

RESPONSIBILITY  
EXCELLENCE  
SERVICE & SAFETY  
PROFESSIONAL & PATIENT  
EXAMPLE  
COURTEOUS & COMPASSIONATE  
TRUSTWORTHY & TEAMWORK



## **2019 Annual Report**



# Overview

In 2019, beyond our primary responsibility to answer calls for service, we focused our attention within four categories; technology, policy, hiring, and new looks.

- Technology upgrades
  - In car video
  - Mobile Data Computers
  - Handheld Portable radios
  - Records Management
- Policy updates
  - Updating all policies
- Hiring Process
  - Hired 2 Officers, a Chief, a Lieutenant, & Admin. Asst.
- New Looks
  - Uniforms & Patches



It is important to prepare our officers for any given situation. In 2019, we implemented five foundational training tracks we believe are critical in establishing an effective police department.

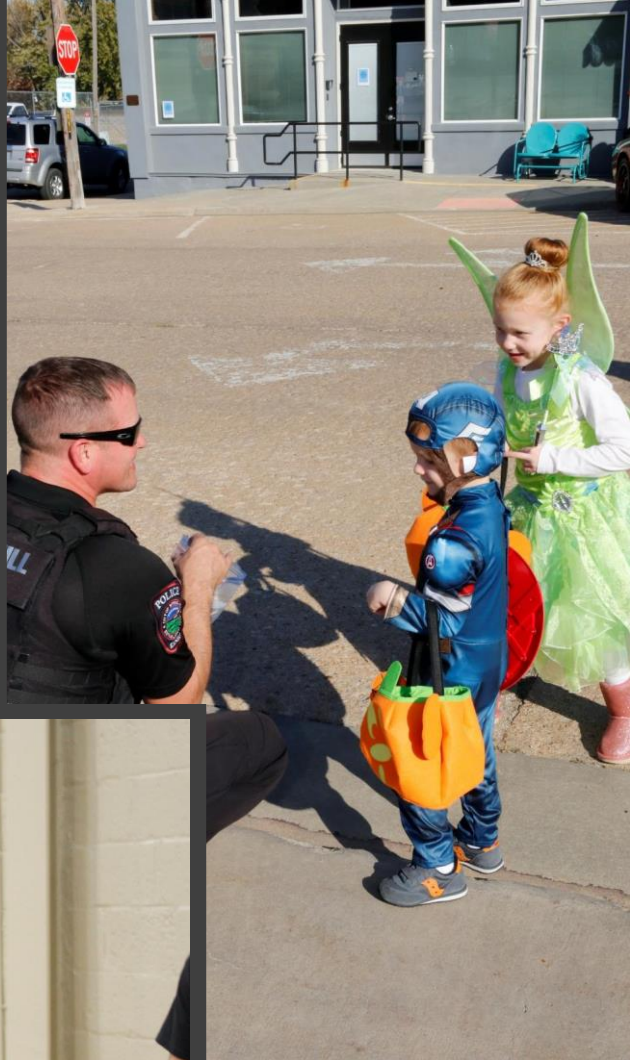
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## Training Tracks

- Mental Health
- Leadership
- Investigative
- Community Service
- In-service training

As a department we completed 913 training hours in 2019.





# Community Events/Programs

Being involved with the community is important. Last year we were able to participate in several events (see below) and grow connections with our residents through social media.

For 2020 we are building a cadre of skills and resources to be able to share with our citizens; such as crime prevention surveys and crime free multi housing.

- |                       |                   |
|-----------------------|-------------------|
| Coffee with a Cop     | Daffodil Days     |
| Trunk or Treat        | Hometown Holidays |
| Drug Take Back events | Blue Elf          |
| Youth / Police Events | Career Fairs      |
| Social Media          | Crime Free Multi- |
| Interaction           | Housing           |
| Fall Festival         | Crime Prevention  |





# Impact of increased staffing levels

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- Response times improved by 16.5%
- Self-initiated activity increased by 63%
- Warrant service increased by 6%
- Municipal charges increased by 28%
- Percentage of availability for calls improved significantly roughly 75%



# Crime Reports

- Calls for service were up by 500 from 2018
- Reports were up by 100 from 2018
- Persons Crimes were down by 10% from 2018
- Property Crime were down by 42% from 2018
- 2019 Top 5 reported crime: (all categories lower than 2018)
  - Battery – 47
  - Theft - 29
  - Auto Burglary - 16
  - Auto Theft - 16
  - Aggravated Assault/Battery – 12



# Crashes

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- Overall crashes
  - 2019 – 119 (4% increase over 2018)

## Top crash locations

- US 169 corridor (191<sup>st</sup>-223<sup>rd</sup>)– 18
  - 199<sup>th</sup>/US 169 - 8
  - 215<sup>th</sup>/US 169 - 4
  - 223<sup>rd</sup>/US 169 - 2
- Traffic stops, citations & warnings were up from 2018.



# Goals

Our goals support improvement in citizen confidence; areas of prevention of crime, visibility in neighborhoods, retail areas and traffic enforcement.



**Handle calls for service**



**Reduce Crime**



**Reduce Traffic Crashes**



**Participate in Community Events/Programs**



**Address identified issues through Problem Solving strategies**



**Decrease alcohol-related accidents**



## What's in store for 2020 and beyond

- Hire our two approved officer positions
- Implement SmartForce (agency management system)
- Continue efforts to upgrade equipment and systems
- Continue build training programs/tracks
- Offer additional services/programs to our citizens
- Provide neighborhood officers for citizens to address issues that may not require an immediate response.

*As a department we are honored to serve our community to the best of our ability. Provide a service which meets the expectations of our citizens and establish a community where residents, employees and visitors feel safe.*

*Your officers are proud to represent Spring Hill and have a true passion to serve, build trust and guard against the criminal element.*

*It is our job to earn your support and trust while respecting the community's principles in our efforts to prevent crime.*

*We are grateful for the support we receive from our community. The success of last year would not have occurred without your trust and citizen involvement.*

*This is an exciting time for the department and city. We are committed to our continued growth so we may continue to meet the expectations of our community.*

*Chief C. Henson*