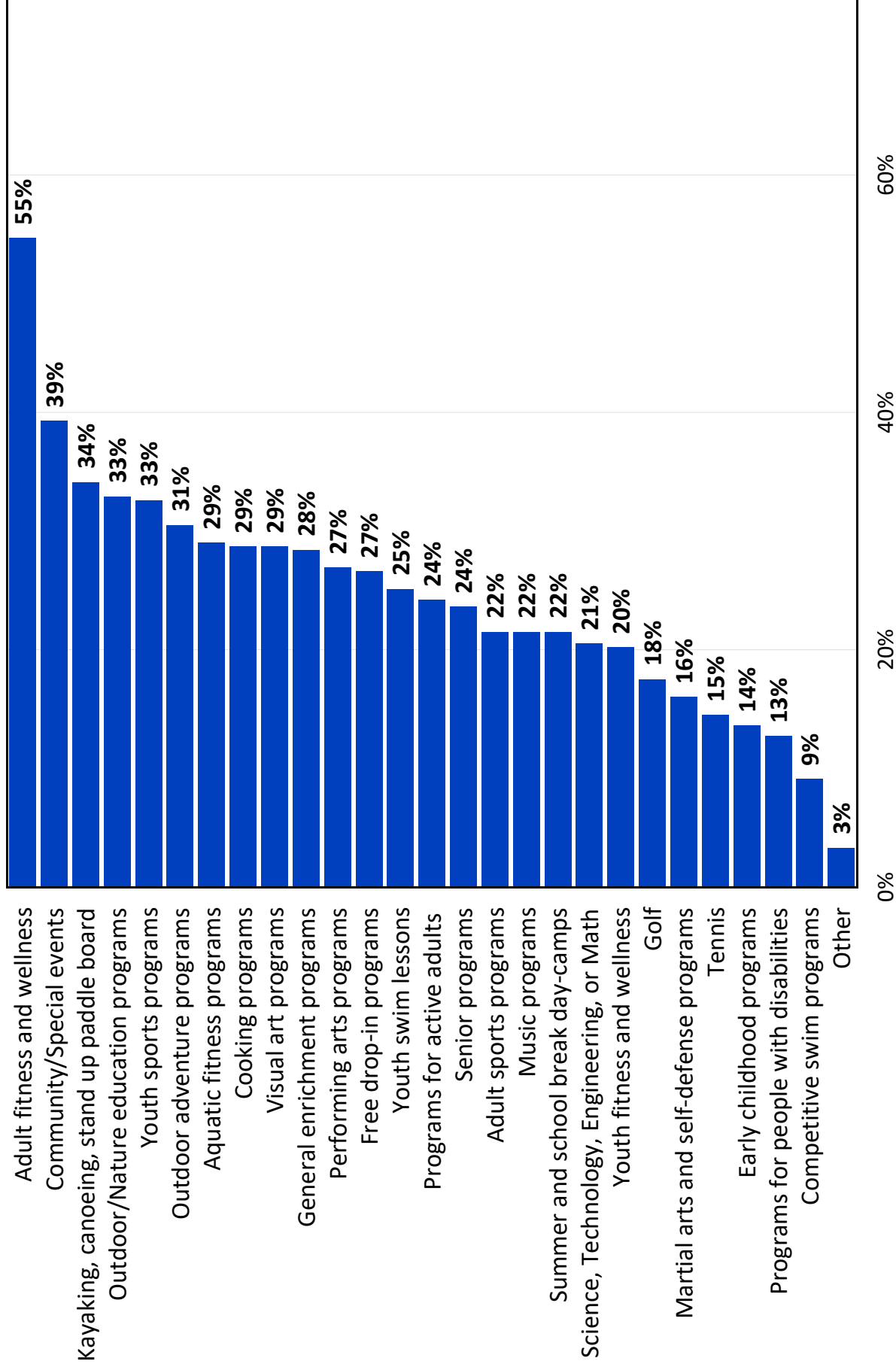
Q21. What prevents your household from using recreation programs offered by Spring Hill Recreation Commission?



Source: ETC Institute (2019)

Q22. Programs/Activities Respondent Households Have a Need For

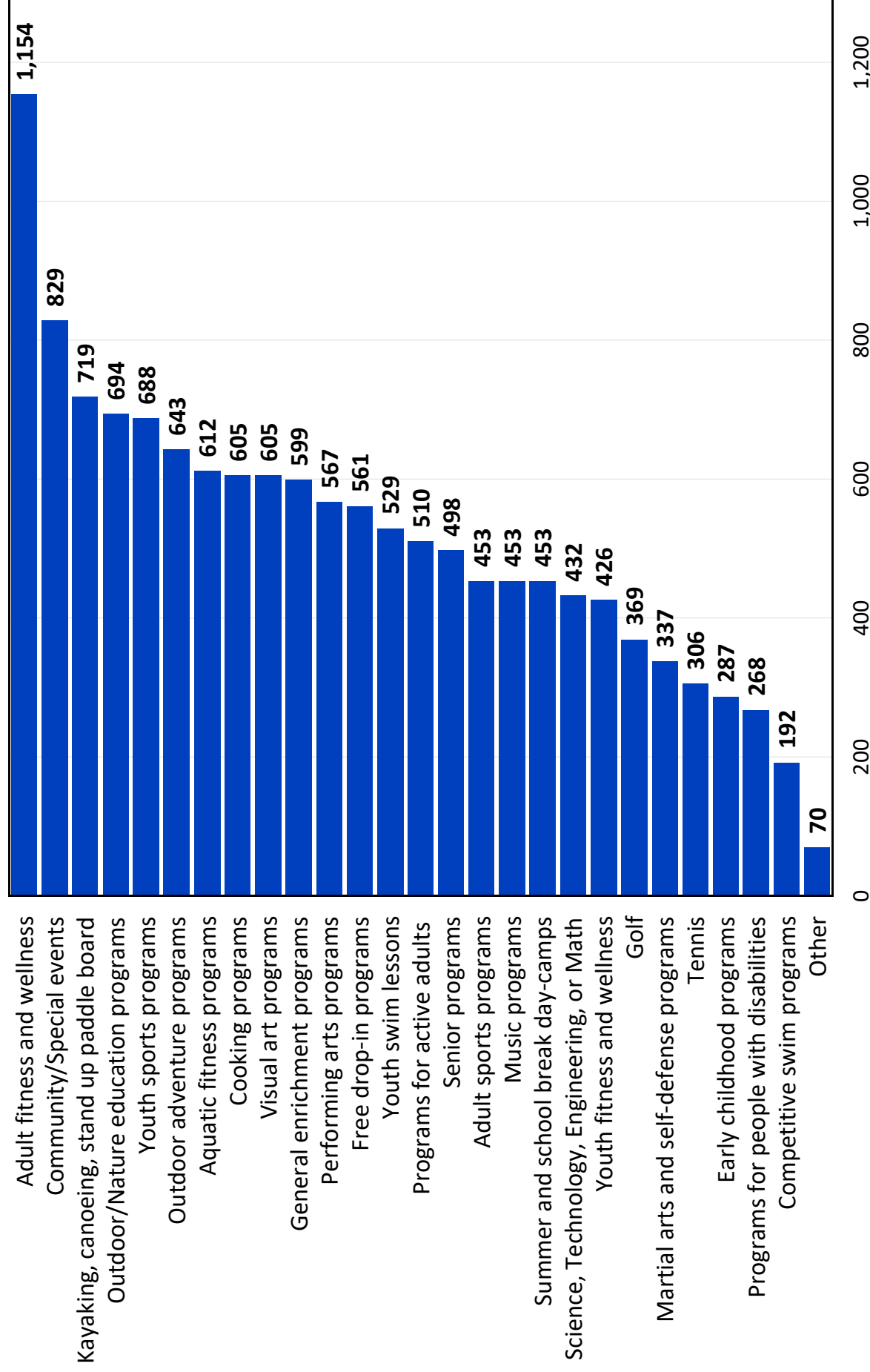
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

Q22-1. Estimated Number of Households That Have a Need for Various Programs/Activities

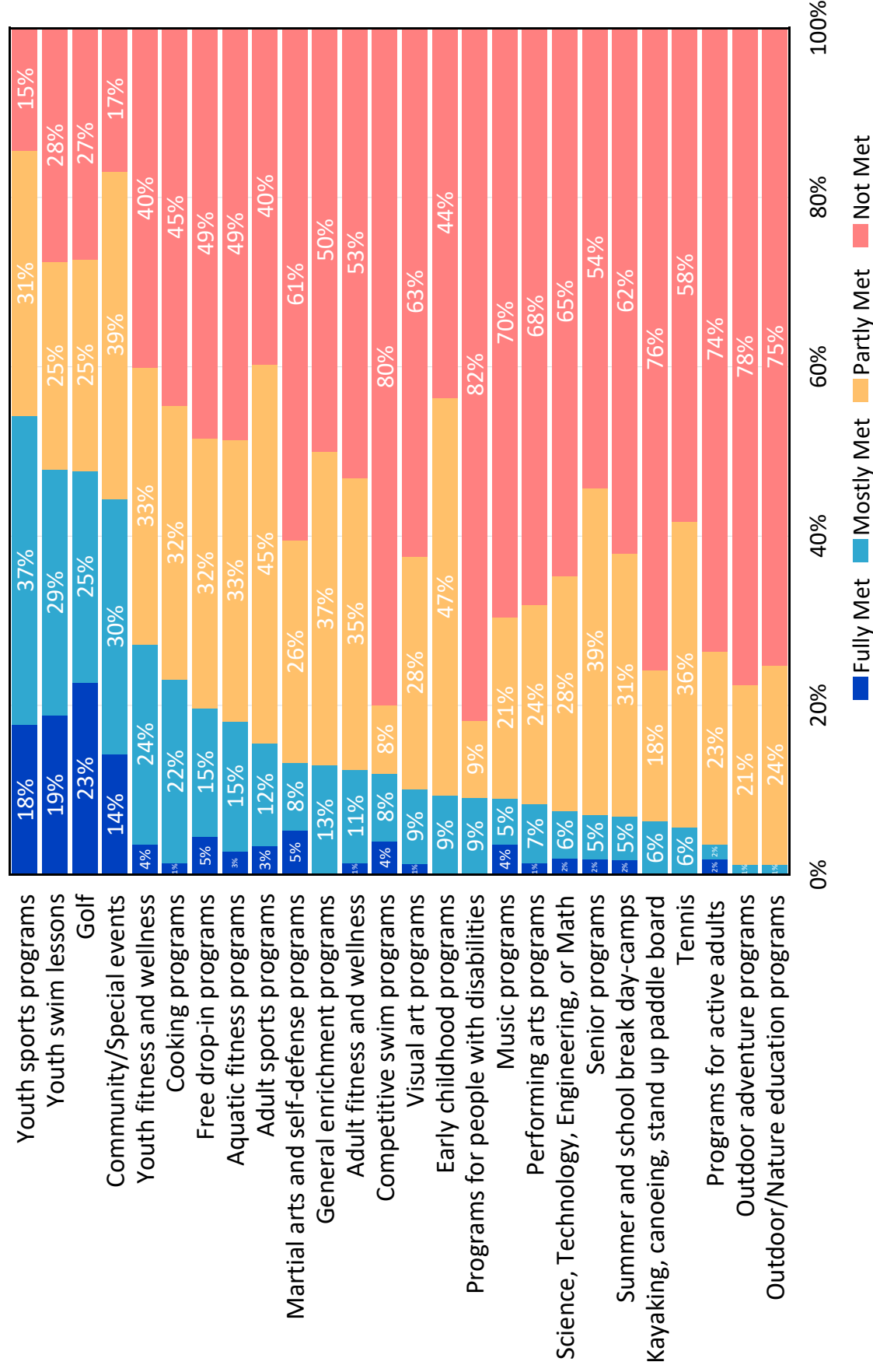
by number of households based on an estimated 2,109 households



Source: ETC Institute (2019)

Q22-2. How Well Programs/Activities Meet the Needs of Respondent Households

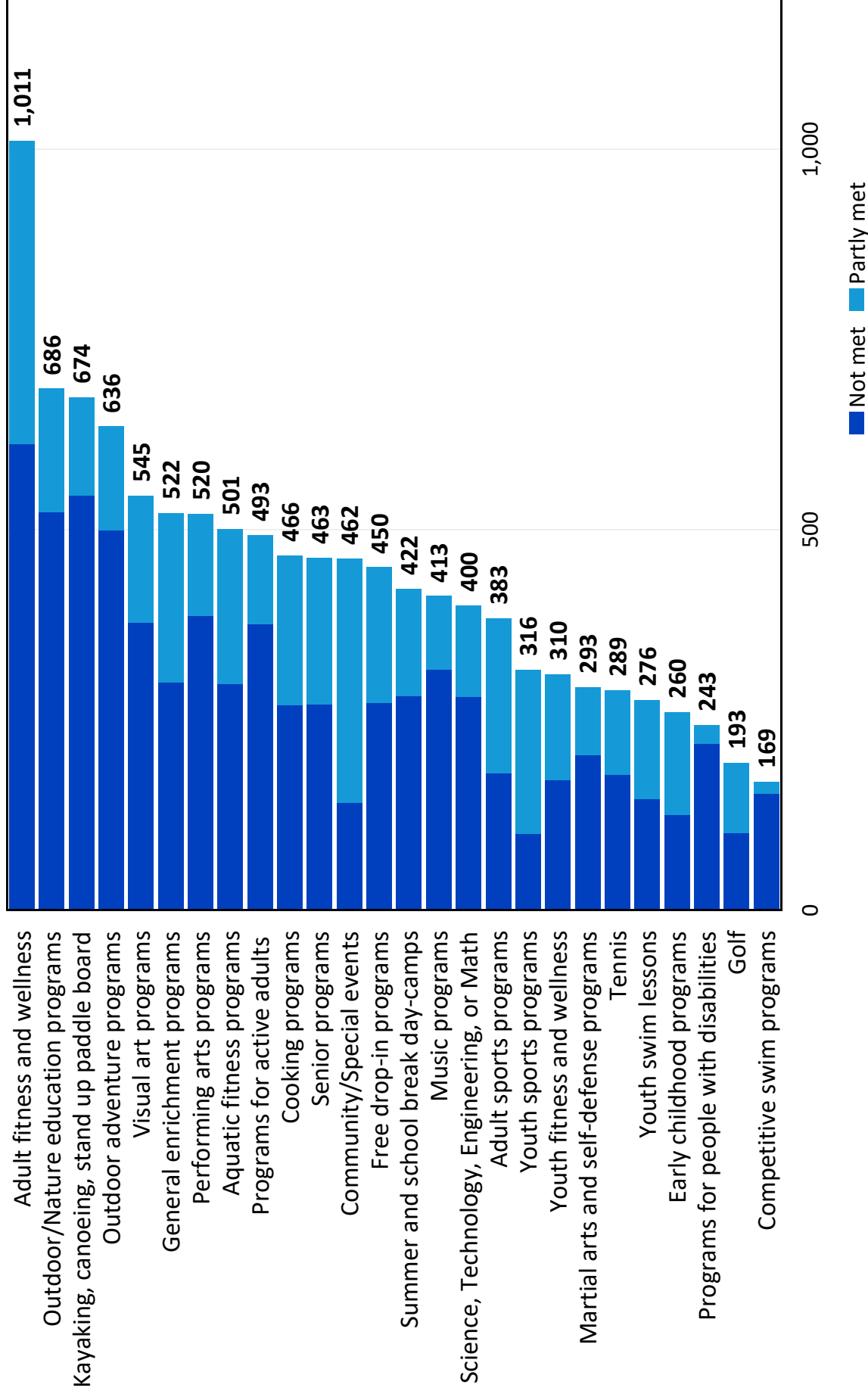
by percentage of respondents with a need for programs/activities



Source: ETC Institute (2019)

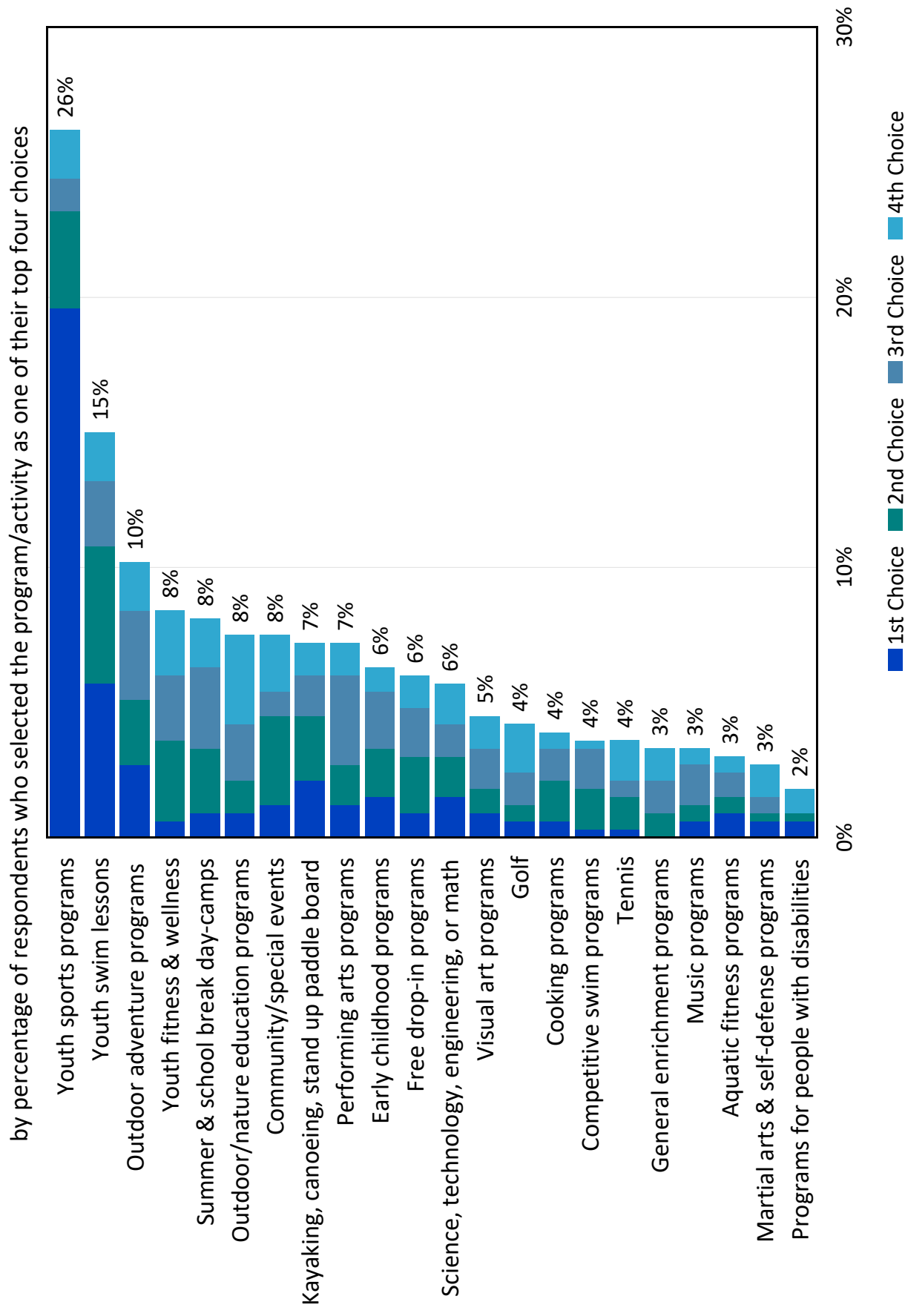
Q22-3. Estimated Number of Households Whose Needs for Programs/Activities Are Being Not Met or Partly Met

by number of households based on an estimated 2,109 households



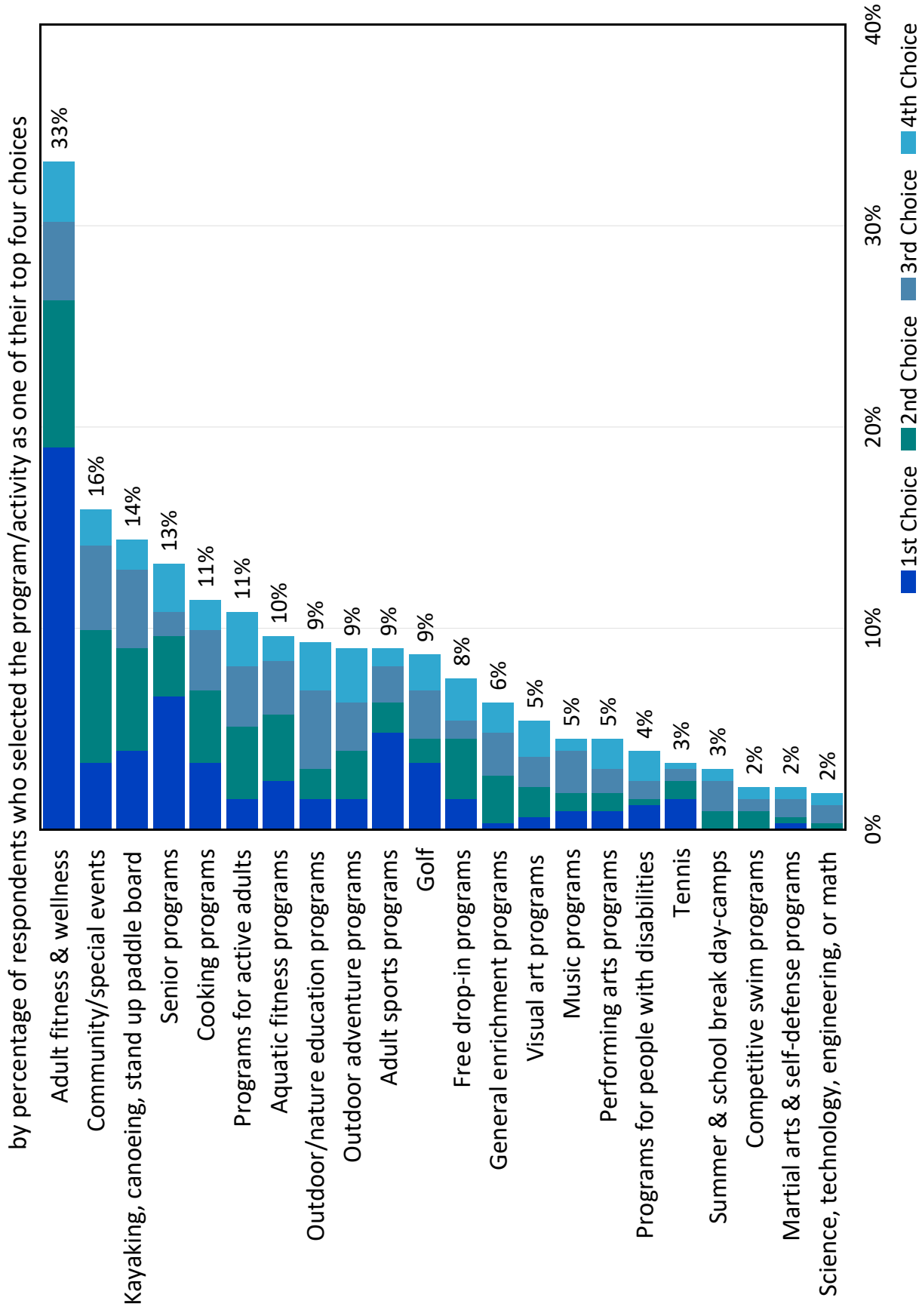
Source: ETC Institute (2019)

Q23. Programs/Activities That Are Most Important to YOUTH in Households



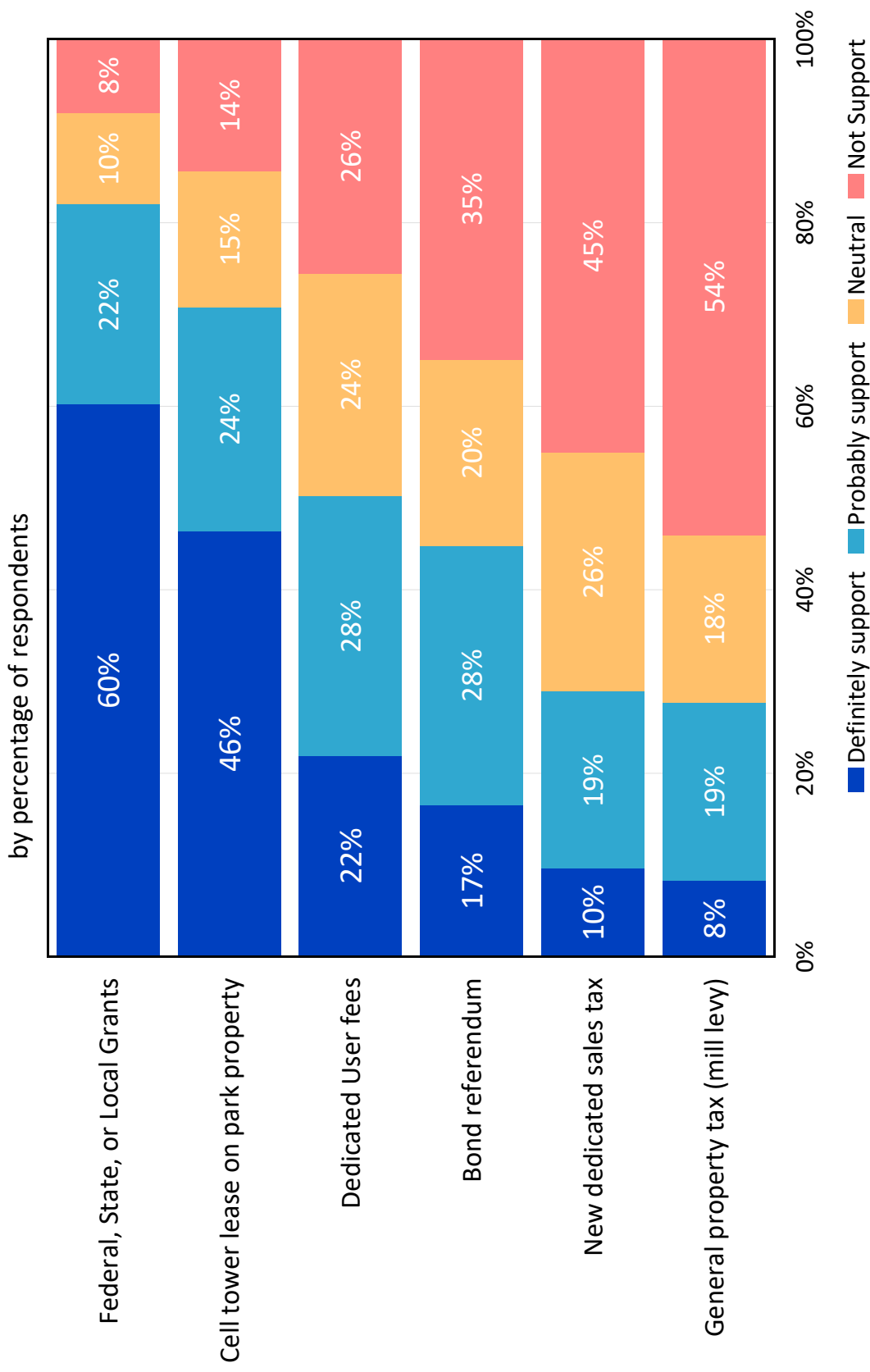
Source: ETC Institute (2019)

