

Telephone Counseling

In addition to face-to-face counseling, New Directions offers telephone counseling. This service allows employees to be connected to a provider via the telephone when appropriate.

Employee Benefits

- Eliminates travel time to therapists' office
- Accommodates personal circumstances such as physical limitations, lack of transportation, and dependent care issues
- Additional privacy when calling from location of their choice
- Greater scheduling flexibility including later evening hours

Easy Access to Services

- Members seeking EAP referral are pre-screened to ensure the most appropriate care
- Customer Service representatives immediately schedule a convenient appointment
- Participating providers are chosen by New Directions to meet quality standards

Contact New Directions for more information about Telephone EAP Counseling

800-624-5544
816-237-2352
www.ndbh.com

