



# THE OUTLOOK

NEWS AND VIEWS FROM THE CITY OF SPRING HILL, KANSAS

OCTOBER 2015 ISSUE



## FALL FESTIVAL 2015

The City of Spring Hill was a proud gold-level sponsor of the 61st annual Spring Hill Fall Festival, which was celebrated September 19. City staff and elected officials also enjoyed participating in the annual parade and the fair at City Park.





Spring Hill Police Chief Richard Mann spent ten weeks training with 225 law enforcement officers at the FBI National Academy. Above, Mann is shown completing the Yellow Brick Road, the academy's final fitness challenge. At right, Mann is pictured with FBI Director James Comey at the program's graduation ceremony.

# CHIEF MANN GRADUATES FROM FBI NATIONAL ACADEMY

## Spring Hill's police chief plans to use lessons learned to enhance the department's leadership and legacy

After completing ten weeks of intense academic, mental, and physical training, Spring Hill Police Chief Richard Mann's work has only just begun.

Chief Mann recently returned to Spring Hill after graduating from the FBI National Academy Program on Sept. 18. This highly selective program has graduated just 48,561 law enforcement officers since it began in 1935, and he said it was "a huge honor and very humbling" to be selected to attend.

From July 13 through September 18, Chief Mann lived at the marine base in Quantico, VA learning from top law enforcement officials. While experiencing different law enforcement cultures around the nation and world and enduring grueling fitness challenges was enjoyable, Mann said the most valuable part of the experience was his time in the classroom.

"The educational component was phenomenal," he said. Chief Mann selected coursework that he felt would best benefit Spring Hill as the community continues to grow, including classes on executive leadership, basic intelligence theory, conflict and crisis management, context and culture, and constitutional law.

Establishing relationships with other law enforcement agencies was one of the greatest benefits of the experience, he said. Chief Mann represented Spring Hill among law enforcement agencies from 48 states and 23 countries. From these agencies, Mann found both lasting friendships and a network of knowledgeable resources to help with future efforts.

Now that he's back in Spring Hill, Chief Mann has stacks of resources and a mind full of ideas to help his department. His coursework will help him train officers on how a small agency dealing with the new challenges of a quickly developing city can rise to the occasion and become even more present and valuable partners in our community's future.

Over time, he said he plans to implement the concepts he learned in the National Academy throughout all levels of his department, with an emphasis on training officers with strong leadership skills and a passion for community service. While listening to FBI Director Comey's address to the graduates, Chief Mann said that he was inspired by Comey's advice to find joy in law enforcement and establish expectations between agencies and the communities they serve.

"I truly believe that our number one goal is community relations," he said. "If you don't have community relations, you don't have law enforcement. It's based on public trust. It's important that the community knows we're here to help them and provide services for them. They need to know they have leaders in law enforcement who can jump in and do that."

# October 2015 city calendar

## 01 Open Gym returns

The Civic Center Gym will be open to the public Thursdays from 6 to 9 p.m. and Saturdays from 9 a.m. to 1 p.m.

## 05

Public Safety Advisory Board meeting, 7 p.m.

## 07

large item trash day: Miami County

## 08

City Council meeting, 7 p.m.

## 15 Utility payments are due: could yours be made more efficiently?

Waiting to pay your utility bill until the day it's due is pretty common: so common, in fact, that our online payment server sometimes grinds to a halt on the 15th each month! While paying your utility bill as soon as you can is always a good idea, there are a few other ways to ensure your bill is paid on time.



If you must pay your bill on the 15th, try using other payment methods. You can drop your payment off at City Hall, or you can pay over the phone by calling 877-690-3729. You will need to know the jurisdiction code (6528), your account number, the amount you need to pay, and your credit card number. It's a good idea to have your bill with you if you're paying over the phone.



Automate parts of the payment process to make your billing cycle easier! Signing up for automatic payment withdrawal ensures that the correct amount is paid on your bill on time each month. Signing up for e-statements conveniently sends your bill to your email account. You can apply for both services by filling out the form on the back of this page.

## 19

Green Board meeting, 7 p.m.

## 22

large item trash day: Johnson County

## 24

City Council meeting, 7 p.m.

## 31 Have a safe and happy Halloween!



ALL EVENTS TAKE PLACE AT THE SPRING HILL CIVIC CENTER UNLESS OTHERWISE NOTED

### Mayor's Christmas Tree Fund

Fundraising has now begun for the third annual Mayor's Christmas Tree Fund! All proceeds go to benefit the Spring Hill Food Pantry, Spring Hill Multiservice Center, BackSnack program, and - new in 2015 - Miami County Circles. Visit [www.springhillks.gov](http://www.springhillks.gov) to learn more about these four deserving programs.

Name or organization: \_\_\_\_\_

Mailing address: \_\_\_\_\_

I would like to donate \_\_\_\_\_ to the Mayor's Christmas Tree Fund.

I would like to donate anonymously.

Drop off your form and donation at Spring Hill City Hall (You can include your donation in the same envelope as your utility bill - just make sure there are two separate payments!) or mail your donation to City Hall, P.O. Box 424, Spring Hill, KS 66083. **Checks should be made payable to "Mayor's Christmas Tree Fund."**

# Save a stamp and go green!



The City of Spring Hill is pleased to offer a convenient and paperless way to receive and pay your utility bill. With E-Billing, you will receive your monthly bill via email and no longer receive a paper copy. With Automatic Bank withdrawal, you never have to worry about writing a check to pay your bill again! Your bank will automatically pay your bill on the date it is due.

Signing up is easy! Just fill out the form and return it to City Hall, 401 N. Madison, P.O. Box 424, Spring Hill, KS 66083. For more information, please visit our website at [www.springhillks.gov](http://www.springhillks.gov) or call (913) 592-3664.

## AUTOMATIC WITHDRAWAL ENROLLMENT

Account Number(s) (as shown on your utility bill): \_\_\_\_\_

Name (as shown on your utility bill): \_\_\_\_\_

Service Address: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Email: \_\_\_\_\_

Financial Institution Name: \_\_\_\_\_

Checking Routing: \_\_\_\_\_ Account Number (attach a voided check): \_\_\_\_\_

Savings Routing: \_\_\_\_\_ Account Number (attach a deposit slip): \_\_\_\_\_

I/we authorize the Financial Institution named below to pay my/our monthly utility bill by charging each payment to the account specified by me/us. I/we agree that each payment shall be the same as if it were an instrument personally signed by me/us. This authority is to remain in effect until revoked by me/us in writing. In addition, I/we have the right to stop payment on a charge by notifying the Customer Service Office five business days prior to the due date on my/our bill. I/we understand that both the Financial Institution and the City of Spring Hill reserve the right to terminate this payment plan or my/our participation therein. A returned check fee will be charged for all non-sufficient funds. All bank account owners must sign.

Signature(s): \_\_\_\_\_ Date: \_\_\_\_\_

Signature (if joint account): \_\_\_\_\_ Date: \_\_\_\_\_

## E-BILLING ENROLLMENT

I hereby authorize the City of Spring Hill providing services to the account(s) listed to commence electronic billing and cease issuance of a paper utility bill. The City of Spring Hill, Kansas is authorized to send me electronic bills and other related information.

Email address: \_\_\_\_\_

Account number: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_