Q24. Programs/Activities That Are Most Important to ADULTS in Households

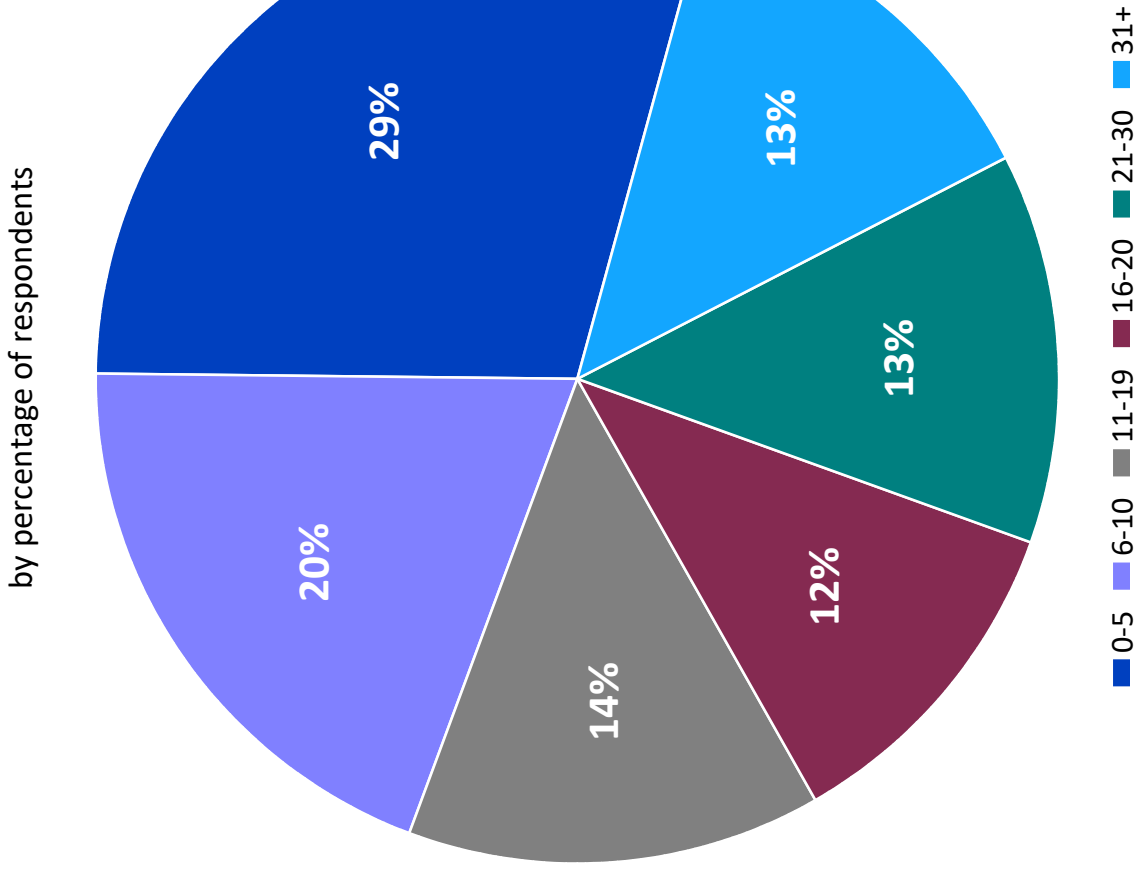


Source: ETC Institute (2019)

Q25. To what extent would you be willing to support funding mechanisms to specifically fund park improvements, operations, and maintenance costs?

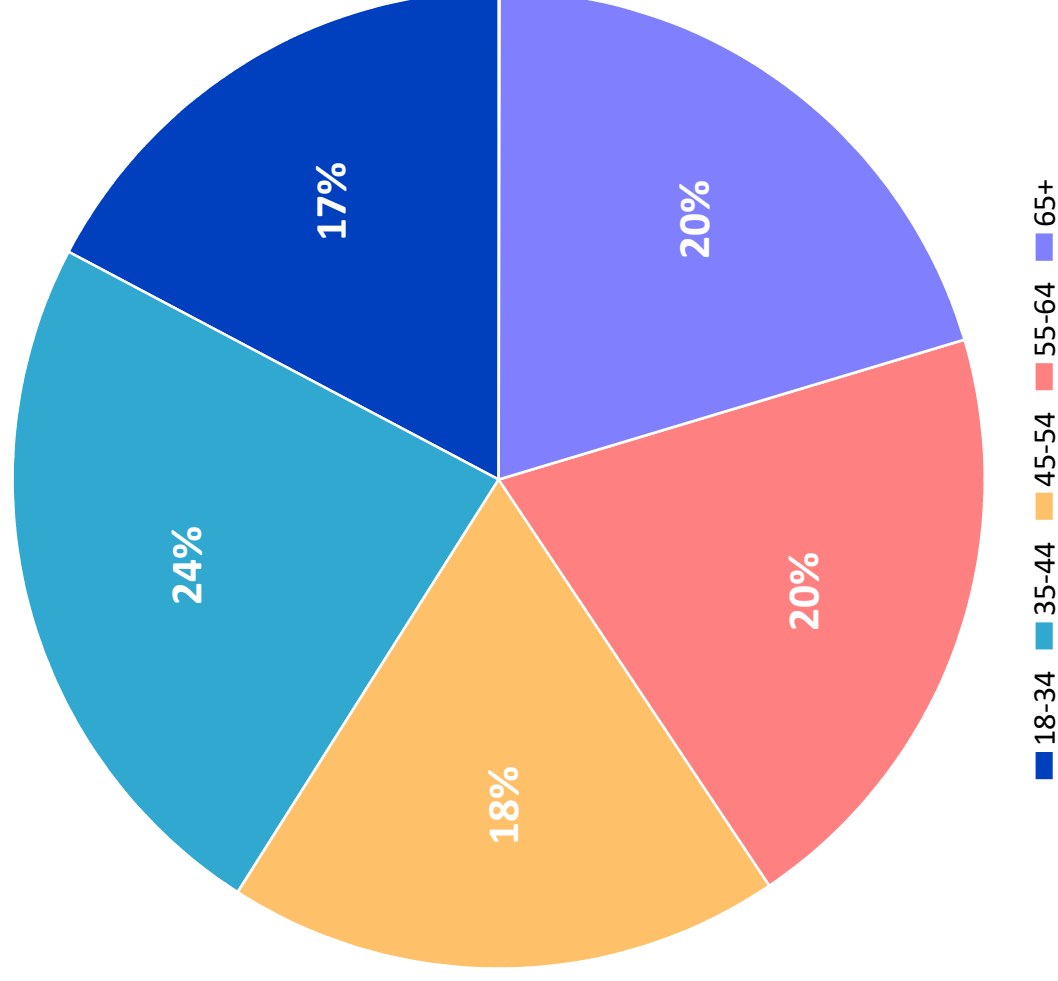


Q26. Demographics: How many years have you lived in Spring Hill?



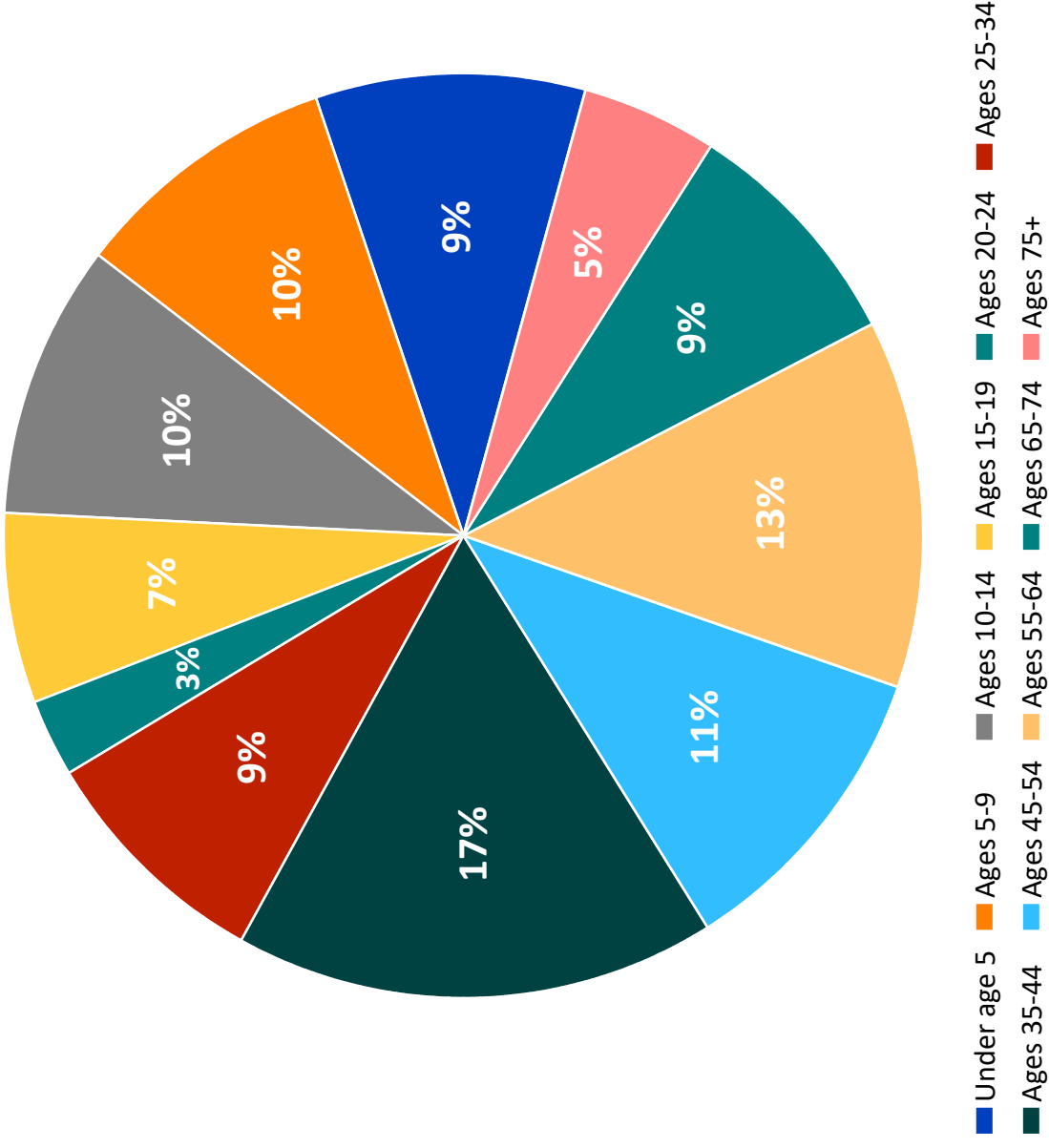
Q27. Demographics: What is your age

by percentage of respondents



Q28. Demographics: Ages of People in Household

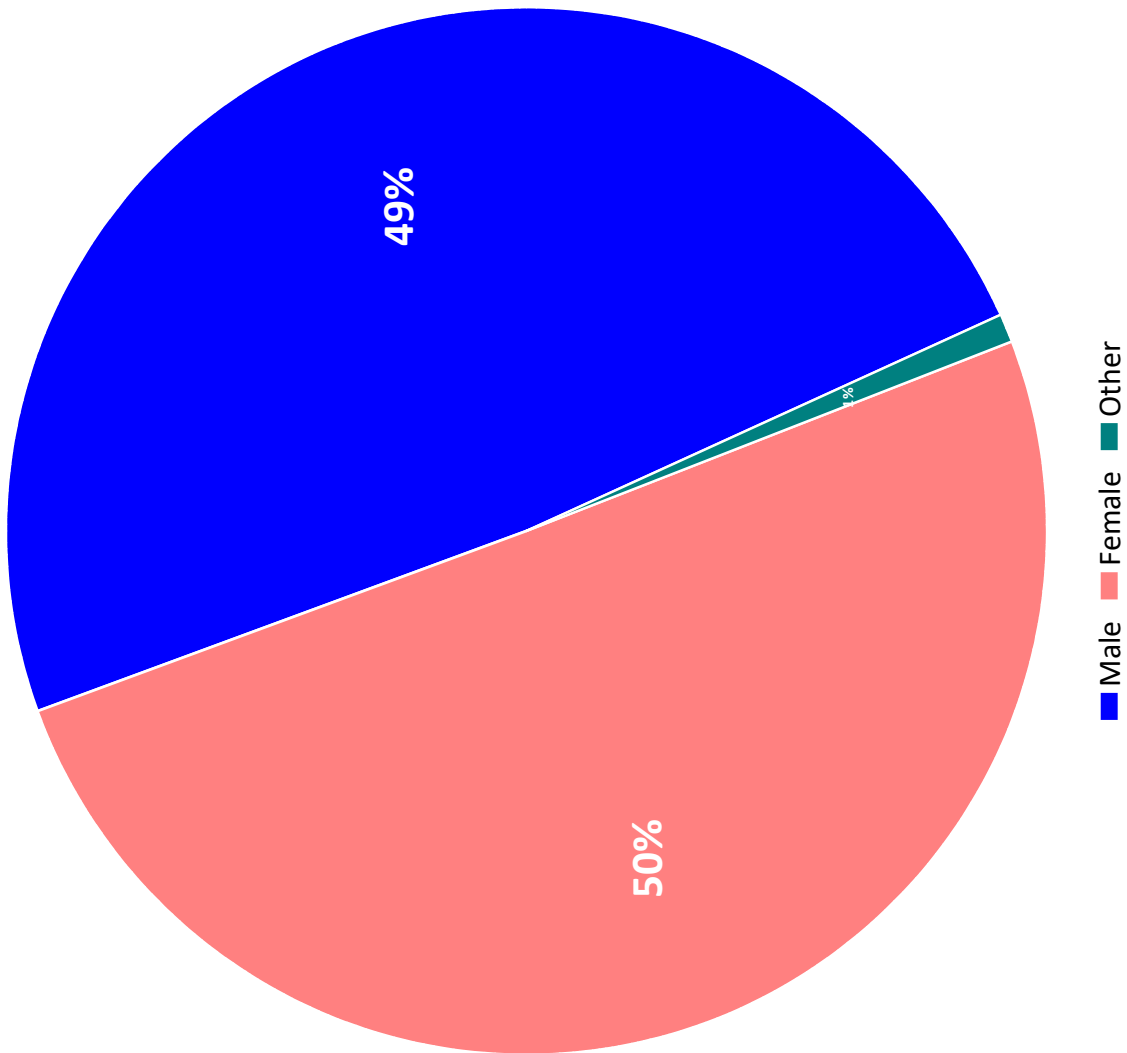
by percentage of household occupants



Source: ETC Institute (2019)

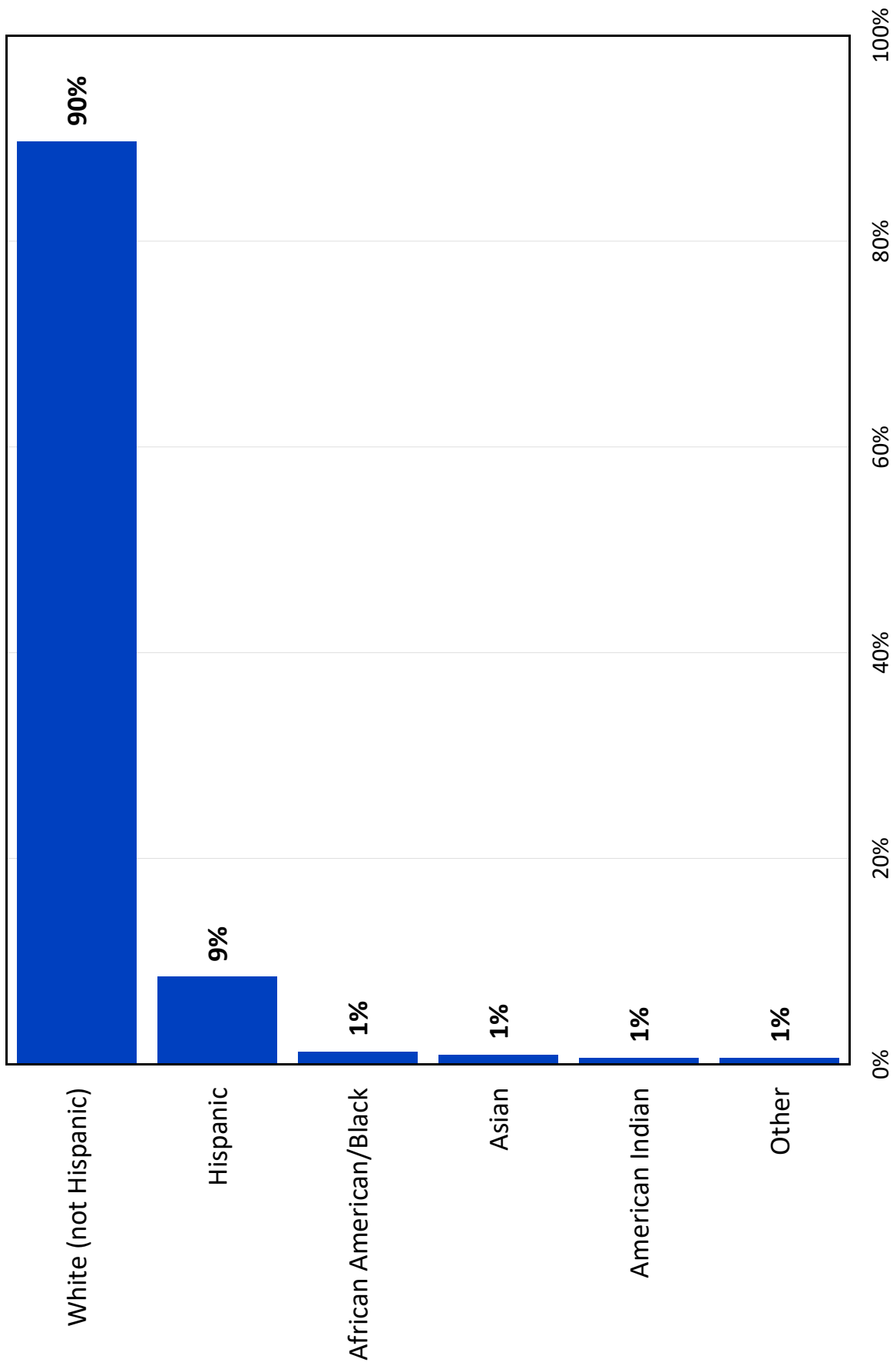
Q29. Demographics: With which gender do you identify most?

by percentage of respondents



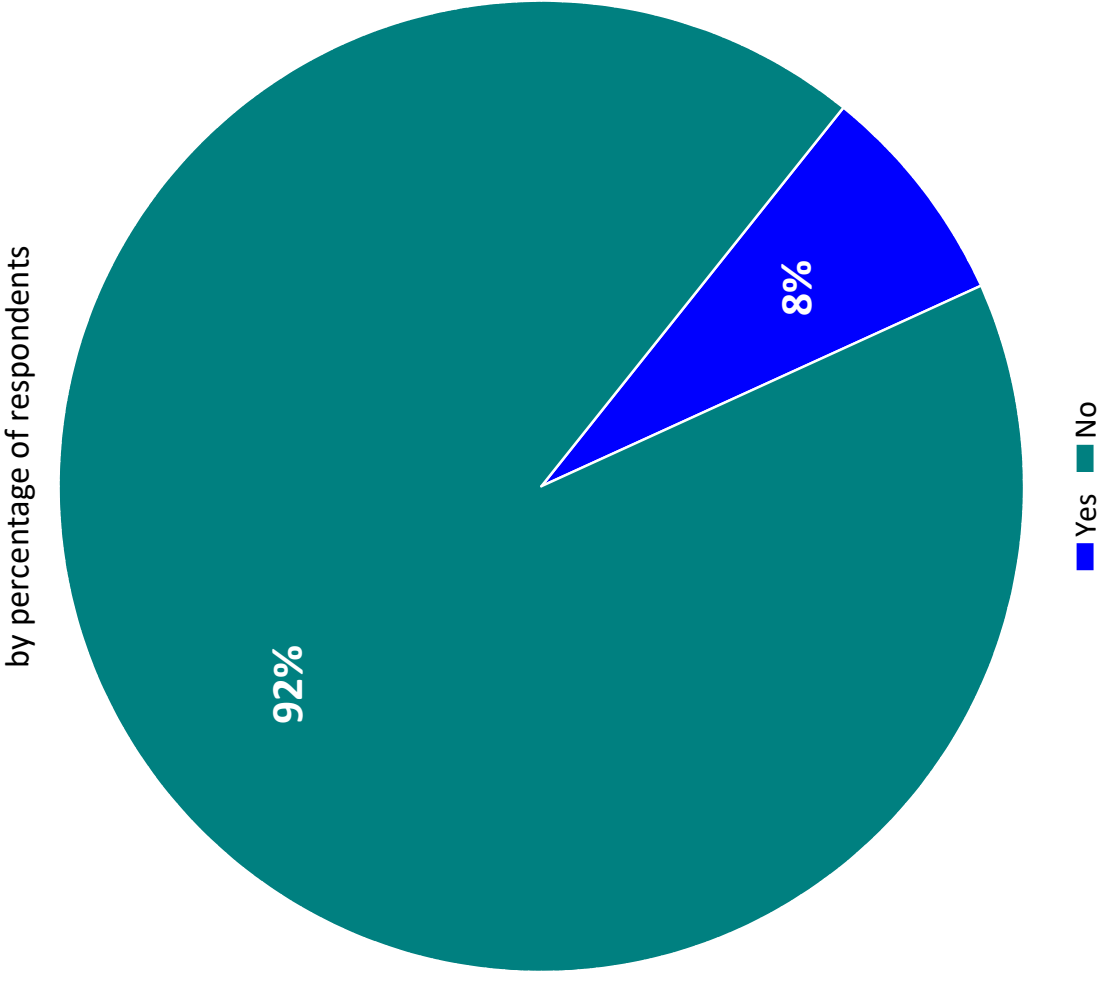
Q30. Demographics: Which best describes your race?

by percentage of respondents (multiple choices could be made)



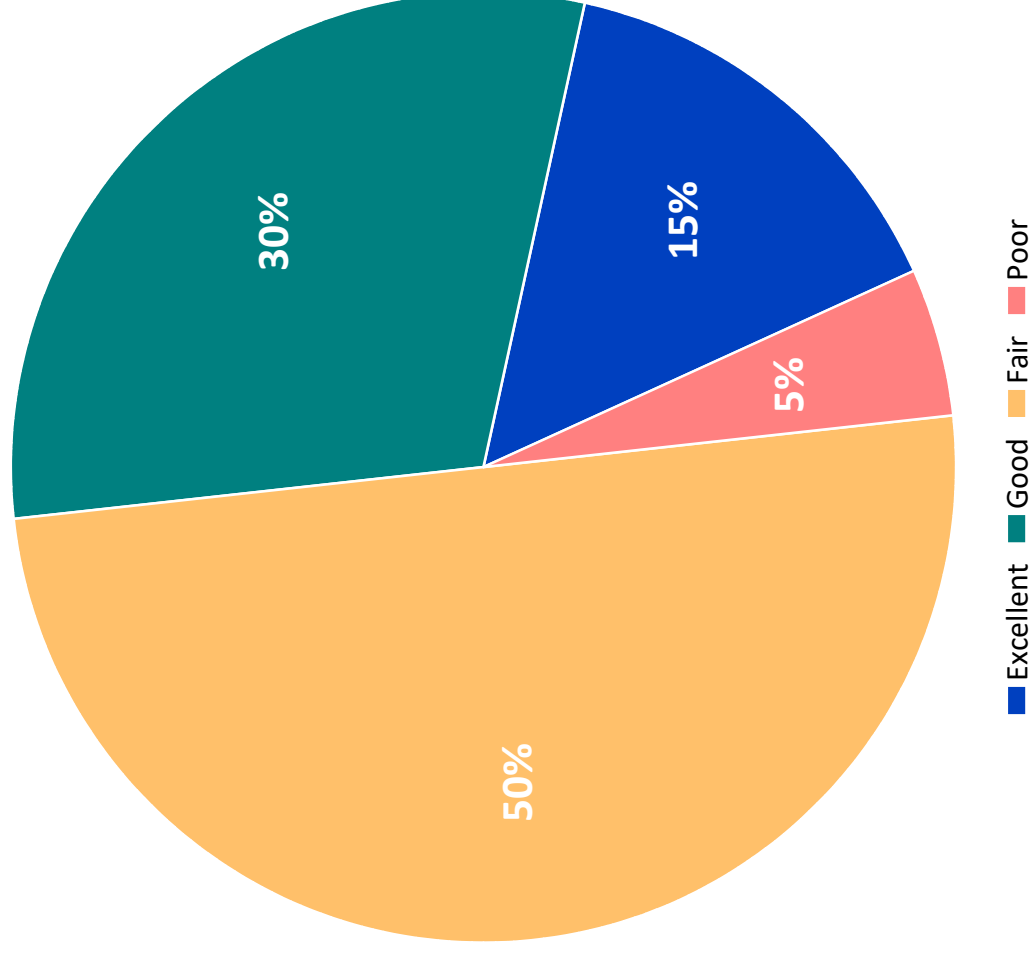
Source: ETC Institute (2019)

Q31. Demographics: Does anyone in your household have a disability that is recognized by the Americans with Disabilities Act (ADA)?



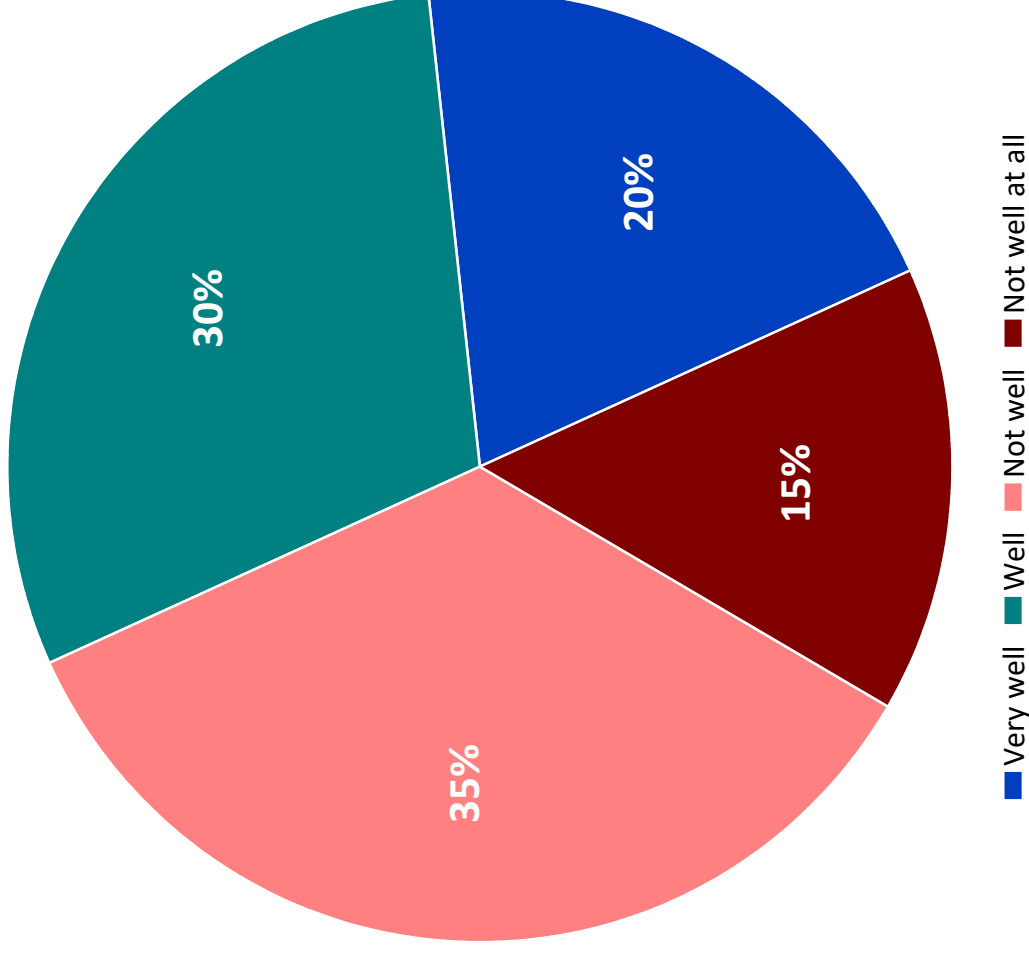
Q31a. How would you rate the accessibility of park facilities?

by percentage of respondents who have a disability



Q31b. How well do Spring Hill Recreation Commission programs and events accommodate the needs for persons with disabilities?

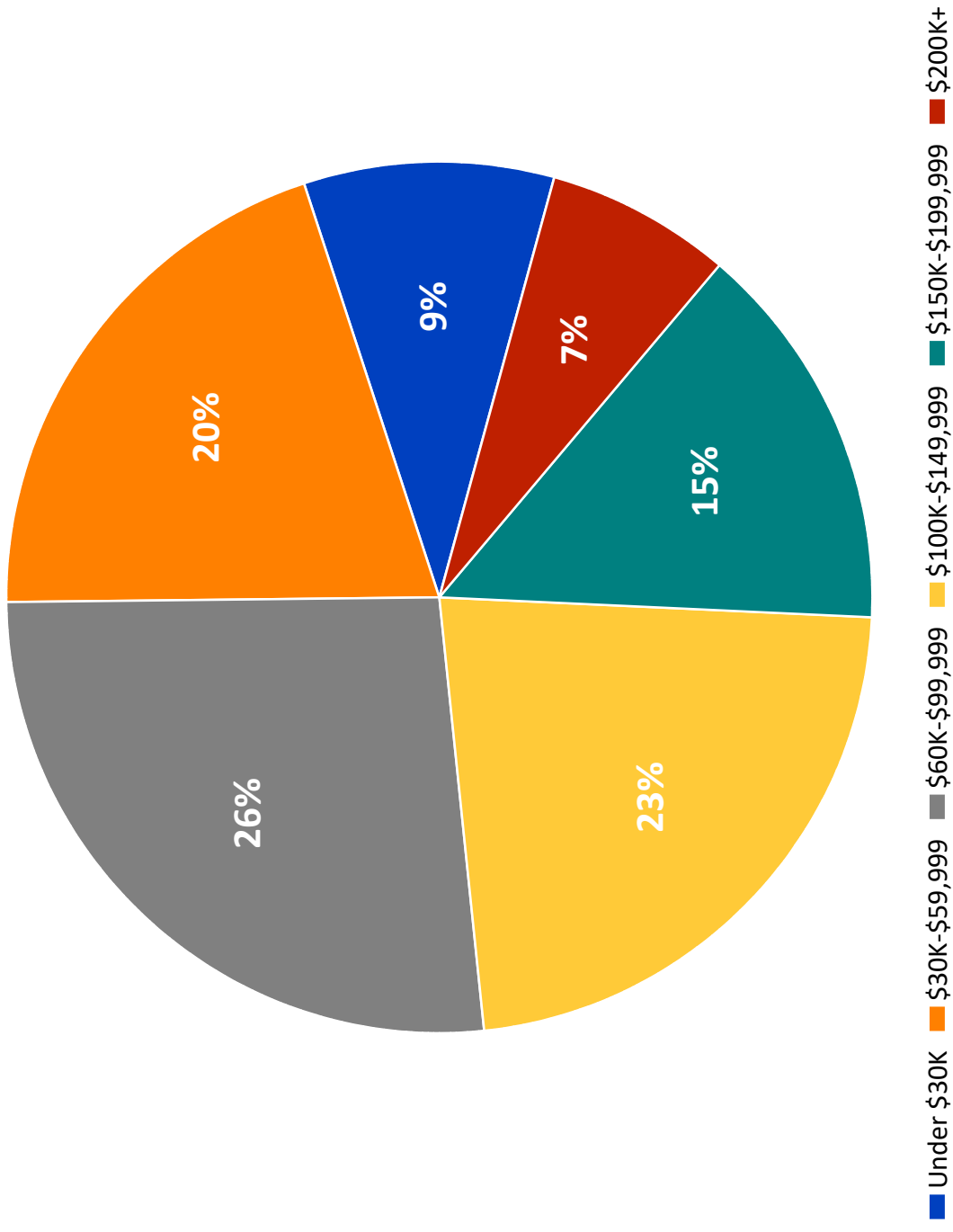
by percentage of respondents who have a disability



Source: ETC Institute (2019)

Q32. Demographics: Annual Household Income

by percentage of respondents



Source: ETC Institute (2019)

Section 2

Priority Investment Rating

Priority Investment Rating

City of Spring Hill, Ks

The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide governments with an objective tool for evaluating the priority that should be placed on parks and recreation investments. The Priority Investment Rating was developed by ETC Institute to identify the facilities and programs residents think should receive the highest priority for investment. The priority investment rating reflects the importance residents place on items (sum of top 4 choices) and the unmet needs (needs that are only being partly or not met) for each facility/program relative to the facility/program that rated the highest overall. Since decisions related to future investments should consider both the level of unmet need and the importance of facilities and programs, the PIR weights each of these components equally.

The PIR reflects the sum of the Unmet Needs Rating and the Importance Rating as shown in the equation below:

$$\text{PIR} = \text{UNR} + \text{IR}$$

For example, suppose the Unmet Needs Rating for natural areas for passive recreation is 71 (out of 100) and the Importance Rating for natural areas for passive recreation is 31 (out of 100), the Priority Investment Rating for natural areas for passive recreation would be 101 (out of 200).

How to Analyze the Charts:

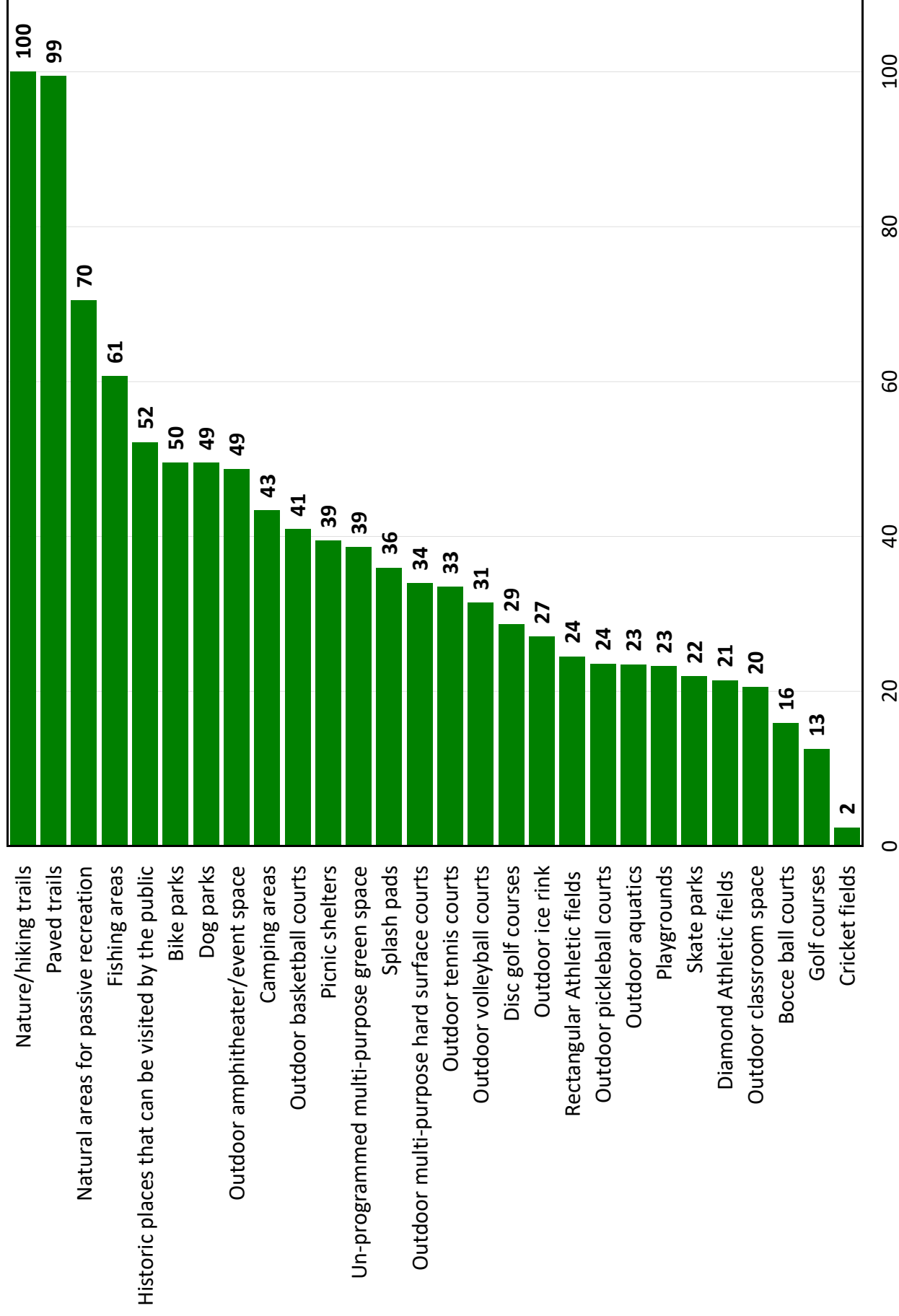
- **High Priority Areas** are those with a PIR of at least 100. A rating of 100 or above generally indicates there is a relatively high level of unmet need and residents generally think it is important to fund improvements in these areas. Improvements in this area are likely to have a positive impact on the greatest number of households.
- **Medium Priority Areas** are those with a PIR of 50-99. A rating in this range generally indicates there is a medium to high level of unmet need or a significant percentage of residents generally think it is important to fund improvements in these areas.
- **Low Priority Areas** are those with a PIR below 50. A rating in this range generally indicates there is a relatively low level of unmet need and residents do not think it is important to fund improvements in these areas. Improvements may be warranted if the needs of very specialized populations are being targeted.

The following pages show the Unmet Needs Rating, Importance Rating, and Priority Investment Rating for facilities and programs.

Unmet Needs Rating for Recreation Facilities

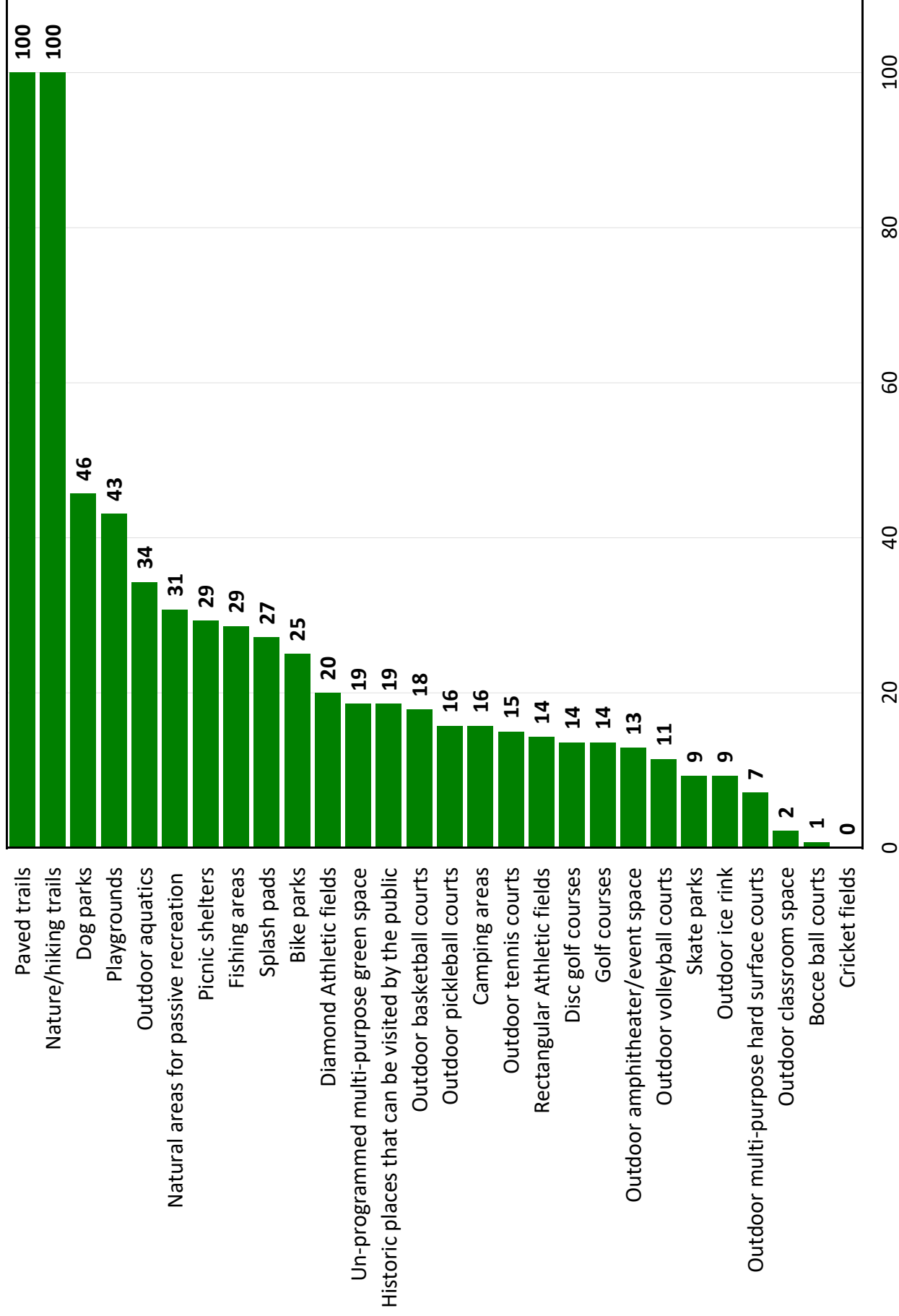
the rating for the item with the most unmet need=100

the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need



Importance Rating for Recreation Facilities

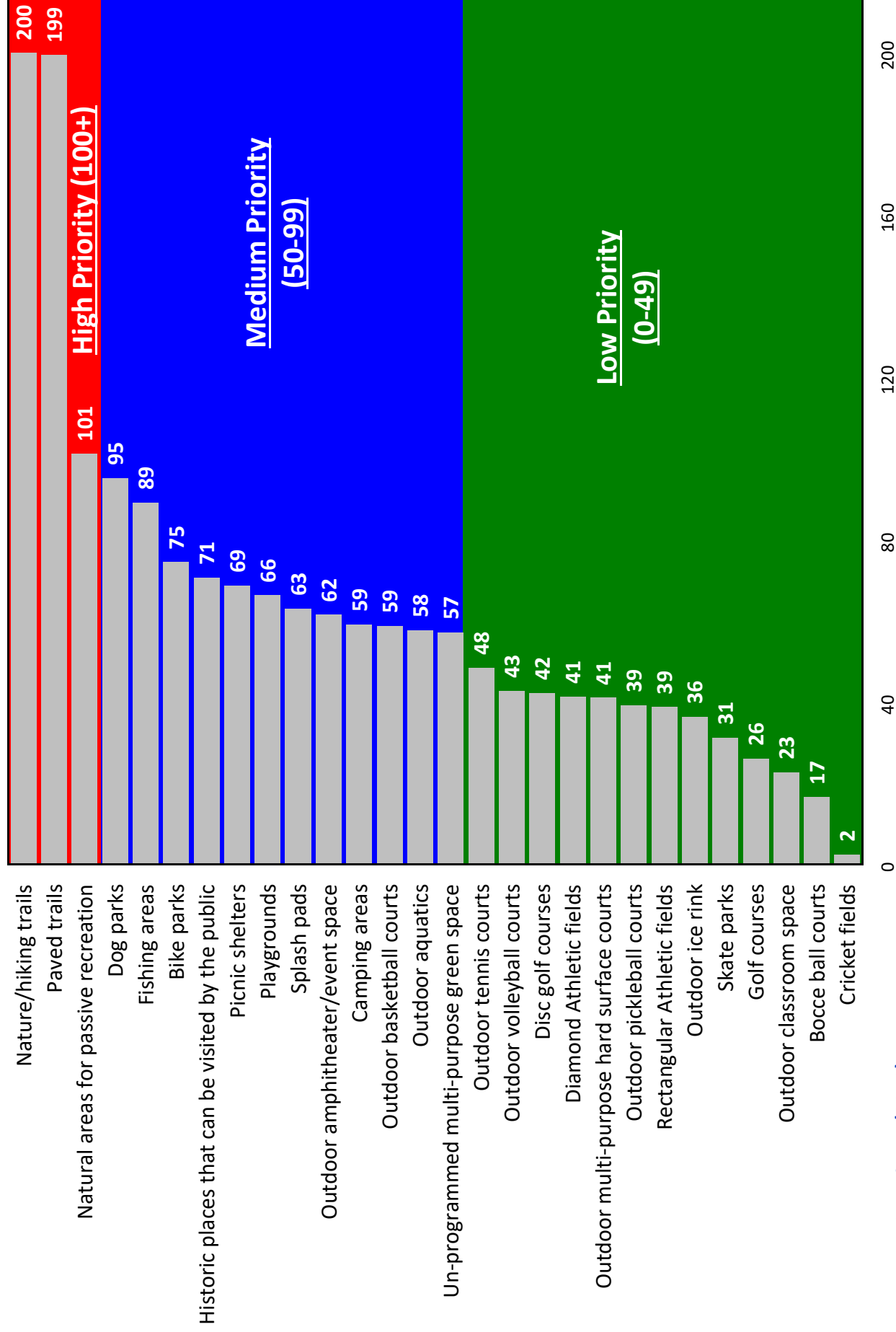
the rating for the item rated as the most important=100
the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



Source: ETC Institute (2019)

Top Priorities for Investment for Facilities

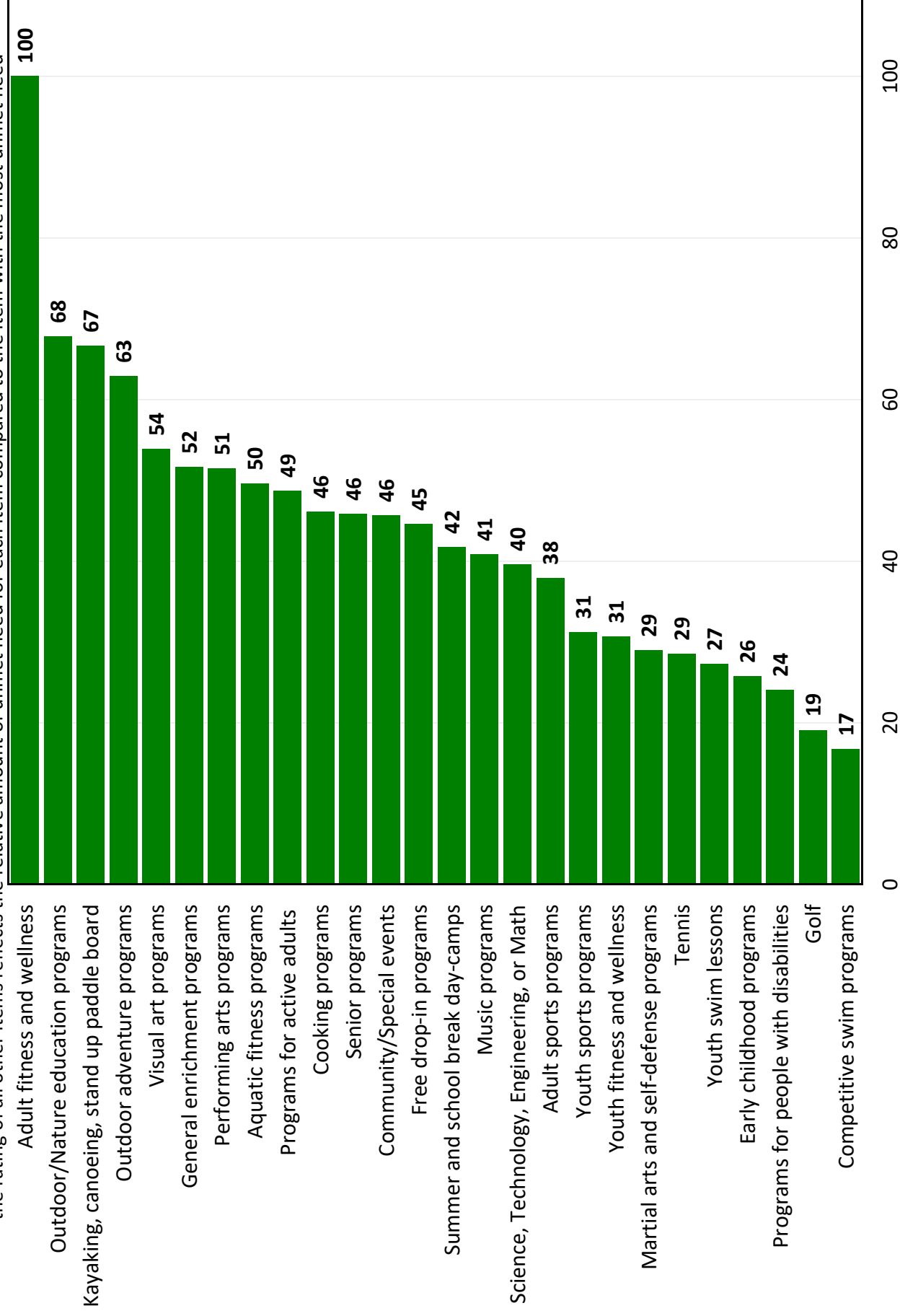
Based on the Priority Investment Rating



Unmet Needs Rating for Activities

the rating for the item with the most unmet need=100

the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need

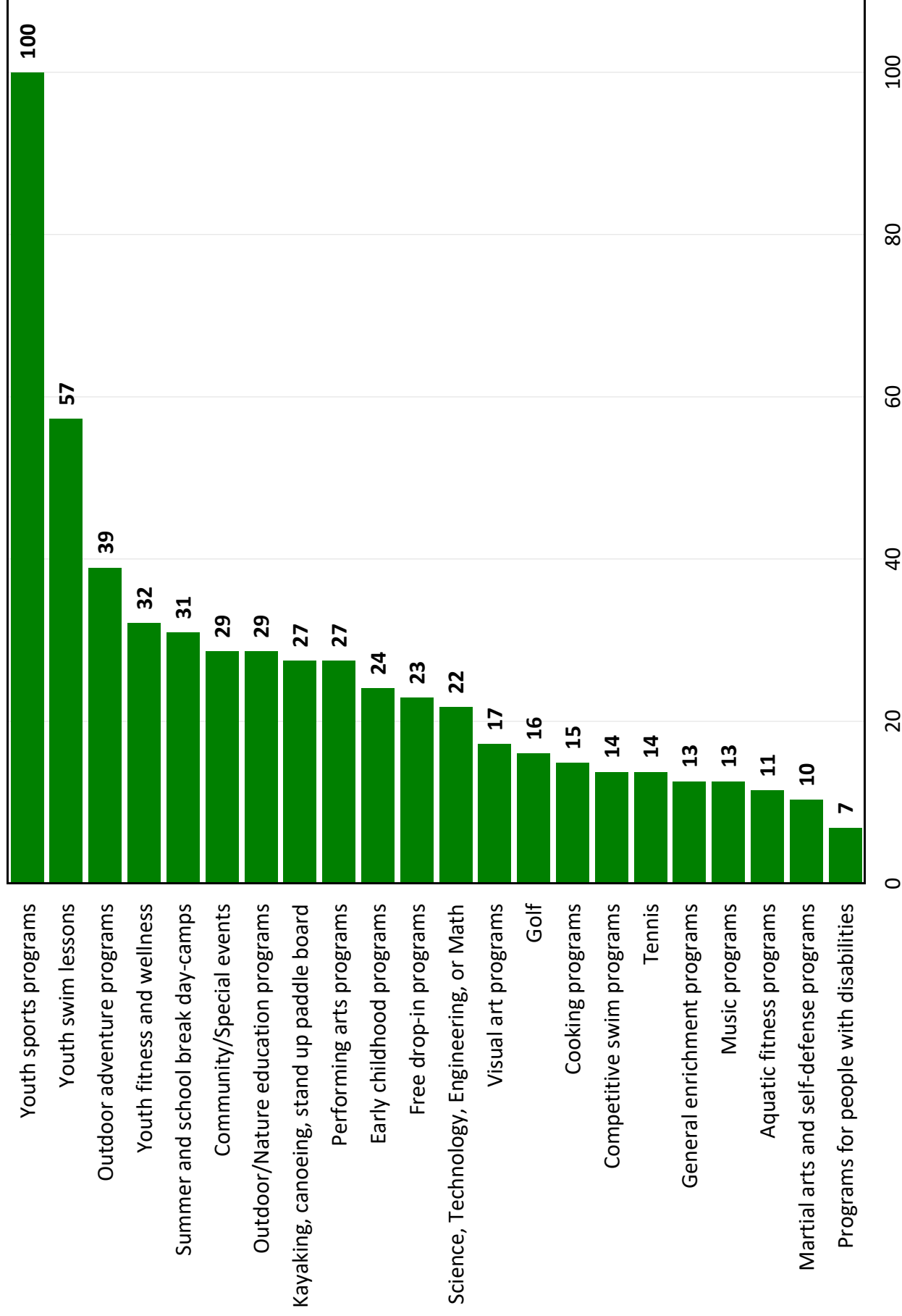


Source: ETC Institute (2019)

Importance Rating for Programs/Activities (YOUTH)

the rating for the item rated as the most important=100

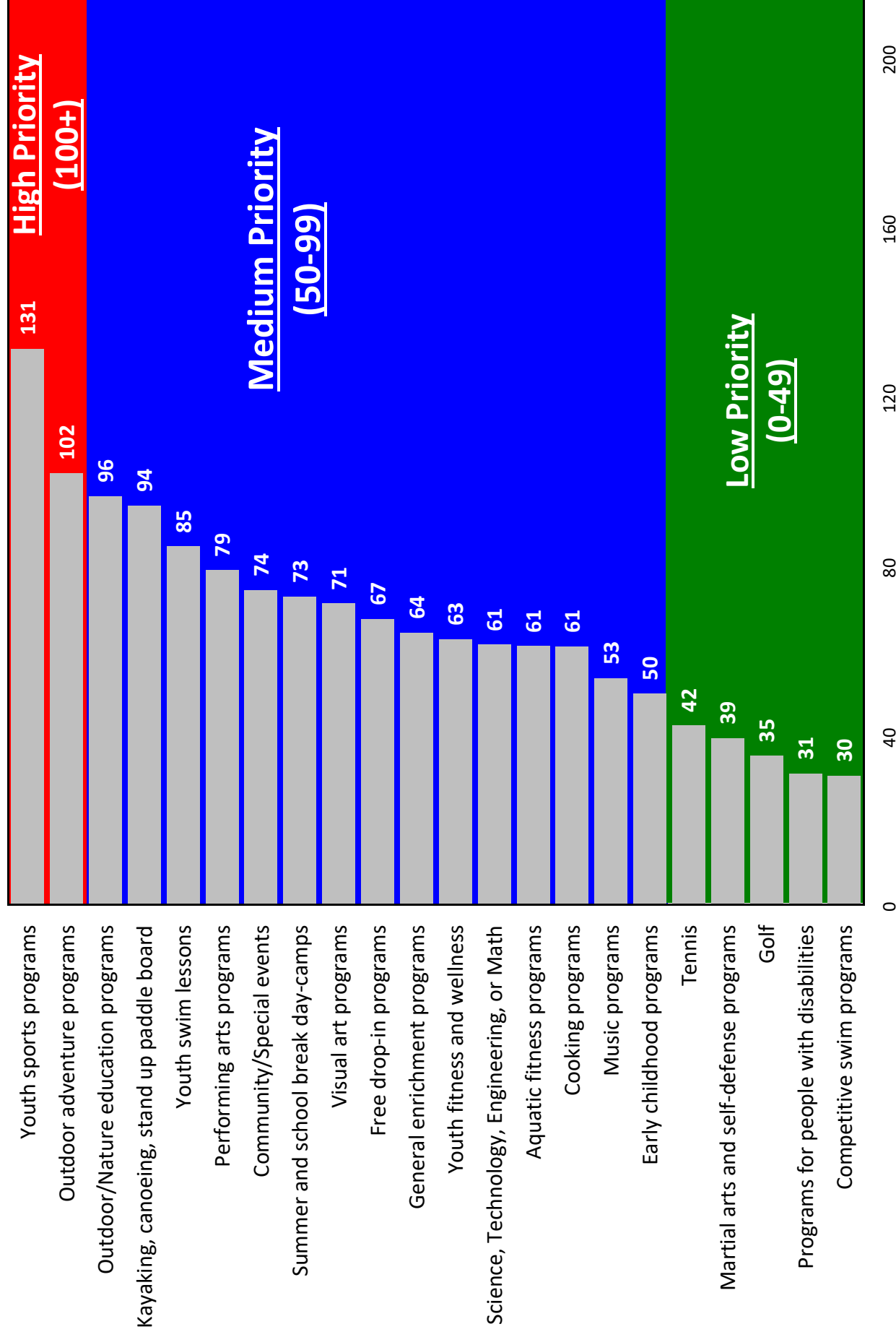
the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



Source: ETC Institute (2019)

Top Priorities for Investment for Programs/Activities (Youth)

Based on the Priority Investment Rating

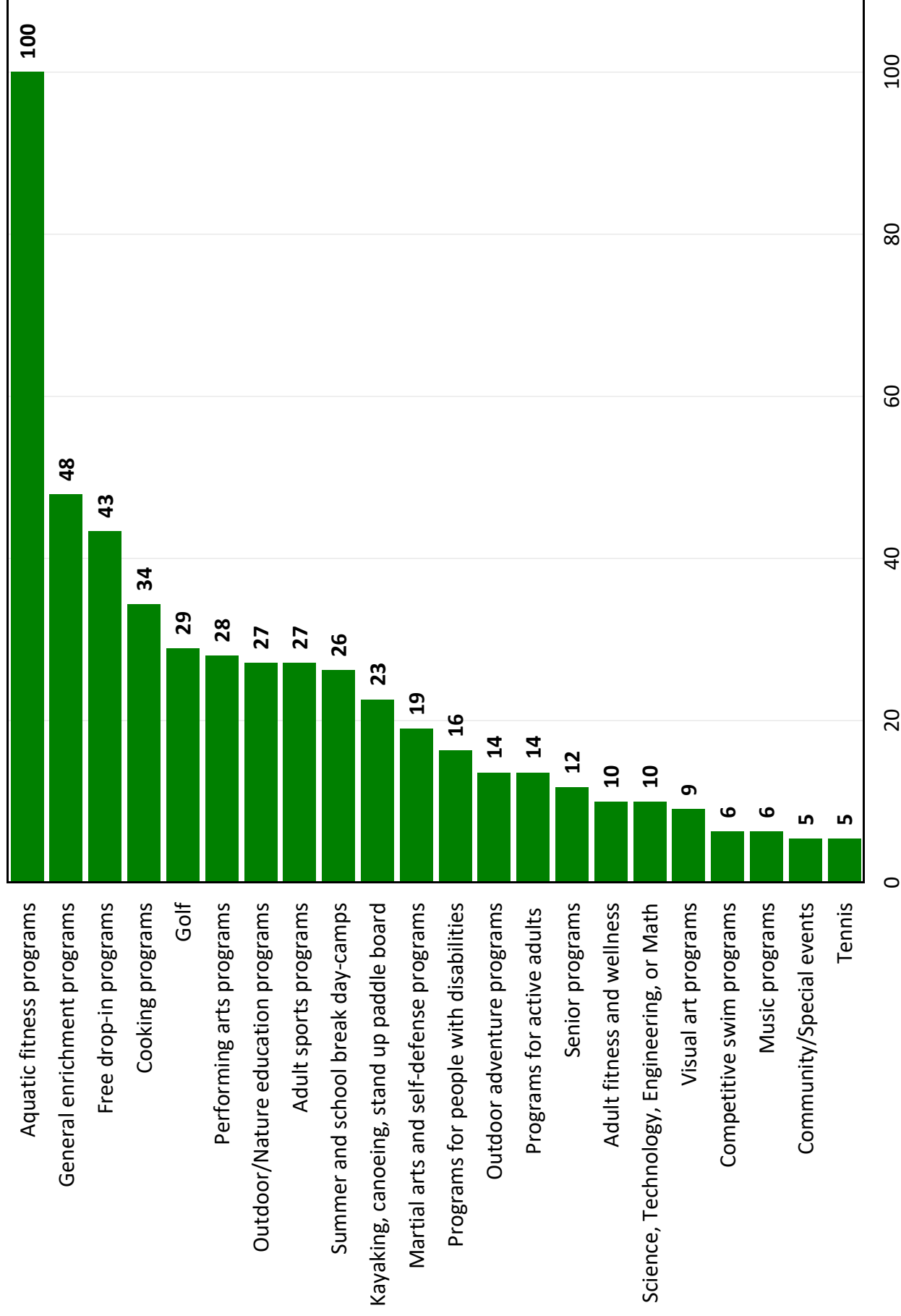


Source: ETC Institute (2019)

Importance Rating for Programs/Activities (18+)

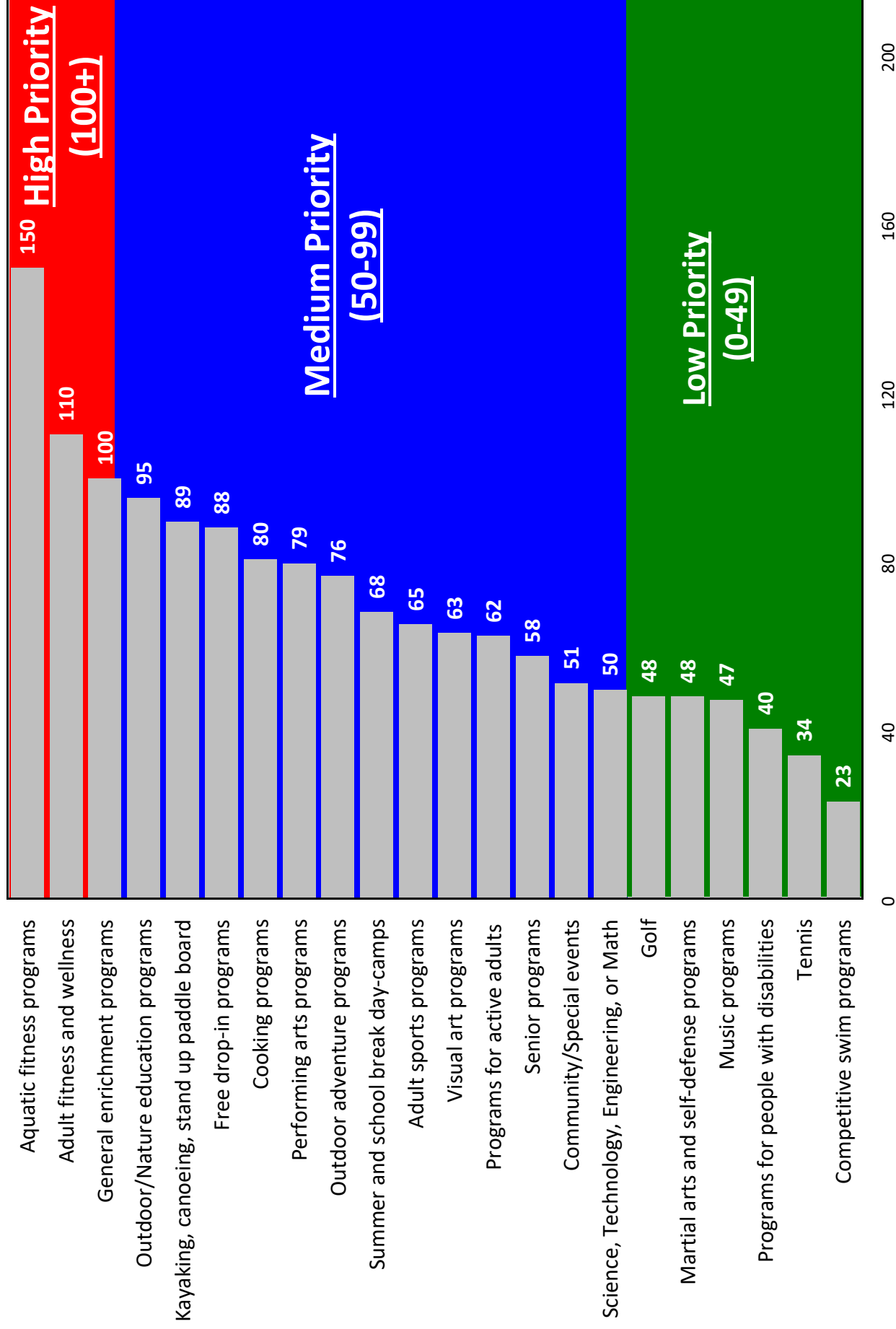
the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



Top Priorities for Investment for Programs/Activities (18+)

Based on the Priority Investment Rating



Section 3

Benchmarking Data

Benchmarking Summary Report

City of Spring Hill, Ks

Since 1998, ETC Institute has conducted household surveys for needs assessments, feasibility studies, customer satisfaction, fees and charges comparisons, and other parks and recreation issues in more than 400 communities in 49 states across the country.

The results of these surveys has provided an unparalleled data base of information to compare responses from household residents in client communities to “National Averages” and therefore provide a unique tool to “assist organizations in better decision making.”

Communities within the data base include a full-range of municipal and county governments from 20,000 in population through over 1 million in population. They include communities in warm weather climates and cold weather climates, mature communities and some of the fastest growing cities and counties in the country.

“National Averages” have been developed for numerous strategically important parks and recreation planning and management issues including: customer satisfaction and usage of parks and programs; methods for receiving marketing information; reasons that prevent members of households from using parks and recreation facilities more often; priority recreation programs, parks, facilities and trails to improve or develop; priority programming spaces to have in planned community centers and aquatic facilities; potential attendance for planned indoor community centers and outdoor aquatic centers; etc.

Results from household responses for the City of Spring Hill Kansas were compared to National Benchmarks to gain further strategic information. A summary of all tabular comparisons are shown on the following page.

Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the City of Spring Hill Kansas is not authorized without written consent from ETC Institute.

Benchmarking for the City of Spring Hill

	City of Spring Hill 2019	National
Satisfaction with the overall value received from the parks and recreation department		
Very satisfied	17%	24%
Somewhat satisfied	33%	35%
Neutral	34%	22%
Dissatisfied	16%	9%
Have you or members of your household participated in City/County/Park District recreation programs during the past year?		
Yes	35%	32%
No	65%	68%
Reasons preventing the use of parks and recreation facilities and programs more often		
Program not offered	22%	19%
Not interested/too busy	19%	20%
Don't know what's offered	18%	34%
Hours not convenient	16%	10%
Lack of quality programs	15%	11%
Use other facilities	11%	9%
Fees too high	10%	16%
Parking	3%	8%
Poor customer service	1%	4%

Benchmarking for the City of Spring Hill

	City of Spring Hill 2019	National
Parks and recreation facilities that respondent households have a need for		
Paved trails	68%	70%
Nature/hiking trails	67%	54%
Natural areas for passive recreation and wildlife benefit	49%	54%
Fishing areas	47%	30%
Playgrounds	46%	41%
Outdoor aquatics	46%	41%
Picnic shelters	42%	49%
Historic places that can be visited by the public	36%	27%
Dog parks	35%	30%
Bike parks	33%	22%
Outdoor amphitheater/event space	32%	32%
Outdoor basketball courts	31%	20%
Splash pads	29%	25%
Camping areas	29%	32%
Diamond Athletic fields (Baseball, Softball, etc.)	28%	19%
Rectangular Athletic fields (Soccer, Football, etc.)	26%	21%
Outdoor tennis courts	24%	21%
Golf courses	22%	23%
Disc golf courses	20%	13%
Outdoor volleyball courts	20%	16%
Outdoor ice rink	17%	21%
Skate parks	15%	11%
Cricket fields	2%	4%

Benchmarking for the City of Spring Hill

	City of Spring Hill 2019	National
Most important parks and recreation facilities (sum of top choices)		
Paved trails	42%	45%
Nature/hiking trails	42%	30%
Natural areas for passive recreation & wildlife benefit	13%	21%
Playgrounds	18%	18%
Outdoor aquatics	14%	17%
Dog parks	19%	15%
Picnic shelters	12%	14%
Fishing areas	12%	11%
Golf courses	6%	9%
Camping areas	7%	9%
Outdoor amphitheater/event space	5%	8%
Splash pads	11%	8%
Historic places that can be visited by the public	8%	7%
Bike parks	11%	7%
Rectangular athletic fields (soccer, football, etc.)	6%	7%
Outdoor tennis courts	6%	6%
Diamond athletic fields (baseball, softball, etc.)	8%	6%
Outdoor ice rink	4%	5%
Outdoor basketball courts	8%	4%
Disc golf courses	6%	3%
Outdoor volleyball courts	5%	2%
Skate parks	4%	2%
Cricket fields	0%	1%

Benchmarking for the City of Spring Hill

	City of Spring Hill 2019	National
Recreation programs that respondent households have a need for		
Adult fitness and wellness	55%	49%
Community/Special events	39%	39%
Outdoor/Nature education programs	33%	30%
Youth sports programs	33%	22%
Performing arts programs	27%	21%
Youth swim lessons	25%	22%
Senior programs	24%	25%
Adult sports programs	22%	23%
Summer and school break day-camps	22%	19%
Youth fitness and wellness	20%	17%
Golf	18%	16%
Martial arts and self-defense programs	16%	13%
Tennis	15%	15%
Early childhood programs	14%	13%
Programs for people with disabilities	13%	10%
Ways respondents learn about recreation programs and activities		
City newsletter	57%	24%
Social media (Facebook, Twitter, YouTube, etc.)	38%	25%
Friends & family	26%	49%
Spring Hill Recreation Commission website	25%	37%
Newspaper	5%	1%
Conversations with staff	3%	6%
Organizations used for parks and recreation programs and facilities		
City of Spring Hill/S.H. Rec. Commission	48%	52%
Local City/County Parks & Rec department	36%	38%
Local schools	27%	24%
Churches or other religious organizations	15%	26%
Fitness centers	9%	22%
Private clubs	5%	13%
Local colleges/universities	3%	17%

Section 4

Tabular Data

Q1. Please rate your satisfaction with the overall value your household receives from Spring Hill Parks & Recreation.

Q1. Your satisfaction with overall value your household receives from Spring Hill Parks & Recreation

	Number	Percent
Very satisfied	49	14.8 %
Somewhat satisfied	93	28.1 %
Neutral	95	28.7 %
Somewhat dissatisfied	26	7.9 %
Very dissatisfied	20	6.0 %
Don't know	48	14.5 %
Total	331	100.0 %

WITHOUT DON'T KNOW

Q1. Please rate your satisfaction with the overall value your household receives from Spring Hill Parks & Recreation. (without "don't know")

Q1. Your satisfaction with overall value your household receives from Spring Hill Parks & Recreation

	Number	Percent
Very satisfied	49	17.3 %
Somewhat satisfied	93	32.9 %
Neutral	95	33.6 %
Somewhat dissatisfied	26	9.2 %
Very dissatisfied	20	7.1 %
Total	283	100.0 %

Q2. How important do you feel it is for the City of Spring Hill to provide high quality park facilities?

Q2. How important is it for City of Spring Hill to provide high quality park facilities	Number	Percent
Very important	210	63.4 %
Somewhat important	81	24.5 %
Not sure	24	7.3 %
Not important	11	3.3 %
Not provided	5	1.5 %
Total	331	100.0 %

WITHOUT NOT PROVIDED

**Q2. How important do you feel it is for the City of Spring Hill to provide high quality park facilities?
(without "not provided")**

Q2. How important is it for City of Spring Hill to provide high quality park facilities	Number	Percent
Very important	210	64.4 %
Somewhat important	81	24.8 %
Not sure	24	7.4 %
Not important	11	3.4 %
Total	326	100.0 %

Q3. On average, how often do you and other members of your household visit Spring Hill Parks?

Q3. How often do you visit Spring Hill parks on average	Number	Percent
Almost daily	17	5.1 %
A few times per week	25	7.6 %
At least once per week	31	9.4 %
A few times per month	69	20.8 %
A few times per year	82	24.8 %
Once per year	13	3.9 %
Seldom or never	94	28.4 %
Total	331	100.0 %

Q4. Which of the following organizations provide the Recreation and Park services that are used by yourself and other members of your household?

Q4. What organizations provide Recreation & Park services that are used members of your household	Number	Percent
City of Spring Hill/S.H. Rec. Commission	159	48.0 %
Local City/County Parks & Rec department	119	36.0 %
Local schools	88	26.6 %
Local colleges/universities	10	3.0 %
Non-profit organizations	15	4.5 %
Cultural institutions	11	3.3 %
Private clubs	17	5.1 %
Fitness centers	29	8.8 %
Churches or other religious organizations	51	15.4 %
Other	19	5.7 %
None of these	67	20.2 %
Total	585	

Q4-2. Which local City/County Parks & Rec department?

Q4-2. Which local City/County Parks & Rec department	Number	Percent
Across from church on Nichols	1	1.1 %
Aquatic Center	1	1.1 %
Aquatic Center, City Park	1	1.1 %
Aquatic Park	1	1.1 %
BEHIND PRICE CHOPPER	1	1.1 %
BLUE VALLEY/3&2/MID AMERICA SHAWNEE	1	1.1 %
Ball park, City Park	1	1.1 %
Blackhawk	3	3.2 %
COMMUNITY OF OLATHE	1	1.1 %
City Park	8	8.6 %
City Park Blackhawk Park	1	1.1 %
City Park Friendship Park	1	1.1 %
City Park, Aquatic Center	1	1.1 %
Civic Center	1	1.1 %
Gardner	1	1.1 %
Heritage Park	6	6.5 %
Heritage Park, Olathe Lake, Prairie Center, Disc golf courses	1	1.1 %
Heritage in Olathe	1	1.1 %
Johnson County	9	9.7 %
Johnson County Parks & Rec	3	3.2 %
Johnson County Stilwell Park	1	1.1 %
Johnson County, Olathe area	1	1.1 %
KCFC	1	1.1 %
LAKE COMMUNITY CTR	1	1.1 %
Lake Olathe	1	1.1 %
Olathe	20	21.5 %
Olathe parks, Olathe lakes, Louisburg Soccer Complex	1	1.1 %
Overland Park, Olathe	1	1.1 %
Overland Park, Olathe, Gardner	1	1.1 %
PARK IN MIDDLE OF TOWN	1	1.1 %
POOL	1	1.1 %
Rec Dept of City of Spring Hill	1	1.1 %
SHAWNEE MISSION PARK PUMP TRACK	1	1.1 %
STILWELL	1	1.1 %
Shawnee	1	1.1 %
Shawnee Mission Civic Center	1	1.1 %
Shawnee Mission, Johnson County	1	1.1 %
Spring Hill	5	5.4 %
Spring Hill Lake	2	2.2 %
Spring Hill Park Civic Center	1	1.1 %
Spring Hill, Johnson County	3	3.2 %
Spring Hill, Paola and State of Kansas	1	1.1 %
Woodland Ridge area	1	1.1 %
Total	93	100.0 %

Q4-3. What local schools?

Q4-3. What local schools	Number	Percent
ELEMENTARY	1	1.4 %
ELEMENTARY, MIDDLE, HIGH SCHOOL	2	2.7 %
HIGH SCHOOL	1	1.4 %
MIDDLE SCHOOL ELEMENTARY	1	1.4 %
Middle	3	4.1 %
Middle and High	2	2.7 %
Middle school South	2	2.7 %
Olathe North HS	1	1.4 %
PCES	1	1.4 %
PRAIRIE CREEK, TIMBER	1	1.4 %
PRAIRIE STAR MIDDLE, BLUE VALLEY USD	1	1.4 %
Prairie Creek	1	1.4 %
Prairie Creek Elementary School	1	1.4 %
Prince Of Peace	1	1.4 %
SH SCHOOL DISTRICTS	1	1.4 %
Spring Hill	4	5.5 %
Spring Hill Elementary	6	8.2 %
Spring Hill Elementary, Middle School, High School	2	2.7 %
Spring Hill High School	14	19.2 %
Spring Hill High School and Wolf Creek	1	1.4 %
Spring Hill Middle School	4	5.5 %
Spring Hill Middle School North	1	1.4 %
Timber Sage Elementary School	2	2.7 %
Wolf Creek	9	12.3 %
Wolf Creek Elementary	6	8.2 %
Wolf Creek Elementary, Spring Hill Elementary	1	1.4 %
Wolf Creek Elementary, Spring Hill High School	1	1.4 %
Wolf Creek Elementary, Spring Hill Middle School	2	2.7 %
Total	73	100.0 %

Q4-4. What local colleges/universities?

Q4-4. What local colleges/universities	Number	Percent
JCCC	4	50.0 %
JOHNSON COUNTY	1	12.5 %
KU/JCCC	1	12.5 %
MNU	2	25.0 %
Total	8	100.0 %

Q4-7. What private clubs?

Q4-7. What private clubs	Number	Percent
BB	2	15.4 %
BROCAW BLAZERS RUNNING CLUB	1	7.7 %
GOLF COURSE	1	7.7 %
GREAT LIFE GOLF	1	7.7 %
HOA	1	7.7 %
LIFETIME FITNESS	1	7.7 %
Rush Olathe	1	7.7 %
SHEETS, RUSH	1	7.7 %
SPORTING KC, YOUTH SOCCER AT OLATHE SOCCER COMPLEX	1	7.7 %
SYCAMORE RIDGE GOLF	1	7.7 %
Scouts	1	7.7 %
Soccer clubs	1	7.7 %
Total	13	100.0 %

Q4-8. What fitness centers?

Q4-8. What fitness centers	Number	Percent
ANYTIME	1	3.6 %
Boot Camp, Friendship Park	1	3.6 %
GOLF COURSE	1	3.6 %
GREAT LIFE	1	3.6 %
JAZERCISE	1	3.6 %
Lenexa	1	3.6 %
OVERLAND PARK	1	3.6 %
Olathe	1	3.6 %
Olathe Community Center	2	7.1 %
PAOLA	1	3.6 %
PLANET FITNESS	1	3.6 %
Prana Life Fitness	1	3.6 %
SH Fitness	5	17.9 %
SH and Olathe	1	3.6 %
Snap Fitness	2	7.1 %
Spring Hill Fitness, YMCA	1	3.6 %
Sunpoint Fitness	1	3.6 %
YMCA	1	3.6 %
YMCA Olathe	4	14.3 %
Total	28	100.0 %

Q4-10. Other

<u>Q4-10. Other</u>	<u>Number</u>	<u>Percent</u>
Competitive Soccer Club	1	5.6 %
Dance center	1	5.6 %
FALL FESTICAL COMMITTEE	1	5.6 %
GARDNER/OLATHE	1	5.6 %
Heritage Park	1	5.6 %
Hillsdale Lake	2	11.1 %
LHC, Living Hope Church	1	5.6 %
NEIGHBORHOOD PARK	1	5.6 %
NEW CENTURY FIELDHOUSE GARDNER	1	5.6 %
National parks	1	5.6 %
Neighborhood homeowner's association	1	5.6 %
SH FALL FESTIVAL/FARMER'S MARKET	1	5.6 %
SOFTBALL CLUBS	1	5.6 %
SPRING HILL LAKE	1	5.6 %
STATE PARKS	1	5.6 %
SYCAMORE RIDGE GOLF COURSE	1	5.6 %
<u>State of Kansas</u>	<u>1</u>	<u>5.6 %</u>
Total	18	100.0 %

Q4a. Which ONE of the organizations listed in Question 4 do you rely on most?

Q4a. What one organization do you rely on most	Number	Percent
City of Spring Hill/S.H. Rec. Commission	83	37.7 %
Local City/County Parks & Rec department	49	22.3 %
Local schools	37	16.8 %
Local colleges/universities	4	1.8 %
Non-profit organizations	4	1.8 %
Cultural institutions	2	0.9 %
Private clubs	6	2.7 %
Fitness centers	7	3.2 %
Churches or other religious organizations	17	7.7 %
Other	11	5.0 %
Total	220	100.0 %

Q5. Please CHECK ALL of the following parks that you and other members of your household have visited during the past year.

Q5. All parks you have visited during past year	Number	Percent
Aquatic Center Park	170	51.4 %
Blackhawk Park	43	13.0 %
Celia Dayton Park	21	6.3 %
City Park	164	49.5 %
Friendship Park	70	21.1 %
Woodland Ridge Natural Area	42	12.7 %
Civic Center	100	30.2 %
Spring Hill Recreation Complex	92	27.8 %
Middle School North Complex	53	16.0 %
Total	755	

Q6. Which FOUR of the Spring Hill Parks and Recreation facilities from the list in Question 5 does your household use MOST OFTEN?

Q6. Top choice	Number	Percent
Aquatic Center Park	76	23.0 %
Blackhawk Park	16	4.8 %
Celia Dayton Park	3	0.9 %
City Park	65	19.6 %
Friendship Park	5	1.5 %
Woodland Ridge Natural Area	19	5.7 %
Civic Center	16	4.8 %
Spring Hill Recreation Complex	27	8.2 %
Middle School North Complex	7	2.1 %
None chosen	97	29.3 %
Total	331	100.0 %

Q6. Which FOUR of the Spring Hill Parks and Recreation facilities from the list in Question 5 does your household use MOST OFTEN?

Q6. 2nd choice	Number	Percent
Aquatic Center Park	37	11.2 %
Blackhawk Park	9	2.7 %
Celia Dayton Park	3	0.9 %
City Park	38	11.5 %
Friendship Park	22	6.6 %
Woodland Ridge Natural Area	9	2.7 %
Civic Center	27	8.2 %
Spring Hill Recreation Complex	20	6.0 %
Middle School North Complex	14	4.2 %
None chosen	152	45.9 %
Total	331	100.0 %

Q6. Which FOUR of the Spring Hill Parks and Recreation facilities from the list in Question 5 does your household use MOST OFTEN?

Q6. 3rd choice	Number	Percent
Aquatic Center Park	30	9.1 %
Blackhawk Park	1	0.3 %
Celia Dayton Park	5	1.5 %
City Park	25	7.6 %
Friendship Park	20	6.0 %
Woodland Ridge Natural Area	7	2.1 %
Civic Center	18	5.4 %
Spring Hill Recreation Complex	18	5.4 %
Middle School North Complex	5	1.5 %
None chosen	202	61.0 %
Total	331	100.0 %

Q6. Which FOUR of the Spring Hill Parks and Recreation facilities from the list in Question 5 does your household use MOST OFTEN?

Q6. 4th choice	Number	Percent
Aquatic Center Park	15	4.5 %
Blackhawk Park	7	2.1 %
Celia Dayton Park	4	1.2 %
City Park	12	3.6 %
Friendship Park	6	1.8 %
Woodland Ridge Natural Area	1	0.3 %
Civic Center	19	5.7 %
Spring Hill Recreation Complex	14	4.2 %
Middle School North Complex	11	3.3 %
None chosen	242	73.1 %
Total	331	100.0 %

SUM OF TOP 4 CHOICES

Q6. Which FOUR of the Spring Hill Parks and Recreation facilities from the list in Question 5 does your household use MOST OFTEN? (top 4)

Q6. Sum of Top 4 Choices	Number	Percent
Aquatic Center Park	158	47.7 %
Blackhawk Park	33	10.0 %
Celia Dayton Park	15	4.5 %
City Park	140	42.3 %
Friendship Park	53	16.0 %
Woodland Ridge Natural Area	36	10.9 %
Civic Center	80	24.2 %
Spring Hill Recreation Complex	79	23.9 %
Middle School North Complex	37	11.2 %
None chosen	97	29.3 %
Total	728	

Q7. Satisfaction with Existing Parks. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following items.

(N=331)

	Very satisfied	Satisfied	Neutral	Dissatisfi- ed	Very dissatisfied	Don't know
Q7-1. Aquatic Center Park	15.7%	26.9%	16.6%	6.0%	0.6%	34.1%
Q7-2. Blackhawk Park	2.4%	8.2%	13.0%	3.9%	0.6%	71.9%
Q7-3. Celia Dayton Park	1.5%	5.1%	13.6%	2.4%	0.9%	76.4%
Q7-4. City Park	12.7%	27.2%	16.9%	2.7%	1.2%	39.3%
Q7-5. Friendship Park	5.4%	13.9%	14.8%	3.3%	0.6%	61.9%
Q7-6. Woodland Ridge Park (Formerly Melvin Murray Park)	3.0%	5.7%	13.3%	2.4%	0.9%	74.6%
Q7-7. Civic Center	8.2%	23.6%	16.6%	3.0%	0.9%	47.7%
Q7-8. Spring Hill Recreation Complex	5.7%	20.8%	12.7%	3.6%	1.5%	55.6%
Q7-9. Middle School North Complex	3.0%	10.0%	15.4%	4.5%	0.6%	66.5%

WITHOUT DON'T KNOW

Q7. Satisfaction with Existing Parks. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following items. (without "don't know")

(N=331)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q7-1. Aquatic Center Park	23.9%	40.8%	25.2%	9.2%	0.9%
Q7-2. Blackhawk Park	8.6%	29.0%	46.2%	14.0%	2.2%
Q7-3. Celia Dayton Park	6.4%	21.8%	57.7%	10.3%	3.8%
Q7-4. City Park	20.9%	44.8%	27.9%	4.5%	2.0%
Q7-5. Friendship Park	14.3%	36.5%	38.9%	8.7%	1.6%
Q7-6. Woodland Ridge Park (Formerly Melvin Murray Park)	11.9%	22.6%	52.4%	9.5%	3.6%
Q7-7. Civic Center	15.6%	45.1%	31.8%	5.8%	1.7%
Q7-8. Spring Hill Recreation Complex	12.9%	46.9%	28.6%	8.2%	3.4%
Q7-9. Middle School North Complex	9.0%	29.7%	45.9%	13.5%	1.8%

Q8. Satisfaction with Existing Parks and Recreation Programs, Facilities, and Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following items.

(N=331)

	Very satisfied	Satisfied	Neutral	Dissatisfi- ed	Very dissatisfied	Don't know
Q8-1. Park maintenance, cleanliness, & general upkeep	19.3%	41.7%	11.2%	5.1%	0.9%	21.8%
Q8-2. Park safety & security	16.9%	30.5%	19.0%	4.8%	0.9%	27.8%
Q8-3. Quality of park amenities	10.0%	26.9%	23.3%	12.7%	2.4%	24.8%
Q8-4. Park amenities meet the needs of community	8.8%	23.3%	24.2%	13.3%	2.7%	27.8%
Q8-5. Accessible amenities for limited mobility patrons	6.9%	10.6%	22.4%	8.8%	3.0%	48.3%
Q8-6. Distribution of parks (locations within the community)	11.5%	28.1%	23.3%	7.6%	2.1%	27.5%
Q8-7. Quality of recreation programs	11.2%	24.8%	22.4%	6.3%	0.9%	34.4%
Q8-8. Variety of recreation programs	10.9%	26.0%	23.0%	6.0%	2.1%	32.0%
Q8-9. Number & variety of community events in parks	9.4%	22.4%	27.2%	5.7%	2.4%	32.9%
Q8-10. Marketing & communication of programs & services	10.0%	26.0%	24.5%	8.5%	2.4%	28.7%

WITHOUT DON'T KNOW

Q8. Satisfaction with Existing Parks and Recreation Programs, Facilities, and Services. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following items. (without "don't know")

(N=331)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q8-1. Park maintenance, cleanliness, & general upkeep	24.7%	53.3%	14.3%	6.6%	1.2%
Q8-2. Park safety & security	23.4%	42.3%	26.4%	6.7%	1.3%
Q8-3. Quality of park amenities	13.3%	35.7%	30.9%	16.9%	3.2%
Q8-4. Park amenities meet the needs of community	12.1%	32.2%	33.5%	18.4%	3.8%
Q8-5. Accessible amenities for limited mobility patrons	13.5%	20.5%	43.3%	17.0%	5.8%
Q8-6. Distribution of parks (locations within the community)	15.8%	38.8%	32.1%	10.4%	2.9%
Q8-7. Quality of recreation programs	17.1%	37.8%	34.1%	9.7%	1.4%
Q8-8. Variety of recreation programs	16.0%	38.2%	33.8%	8.9%	3.1%
Q8-9. Number & variety of community events in parks	14.0%	33.3%	40.5%	8.6%	3.6%
Q8-10. Marketing & communication of programs & services	14.0%	36.4%	34.3%	11.9%	3.4%

Q9. From the statements below, please indicate how much you agree that the following are important priorities for Spring Hill Parks. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following items.

(N=331)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Not sure
Q9-1. Add parks in underserved areas of City	13.0%	25.7%	26.0%	9.1%	4.5%	21.8%
Q9-2. Expand trails & improve connectivity	47.4%	24.8%	11.2%	2.4%	1.8%	12.4%
Q9-3. Provide open green space	22.1%	30.2%	25.4%	3.6%	2.7%	16.0%
Q9-4. Recreation programming	23.3%	33.5%	23.6%	2.7%	0.9%	16.0%
Q9-5. Update park amenities	23.9%	31.7%	21.8%	3.0%	1.5%	18.1%
Q9-6. Community activities & events	19.6%	40.5%	21.1%	1.5%	1.5%	15.7%
Q9-7. Marketing & communication	15.1%	26.9%	35.3%	2.1%	2.1%	18.4%
Q9-8. Build community & develop partnerships	19.0%	30.2%	29.0%	1.2%	2.4%	18.1%
Q9-9. Promote physical activity & wellness	30.2%	35.0%	16.0%	2.4%	1.5%	14.8%
Q9-10. New recreation center	18.4%	20.5%	25.1%	7.9%	7.9%	20.2%
Q9-11. Other	79.4%	2.9%	2.9%	0.0%	0.0%	14.7%

WITHOUT NOT SURE

Q9. From the statements below, please indicate how much you agree that the following are important priorities for Spring Hill Parks. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following items. (without "not sure")

(N=331)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Q9-1. Add parks in underserved areas of City	16.6%	32.8%	33.2%	11.6%	5.8%
Q9-2. Expand trails & improve connectivity	54.1%	28.3%	12.8%	2.8%	2.1%
Q9-3. Provide open green space	26.3%	36.0%	30.2%	4.3%	3.2%
Q9-4. Recreation programming	27.7%	39.9%	28.1%	3.2%	1.1%
Q9-5. Update park amenities	29.2%	38.7%	26.6%	3.7%	1.8%
Q9-6. Community activities & events	23.3%	48.0%	25.1%	1.8%	1.8%
Q9-7. Marketing & communication	18.5%	33.0%	43.3%	2.6%	2.6%
Q9-8. Build community & develop partnerships	23.2%	36.9%	35.4%	1.5%	3.0%
Q9-9. Promote physical activity & wellness	35.5%	41.1%	18.8%	2.8%	1.8%
Q9-10. New recreation center	23.1%	25.8%	31.4%	9.8%	9.8%
Q9-11. Other	93.1%	3.4%	3.4%	0.0%	0.0%

Q9-11. Other

Q9-11. Other	Number	Percent
ADD ADULT AQUATIC CENTER	1	2.9 %
ADD LIMITED MOBILITY SWINGS AND EQUIPMENT	1	2.9 %
ADD PARKS WITH WALKING TRAILS/PATHS	1	2.9 %
Adding some sort of trail system would be ideal	1	2.9 %
BIKE LANES/TRAILS AWAY FROM TRAFFIC	1	2.9 %
Better access to lake for canoes/kayaks	1	2.9 %
Bigger aquatic swim area	1	2.9 %
CLEAN UP OLD CITY POOL	1	2.9 %
CLEARLY COMMUNICATING EVENT DETAILS	1	2.9 %
Canoe, paddleboard, kayak	1	2.9 %
DISC GOLF	1	2.9 %
DOG PARK	1	2.9 %
FINISH THE PARK BY SH LAKE	1	2.9 %
FINISH VETERANS PARK	1	2.9 %
GO KARTS TRACK	1	2.9 %
Group fitness classes	1	2.9 %
Have activities that people in wheelchairs can take part in	1	2.9 %
IMPROVE AQUATIC CENTER	1	2.9 %
Improve aquatic center	1	2.9 %
LARGE POOL	1	2.9 %
Lack of yoga or exercise classes for retirees	1	2.9 %
MORE ACTIVITIES FOR SENIORS	1	2.9 %
Need more lakes or water areas for swimming, kayaking, etc.	1	2.9 %
PICKLEBALL	1	2.9 %
POOL NEEDS TO BE BIGGER	1	2.9 %
Playground areas for toddlers	1	2.9 %
SENIOR CENTER	1	2.9 %
SOCCER	1	2.9 %
STOCKING THE LAKES WITH FISH	1	2.9 %
Southside of city isn't very connected from a pedestrian standpoint	1	2.9 %
UPDATE AQUATIC CTR	1	2.9 %
Upgrade parking, limited parking spaces available	1	2.9 %
WALKING TRAILS	1	2.9 %
We have enough parks, just need to improve quality	1	2.9 %
Total	34	100.0 %

Q11. Which THREE of the statements from the list in Question 9 do you feel are the MOST IMPORTANT system-wide priorities for the Spring Hill Parks and Recreation Department?

Q11. Top choice	Number	Percent
Add parks in underserved areas of City	21	6.3 %
Expand trails & improve connectivity	85	25.7 %
Provide open green space	11	3.3 %
Recreation programming	23	6.9 %
Update park amenities	29	8.8 %
Community activities & events	11	3.3 %
Marketing & communication	9	2.7 %
Build community & develop partnerships	3	0.9 %
Promote physical activity & wellness	22	6.6 %
New recreation center	20	6.0 %
Other	10	3.0 %
None chosen	87	26.3 %
Total	331	100.0 %

Q11. Which THREE of the statements from the list in Question 9 do you feel are the MOST IMPORTANT system-wide priorities for the Spring Hill Parks and Recreation Department?

Q11. 2nd choice	Number	Percent
Add parks in underserved areas of City	20	6.0 %
Expand trails & improve connectivity	57	17.2 %
Provide open green space	23	6.9 %
Recreation programming	21	6.3 %
Update park amenities	29	8.8 %
Community activities & events	26	7.9 %
Marketing & communication	10	3.0 %
Build community & develop partnerships	10	3.0 %
Promote physical activity & wellness	21	6.3 %
New recreation center	10	3.0 %
Other	6	1.8 %
None chosen	98	29.6 %
Total	331	100.0 %

Q11. Which THREE of the statements from the list in Question 9 do you feel are the MOST IMPORTANT system-wide priorities for the Spring Hill Parks and Recreation Department?

Q11. 3rd choice	Number	Percent
Add parks in underserved areas of City	20	6.0 %
Expand trails & improve connectivity	22	6.6 %
Provide open green space	9	2.7 %
Recreation programming	21	6.3 %
Update park amenities	20	6.0 %
Community activities & events	17	5.1 %
Marketing & communication	6	1.8 %
Build community & develop partnerships	23	6.9 %
Promote physical activity & wellness	47	14.2 %
New recreation center	19	5.7 %
Other	4	1.2 %
None chosen	123	37.2 %
Total	331	100.0 %

SUM OF TOP 3 CHOICES

Q11. Which THREE of the statements from the list in Question 9 do you feel are the MOST IMPORTANT system-wide priorities for the Spring Hill Parks and Recreation Department? (top 3)

Q11. Sum of Top 3 Choices	Number	Percent
Add parks in underserved areas of City	61	18.4 %
Expand trails & improve connectivity	164	49.5 %
Provide open green space	43	13.0 %
Recreation programming	65	19.6 %
Update park amenities	78	23.6 %
Community activities & events	54	16.3 %
Marketing & communication	25	7.6 %
Build community & develop partnerships	36	10.9 %
Promote physical activity & wellness	90	27.2 %
New recreation center	49	14.8 %
Other	20	6.0 %
None chosen	87	26.3 %
Total	772	

Q12. Outdoor Facility Needs. A variety of recreation facilities/amenities are listed below. For each one, please indicate if you or others in your household have a need for the facility/amenity.

(N=331)

	Yes	No
Q12-1. Paved trails	68.0%	32.0%
Q12-2. Nature/hiking trails	67.4%	32.6%
Q12-3. Picnic shelters	42.0%	58.0%
Q12-4. Playgrounds	45.9%	54.1%
Q12-5. Splash pads	29.0%	71.0%
Q12-6. Outdoor aquatics	45.9%	54.1%
Q12-7. Disc golf courses	19.9%	80.1%
Q12-8. Golf courses	21.5%	78.5%
Q12-9. Dog parks	35.3%	64.7%
Q12-10. Un-programmed multi-purpose green space	30.5%	69.5%
Q12-11. Rectangular athletic fields (soccer, football, etc.)	26.3%	73.7%
Q12-12. Diamond athletic fields (baseball, softball, etc.)	28.4%	71.6%
Q12-13. Cricket fields	1.5%	98.5%
Q12-14. Outdoor multi-purpose hard surface courts	23.9%	76.1%
Q12-15. Outdoor basketball courts	31.1%	68.9%
Q12-16. Outdoor tennis courts	23.9%	76.1%
Q12-17. Outdoor volleyball courts	19.9%	80.1%
Q12-18. Outdoor pickleball courts	15.7%	84.3%
Q12-19. Skate parks	15.1%	84.9%

Q12. Outdoor Facility Needs. A variety of recreation facilities/amenities are listed below. For each one, please indicate if you or others in your household have a need for the facility/amenity.

	Yes	No
Q12-20. Bike parks	32.6%	67.4%
Q12-21. Fishing areas	47.4%	52.6%
Q12-22. Bocce ball courts	11.2%	88.8%
Q12-23. Historic places that can be visited by the public	36.3%	63.7%
Q12-24. Outdoor classroom space	14.2%	85.8%
Q12-25. Natural areas for passive recreation & wildlife benefit	48.6%	51.4%
Q12-26. Camping areas	28.7%	71.3%
Q12-27. Outdoor amphitheater/event space	32.0%	68.0%
Q12-28. Outdoor ice rink	17.2%	82.8%
Q12-29. Other	4.8%	95.2%

Q12. If you circle "YES" to indicate your household has a need, please indicate how well your needs are currently being met by that type of facility.

(N=294)

	Fully met	Mostly met	Partly met	Not met
Q12-1. Paved trails	1.5%	7.6%	35.4%	55.6%
Q12-2. Nature/hiking trails	1.0%	6.7%	25.8%	66.5%
Q12-3. Picnic shelters	11.7%	30.0%	36.7%	21.7%
Q12-4. Playgrounds	23.1%	45.4%	22.3%	9.2%
Q12-5. Splash pads	4.8%	18.1%	20.5%	56.6%
Q12-6. Outdoor aquatics	27.3%	40.9%	19.7%	12.1%
Q12-7. Disc golf courses	8.6%	1.7%	8.6%	81.0%
Q12-8. Golf courses	50.0%	13.8%	15.5%	20.7%
Q12-9. Dog parks	5.0%	7.9%	12.9%	74.3%
Q12-10. Un-programmed multi-purpose green space	6.7%	14.6%	42.7%	36.0%
Q12-11. Rectangular athletic fields (soccer, football, etc.)	19.7%	22.4%	40.8%	17.1%
Q12-12. Diamond athletic fields (baseball, softball, etc.)	20.5%	32.5%	36.1%	10.8%
Q12-13. Cricket fields	0.0%	0.0%	50.0%	50.0%
Q12-14. Outdoor multi-purpose hard surface courts	5.8%	5.8%	50.7%	37.7%
Q12-15. Outdoor basketball courts	3.4%	14.8%	38.6%	43.2%
Q12-16. Outdoor tennis courts	3.2%	9.7%	38.7%	48.4%
Q12-17. Outdoor volleyball courts	0.0%	1.9%	20.4%	77.8%
Q12-18. Outdoor pickleball courts	0.0%	6.7%	4.4%	88.9%
Q12-19. Skate parks	0.0%	9.8%	4.9%	85.4%

Q12. If you circle "YES" to indicate your household has a need, please indicate how well your needs are currently being met by that type of facility.

	Fully met	Mostly met	Partly met	Not met
Q12-20. Bike parks	1.1%	4.3%	15.2%	79.3%
Q12-21. Fishing areas	5.8%	14.6%	35.8%	43.8%
Q12-22. Bocce ball courts	0.0%	12.0%	8.0%	80.0%
Q12-23. Historic places that can be visited by the public	2.1%	8.4%	30.5%	58.9%
Q12-24. Outdoor classroom space	2.6%	7.7%	30.8%	59.0%
Q12-25. Natural areas for passive recreation & wildlife benefit	0.0%	9.8%	37.6%	52.6%
Q12-26. Camping areas	0.0%	6.0%	18.1%	75.9%
Q12-27. Outdoor amphitheater/event space	0.0%	5.4%	19.4%	75.3%
Q12-28. Outdoor ice rink	0.0%	2.2%	8.7%	89.1%
Q12-29. Other	0.0%	0.0%	0.0%	100.0%

Q12-29. Other

Q12-29. Other	Number	Percent
BIKE TRAILS	1	6.3 %
FIX BUMPY ROADS	1	6.3 %
GO KART TRACK	1	6.3 %
HORSE SHOE PIT	1	6.3 %
HORSEBACK RIDING TRAILS	1	6.3 %
INDOOR POOL	2	12.5 %
Kayaking, canoeing	1	6.3 %
Lights for night time tennis	1	6.3 %
MORE RESTAURANTS AND A RUNNING TRAIL	1	6.3 %
Mini golf	1	6.3 %
Miniature Golf course	1	6.3 %
Nature playground	1	6.3 %
POOL	1	6.3 %
Raquetball courts	1	6.3 %
<u>SIDEWALK FROM SOUTH TO NORTH</u>	1	6.3 %
Total	16	100.0 %

Q13. Which FOUR of the facilities/amenities listed in Question 12 do you think are MOST IMPORTANT to members of your household?

Q13. Top choice	Number	Percent
Paved trails	67	20.2 %
Nature/hiking trails	34	10.3 %
Picnic shelters	11	3.3 %
Playgrounds	25	7.6 %
Splash pads	7	2.1 %
Outdoor aquatics	15	4.5 %
Disc golf courses	4	1.2 %
Golf courses	6	1.8 %
Dog parks	20	6.0 %
Un-programmed multi-purpose green space	1	0.3 %
Rectangular athletic fields (soccer, football, etc.)	5	1.5 %
Diamond athletic fields (baseball, softball, etc.)	13	3.9 %
Outdoor basketball courts	1	0.3 %
Outdoor tennis courts	3	0.9 %
Outdoor volleyball courts	2	0.6 %
Outdoor pickleball courts	6	1.8 %
Skate parks	3	0.9 %
Bike parks	4	1.2 %
Fishing areas	14	4.2 %
Bocce ball courts	1	0.3 %
Historic places that can be visited by the public	5	1.5 %
Natural areas for passive recreation & wildlife benefit	7	2.1 %
Outdoor amphitheater/event space	1	0.3 %
Outdoor ice rink	1	0.3 %
Other	5	1.5 %
None chosen	70	21.1 %
Total	331	100.0 %

Q13. Which FOUR of the facilities/amenities listed in Question 12 do you think are MOST IMPORTANT to members of your household?

Q13. 2nd choice	Number	Percent
Paved trails	34	10.3 %
Nature/hiking trails	58	17.5 %
Picnic shelters	10	3.0 %
Playgrounds	17	5.1 %
Splash pads	14	4.2 %
Outdoor aquatics	12	3.6 %
Disc golf courses	2	0.6 %
Golf courses	5	1.5 %
Dog parks	20	6.0 %
Un-programmed multi-purpose green space	4	1.2 %
Rectangular athletic fields (soccer, football, etc.)	10	3.0 %
Diamond athletic fields (baseball, softball, etc.)	8	2.4 %
Outdoor multi-purpose hard surface courts	2	0.6 %
Outdoor basketball courts	4	1.2 %
Outdoor tennis courts	7	2.1 %
Outdoor volleyball courts	4	1.2 %
Outdoor pickleball courts	6	1.8 %
Bike parks	5	1.5 %
Fishing areas	6	1.8 %
Historic places that can be visited by the public	5	1.5 %
Natural areas for passive recreation & wildlife benefit	7	2.1 %
Camping areas	7	2.1 %
Outdoor amphitheater/event space	3	0.9 %
Outdoor ice rink	2	0.6 %
Other	1	0.3 %
None chosen	78	23.6 %
Total	331	100.0 %

Q13. Which FOUR of the facilities/amenities listed in Question 12 do you think are MOST IMPORTANT to members of your household?

Q13. 3rd choice	Number	Percent
Paved trails	27	8.2 %
Nature/hiking trails	26	7.9 %
Picnic shelters	11	3.3 %
Playgrounds	10	3.0 %
Splash pads	8	2.4 %
Outdoor aquatics	15	4.5 %
Disc golf courses	7	2.1 %
Golf courses	2	0.6 %
Dog parks	13	3.9 %
Un-programmed multi-purpose green space	11	3.3 %
Rectangular athletic fields (soccer, football, etc.)	4	1.2 %
Diamond athletic fields (baseball, softball, etc.)	4	1.2 %
Outdoor multi-purpose hard surface courts	5	1.5 %
Outdoor basketball courts	9	2.7 %
Outdoor tennis courts	5	1.5 %
Outdoor volleyball courts	2	0.6 %
Outdoor pickleball courts	3	0.9 %
Skate parks	7	2.1 %
Bike parks	16	4.8 %
Fishing areas	11	3.3 %
Historic places that can be visited by the public	6	1.8 %
Outdoor classroom space	2	0.6 %
Natural areas for passive recreation & wildlife benefit	11	3.3 %
Camping areas	4	1.2 %
Outdoor amphitheater/event space	9	2.7 %
Outdoor ice rink	4	1.2 %
Other	2	0.6 %
None chosen	97	29.3 %
Total	331	100.0 %

Q13. Which FOUR of the facilities/amenities listed in Question 12 do you think are MOST IMPORTANT to members of your household?

Q13. 4th choice	Number	Percent
Paved trails	11	3.3 %
Nature/hiking trails	21	6.3 %
Picnic shelters	9	2.7 %
Playgrounds	8	2.4 %
Splash pads	9	2.7 %
Outdoor aquatics	6	1.8 %
Disc golf courses	6	1.8 %
Golf courses	6	1.8 %
Dog parks	11	3.3 %
Un-programmed multi-purpose green space	10	3.0 %
Rectangular athletic fields (soccer, football, etc.)	1	0.3 %
Diamond athletic fields (baseball, softball, etc.)	3	0.9 %
Outdoor multi-purpose hard surface courts	3	0.9 %
Outdoor basketball courts	11	3.3 %
Outdoor tennis courts	6	1.8 %
Outdoor volleyball courts	8	2.4 %
Outdoor pickleball courts	7	2.1 %
Skate parks	3	0.9 %
Bike parks	10	3.0 %
Fishing areas	9	2.7 %
Historic places that can be visited by the public	10	3.0 %
Outdoor classroom space	1	0.3 %
Natural areas for passive recreation & wildlife benefit	18	5.4 %
Camping areas	11	3.3 %
Outdoor amphitheater/event space	5	1.5 %
Outdoor ice rink	6	1.8 %
Other	1	0.3 %
None chosen	121	36.6 %
Total	331	100.0 %

SUM OF TOP 4 CHOICES

Q13. Which FOUR of the facilities/amenities listed in Question 12 do you think are MOST IMPORTANT to members of your household? (top 4)

Q13. Sum of Top 4 Choices	Number	Percent
Paved trails	139	42.0 %
Nature/hiking trails	139	42.0 %
Picnic shelters	41	12.4 %
Playgrounds	60	18.1 %
Splash pads	38	11.5 %
Outdoor aquatics	48	14.5 %
Disc golf courses	19	5.7 %
Golf courses	19	5.7 %
Dog parks	64	19.3 %
Un-programmed multi-purpose green space	26	7.9 %
Rectangular athletic fields (soccer, football, etc.)	20	6.0 %
Diamond athletic fields (baseball, softball, etc.)	28	8.5 %
Outdoor multi-purpose hard surface courts	10	3.0 %
Outdoor basketball courts	25	7.6 %
Outdoor tennis courts	21	6.3 %
Outdoor volleyball courts	16	4.8 %
Outdoor pickleball courts	22	6.6 %
Skate parks	13	3.9 %
Bike parks	35	10.6 %
Fishing areas	40	12.1 %
Bocce ball courts	1	0.3 %
Historic places that can be visited by the public	26	7.9 %
Outdoor classroom space	3	0.9 %
Natural areas for passive recreation & wildlife benefit	43	13.0 %
Camping areas	22	6.6 %
Outdoor amphitheater/event space	18	5.4 %
Outdoor ice rink	13	3.9 %
Other	9	2.7 %
None chosen	70	21.1 %
Total	1028	

Q14. Which of the following reasons PREVENT you or other members of your household from using PARKS in Spring Hill, or from using them more often?

Q14. What reasons prevent you from using parks in Spring Hill, or from using them more often	Number	Percent
Too hard to find parking	24	7.3 %
ADA accessibility is lacking	13	3.9 %
Condition of amenities	47	14.2 %
Lack of age appropriate amenities	79	23.9 %
Safety or security concerns	28	8.5 %
Lack of maintenance & repair of existing facilities	32	9.7 %
Not interested/too busy	86	26.0 %
Amenities offered don't match my interests or needs	106	32.0 %
Facilities too crowded	26	7.9 %
Other	57	17.2 %
Total	498	

Q14-10. Other

Q14-10. Other	Number	Percent
ACTIVITIES ARE IN OLATHE	1	1.8 %
AGE	1	1.8 %
Aquatic center is just for kids	1	1.8 %
Better hours	1	1.8 %
Busy schedules very young kids	1	1.8 %
CLOSER TO OLATHE	1	1.8 %
DON'T EXIST	1	1.8 %
DON'T EXIST HIKING TRAILS, PAVED TRAILS	1	1.8 %
DON'T KNOW ABOUT THEM	1	1.8 %
DON'T LIVE IN SPRING HILL	1	1.8 %
Distance	3	5.3 %
EASE ACCESS TO SH LAKE	1	1.8 %
Easy access	1	1.8 %
HAVE MOST OF MY OWN ON 20 ACRES	1	1.8 %
HAVE MY OWN PARK	1	1.8 %
HEALTH CONCERS	1	1.8 %
Have water available for pets. The well in City Park is chained	1	1.8 %
I DO NOT KNOW HOW MANY PARKS THERE ARE	1	1.8 %
KIDS USE OTHER FACILITIES	1	1.8 %
LIVED HERE THREE MONTHS	1	1.8 %
Location	1	1.8 %
MUST DRIVE, UNABLE TO TAKE KIDS BY STROLLER	1	1.8 %
NEED MORE FISH	1	1.8 %
NEED TRAILS FOR WALKING AND BIKING	1	1.8 %
NEVER UP TO DATE/EVEN IN BEGINNING	1	1.8 %
NEW TO AREA, HAVE NOT EXPLORED MUCH YET	1	1.8 %
NO AREAS FOR DOGS	1	1.8 %
NO FACILITIES NEAR OUR ADDRESS	1	1.8 %
NO TRAILS	1	1.8 %
NO TRAILS FOR RUNNING AND SIDEWALKS	1	1.8 %
NOT A SPRING HILL RESIDENT	1	1.8 %
NOT AWARE OF WHAT IS AVAILABLE	1	1.8 %
NOT CLOSE ENOUGH TO WALK	1	1.8 %
NOT CLOSE ENOUGH	1	1.8 %
NOT INFORMED WELL ENOUGH WHATS OUT THERE	1	1.8 %
NOT SURE OF ALL OF THE LOCATIONS	1	1.8 %
Nearby cities offer superior park experiences	1	1.8 %
Need sidewalks to connect subdivisions on the South side of 223rd Street	1	1.8 %
New to area	1	1.8 %
No bathrooms at parks	1	1.8 %

Q14-10. Other

Q14-10. Other	Number	Percent
Not aware of any facilities that offer picnic area, trails, tennis courts	1	1.8 %
Not close to me	1	1.8 %
PARK LOCATION/DIRECTIONS NON EXISTENT	1	1.8 %
Proximity	1	1.8 %
SPRING LAKE GOOD ONLY FOR DUCKS NOT FISHERMEN	1	1.8 %
TOO BUSY	1	1.8 %
Too far	3	5.3 %
Too small	2	3.5 %
Unaware of Spring Hill park offerings/programs	1	1.8 %
Use Olathe and Overland Park	1	1.8 %
WE REQUIR A WHEEL CHAIR VAN TO LEAVE THE HOUSE	1	1.8 %
Weather	1	1.8 %
Total	57	100.0 %

Q15. When open, how often during the swimming season would you say you or members of your household visit the Aquatic Center?

Q15. How often would you visit Aquatic Center during swimming season	Number	Percent
Almost daily	13	3.9 %
A few times per week	33	10.0 %
At least once per week	32	9.7 %
A few times per month	43	13.0 %
A few times per year	42	12.7 %
Once per year	13	3.9 %
Seldom or never	145	43.8 %
Not provided	10	3.0 %
Total	331	100.0 %

WITHOUT NOT PROVIDED

Q15. When open, how often during the swimming season would you say you or members of your household visit the Aquatic Center? (without "not provided")

Q15. How often would you visit Aquatic Center during swimming season	Number	Percent
Almost daily	13	4.0 %
A few times per week	33	10.3 %
At least once per week	32	10.0 %
A few times per month	43	13.4 %
A few times per year	42	13.1 %
Once per year	13	4.0 %
Seldom or never	145	45.2 %
Total	321	100.0 %

Q16. How important do you feel it is for Spring Hill to make improvements to the Aquatic Center?

Q16. How important is it for Spring Hill to make
improvements to Aquatic Center

	Number	Percent
Very important	110	33.2 %
Somewhat important	92	27.8 %
Not sure	63	19.0 %
Not important	55	16.6 %
Not provided	11	3.3 %
Total	331	100.0 %

WITHOUT NOT PROVIDED

**Q16. How important do you feel it is for Spring Hill to make improvements to the Aquatic Center?
(without "not provided")**

Q16. How important is it for Spring Hill to make
improvements to Aquatic Center

	Number	Percent
Very important	110	34.4 %
Somewhat important	92	28.8 %
Not sure	63	19.7 %
Not important	55	17.2 %
Total	320	100.0 %

Q17. Do you or members of your household tend to use outdoor aquatic parks outside of Spring Hill?

Q17. Do you tend to use outdoor aquatic parks outside of Spring Hill	Number	Percent
Yes	113	34.1 %
No	203	61.3 %
Not provided	15	4.5 %
Total	331	100.0 %

WITHOUT NOT PROVIDED

Q17. Do you or members of your household tend to use outdoor aquatic parks outside of Spring Hill? (without "not provided")

Q17. Do you tend to use outdoor aquatic parks outside of Spring Hill	Number	Percent
Yes	113	35.8 %
No	203	64.2 %
Total	316	100.0 %

Q17a. Why do you use other aquatic facilities outside of Spring Hill?

Q17a. Why do you use other aquatic facilities outside of Spring Hill	Number	Percent
Better amenities	59	52.2 %
More variety	43	38.1 %
Cleaner	11	9.7 %
Newer	12	10.6 %
Lifeguard concerns	6	5.3 %
Customer service	4	3.5 %
Larger facility	57	50.4 %
Price	14	12.4 %
Safer	4	3.5 %
Something different	23	20.4 %
No answer	3	2.7 %
Other	29	25.7 %
Total	265	

Q17a-12. Other

Q17a-12. Other	Number	Percent
ALREADY A MEMBER	1	3.4 %
Better schedule	1	3.4 %
CLOSE TO FAMILY MEMBERS	1	3.4 %
CLOSE TO HOME	2	6.9 %
Close	1	3.4 %
Close to grandchildren	1	3.4 %
DISTANCE	1	3.4 %
EQPT NOT BROKEN	1	3.4 %
Hot tub	1	3.4 %
Hours	1	3.4 %
INDOOR POOL FOR WINTER	1	3.4 %
Indoors	1	3.4 %
Less crowded	2	6.9 %
Location	1	3.4 %
Location/free	1	3.4 %
MORE FOR TEENS	1	3.4 %
NEW TO AREA	1	3.4 %
NOT AVAILABLE IN SPRING HILL	1	3.4 %
Near family	1	3.4 %
OPEN POOL FOR SWIMMING/LAP SWIM	1	3.4 %
Open before noon	1	3.4 %
PARTY	1	3.4 %
Proximity	1	3.4 %
Proximity to home	1	3.4 %
SWIM LANES/ADULT SWIM	1	3.4 %
Splash pad	1	3.4 %
Within walking distance	1	3.4 %
Total	29	100.0 %

Q18. Which of the following outdoor aquatic park FEATURES are you or members in your household most likely to use?

Q18. What outdoor aquatic park features are you most likely to use	Number	Percent
Zero-depth entry pool	122	36.9 %
Tot slide	76	23.0 %
Spray features	85	25.7 %
Climbing wall	60	18.1 %
Family slides	112	33.8 %
Lazy river	197	59.5 %
Shaded picnic area	103	31.1 %
Concessions	90	27.2 %
Lap lane pool	98	29.6 %
Dump bucket	52	15.7 %
Party rental cabanas	28	8.5 %
Diving boards	82	24.8 %
Sunbathing area	99	29.9 %
Other	22	6.6 %
Total	1226	

Q18-14. Other

Q18-14. Other	Number	Percent
3 1/2 - 4 FT STANDING AREA	1	4.5 %
ADULT POOL	1	4.5 %
BABY SIDE GOOD	1	4.5 %
Bigger slides	1	4.5 %
Bigger swimming area with different depths	1	4.5 %
DOG SWIMMING DAY	1	4.5 %
Different method of getting to pool rather than wooden bridge	1	4.5 %
General pool area	1	4.5 %
HEATED	1	4.5 %
High dives, toddler climbing walls and activities	1	4.5 %
Hot tub	1	4.5 %
INDOOR POOL	1	4.5 %
LARGER SWIM AREA	1	4.5 %
Large water slides	1	4.5 %
Larger waterslides, wave pool	1	4.5 %
NEED WATER AEROBICS IN EVENINGS	1	4.5 %
Only if it is not crowded	1	4.5 %
Open longer	1	4.5 %
SHADED AREAS	1	4.5 %
SWIMMING FOR ADULTS	1	4.5 %
WATER CLASSES FOR SENIORS	1	4.5 %
YOUNGER GENERATION NEED PLACE TO GATHER IN SUMMER	1	4.5 %
Total	22	100.0 %

Q18a. Which FOUR of the features listed in Question 18 do you think are MOST IMPORTANT?

Q18a. Top choice	Number	Percent
Zero-depth entry pool	59	17.8 %
Tot slide	5	1.5 %
Spray features	3	0.9 %
Climbing wall	2	0.6 %
Family slides	18	5.4 %
Lazy river	71	21.5 %
Shaded picnic area	10	3.0 %
Lap lane pool	27	8.2 %
Diving boards	5	1.5 %
Sunbathing area	4	1.2 %
Other	11	3.3 %
None chosen	116	35.0 %
Total	331	100.0 %

Q18a. Which FOUR of the features listed in Question 18 do you think are MOST IMPORTANT?

Q18a. 2nd choice	Number	Percent
Zero-depth entry pool	23	6.9 %
Tot slide	26	7.9 %
Spray features	11	3.3 %
Climbing wall	2	0.6 %
Family slides	32	9.7 %
Lazy river	33	10.0 %
Shaded picnic area	19	5.7 %
Concessions	8	2.4 %
Lap lane pool	18	5.4 %
Party rental cabanas	4	1.2 %
Diving boards	15	4.5 %
Sunbathing area	8	2.4 %
Other	3	0.9 %
None chosen	129	39.0 %
Total	331	100.0 %

Q18a. Which FOUR of the features listed in Question 18 do you think are MOST IMPORTANT?

Q18a. 3rd choice	Number	Percent
Zero-depth entry pool	11	3.3 %
Tot slide	8	2.4 %
Spray features	19	5.7 %
Climbing wall	3	0.9 %
Family slides	24	7.3 %
Lazy river	38	11.5 %
Shaded picnic area	11	3.3 %
Concessions	18	5.4 %
Lap lane pool	19	5.7 %
Dump bucket	2	0.6 %
Party rental cabanas	4	1.2 %
Diving boards	14	4.2 %
Sunbathing area	18	5.4 %
Other	1	0.3 %
None chosen	141	42.6 %
Total	331	100.0 %

Q18a. Which FOUR of the features listed in Question 18 do you think are MOST IMPORTANT?

Q18a. 4th choice	Number	Percent
Zero-depth entry pool	8	2.4 %
Tot slide	12	3.6 %
Spray features	9	2.7 %
Climbing wall	7	2.1 %
Family slides	9	2.7 %
Lazy river	15	4.5 %
Shaded picnic area	17	5.1 %
Concessions	18	5.4 %
Lap lane pool	11	3.3 %
Dump bucket	5	1.5 %
Party rental cabanas	4	1.2 %
Diving boards	17	5.1 %
Sunbathing area	20	6.0 %
Other	3	0.9 %
None chosen	176	53.2 %
Total	331	100.0 %

SUM OF TOP 4 CHOICES**Q18a. Which FOUR of the features listed in Question 18 do you think are MOST IMPORTANT? (top 4)**

Q18a. Sum of Top 4 Choices	Number	Percent
Zero-depth entry pool	101	30.5 %
Tot slide	51	15.4 %
Spray features	42	12.7 %
Climbing wall	14	4.2 %
Family slides	83	25.1 %
Lazy river	157	47.4 %
Shaded picnic area	57	17.2 %
Concessions	44	13.3 %
Lap lane pool	75	22.7 %
Dump bucket	7	2.1 %
Party rental cabanas	12	3.6 %
Diving boards	51	15.4 %
Sunbathing area	50	15.1 %
Other	18	5.4 %
None chosen	116	35.0 %
Total	878	

Q19. Have you or other members of your household participated in any recreation programs offered by Spring Hill Parks & Recreation during the past 12 months?

Q19. Have you participated in any recreation programs offered by Spring Hill Parks & Recreation during past 12 months

	Number	Percent
Yes	112	33.8 %
No	209	63.1 %
Not provided	10	3.0 %
Total	331	100.0 %

WITHOUT NOT PROVIDED

Q19. Have you or other members of your household participated in any recreation programs offered by Spring Hill Parks & Recreation during the past 12 months? (without "not provided")

Q19. Have you participated in any recreation programs offered by Spring Hill Parks & Recreation during past 12 months

	Number	Percent
Yes	112	34.9 %
No	209	65.1 %
Total	321	100.0 %

Q19a. How satisfied are you with the quality of programs you have participated in?

Q19a. How satisfied are you with the quality of programs you have participated in

	Number	Percent
Very satisfied	44	39.3 %
Somewhat satisfied	39	34.8 %
Neutral	13	11.6 %
Somewhat dissatisfied	14	12.5 %
Very dissatisfied	2	1.8 %
Total	112	100.0 %

Q20. Please check all the ways you learn about Spring Hill Parks and Recreation programs and activities.

Q20. What are all the ways you learn about Spring Hill Parks & Recreation programs & activities

	Number	Percent
City newsletter	187	56.5 %
Newspaper	15	4.5 %
Spring Hill Recreation Commission website	83	25.1 %
Social media (Facebook, Twitter, YouTube, etc.)	124	37.5 %
Conversations with staff	10	3.0 %
Friends & family	87	26.3 %
Other	50	15.1 %
None of these	31	9.4 %
Total	587	

Q20-7. Other

Q20-7. Other	Number	Percent
ACTIVITY GUIDE MAILER	1	2.0 %
BROCHURE THAT COMES IN THE MAIL	1	2.0 %
DRIVER TO CHECK THEM OUT	1	2.0 %
Flyer	5	10.0 %
MAILER FROM SHRC	1	2.0 %
Mailed newsletter	1	2.0 %
Mailed schedule	1	2.0 %
Mailer	26	52.0 %
My monthly bill	1	2.0 %
NEIGHBORS	1	2.0 %
NEWSLETTER OF SEASONAL EVENTS	1	2.0 %
Newsletter	1	2.0 %
PARKS AND REC MAILER	1	2.0 %
PARKS AND REC MAILING/SCHEDULE	1	2.0 %
Posted signs	1	2.0 %
QUARTERLY LIST OF EVENTS	1	2.0 %
REC CENTER MAILING	1	2.0 %
SHRC GUIDE	1	2.0 %
SHRC MAILING FLYER, SIGN POSTS	1	2.0 %
We receive flyer from rec. commission	1	2.0 %
Word of mouth	1	2.0 %
Total	50	100.0 %

Q21. Which of the following reasons PREVENT you or other members of your household from using RECREATION PROGRAMS offered by Spring Hill Recreation Commission? Or, if you currently use them, what prevents you from using them more often?

Q21. What reasons prevent you from using recreation programs offered by Spring Hill Recreation Commission, or from using them more often

	Number	Percent
Parking	9	2.7 %
Fees too high	33	10.0 %
Program not offered	73	22.1 %
Lack of quality programs	49	14.8 %
Hours not convenient	53	16.0 %
Use other facilities	36	10.9 %
Not interested/too busy	64	19.3 %
Don't know what's offered	60	18.1 %
Facilities too crowded	6	1.8 %
Insufficient staffing	6	1.8 %
Poor customer service	4	1.2 %
Nothing	65	19.6 %
Other	38	11.5 %
Total	496	

Q21-13. Other

<u>Q21-13. Other</u>	<u>Number</u>	<u>Percent</u>
AGE	2	5.3 %
BUSY	1	2.6 %
Cheerleading offered for entire season	1	2.6 %
Cost	1	2.6 %
DO NOT GO TO SPRING HILL VERY OFTEN	1	2.6 %
Distance	2	5.3 %
HEALTH REASONS	1	2.6 %
Hate to be redundant, but it's all about handicap access	1	2.6 %
INABILITY TO SIGN AN ENTIRE TEAM UP	1	2.6 %
Kids are older now	1	2.6 %
LACK OF COACHES	1	2.6 %
LACK OF ORGANIZATION	1	2.6 %
LOCATION	1	2.6 %
Lack of lighting at tennis courts	1	2.6 %
NEW HERE, BUT WILL BE USING KID STUFF SOON	1	2.6 %
NO CHILDREN NOW LIVE OUTSIDE SH	1	2.6 %
NO REASON TO COME TO SPRING HILL	1	2.6 %
NOT AWARE OF THEM	1	2.6 %
NOT CLEAN	1	2.6 %
NOT ENOUGH FACILITIES	1	2.6 %
NOT MUCH FOR SENIOR CITIZENS	1	2.6 %
Not organized	1	2.6 %
OLATHE ACTIVITIES	1	2.6 %
OLD AGE	1	2.6 %
PROGRAMS OFFERED ARE MOSTLY FOR KIDS	1	2.6 %
Poor organization	1	2.6 %
Proximity	1	2.6 %
REQUIRE A WHEEL CHAIR VAN	1	2.6 %
RETIRED	1	2.6 %
STREETS	1	2.6 %
Seniors	1	2.6 %
TOO FAR FROM HOME ADDRESS	1	2.6 %
TRAVEL	1	2.6 %
WEBSITE	1	2.6 %
WOULD LOVE TO SEE A BOXING GYM IN SPRING HILL	1	2.6 %
We only use them when we have grandkids	1	2.6 %
Total	38	100.0 %

Q22. Program/Activity Needs. A variety of recreation programs/activities are listed below. For each one, please indicate if you or others in your household have a desire to participate in the program/activity.

(N=331)

	Yes	No
Q22-1. Youth sports programs (instructional/leagues)	32.6%	67.4%
Q22-2. Adult sports programs (instructional/leagues)	21.5%	78.5%
Q22-3. Adult fitness & wellness	54.7%	45.3%
Q22-4. Youth swim lessons	25.1%	74.9%
Q22-5. Competitive swim programs	9.1%	90.9%
Q22-6. Cooking programs	28.7%	71.3%
Q22-7. Youth fitness & wellness	20.2%	79.8%
Q22-8. Kayaking, canoeing, stand up paddle board	34.1%	65.9%
Q22-9. Community/special events	39.3%	60.7%
Q22-10. Aquatic fitness programs	29.0%	71.0%
Q22-11. Free drop-in programs	26.6%	73.4%
Q22-12. General enrichment programs	28.4%	71.6%
Q22-13. Martial arts & self-defense programs	16.0%	84.0%
Q22-14. Music programs	21.5%	78.5%
Q22-15. Outdoor adventure programs (mountain biking, rock climbing, etc.)	30.5%	69.5%
Q22-16. Outdoor/nature education programs	32.9%	67.1%
Q22-17. Performing arts programs (dance, theater, etc.)	26.9%	73.1%
Q22-18. Visual art programs (drawing, painting, sculpture)	28.7%	71.3%

Q22. Program/Activity Needs. A variety of recreation programs/activities are listed below. For each one, please indicate if you or others in your household have a desire to participate in the program/activity.

	Yes	No
Q22-19. Tennis	14.5%	85.5%
Q22-20. Programs for people with disabilities	12.7%	87.3%
Q22-21. Golf	17.5%	82.5%
Q22-22. Science, technology, engineering, or math	20.5%	79.5%
Q22-23. Summer & school break day-camps	21.5%	78.5%
Q22-24. Senior programs	23.6%	76.4%
Q22-25. Programs for active adults (ages 50's & 60's)	24.2%	75.8%
Q22-26. Early childhood programs	13.6%	86.4%
Q22-27. Other	3.3%	96.7%

Q22. If "YES," please indicate how well your needs for that program/activity are currently being met.

(N=280)

	Fully met	Mostly met	Partly met	Not met
Q22-1. Youth sports programs (instructional/leagues)	17.7%	36.5%	31.3%	14.6%
Q22-2. Adult sports programs (instructional/leagues)	3.4%	12.1%	44.8%	39.7%
Q22-3. Adult fitness & wellness	1.4%	11.0%	34.5%	53.1%
Q22-4. Youth swim lessons	18.8%	29.0%	24.6%	27.5%
Q22-5. Competitive swim programs	4.0%	8.0%	8.0%	80.0%
Q22-6. Cooking programs	1.4%	21.6%	32.4%	44.6%
Q22-7. Youth fitness & wellness	3.6%	23.6%	32.7%	40.0%
Q22-8. Kayaking, canoeing, stand up paddle board	0.0%	6.3%	17.9%	75.8%
Q22-9. Community/special events	14.2%	30.2%	38.7%	17.0%
Q22-10. Aquatic fitness programs	2.8%	15.3%	33.3%	48.6%
Q22-11. Free drop-in programs	4.5%	15.2%	31.8%	48.5%
Q22-12. General enrichment programs	0.0%	12.9%	37.1%	50.0%
Q22-13. Martial arts & self-defense programs	5.3%	7.9%	26.3%	60.5%
Q22-14. Music programs	3.6%	5.4%	21.4%	69.6%
Q22-15. Outdoor adventure programs (mountain biking, rock climbing, etc.)	0.0%	1.2%	21.2%	77.6%
Q22-16. Outdoor/nature education programs	0.0%	1.2%	23.5%	75.3%
Q22-17. Performing arts programs (dance, theater, etc.)	1.4%	6.9%	23.6%	68.1%
Q22-18. Visual art programs (drawing, painting, sculpture)	1.3%	8.8%	27.5%	62.5%
Q22-19. Tennis	0.0%	5.6%	36.1%	58.3%

Q22. If "YES," please indicate how well your needs for that program/activity are currently being met.

	Fully met	Mostly met	Partly met	Not met
Q22-20. Programs for people with disabilities	0.0%	9.1%	9.1%	81.8%
Q22-21. Golf	22.7%	25.0%	25.0%	27.3%
Q22-22. Science, technology, engineering, or math	1.9%	5.6%	27.8%	64.8%
Q22-23. Summer & school break day-camps	1.7%	5.2%	31.0%	62.1%
Q22-24. Senior programs	1.8%	5.3%	38.6%	54.4%
Q22-25. Programs for active adults (ages 50's & 60's)	1.8%	1.8%	22.8%	73.7%
Q22-26. Early childhood programs	0.0%	9.4%	46.9%	43.8%
Q22-27. Other	0.0%	0.0%	0.0%	100.0%

Q22-27. Other

Q22-27. Other	Number	Percent
BIKING TRAILS	1	9.1 %
Biking trail, walking trail	1	9.1 %
COMMUNITY THEATER	1	9.1 %
CRAFT CLASSES AFFORDABLE	1	9.1 %
Disc golf	1	9.1 %
FISHING LAKE	1	9.1 %
Pickleball	1	9.1 %
Pre-teen and Teen oriented programs 12-18	1	9.1 %
QUILTING/SEWING PROGRAMS	1	9.1 %
Water aerobics for adults	1	9.1 %
Yoga	1	9.1 %
Total	11	100.0 %

Q23. Which FOUR of the programs/activities listed in Question 22 do you think are MOST IMPORTANT to YOUTH in your household (under age 18)?

Q23. Top choice	Number	Percent
Youth sports programs (instructional/leagues)	65	19.6 %
Adult sports programs (instructional/leagues)	1	0.3 %
Youth swim lessons	19	5.7 %
Competitive swim programs	1	0.3 %
Cooking programs	2	0.6 %
Youth fitness & wellness	2	0.6 %
Kayaking, canoeing, stand up paddle board	7	2.1 %
Community/special events	4	1.2 %
Aquatic fitness programs	3	0.9 %
Free drop-in programs	3	0.9 %
Martial arts & self-defense programs	2	0.6 %
Music programs	2	0.6 %
Outdoor adventure programs (mountain biking, rock climbing, etc.)	9	2.7 %
Outdoor/nature education programs	3	0.9 %
Performing arts programs (dance, theater, etc.)	4	1.2 %
Visual art programs (drawing, painting, sculpture)	3	0.9 %
Tennis	1	0.3 %
Programs for people with disabilities	2	0.6 %
Golf	2	0.6 %
Science, technology, engineering, or math	5	1.5 %
Summer & school break day-camps	3	0.9 %
Early childhood programs	5	1.5 %
Other	1	0.3 %
No youth in household	124	37.5 %
None chosen	58	17.5 %
Total	331	100.0 %

Q23. Which FOUR of the programs/activities listed in Question 22 do you think are MOST IMPORTANT to YOUTH in your household (under age 18)?

Q23. 2nd choice	Number	Percent
Youth sports programs (instructional/leagues)	12	3.6 %
Adult sports programs (instructional/leagues)	2	0.6 %
Adult fitness & wellness	6	1.8 %
Youth swim lessons	17	5.1 %
Competitive swim programs	5	1.5 %
Cooking programs	5	1.5 %
Youth fitness & wellness	10	3.0 %
Kayaking, canoeing, stand up paddle board	8	2.4 %
Community/special events	11	3.3 %
Aquatic fitness programs	2	0.6 %
Free drop-in programs	7	2.1 %
General enrichment programs	3	0.9 %
Martial arts & self-defense programs	1	0.3 %
Music programs	2	0.6 %
Outdoor adventure programs (mountain biking, rock climbing, etc.)	8	2.4 %
Outdoor/nature education programs	4	1.2 %
Performing arts programs (dance, theater, etc.)	5	1.5 %
Visual art programs (drawing, painting, sculpture)	3	0.9 %
Tennis	4	1.2 %
Programs for people with disabilities	1	0.3 %
Golf	2	0.6 %
Science, technology, engineering, or math	5	1.5 %
Summer & school break day-camps	8	2.4 %
Senior programs	2	0.6 %
Early childhood programs	6	1.8 %
<u>None chosen</u>	<u>192</u>	<u>58.0 %</u>
Total	331	100.0 %

Q23. Which FOUR of the programs/activities listed in Question 22 do you think are MOST IMPORTANT to YOUTH in your household (under age 18)?

Q23. 3rd choice	Number	Percent
Youth sports programs (instructional/leagues)	4	1.2 %
Adult fitness & wellness	7	2.1 %
Youth swim lessons	8	2.4 %
Competitive swim programs	5	1.5 %
Cooking programs	4	1.2 %
Youth fitness & wellness	8	2.4 %
Kayaking, canoeing, stand up paddle board	5	1.5 %
Community/special events	3	0.9 %
Aquatic fitness programs	3	0.9 %
Free drop-in programs	6	1.8 %
General enrichment programs	4	1.2 %
Martial arts & self-defense programs	2	0.6 %
Music programs	5	1.5 %
Outdoor adventure programs (mountain biking, rock climbing, etc.)	11	3.3 %
Outdoor/nature education programs	7	2.1 %
Performing arts programs (dance, theater, etc.)	11	3.3 %
Visual art programs (drawing, painting, sculpture)	5	1.5 %
Tennis	2	0.6 %
Golf	4	1.2 %
Science, technology, engineering, or math	4	1.2 %
Summer & school break day-camps	10	3.0 %
Senior programs	1	0.3 %
Programs for active adults (ages 50's & 60's)	1	0.3 %
Early childhood programs	7	2.1 %
Other	1	0.3 %
<u>None chosen</u>	<u>203</u>	<u>61.3 %</u>
Total	331	100.0 %

Q23. Which FOUR of the programs/activities listed in Question 22 do you think are MOST IMPORTANT to YOUTH in your household (under age 18)?

Q23. 4th choice	Number	Percent
Youth sports programs (instructional/leagues)	6	1.8 %
Adult sports programs (instructional/leagues)	1	0.3 %
Adult fitness & wellness	3	0.9 %
Youth swim lessons	6	1.8 %
Competitive swim programs	1	0.3 %
Cooking programs	2	0.6 %
Youth fitness & wellness	8	2.4 %
Kayaking, canoeing, stand up paddle board	4	1.2 %
Community/special events	7	2.1 %
Aquatic fitness programs	2	0.6 %
Free drop-in programs	4	1.2 %
General enrichment programs	4	1.2 %
Martial arts & self-defense programs	4	1.2 %
Music programs	2	0.6 %
Outdoor adventure programs (mountain biking, rock climbing, etc.)	6	1.8 %
Outdoor/nature education programs	11	3.3 %
Performing arts programs (dance, theater, etc.)	4	1.2 %
Visual art programs (drawing, painting, sculpture)	4	1.2 %
Tennis	5	1.5 %
Programs for people with disabilities	3	0.9 %
Golf	6	1.8 %
Science, technology, engineering, or math	5	1.5 %
Summer & school break day-camps	6	1.8 %
Programs for active adults (ages 50's & 60's)	2	0.6 %
Early childhood programs	3	0.9 %
<u>None chosen</u>	<u>222</u>	<u>67.1 %</u>
Total	331	100.0 %

SUM OF TOP 4 CHOICES**Q23. Which FOUR of the programs/activities listed in Question 22 do you think are MOST IMPORTANT to YOUTH in your household (under age 18)? (top 4)**

Q23. Sum of Top 4 Choices	Number	Percent
Youth sports programs (instructional/leagues)	87	26.3 %
Adult sports programs (instructional/leagues)	4	1.2 %
Adult fitness & wellness	16	4.8 %
Youth swim lessons	50	15.1 %
Competitive swim programs	12	3.6 %
Cooking programs	13	3.9 %
Youth fitness & wellness	28	8.5 %
Kayaking, canoeing, stand up paddle board	24	7.3 %
Community/special events	25	7.6 %
Aquatic fitness programs	10	3.0 %
Free drop-in programs	20	6.0 %
General enrichment programs	11	3.3 %
Martial arts & self-defense programs	9	2.7 %
Music programs	11	3.3 %
Outdoor adventure programs (mountain biking, rock climbing, etc.)	34	10.3 %
Outdoor/nature education programs	25	7.6 %
Performing arts programs (dance, theater, etc.)	24	7.3 %
Visual art programs (drawing, painting, sculpture)	15	4.5 %
Tennis	12	3.6 %
Programs for people with disabilities	6	1.8 %
Golf	14	4.2 %
Science, technology, engineering, or math	19	5.7 %
Summer & school break day-camps	27	8.2 %
Senior programs	3	0.9 %
Programs for active adults (ages 50's & 60's)	3	0.9 %
Early childhood programs	21	6.3 %
Other	2	0.6 %
No youth in household	124	37.5 %
None chosen	58	17.5 %
Total	707	

Q24. Which FOUR of the programs/activities listed in Question 22 do you think are MOST IMPORTANT to ADULT members of your household (over age 18)?

Q24. Top choice	Number	Percent
Youth sports programs (instructional/leagues)	8	2.4 %
Adult sports programs (instructional/leagues)	16	4.8 %
Adult fitness & wellness	63	19.0 %
Youth swim lessons	1	0.3 %
Cooking programs	11	3.3 %
Kayaking, canoeing, stand up paddle board	13	3.9 %
Community/special events	11	3.3 %
Aquatic fitness programs	8	2.4 %
Free drop-in programs	5	1.5 %
General enrichment programs	1	0.3 %
Martial arts & self-defense programs	1	0.3 %
Music programs	3	0.9 %
Outdoor adventure programs (mountain biking, rock climbing, etc.)	5	1.5 %
Outdoor/nature education programs	5	1.5 %
Performing arts programs (dance, theater, etc.)	3	0.9 %
Visual art programs (drawing, painting, sculpture)	2	0.6 %
Tennis	5	1.5 %
Programs for people with disabilities	4	1.2 %
Golf	11	3.3 %
Senior programs	22	6.6 %
Programs for active adults (ages 50's & 60's)	5	1.5 %
Early childhood programs	3	0.9 %
Other	4	1.2 %
None chosen	121	36.6 %
Total	331	100.0 %

Q24. Which FOUR of the programs/activities listed in Question 22 do you think are MOST IMPORTANT to ADULT members of your household (over age 18)?

Q24. 2nd choice	Number	Percent
Youth sports programs (instructional/leagues)	1	0.3 %
Adult sports programs (instructional/leagues)	5	1.5 %
Adult fitness & wellness	24	7.3 %
Youth swim lessons	5	1.5 %
Competitive swim programs	3	0.9 %
Cooking programs	12	3.6 %
Youth fitness & wellness	2	0.6 %
Kayaking, canoeing, stand up paddle board	17	5.1 %
Community/special events	22	6.6 %
Aquatic fitness programs	11	3.3 %
Free drop-in programs	10	3.0 %
General enrichment programs	8	2.4 %
Martial arts & self-defense programs	1	0.3 %
Music programs	3	0.9 %
Outdoor adventure programs (mountain biking, rock climbing, etc.)	8	2.4 %
Outdoor/nature education programs	5	1.5 %
Performing arts programs (dance, theater, etc.)	3	0.9 %
Visual art programs (drawing, painting, sculpture)	5	1.5 %
Tennis	3	0.9 %
Programs for people with disabilities	1	0.3 %
Golf	4	1.2 %
Science, technology, engineering, or math	1	0.3 %
Summer & school break day-camps	3	0.9 %
Senior programs	10	3.0 %
Programs for active adults (ages 50's & 60's)	12	3.6 %
Early childhood programs	1	0.3 %
Other	1	0.3 %
None chosen	150	45.3 %
Total	331	100.0 %

Q24. Which FOUR of the programs/activities listed in Question 22 do you think are MOST IMPORTANT to ADULT members of your household (over age 18)?

Q24. 3rd choice	Number	Percent
Youth sports programs (instructional/leagues)	1	0.3 %
Adult sports programs (instructional/leagues)	6	1.8 %
Adult fitness & wellness	13	3.9 %
Competitive swim programs	2	0.6 %
Cooking programs	10	3.0 %
Kayaking, canoeing, stand up paddle board	13	3.9 %
Community/special events	14	4.2 %
Aquatic fitness programs	9	2.7 %
Free drop-in programs	3	0.9 %
General enrichment programs	7	2.1 %
Martial arts & self-defense programs	3	0.9 %
Music programs	7	2.1 %
Outdoor adventure programs (mountain biking, rock climbing, etc.)	8	2.4 %
Outdoor/nature education programs	13	3.9 %
Performing arts programs (dance, theater, etc.)	4	1.2 %
Visual art programs (drawing, painting, sculpture)	5	1.5 %
Tennis	2	0.6 %
Programs for people with disabilities	3	0.9 %
Golf	8	2.4 %
Science, technology, engineering, or math	3	0.9 %
Summer & school break day-camps	5	1.5 %
Senior programs	4	1.2 %
Programs for active adults (ages 50's & 60's)	10	3.0 %
Early childhood programs	2	0.6 %
Other	1	0.3 %
<u>None chosen</u>	<u>175</u>	<u>52.9 %</u>
Total	331	100.0 %

Q24. Which FOUR of the programs/activities listed in Question 22 do you think are MOST IMPORTANT to ADULT members of your household (over age 18)?

Q24. 4th choice	Number	Percent
Youth sports programs (instructional/leagues)	1	0.3 %
Adult sports programs (instructional/leagues)	3	0.9 %
Adult fitness & wellness	10	3.0 %
Competitive swim programs	2	0.6 %
Cooking programs	5	1.5 %
Youth fitness & wellness	2	0.6 %
Kayaking, canoeing, stand up paddle board	5	1.5 %
Community/special events	6	1.8 %
Aquatic fitness programs	4	1.2 %
Free drop-in programs	7	2.1 %
General enrichment programs	5	1.5 %
Martial arts & self-defense programs	2	0.6 %
Music programs	2	0.6 %
Outdoor adventure programs (mountain biking, rock climbing, etc.)	9	2.7 %
Outdoor/nature education programs	8	2.4 %
Performing arts programs (dance, theater, etc.)	5	1.5 %
Visual art programs (drawing, painting, sculpture)	6	1.8 %
Tennis	1	0.3 %
Programs for people with disabilities	5	1.5 %
Golf	6	1.8 %
Science, technology, engineering, or math	2	0.6 %
Summer & school break day-camps	2	0.6 %
Senior programs	8	2.4 %
Programs for active adults (ages 50's & 60's)	9	2.7 %
Early childhood programs	3	0.9 %
Other	2	0.6 %
None chosen	211	63.7 %
Total	331	100.0 %

SUM OF TOP 4 CHOICES

Q24. Which FOUR of the programs/activities listed in Question 22 do you think are MOST IMPORTANT to ADULT members of your household (over age 18)? (top 4)

Q24. Sum of Top 4 Choices	Number	Percent
Youth sports programs (instructional/leagues)	11	3.3 %
Adult sports programs (instructional/leagues)	30	9.1 %
Adult fitness & wellness	110	33.2 %
Youth swim lessons	6	1.8 %
Competitive swim programs	7	2.1 %
Cooking programs	38	11.5 %
Youth fitness & wellness	4	1.2 %
Kayaking, canoeing, stand up paddle board	48	14.5 %
Community/special events	53	16.0 %
Aquatic fitness programs	32	9.7 %
Free drop-in programs	25	7.6 %
General enrichment programs	21	6.3 %
Martial arts & self-defense programs	7	2.1 %
Music programs	15	4.5 %
Outdoor adventure programs (mountain biking, rock climbing, etc.)	30	9.1 %
Outdoor/nature education programs	31	9.4 %
Performing arts programs (dance, theater, etc.)	15	4.5 %
Visual art programs (drawing, painting, sculpture)	18	5.4 %
Tennis	11	3.3 %
Programs for people with disabilities	13	3.9 %
Golf	29	8.8 %
Science, technology, engineering, or math	6	1.8 %
Summer & school break day-camps	10	3.0 %
Senior programs	44	13.3 %
Programs for active adults (ages 50's & 60's)	36	10.9 %
Early childhood programs	9	2.7 %
Other	8	2.4 %
None chosen	121	36.6 %
Total	788	

Q25. Spring Hill Residents Only. Spring Hill receives taxes, grants and development impact fees to build parks and recreation facilities and trails. Additional funds are required to keep pace with our growing community. User fees, grants, and donations offset some costs. To what extent, if any, would you be willing to support the following funding mechanisms to specifically fund park improvements, operations, and maintenance costs for Spring Hill park facilities that currently exist or may be developed in the future (revenue source descriptions are provided below)? Using a scale of 1 to 5, where 5 means "Definitely Support" and 1 means "Definitely Not Support," please rate your level of support with the following items.

(N=331)

	Definitely support	Probably support	Neutral	Probably not support	Definitely not support	Not sure
Q25-1. Bond referendum	11.8%	20.2%	14.5%	7.6%	17.5%	28.4%
Q25-2. General property tax (mill levy)	6.3%	14.8%	13.9%	15.4%	26.0%	23.6%
Q25-3. New dedicated sales tax	7.3%	14.5%	19.6%	14.8%	19.0%	24.8%
Q25-4. Dedicated user fees	16.3%	21.1%	18.1%	11.5%	7.6%	25.4%
Q25-5. Federal, state, or local grants	47.4%	17.2%	7.9%	2.1%	4.2%	21.1%
Q25-6. Cell tower lease on park property	35.0%	18.4%	11.2%	5.4%	5.4%	24.5%
Q25-7. Other	85.7%	14.3%	0.0%	0.0%	0.0%	0.0%

WITHOUT NOT SURE

Q25. Spring Hill Residents Only. Spring Hill receives taxes, grants and development impact fees to build parks and recreation facilities and trails. Additional funds are required to keep pace with our growing community. User fees, grants, and donations offset some costs. To what extent, if any, would you be willing to support the following funding mechanisms to specifically fund park improvements, operations, and maintenance costs for Spring Hill park facilities that currently exist or may be developed in the future (revenue source descriptions are provided below)? Using a scale of 1 to 5, where 5 means "Definitely Support" and 1 means "Definitely Not Support," please rate your level of support with the following items. (without "not sure")

(N=331)

	Definitely support	Probably support	Neutral	Probably not support	Definitely not support
Q25-1. Bond referendum	16.5%	28.3%	20.3%	10.5%	24.5%
Q25-2. General property tax (mill levy)	8.3%	19.4%	18.2%	20.2%	34.0%
Q25-3. New dedicated sales tax	9.6%	19.3%	26.1%	19.7%	25.3%
Q25-4. Dedicated user fees	21.9%	28.3%	24.3%	15.4%	10.1%
Q25-5. Federal, state, or local grants	60.2%	21.8%	10.0%	2.7%	5.4%
Q25-6. Cell tower lease on park property	46.4%	24.4%	14.8%	7.2%	7.2%
Q25-7. Other	85.7%	14.3%	0.0%	0.0%	0.0%

Q25-7. Other

Q25-7. Other	Number	Percent
ACTIVITY FEE	1	14.3 %
Build wetlands, sell credits	1	14.3 %
GENERAL DIRECTIONS	1	14.3 %
Grants/funding from federal government for Veterans & disabled veterans	1	14.3 %
HIGHER DEVELOPER FEES	1	14.3 %
We are happy to support additions to the community in most any way	1	14.3 %
What happened to other phases for the park	1	14.3 %
Total	7	100.0 %

Q26. Approximately how many years have you lived in Spring Hill?

Q26. How many years have you lived in Spring Hill	Number	Percent
0-5	93	28.1 %
6-10	63	19.0 %
11-15	44	13.3 %
16-20	37	11.2 %
21-30	41	12.4 %
31+	43	13.0 %
Not provided	10	3.0 %
Total	331	100.0 %

WITHOUT NOT PROVIDED

Q26. Approximately how many years have you lived in Spring Hill? (without "not provided")

Q26. How many years have you lived in Spring Hill	Number	Percent
0-5	93	29.0 %
6-10	63	19.6 %
11-15	44	13.7 %
16-20	37	11.5 %
21-30	41	12.8 %
31+	43	13.4 %
Total	321	100.0 %

Q27. What is your age?

Q27. Your age	Number	Percent
18-34	55	16.6 %
35-44	75	22.7 %
45-54	58	17.5 %
55-64	64	19.3 %
65+	65	19.6 %
Not provided	14	4.2 %
Total	331	100.0 %

WITHOUT NOT PROVIDED**Q27. What is your age? (without "not provided")**

Q27. Your age	Number	Percent
18-34	55	17.4 %
35-44	75	23.7 %
45-54	58	18.3 %
55-64	64	20.2 %
65+	65	20.5 %
Total	317	100.0 %

Q28. Including yourself, how many people in your household are...

	Mean	Sum
number	2.92	949
Under age 5	0.27	87
Ages 5-9	0.28	90
Ages 10-14	0.28	91
Ages 15-19	0.19	63
Ages 20-24	0.08	27
Ages 25-34	0.25	80
Ages 35-44	0.49	160
Ages 45-54	0.32	105
Ages 55-64	0.37	120
Ages 65-74	0.25	80
Ages 75+	0.14	46

Q29. With which gender do you identify most?

Q29. Your gender	Number	Percent
Male	160	48.3 %
Female	165	49.8 %
Other	3	0.9 %
Not provided	3	0.9 %
Total	331	100.0 %

WITHOUT NOT PROVIDED

Q29. With which gender do you identify most? (without "not provided")

Q29. Your gender	Number	Percent
Male	160	48.8 %
Female	165	50.3 %
Other	3	0.9 %
Total	328	100.0 %

Q29-3. Other

Q29-3. Other	Number	Percent
BOTH	1	100.0 %
Total	1	100.0 %

Q30. Which of the following BEST describes your race?

<u>Q30. Your race</u>	<u>Number</u>	<u>Percent</u>
Asian	3	0.9 %
African American/Black	4	1.2 %
American Indian	2	0.6 %
Hispanic	28	8.5 %
White (not Hispanic)	297	89.7 %
Other	2	0.6 %
Total	336	

Q30-6. Other

<u>Q30-6. Other</u>	<u>Number</u>	<u>Percent</u>
ITALIAN HISPANIC	1	100.0 %
Total	1	100.0 %

Q31. Does anyone in your household have a disability that is recognized by the Americans with Disabilities Act (ADA)?

Q31. Does anyone in your household have a disability that is recognized by Americans with Disabilities Act (ADA)

	Number	Percent
Yes	25	7.6 %
No	303	91.5 %
Don't know	3	0.9 %
Total	331	100.0 %

WITHOUT DON'T KNOW

Q31. Does anyone in your household have a disability that is recognized by the Americans with Disabilities Act (ADA)? (without "don't know")

Q31. Does anyone in your household have a disability that is recognized by Americans with Disabilities Act (ADA)

	Number	Percent
Yes	25	7.6 %
No	303	92.4 %
Total	328	100.0 %

Q31a. How would you rate the accessibility of Spring Hill park facilities?

Q31a. How would you rate accessibility of Spring

<u>Hill park facilities</u>	<u>Number</u>	<u>Percent</u>
Excellent	3	12.0 %
Good	6	24.0 %
Fair	10	40.0 %
Poor	1	4.0 %
<u>Don't know</u>	<u>5</u>	<u>20.0 %</u>
Total	25	100.0 %

WITHOUT DON'T KNOW

Q31a. How would you rate the accessibility of Spring Hill park facilities? (without "don't know")

Q31a. How would you rate accessibility of Spring

<u>Hill park facilities</u>	<u>Number</u>	<u>Percent</u>
Excellent	3	15.0 %
Good	6	30.0 %
Fair	10	50.0 %
<u>Poor</u>	<u>1</u>	<u>5.0 %</u>
Total	20	100.0 %

Q31b. How well do Spring Hill Recreation Commission programs and events accommodate the needs for persons with disabilities?

Q31b. How well do Spring Hill Recreation
Commission programs & events accommodate the
needs for persons with disabilities?

	Number	Percent
Very well	4	16.0 %
Well	6	24.0 %
Not well	7	28.0 %
Not well at all	3	12.0 %
Don't know	5	20.0 %
Total	25	100.0 %

WITHOUT DON'T KNOW

Q31b. How well do Spring Hill Recreation Commission programs and events accommodate the needs for persons with disabilities? (without "don't know")

Q31b. How well do Spring Hill Recreation
Commission programs & events accommodate the
needs for persons with disabilities?

	Number	Percent
Very well	4	20.0 %
Well	6	30.0 %
Not well	7	35.0 %
Not well at all	3	15.0 %
Total	20	100.0 %

Q32. Which of the following BEST describes your annual household income?

Q32. What best describes your annual household income	Number	Percent
Under \$30K	22	6.6 %
\$30K-\$59,999	49	14.8 %
\$60K-\$99,999	64	19.3 %
\$100K-\$149,999	55	16.6 %
\$150K-\$199,999	35	10.6 %
\$200K+	17	5.1 %
Prefer not to answer	89	26.9 %
Total	331	100.0 %

WITHOUT NOT PROVIDED

Q32. Which of the following BEST describes your annual household income? (without "prefer not to answer")

Q32. What best describes your annual household income	Number	Percent
Under \$30K	22	9.1 %
\$30K-\$59,999	49	20.2 %
\$60K-\$99,999	64	26.4 %
\$100K-\$149,999	55	22.7 %
\$150K-\$199,999	35	14.5 %
\$200K+	17	7.0 %
Total	242	100.0 %

Section 5

Survey Instrument



Summer 2019

Dear Resident,

Your response to the enclosed survey is very important.

The City of Spring Hill is updating their existing Parks Master Plan. The purpose of the project is to develop a community-supported comprehensive Parks Master Plan that provides guidance for future development and redevelopment of the City's parks, recreation programming, open space, trails, and facilities. The Parks Master Plan will help guide policy development, assist in prioritizing demands and opportunities, and generate a strategic action plan. This plan will create a clear set of goals, policies, and objectives thus providing direction to City staff, the Park Board, Recreation Commission, and City Council.

Your household was one of a limited number selected at random to receive this survey, therefore, it is very important that you participate.

We appreciate your time.

We realize that this survey will take approximately 10 minutes to complete, but each question is important. The time you invest in completing this survey will aid the City in taking a resident-driven approach to making decisions that will enrich the future of our community and positively affect the lives of all its residents.

Please complete and return your survey within the next two weeks.

We have selected ETC Institute, an independent consulting company, as our partner to administer this survey. They will compile the data received and present the results to the City later this year. **Your responses will remain confidential.** Please return your completed survey in the enclosed postage-paid envelope addressed to ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061. If you prefer, you can complete the survey online at www.springhillsurvey.org.

If you have any questions, please feel free to contact Brian Peel at (913) 592-2214. This survey is a tool that will benefit Spring Hill residents as well as patrons of the Spring Hill Recreation Commission living in the USD 230 School District.

Sincerely,

Brian Peel

Spring Hill Recreation Commission Director

Jim Boyer

Spring Hill Utilities Superintendent

Please have an adult in your household complete this survey. Your input will be used to assess community recreation needs and priorities for Spring Hill Parks and Recreation. You may complete the survey on-line at www.springhillsurvey.org. If you have questions, please call Brian Peel, Spring Hill Recreation Commission Recreation Director at 913-592-2214, or Dillon Jones, Spring Hill Utility Superintendent, at 913-592-3317.

1. Please rate your satisfaction with the overall value your household receives from Spring Hill Parks & Recreation.

- ☐ (1) Very satisfied ☐ (3) Neutral ☐ (5) Very dissatisfied
☐ (2) Somewhat satisfied ☐ (4) Somewhat dissatisfied ☐ (9) Don't know

2. How important do you feel it is for the City of Spring Hill to provide high quality park facilities?

- ☐ (1) Very important ☐ (2) Somewhat important ☐ (3) Not sure ☐ (4) Not important

3. On average, how often do you and other members of your household visit Spring Hill Parks?

- ☐ (1) Almost daily ☐ (4) A few times per month ☐ (7) Seldom or never
☐ (2) A few times per week ☐ (5) A few times per year
☐ (3) At least once per week ☐ (6) Once per year

4. Which of the following organizations provide the Recreation and Park services that are used by yourself and other members of your household? [Check all that apply.]

- | | |
|--|---|
| <input type="checkbox"/> (01) City of Spring Hill/S.H. Rec. Commission | <input type="checkbox"/> (06) Cultural institutions |
| <input type="checkbox"/> (02) Local city/county Parks & Rec department
(Where? _____) | <input type="checkbox"/> (07) Private clubs
(Where? _____) |
| <input type="checkbox"/> (03) Local schools
(Where? _____) | <input type="checkbox"/> (08) Fitness centers
(Where? _____) |
| <input type="checkbox"/> (04) Local colleges/universities
(Where? _____) | <input type="checkbox"/> (09) Churches or other religious organizations |
| <input type="checkbox"/> (05) Non-profit organizations | <input type="checkbox"/> (10) Other: _____ |
| | <input type="checkbox"/> (11) None of these |

4a. Which ONE of the organizations listed in Question 4 do you rely on most? [Write in your answer using the numbers from the list in Question 4.]

Organization Relied on Most: _____

5. Please CHECK ALL of the following parks that you and other members of your household have visited during the past year. [A map of park locations has been provided for reference.]

- | | | |
|--|--|---|
| <input type="checkbox"/> (1) Aquatic Center Park | <input type="checkbox"/> (4) City Park | <input type="checkbox"/> (7) Civic Center |
| <input type="checkbox"/> (2) Blackhawk Park | <input type="checkbox"/> (5) Friendship Park | <input type="checkbox"/> (8) Spring Hill Recreation Complex |
| <input type="checkbox"/> (3) Celia Dayton Park | <input type="checkbox"/> (6) Woodland Ridge Natural Area | <input type="checkbox"/> (9) Middle School North Complex |

6. Which FOUR of the Spring Hill Parks and Recreation facilities from the list in Question 5 does your household use MOST OFTEN? [Write in your answers below using the numbers from the list in Question 5, or circle "NONE."]

1st: _____ 2nd: _____ 3rd: _____ 4th: _____ NONE

7. **Satisfaction with existing parks.** Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following items.

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Aquatic Center Park	5	4	3	2	1	9
2. Blackhawk Park	5	4	3	2	1	9
3. Celia Dayton Park	5	4	3	2	1	9
4. City Park	5	4	3	2	1	9
5. Friendship Park	5	4	3	2	1	9
6. Woodland Ridge Park (Formerly Melvin Murray Park)	5	4	3	2	1	9
7. Civic Center	5	4	3	2	1	9
8. Spring Hill Recreation Complex	5	4	3	2	1	9
9. Middle School North Complex	5	4	3	2	1	9

8. **Satisfaction with existing parks and recreation programs, facilities, and services.** Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your level of satisfaction with the following items.

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Park maintenance, cleanliness, and general upkeep	5	4	3	2	1	9
02. Park safety and security	5	4	3	2	1	9
03. Quality of park amenities	5	4	3	2	1	9
04. Park amenities meet the needs of the community	5	4	3	2	1	9
05. Accessible amenities for limited mobility patrons	5	4	3	2	1	9
06. Distribution of parks (locations within the community)	5	4	3	2	1	9
07. Quality of recreation programs	5	4	3	2	1	9
08. Variety of recreation programs	5	4	3	2	1	9
09. Number and variety of community events in parks	5	4	3	2	1	9
10. Marketing and communication of programs and services	5	4	3	2	1	9

9. **From the statements below, please indicate how much you agree that the following are important priorities for Spring Hill Parks by circling the corresponding number to the right. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with the following items.**

How much do you agree SHP&R should make these priorities?	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Sure
01. Add parks in underserved areas of the City	5	4	3	2	1	9
02. Expand trails and improve connectivity	5	4	3	2	1	9
03. Provide open green space	5	4	3	2	1	9
04. Recreation programming	5	4	3	2	1	9
05. Update park amenities	5	4	3	2	1	9
06. Community activities and events	5	4	3	2	1	9
07. Marketing and communication	5	4	3	2	1	9
08. Build community and develop partnerships	5	4	3	2	1	9
09. Promote physical activity & wellness	5	4	3	2	1	9
10. New recreation center	5	4	3	2	1	9
11. Other: _____	5	4	3	2	1	9

10. **Please provide comments related to your answers in Questions 7-9 which you feel will help us better understand what specifically needs to be done or improved upon.**

11. Which **THREE** of the statements from the list in Question 9 do you feel are the **MOST IMPORTANT** system-wide priorities for the Spring Hill Parks and Recreation Department? [Write in your answers below using the numbers from the list in Question 9, or circle "NONE."]

1st: _____ 2nd: _____ 3rd: _____ NONE

12. **Outdoor Facility Needs.** A variety of recreation facilities/amenities are listed below. For each one, please indicate if you or others in your household have a need for the facility/amenity by circling either "YES" or "NO." If you circle YES to indicate your household has a need, please indicate how well your needs are currently being met by that type of facility.

Type of Facility/Amenity	Do you have a need for this facility/amenity?		If you have a need, how well are your needs currently being met?			
			Fully Met	Mostly Met	Partly Met	Not Met
01. Paved trails	Yes	No	4	3	2	1
02. Nature/hiking trails	Yes	No	4	3	2	1
03. Picnic shelters	Yes	No	4	3	2	1
04. Playgrounds	Yes	No	4	3	2	1
05. Splash pads	Yes	No	4	3	2	1
06. Outdoor aquatics	Yes	No	4	3	2	1
07. Disc golf courses	Yes	No	4	3	2	1
08. Golf courses	Yes	No	4	3	2	1
09. Dog parks	Yes	No	4	3	2	1
10. Un-programmed multi-purpose green space	Yes	No	4	3	2	1
11. Rectangular Athletic fields (Soccer, Football, etc.)	Yes	No	4	3	2	1
12. Diamond Athletic fields (Baseball, Softball, etc.)	Yes	No	4	3	2	1
13. Cricket fields	Yes	No	4	3	2	1
14. Outdoor multi-purpose hard surface courts	Yes	No	4	3	2	1
15. Outdoor basketball courts	Yes	No	4	3	2	1
16. Outdoor tennis courts	Yes	No	4	3	2	1
17. Outdoor volleyball courts	Yes	No	4	3	2	1
18. Outdoor pickleball courts	Yes	No	4	3	2	1
19. Skate parks	Yes	No	4	3	2	1
20. Bike parks	Yes	No	4	3	2	1
21. Fishing areas	Yes	No	4	3	2	1
22. Bocce ball courts	Yes	No	4	3	2	1
23. Historic places that can be visited by the public	Yes	No	4	3	2	1
24. Outdoor classroom space	Yes	No	4	3	2	1
25. Natural areas for passive recreation and wildlife benefit	Yes	No	4	3	2	1
26. Camping areas	Yes	No	4	3	2	1
27. Outdoor amphitheater/event space	Yes	No	4	3	2	1
28. Outdoor ice rink	Yes	No	4	3	2	1
29. Other: _____	Yes	No	4	3	2	1

13. Which **FOUR** of the facilities/amenities listed in Question 12 do you think are **MOST IMPORTANT** to members of your household? [Write in your answers below using the numbers from the list in Question 12, or circle "NONE."]

1st: _____ 2nd: _____ 3rd: _____ 4th: _____ NONE

14. Which of the following reasons PREVENT you or other members of your household from using PARKS in Spring Hill, or from using them more often? [Check all that apply.]

- | | |
|---|---|
| <input type="checkbox"/> (01) Too hard to find parking | <input type="checkbox"/> (06) Lack of maintenance and repair of existing facilities |
| <input type="checkbox"/> (02) ADA accessibility is lacking | <input type="checkbox"/> (07) Not interested/too busy |
| <input type="checkbox"/> (03) Condition of amenities | <input type="checkbox"/> (08) Amenities offered don't match my interests or needs |
| <input type="checkbox"/> (04) Lack of age appropriate amenities | <input type="checkbox"/> (09) Facilities too crowded |
| <input type="checkbox"/> (05) Safety or Security concerns | <input type="checkbox"/> (10) Other: _____ |

15. When open, how often during the swimming season would you say you or members of your household visit the Aquatic Center?

- | | | |
|---|--|--|
| <input type="checkbox"/> (1) Almost daily | <input type="checkbox"/> (4) A few times per month | <input type="checkbox"/> (7) Seldom or never |
| <input type="checkbox"/> (2) A few times per week | <input type="checkbox"/> (5) A few times per year | |
| <input type="checkbox"/> (3) At least once per week | <input type="checkbox"/> (6) Once per year | |

16. How important do you feel it is for Spring Hill to make improvements to the Aquatic Center?

- | | | | |
|---|---|---------------------------------------|--|
| <input type="checkbox"/> (1) Very important | <input type="checkbox"/> (2) Somewhat important | <input type="checkbox"/> (3) Not sure | <input type="checkbox"/> (4) Not important |
|---|---|---------------------------------------|--|

17. Do you or members of your household tend to use outdoor aquatic parks outside of Spring Hill?

- | | |
|--|--|
| <input type="checkbox"/> (1) Yes, I/we typically go to: _____ [Answer Q17a.] | <input type="checkbox"/> (2) No [Skip to Q18.] |
|--|--|

17a. Why do you use other aquatic facilities outside of Spring Hill? [Check all that apply.]

- | | | |
|--|--|---|
| <input type="checkbox"/> (01) Better amenities | <input type="checkbox"/> (05) Lifeguard concerns | <input type="checkbox"/> (09) Safer |
| <input type="checkbox"/> (02) More variety | <input type="checkbox"/> (06) Customer service | <input type="checkbox"/> (10) Something different |
| <input type="checkbox"/> (03) Cleaner | <input type="checkbox"/> (07) Larger facility | <input type="checkbox"/> (11) No answer |
| <input type="checkbox"/> (04) Newer | <input type="checkbox"/> (08) Price | <input type="checkbox"/> (12) Other: _____ |

18. Which of the following outdoor aquatic park FEATURES are you or members in your household most likely to use? [Check all that apply.]

- | | | |
|---|--|--|
| <input type="checkbox"/> (01) Zero-depth entry pool | <input type="checkbox"/> (06) Lazy river | <input type="checkbox"/> (11) Party rental cabanas |
| <input type="checkbox"/> (02) Tot slide | <input type="checkbox"/> (07) Shaded picnic area | <input type="checkbox"/> (12) Diving boards |
| <input type="checkbox"/> (03) Spray features | <input type="checkbox"/> (08) Concessions | <input type="checkbox"/> (13) Sunbathing area |
| <input type="checkbox"/> (04) Climbing wall | <input type="checkbox"/> (09) Lap lane pool | <input type="checkbox"/> (14) Other: _____ |
| <input type="checkbox"/> (05) Family slides | <input type="checkbox"/> (10) Dump bucket | |

18a. Which FOUR of the features listed in Question 18 do you think are MOST IMPORTANT?
[Write in your answers below using the numbers from the list in Question 18, or circle "NONE."]

1st: _____ 2nd: _____ 3rd: _____ 4th: _____ NONE

19. Have you or other members of your household participated in any recreation programs offered by Spring Hill Parks & Recreation during the past 12 months?

- | | |
|--|--|
| <input type="checkbox"/> (1) Yes [Answer 19a.] | <input type="checkbox"/> (2) No [Skip to Q20.] |
|--|--|

19a. How satisfied are you with the quality of programs you have participated in?

- | | | |
|---|--|--|
| <input type="checkbox"/> (1) Very satisfied | <input type="checkbox"/> (3) Neutral | <input type="checkbox"/> (5) Very dissatisfied |
| <input type="checkbox"/> (2) Somewhat satisfied | <input type="checkbox"/> (4) Somewhat dissatisfied | |

20. Please check all the ways you learn about Spring Hill Parks and Recreation programs and activities. [Check all that apply.]

- | | |
|--|---|
| <input type="checkbox"/> (1) City Newsletter | <input type="checkbox"/> (5) Conversations with staff |
| <input type="checkbox"/> (2) Newspaper | <input type="checkbox"/> (6) Friends and family |
| <input type="checkbox"/> (3) Spring Hill Recreation Commission website | <input type="checkbox"/> (7) Other: _____ |
| <input type="checkbox"/> (4) Social media (Facebook, Twitter, YouTube, etc.) | <input type="checkbox"/> (8) None of these |

21. Which of the following reasons PREVENT you or other members of your household from using RECREATION PROGRAMS offered by Spring Hill Recreation Commission? Or, if you currently use them, what prevents you from using them more often? [Check all that apply.]

☐ (01) Parking ☐ (06) Use other facilities ☐ (11) Poor customer service
☐ (02) Fees too high ☐ (07) Not interested/too busy ☐ (12) Nothing
☐ (03) Program not offered ☐ (08) Don't know what's offered ☐ (13) Other: _____
☐ (04) Lack of quality programs ☐ (09) Facilities too crowded
☐ (05) Hours not convenient ☐ (10) Insufficient staffing

22. **Program/Activity Needs.** A variety of recreation programs/activities are listed below. For each one, please indicate if you or others in your household have a desire to participate in the program/activity by circling either "Yes" or "No." If "Yes," please indicate how well your needs for that program/activity are currently being met.

Programs/Activities	Does anyone in your household have a desire to participate in this activity?		If you have a desire to participate, how well are your needs currently being met?			
	Yes	No	Fully Met	Mostly Met	Partly Met	Not Met
01. Youth sports programs (instructional/leagues)	Yes	No	4	3	2	1
02. Adult sports programs (instructional/leagues)	Yes	No	4	3	2	1
03. Adult fitness and wellness	Yes	No	4	3	2	1
04. Youth swim lessons	Yes	No	4	3	2	1
05. Competitive swim programs	Yes	No	4	3	2	1
06. Cooking programs	Yes	No	4	3	2	1
07. Youth fitness and wellness	Yes	No	4	3	2	1
08. Kayaking, canoeing, stand up paddle board	Yes	No	4	3	2	1
09. Community/Special events	Yes	No	4	3	2	1
10. Aquatic fitness programs	Yes	No	4	3	2	1
11. Free drop-in programs	Yes	No	4	3	2	1
12. General enrichment programs	Yes	No	4	3	2	1
13. Martial arts and self-defense programs	Yes	No	4	3	2	1
14. Music programs	Yes	No	4	3	2	1
15. Outdoor adventure programs (mountain biking, rock climbing, etc.)	Yes	No	4	3	2	1
16. Outdoor/Nature education programs	Yes	No	4	3	2	1
17. Performing arts programs (dance, theater, etc.)	Yes	No	4	3	2	1
18. Visual art programs (drawing, painting, sculpture)	Yes	No	4	3	2	1
19. Tennis	Yes	No	4	3	2	1
20. Programs for people with disabilities	Yes	No	4	3	2	1
21. Golf	Yes	No	4	3	2	1
22. Science, Technology, Engineering, or Math	Yes	No	4	3	2	1
23. Summer and school break day-camps	Yes	No	4	3	2	1
24. Senior programs	Yes	No	4	3	2	1
25. Programs for active adults (ages 50's and 60's)	Yes	No	4	3	2	1
26. Early childhood programs	Yes	No	4	3	2	1
27. Other: _____	Yes	No	4	3	2	1

23. Which FOUR of the programs/activities listed in Question 22 do you think are MOST IMPORTANT to YOUTH in your household (under age 18)? [Write in your answers below using the numbers from the list in Question 22, or circle "NONE." If you do not have youth in your household, circle "No Youth in Household."]

1st: _____ 2nd: _____ 3rd: _____ 4th: _____ NONE No youth in household

24. Which **FOUR** of the programs/activities listed in Question 22 do you think are **MOST IMPORTANT** to **ADULT** members of your household (over age 18)? [Write in your answers below using the numbers from the list in Question 22, or circle "NONE."]

1st: _____ 2nd: _____ 3rd: _____ 4th: _____ NONE

25. **Spring Hill Residents Only.** Spring Hill receives taxes, grants and development impact fees to build parks and recreation facilities and trails. Additional funds are required to keep pace with our growing community. User fees, grants, and donations offset some costs.

To what extent, if any, would you be willing to support the following funding mechanisms to specifically fund park improvements, operations, and maintenance costs for Spring Hill park facilities that currently exist or may be developed in the future (revenue source descriptions are provided below)? Using a scale of 1 to 5, where 5 means "Definitely Support" and 1 means "Definitely Not Support," please rate your level of support with the following items.

		Definitely Support	Probably Support	Neutral	Probably NOT Support	Definitely NOT Support	Not Sure
1.	Bond referendum	5	4	3	2	1	9
2.	General property tax (mill levy)	5	4	3	2	1	9
3.	New dedicated sales tax	5	4	3	2	1	9
4.	Dedicated User fees	5	4	3	2	1	9
5.	Federal, State, or Local Grants	5	4	3	2	1	9
6.	Cell tower lease on park property	5	4	3	2	1	9
7.	Other: _____	5	4	3	2	1	9

Revenue Source Description

Each of the revenue sources listed above is further described below to aid in your decision. It is believed that all of these are available, however there may be some restrictions or limitations placed on their use by the state.

Bond Referendum - A bond issued by a local government which requires voter approval and is generally used to finance public projects.

Property Tax - The local property tax may be raised to build or operate new city facilities.

Dedicated Sales Tax - The dedicated sales tax can be in a number of amounts and can be from a general Capital Improvements sales tax or a Park and Stormwater sales tax. If the tax is not already in place it does take voter approval.

Dedicated User Fees - There is the potential to target some or all user fees to a specific parks and recreation goal. Ordinarily user fees support department operations and on-going expenses of facilities rather than construction.

Grants/Foundations - Federal, state and local grants such as those for land and water conservation, transportation enhancement, etc. In addition, there may be grant opportunities through local or regional foundations.

Cell Tower Leases - Sometimes communities can lease facilities to cell providers. The proceeds generated from leases can be dedicated to park improvements, especially if the location is in a park. Sports lighting can be used as a cell tower depending on site conditions.

Demographics

To help us ensure that our survey is representative of the community,
please answer the following demographic questions.

26. **Approximately how many years have you lived in Spring Hill?** *[Enter "0" if less than one year.]*
_____ years
27. **What is your age?** _____ years
28. **Including yourself, how many people in your household are...**
Under age 5: _____ Ages 15-19: _____ Ages 35-44: _____ Ages 65-74: _____
Ages 5-9: _____ Ages 20-24: _____ Ages 45-54: _____ Ages 75+: _____
Ages 10-14: _____ Ages 25-34: _____ Ages 55-64: _____
29. **With which gender do you identify most?** _____(1) Male _____(2) Female _____(3) Other: _____
30. **Which of the following BEST describes your race?** *[Check all that apply.]*
_____(1) Asian _____(3) American Indian _____(5) White (not Hispanic)
_____(2) African American/Black _____(4) Hispanic _____(6) Other: _____
31. **Does anyone in your household have a disability that is recognized by the Americans with Disabilities Act (ADA)?**
_____(1) Yes *[Answer 31a-b.]* _____(2) No *[Skip to Q32.]* _____(9) Don't know *[Skip to Q32.]*
- 31a. **How would you rate the accessibility of Spring Hill park facilities?**
_____(1) Excellent _____(2) Good _____(3) Fair _____(4) Poor _____(9) Don't know
- 31b. **How well do Spring Hill Recreation Commission programs and events accommodate the needs for persons with disabilities?**
_____(1) Very well _____(2) Well _____(3) Not well _____(4) Not well at all _____(9) Don't know
32. **Which of the following BEST describes your annual household income?**
_____(1) Under \$30,000 _____(4) \$100,000-\$149,999 _____(9) Prefer not to answer
_____(2) \$30,000-\$59,999 _____(5) \$150,000-\$199,999
_____(3) \$60,000-\$99,999 _____(6) \$200,000 or more
33. **Do you have any other suggestions or comments to improve the overall quality of parks and recreation provided by Spring Hill Parks? If yes, please explain below.**

This concludes the survey. Thank you for your time!

Please return your completed survey in the enclosed postage-paid envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061.

You may also scan your survey and return it by e-mail to jason.morado@etcinstitute.com,
or complete it on-line by going to www.springhillsurvey.org.

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify unmet needs for leisure and recreation services in our community. If your address is not correct, please provide the correct information. Thank you!

